## Dahua Network Speed Dome \& PTZ Camera Web 3.0

User's Manual



## Foreword

## General

The manual introduces the functions and operations of the web interface of the network speed dome and PTZ camera (hereinafter referred to as "the Device").

## Safety Instructions

The following categorized signal words with defined meaning might appear in the manual.

| Signal Words | Meaning |
| :--- | :--- |
| DANGER | Indicates a high potential hazard which, if not avoided, will result <br> in death or serious injury. |
| WARNING | Indicates a medium or low potential hazard which, if not <br> avoided, could result in slight or moderate injury. |
| CAUTION | Indicates a potential risk which, if not avoided, could result in <br> property damage, data loss, lower performance, or <br> unpredictable result. |
| NOTE | Provides methods to help you solve a problem or save you time. |
| Provides additional information as the emphasis and |  |
| supplement to the text. |  |

## Revision History

| Version | Revision Content | Release Time |
| :--- | :--- | :--- |
| V3.0.0 | • Modified overlay, audio, network settings, <br> and destination sections. <br> • Added Bluetooth settings, construction <br> monitoring, battery exception, screen off <br> settings, emergency maintenance, life <br> statistics, and battery status sections. | March 2021 |
| V2.0.2 | Added the note to provide international calling <br> codes for 4G models. | June 2020 |
| V2.0.1 | Updated OSD info, TCP/IP and smart plan, and <br> delete life statistics. | April 2020 |
| V2.0.0 | Added some functions of the Baseline, and <br> refine the whole manual. | January 2020 |
| V1.1.1 | Updated some functions of the Security <br> Baseline. | September 2019 |
| V1.0.0 | First release. | May 2018 |

## About the Manual

- The manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.


## Important Safeguards and Warnings

The manual will help you to use the Device properly. Read the manual carefully before using the Device, and keep it well for future reference.

## Operation Requirements

- Avoid heavy stress, violent vibration, and water splash during transportation, storage, and installation. Complete package is necessary during the transportation. We assume no responsibility for any damage or problem caused by the incomplete package during the transportation.
- To avoid damage, protect the Device from falling down and heavy vibration. Arrange more than one person to move the Device when necessary.
- Buckle the safety hook before installing the Device if it is included.
- Keep the Device away from devices that generate electromagnetic field like televisions, radio transmitters, electromagnetic devices, electric machine, transformers, and speakers; otherwise image quality will be influenced.
- Keep the Device away from smoke, vapor, heat, and dust.
- Do not install the Device near heating furnace, spotlight, and other heat sources. If it is installed on ceiling, in kitchen or near boiler room, the Device temperature might rise.
- Do not dissemble the Device; otherwise it might cause dangers or device damage. Contact your local retailer or customer service center for internal setup or maintenance requirement.
- Make sure that there is no metal, or inflammable, explosive substance in the Device; otherwise it might cause fire, short-circuit, or other damage. Power off the Device and disconnect the power cord immediately if there is water or liquid falling into the Device. And contact your local retailer or customer service center. Avoid sea water or rain eroding the Device.
- Avoid aiming the lens at intense light source, including sunlight, and incandescent light; otherwise the lens might be damaged.
- For the Device that supports laser, do not aim the laser directly at eyes. And keep a proper distance from the flammable to avoid fire.
- Clean the enclosure with soft cloth. To remove the dirt, you can dip the soft cloth in proper detergent, wring it out, and then dry the enclosure with soft cloth. Do not use gasoline, paint thinner, or other chemicals to clean the enclosure; otherwise it might result in enclosure transfiguration or paint flake. Read all the manuals included before using chemical cloth. Avoid long time touch between the plastic or rubber material and the enclosure; otherwise it might result in device damage and paint flake.
- It is recommended that you use the Device with a lightning-proof device for better lightningproof effect.
- Contact your local retailer or customer service center if the Device is abnormal. Do not disassemble or repair the Device by yourself. We assume no responsibility for any problems caused by unauthorized modifications, disassembly or repair, incorrect installation or use, and overuse of certain components.


## Requirements for Installation and Maintenance Personnel

- Have certificates or experiences related to installation and maintenance of the closed-circuit television (CCTV), and have certificates related to working at height.
- Have basic knowledge and installation skills of CCTV system.
- Have basic knowledge and operation technique for low-voltage wiring and low-voltage electronic circuit connection.
- Have the ability to read and understand the manual.


## Requirements for Lifting the Device

- Use secure lifting appliances suitable for the installation place and the product installation mode.
- Make sure that the selected tools reach the installation height and have high safety performance.


## Power Requirements

- All installation and operations shall conform to local electrical safety regulations.
- The power source shall conform to the requirements of the Safety Extra Low Voltage (SELV) standard, and supply power with rated voltage which conforms to Limited Power Source requirement according to IEC60950-1. Note that the power supply requirement is subject to the device label.
- Use the power adapter recommended by the manufacturer.
- Do not connect several devices to one power adapter; otherwise it might result in overheat or fire if it exceeds the rated load.
- Make sure that the power is off when you connect the cables, install or uninstall the Device.
- Power off the Device and disconnect the power cord immediately if there is any smoke, disgusting smell, or noise from the Device. And contact your local retailer or customer service center.


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## 1 Network Configuration

### 1.1 Network Connection

To view the web interface on your PC, connect the Device to the PC first. There are mainly two connection modes between the Device and PC.
$[1]$
The models presented in the figures are for reference only, and the actual product shall prevail.
Figure 1-1 Direct connection by using a network cable


Figure 1-2 Connection by using a switch or router


All devices have the same IP address (192.168.1.108 by default) when they are delivered out of factory. To make the Device get access to network smoothly, plan available IP segment reasonably according to practical network environment.

### 1.2 Logging in to the Web Interface

### 1.2.1 Device Initialization

by performing the following steps.
Step 1 Open the browser, enter the IP address of the Device in the address bar, and then press the Enter key.

The Country/Region Setting interface is displayed. Set the Country/Region, Language and Video Standard as needed.

Figure 1-3 Country/region setting


Step 2 Click Save, and the Time Zone Setting interface is displayed.
Configure time parameters.
Figure 1-4 Time zone setting


Step 3 Click Next.
The Device Initialization interface is displayed. For the interface, see Figure 1-5. For the parameter description, see Table 1-1.

Figure 1-5 Device initialization


Table 1-1 Device initialization parameter description

| Parameter | Description |
| :--- | :--- |
| Username | It is admin by default. |
| Password | The password should consist of 8 to 32 non-blank characters and contain <br> at least two types of characters among upper case, lower case, number, <br> and special characters (excluding ' $" ;: \&)$. Set a high security password <br> according to the prompt of password strength. Make sure that the new <br> password is the same as the confirming password. |
| Confirm Password | Enter the confirming password that shall be the same as the password <br> you entered. |
| Email Address | Set the email address which is used to reset password. <br> DID |

## Step 4 Click Save.

The End-User License Agreement interface is displayed.

Figure 1-6 End-user license agreement

```
End-User License Agreement
```

    DAHUA SOFTWARE LICENSE AGREEMENT
    1. PREAMBLE
    IMPORTANT NOTICE, PLEASE READ CAREFULLY
    1.1 This Agreement is a Software License Agreement between you and Zhejiang Dahua Technology Co.,Ltd. (hereinafter referred to as
    "Dahua"). Please read this software license agreement (Agreement) carefully before using the Software. By using Dahua Software, you
    are deemed to agree to be bound by the terms of this Agreement. If you do not agree to the terms of this Agreement, please do not install
    or use the Software, and click the "disagree" button(If there is any provision for "agree" or "disagree"). If the Software you get is
purchased as part of Dahua device, and you do not agree to the terms of this Agreement, you may return this device/Software within the
return period to Dahua or authorized distributor where you purchased from for a refund, but it should be subject to the Dahua's return
policy
1.2 Consent to use of data
Certain functions like nushinn undate information mav reauire information from vour nevire to nrovide rorresnonding servires When vous
$\square$ I have read and agree to all terms

## Next

Step 5 Select I have read and agree to all terms check box, and then click Next. The P2P interface is displayed.

Figure 1-7 P2P interface


Step 6 Scan the QR code on the interface, download the app, and then finish configurations according to the instructions on your mobile device. After that, click Next.
The Online Upgrade interface is displayed.

Figure 1-8 Online upgrade


Step 7 Select Auto-check for updates check box as needed.
After the function is enabled, the Device will check for updates once a day automatically. There will be system notice if any update is available.
Step 8 Click Next, and the login interface is displayed.
Figure 1-9 Login interface


### 1.2.2 First-time Login

You need to download and install the plug-in for the first-time login.
Step 1 Open the browser, enter the IP address of the Device in the address bar, and then press Enter.
Step 2 Enter the username and password, and then click Login.

The web interface is displayed.
$\square$

- If you enter the wrong password for 5 times, the account will be locked for 5 minutes. After the locked time, you can log in to the web interface again.
- You can set the number of allowed password attempts and locked time in "5.5.12.3 Illegal Access".
Step 3 Download and install the plug-in according to the on-screen instruction after logging in to the web interface.

Figure 1-10 Install the plug-in


Step 4 After the plug-in is installed, the web interface will be refreshed automatically, and the video is displayed on the Live interface.

Figure 1-11 Live interface

[1]
The Live interface shown in the manual is for reference only, and the actual interface shall prevail.

### 1.2.3 Device Login

Step 1 Open the browser, enter the IP address of the Device in the address bar, and then press Enter. The Login interface is displayed.

Figure 1-12 Device login


Step 2 Enter the username and password, and then click Login. The web interface is displayed, and the video is displayed on the Live interface.

## ■

- If you enter the wrong password for 5 times, the account will be locked for 5 minutes. After the locked time, you can log in to the web interface again.
- You can set the number of allowed password attempts and locked time. For details, see "5.5.12.3 Illegal Access".


### 1.2.4 Resetting Password

If you forget the password of the admin user, you can set the password through the provided email address.
[1]
Before resetting the password, you need to provide the email address in advance. For details, see "1.2.1 Device Initialization" or "5.7.3.2 System Service".
Step 1 Open the browser, enter the IP address of the Device in the address bar, and then press Enter.

The Login interface is displayed.
Figure 1-13 Login


Step 2 Click Forgot password?, and the Prompt interface is displayed.
Figure 1-14 Prompt
Prompt

In order to provide a secure password reset environment, we need to collect your e-mail address, device MAC address, device SN, etc.
All collected info is used only for the purposes of verifying device validity and sending a security code to you. Do you agree and want to continue the operation?

## OK

Step 3 Click OK to reset the password.

The Reset the password (1/2) interface is displayed.
1
If you click OK, your email address, MAC address, device serial number, and other information might be collected.

Figure 1-15 Reset the password (1)


Step 4 Scan the QR code on the actual interface according to the instructions, and then enter the security code received in the mailbox.
$\square$
Reset the password with the security code you received within 24 hours, otherwise the code will be invalid.
Step 5 Click Next.
The Reset the password (2/2) interface is displayed.

Figure 1-16 Resetting the password (2)
Reset the password(2/2)

Username admin
Password
The minimum pass phrase length is 8 characters

## Weak Middle Strong

Use a password that has 8 to 32 characters, it
can be a combination of letter(s), number(s) and
symbol(s) with at least two kinds of them.(please
do not use special symbols like ' " ; : \& )
Confirm Password

Step 6 Set the password of the admin user again.

## (1)

The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special characters (excluding ' ";:\&). Set a high security password according to the prompt of password strength.
Step 7 Click Save.

## 2 Live

Click the Live tab, and the Live interface is displayed.
Figure 2-1 Live interface


Table 2-1 Function bars description

| No. | Description |
| :--- | :--- |
| 1 | Encoding setting |
| 2 | Video window adjustment |
| 3 | System menu |
| 4 | Video window functions |
| 5 | PTZ configuration |
| 6 | PTZ status |

### 2.1 Encoding Setting



Some devices do not support two sub streams.
For the encoding setting area, see Figure 2-2. For the parameter description, see Table 2-2.
Figure 2-2 Encoding setting

Table 2-2 Encoding setting parameter description

| Parameter | Description |
| :--- | :--- |
| Main Stream | It has large bit stream value and image with high resolution, but requires <br> large bandwidth. This option can be used for storage and monitoring. |
| Sub Stream 1 | It has small bit stream value and smooth image, and requires little |


| Parameter | Description |
| :--- | :--- |
| Sub Stream 2 | bandwidth. This option is normally used to replace main stream when <br> bandwidth is not enough. |
| Protocol | Select a protocol for video monitoring. The supported protocols include <br> TCP (Transmission Control Protocol), UDP (User Datagram Protocol), and <br> Multicast. |

### 2.2 Video Window Adjustment

For the video window adjustment bar, see Figure 2-3. For parameter description, see Table 2-3.
Figure 2-3 Video window adjustment


Table 2-3 Video window adjustment parameter description

| No. | Parameter | Description |
| :--- | :--- | :--- |
| 1 | Image Adjustment | Click this button, and the Image Adjustment interface is <br> displayed on the right side of the Live interface. You can <br> adjust parameters such as brightness, contrast, hue, and <br> saturation on the interface. |
| 2 | Original Size | Adjust the video image to original size. |
| 3 | Full Screen | Click this button, and the video is displayed in full screen. To <br> exit full screen, double-click the screen or press the Esc key. |
| 4 | W:H | Adjust the video image to original ratio or a proper window. |
| 5 | Fluency | Click this button, and you can select Realtime, General, or <br> Fluent. General is selected by default. |
| 6 | Rules Info | Click this button, and smart rules are displayed on the Live <br> interface after the function is enabled. The function is enabled <br> by default. |
| 7 | PTZ | Click this button, and PTZ configurations are displayed on the <br> Live interface after the function is enabled. |
| 8 | Face | Click this button, and face pictures are displayed on the <br> screen. See Figure 2-8. |
| 9 | Video Metadata | Click this button, and information about motor vehicles, non- <br> motor vehicles, and people is displayed on the screen in real <br> time. See Figure 2-11. |
| 10 | Anti-aliasing | Click this button to enable anti-aliasing, and then aliasing can <br> be avoided when video windows are small. |


| No. | Parameter | Description |
| :--- | :--- | :--- |
| 11 | Panorama | Click this button, and a panorama window is displayed on the <br> Live interface. You can perform operations such as <br> positioning, calling presets, and setting tours. |

## Image Adjustment

For Image Adjustment interface, see Figure 2-4. For parameter description, see Table 2-4.
Figure 2-4 Image adjustment
Image Adjustment


Table 2-4 Image adjustment parameter description

| Parameter | Description |
| :--- | :--- |
|  | Adjust the image brightness. |
|  | Adjust the image contrast. |
|  | Adjust the image hue. |
|  | Adjust the image saturation. |
| Reset | Restore brightness, contrast, saturation and hue to default values. |

[1]
Only brightness, contrast, hue, and saturation of live view image on the web interface can be adjusted with this function. To adjust the brightness, contrast, hue, and saturation of the Device, you can go to Setting > Camera > Conditions.

## Panorama

Figure 2-5 Panorama interface


- You can perform positioning in this window by drawing a box with the left mouse button. The located area is displayed on the Live interface and enlarged.
- After you click Refresh, the Device rotates from 0 to 360 degrees horizontally and from 6 to 65 degrees vertically to obtain a new panoramic image.
- You can adjust the size of the panoramic image by dragging the screen ratio bar $\square$
- You can click

Preset to call a corresponding preset on the right side of the window. For the interface, see Figure 2-6. For how to set a preset, see "5.4.2.1 Preset".

Figure 2-6 Preset


- You can click Tour to call a corresponding tour on the right side of the window. For the interface, see Figure 2-7. For how to set a tour, see "5.4.2.2 Tour".

Figure 2-7 Tour


## Face

For the Face interface, see Figure 2-8. Face recognition result is displayed on the left side, and the captured face picture and attributes are displayed on the right side.

Figure 2-8 Face


- Face recognition result display area: Displays the captured small face pictures, the corresponding face pictures in the database, and the similarities between them. After you click the picture, the attributes and details are displayed.

Figure 2-9 Face recognition result display


- Face and attributes display area: Displays the captured small face pictures and information such as gender, age, and expression. After you click the picture, the details are displayed.

Figure 2-10 Face and attributes display


## Video Metadata

For the interface, see Figure 2-11. Motor vehicle information is displayed on the right side, and the information about human and non-motor vehicles is at the bottom of the interface. For more details, see "5.5.10 Video Metadata".

Figure 2-11 Video metadata


### 2.3 System Menu

To access an interface, click the corresponding tab on the system menu.
Figure 2-12 System menu

| Live | Playback | Setting | Alarm |
| :--- | :--- | :--- | :--- | Logout

### 2.4 Video Window Functions

For the video window function buttons, see Figure 2-13. For the parameter description, see Table 25.

Figure 2-13 Video window function buttons


Table 2-5 Video window function button description
$\left.\begin{array}{|l|l|l|}\hline \text { No. } & \text { Parameter } & \begin{array}{l}\text { Description }\end{array} \\ \hline 1 & \text { Wiper Control } & \begin{array}{l}\text { Click this button to select wiper operation. } \\ \text { - Start: Click this button, and the wiper starts and waves } \\ \text { continuously. }\end{array} \\ \hline \text { Stop: Click this button, and the wiper is turned off and } \\ \text { stops waving. } \\ \text { - Once: Click this button, and the wiper starts and waves } \\ \text { from left to right for one time. }\end{array}\right\}$

| No. | Parameter | Description |
| :--- | :--- | :--- |
| 11 | Audio | Click the button to enable or disable audio output of the <br> monitoring stream. |
| 12 | Talk | Before using the function, you need to enable the audio of the <br> corresponding stream in Setting $>$ Camera $>$ Audio first. |

Figure 2-14 Mark—menu


Figure 2-15 Mark—add comments


Figure 2-16 Mark—manage comments


### 2.5 PTZ Configuration

You can control PTZ by using the PTZ Control panel or joystick. You can also set preset, scanning, and other functions in the PTZ Function area.

## PTZ Control

(1)

Before using the PTZ Control panel, you need to set the PTZ protocol by selecting Setting $>$ PTZ $>$
Protocol.
For PTZ Control panel, see Figure 2-17. For parameter description, see Table 2-6.

Figure 2-17 PTZ control


Table 2-6 PTZ control parameter description

| No. | Parameter | Description |
| :--- | :--- | :--- |
| 1 | Direction buttons | There are 8 directions: Up, down, left, right, upper left, <br> upper right, lower left, and lower right. |
| 2 | Position | Provides quick positioning function. Draw a box in the <br> live view with the mouse, and then the PTZ rotates to <br> and focuses on the selected area rapidly. |
| 3 | Speed | The changing speed of PTZ direction. The higher the <br> value, the faster the speed. |
| 4 | Zoom/Focus/ris | Click + to increase the value, and click <br> decrease the value. |

## Joystick

You can drag the middle button to simulate joystick operations to control device rotation. For the operation interface, see Figure 2-18. Speed, zoom, focus, and iris configurations are the same as that of PTZ Control panel.

Figure 2-18 Joystick


## PTZ Functions

The PTZ supports multiple functions. Select a function, click Start or Q Goto to start using the function, and then click $\square$ to stop using the function. For the configuration interface, see Figure 2-19. For the supported functions and settings, see Table 2-7.

Figure 2-19 PTZ functions


Table 2-7 PTZ functions description

| Parameter | Description |
| :--- | :--- |
| Scan | Select Scan from the list, enter a scan number, and then click Start. The PTZ <br> starts scanning, and the default number is 1. |
| Preset | Select Preset from the list, enter a preset number, and then click Go to. The <br> PTZ will rotate to the preset position. |
| Tour | Select Tour from the list, enter a tour number, and then click Start. The PTZ <br> starts to tour. |
| Pattern | Select Pattern from the list, enter a pattern number, and then click Start. The <br> PTZ starts to pattern. |


| Parameter | Description |
| :---: | :---: |
| Assistant | Reserved for special requirements. <br> If necessary, enable this function under the guidance of professionals. |
| Pan | Select Pan from the list, and then click Start. The PTZ starts to pan. |
| Go to | - Select Go to from the list, enter horizontal angle value, vertical angle value and zoom, and then click Go to. The Device will turn to the position you want. <br> - One unit of the horizontal angle value or vertical angle value you enter equals 0.1 degree. |

Menu
For the menu interface, see Figure 2-20. For the parameter description, see Table 2-8.
Figure 2-20 Menu interface


Table 2-8 Menu parameter description

| Parameter | Description |
| :--- | :--- |
| Direction buttons | Click the up and down buttons to select parameters, and click the left <br> and right buttons to select parameter values. |
| OK | Confirmation button. |
| Open | Open the OSD menu. |
| Close | Close the OSD menu. |

Click Open to open the OSD menu. The OSD menu is displayed on the live view.

Figure 2-21 OSD menu


You can finish the following settings through the menu.

- Camera settings: For details, see "5.1 Camera".
- PTZ settings: For details, see "5.4 PTZ Settings".
- System management: For details, see "5.7 System Management".


### 2.6 PTZ Status

On the Live interface, the PTZ status is displayed at the lower right corner.
(1)

The function is available on select models.
Figure 2-22 PTZ status
*** Preset 1

When the PTZ lifespan is close to the threshold, a warning will be displayed on the Live interface.

Figure 2-23 Warning (1)


Figure 2-24 Warning (2)


## 3 Al Live

You can check the information of the detected human faces, human bodies, motor vehicles, and non-motor vehicles.


This function is available on select models.

### 3.1 AI Live Interface

For the AI Live interface, see Figure 3-1. For the layout description, see Table 3-1.
Figure 3-1 Al live interface


Table 3-1 Al live interface description

| No. | Function |
| :--- | :--- |
| 1 | Live view |
| 2 | Snapshot display area |
| 3 | Information display area of detected targets |
| 4 | Statistics area of the detected targets |

### 3.1.1 Information Display Area of Detected Targets

This area displays the information of the captured targets in real time.

Figure 3-2 Information display of the detected targets


### 3.1.2 Snapshot Display Area

This area displays the snapshots of the detected targets. Click any snapshot to view the information of the detected target in information display area.

Figure 3-3 Snapshot display area


### 3.1.3 Statistics Area of the Detected Targets

This area displays the number of the captured target in real time.

Figure 3-4 Statistics area of the detected targets


Table 3-2 Statistics area description of the detected targets
$\left.\begin{array}{|l|l|l|}\hline \text { Icon } & \text { Detected Target } & \text { Description } \\ \hline \text { Face } & \text { Human } & \begin{array}{l}\text { Available detection items: Gender, age, expression, } \\ \text { glasses, mouth mask, and beard. }\end{array} \\ \hline \text { 皿 } & \text { Non-motor vehicle } & \begin{array}{l}\text { Available detection items: Top, bottom, top color, } \\ \text { bottom color, bag, hat, and umbrella. }\end{array} \\ \hline \text { Available detection items: Vehicle type, vehicle body } \\ \text { color, top, top color, occupancy, and hat. }\end{array}\right\}$

### 3.2 Al Live Settings

## Prerequisites

Select Setting > Event $>$ Smart Plan, and then enable Face Detection, Face Recognition or Video

## Metadata.

For the method to enable the function, see "5.5.4 Smart Plan". For the operations, see "5.5.7 Face Recognition" or "5.5.10 Video Metadata".

## Procedure

Step 1 Click the AI Live tab.

The AI Live interface is displayed. See Figure 3-5. The information display area of detected targets is on the right side; the snapshot display area is on the bottom; the statistics area of the detected targets is on the lower right corner.

Figure 3-5 Al live interface


Step 2 Click to set the detection items of the targets.
Figure 3-6 Detection items selection interface


Step 3 Click $\qquad$ to complete the configuration.

## 4 Playback

You can view the saved pictures and videos on the Playback interface.
D]
Before using the function, you need to set the period, storage method, and record control of recording and snapshot first. For details, see " 5.6 Storage".
Click the Playback tab, and the Playback interface is displayed.
Figure 4-1 Playback interface


### 4.1 Video Playback

Select dav from the File Type list, and the video playback interface is displayed. See Figure 4-2. For parameter description, see Table 4-1.

Figure 4-2 Video playback


Table 4-1 Video playback parameter description

| No. | Description |
| :--- | :--- |
| 1 | Video playing function bar |
| 2 | Progress bar |
| 3 | Recording types |
| 4 | Auxiliary functions |
| 5 | Video playback file search and display area |
| 6 | Video clipping area |
| 7 | Progress bar time formats |

### 4.1.1 Video Play Function Bar

For the video playing function bar, see Figure 4-3. For the parameter description, see Table 4-2.
Figure 4-3 Video playing function bar


Table 4-2 Video play function bar description

| No. | Parameter | Description |
| :--- | :--- | :--- |
| 1 | Play | Play the video. |
| 2 | Stop | Stop playing the video. |


| No. | Parameter | Description |
| :--- | :--- | :--- |
| 3 | Next Frame | Play the next frame. <br> You need to pause the playback before playing the next <br> frame. |
| 4 | Slow | Slow down video playing. |
| 5 | Fast | Speed up video playing. |
| 6 | Sound | Mute or unmute the sound. |
| 7 | Volume | Adjust the volume. |
| 8 | Rules Info | Click this button, and smart rules will be displayed on the <br> video playback interface if the smart rules are enabled. |

### 4.1.2 Recording Type

Select a recording type, and then only files of the selected types will be displayed in the progress bar and file list.

Figure 4-4 Recording type
Record Type $\boldsymbol{V}$ All $\boldsymbol{V}$ General $\quad \mathbf{V}$ Event $\quad \mathbf{V}$ Alarm $\boldsymbol{V}$ Manual $\square$

### 4.1.3 Auxiliary Functions

For the auxiliary functions, see Figure 4-5. For the parameter description, see Table 4-3.
Figure 4-5 Auxiliary functions


Table 4-3 Auxiliary functions parameter description

| No. | Parameter | Description |
| :--- | :--- | :--- |
| 1 | Digital Zoom | - Click the button, and then select an area in the live view <br> to zoom in; right-click on the image to restore to the <br> original status. In zoomed-in status, drag the image to <br> check other areas. |
| - Click the button, and then scroll the mouse wheel in the |  |  |
| live view to zoom in or out. |  |  |

### 4.1.4 Video Playback File Search and Display Area

There are videos and snapshots on days with blue shading. See Figure 4-6. For the parameter description, see Table 4-4.

Figure 4-6 Playback file (1)

| File Type |  | dav |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Data Src |  | SD Card |  |  |  |  |  |
| Jul |  | $\checkmark$ | $<$ |  | 018 |  | > |
| Sun Mor |  | Tue Wen Thu |  |  | Fri |  | at |
| 1 | 2 | 3 | 4 | 5 | 6 |  | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 |  | 4 |
| 15 | 16 | 17 | 18 | 19 | 20 |  |  |
| 22 | 23 | 24 | 25 | 26 | 27 |  |  |
| 29 | 30 | 31 |  |  |  |  |  |

Table 4-4 Playback file parameter description (1)

| Parameter | Description |
| :--- | :--- |
| File Type | - To play back a recording, select dav. <br> - To play back a picture, select jpg. |
| Data Src | The SD Card is used by default. |

### 4.1.4.1 Download Files in Batches

Step 1
Click $\square$
The Batch Download interface is displayed.

Figure 4-7 Batch download


Step 2 Configure parameters as needed.
Table 4-5 Batch download parameters description

| Parameter | Description |
| :--- | :--- |
| Type | Select the event type that triggers video recording. All Videos, General, <br> Event, Alarm, Manual, and Snapshot are selectable. It is All Videos by <br> default. |
| Start Time/End <br> Time | Select the start time and end time for video searching. |
| File type | Select the video type. dav and mp4 are selectable. It is dav by default. |
| Path | Click Browse, and set the saving path for video files. The default path is <br> C:lUsersladmin\WebDownload\PlaybackRecord. |

Step 3 Click Search to search for the video files that meets the requirements.
Step 4 Select the video, and then click Download.
The video files are downloaded and saved in the saving path.


You can select multiple files to download them.

### 4.1.4.2 Displaying File List

Step 1 Click a day with blue shading, and recording file progress bar with different colors is displayed on the time axis.

- Green: Represents general videos.
- Yellow: Represents motion detection videos.
- Red: Represents alarm videos.
- Blue: Represents manually recorded videos.

Step 2 Click anywhere on the progress bar, and the video will be played from that time.

Figure 4-8 Progress bar

## 

Step 3 Click $\quad$, and videos recorded on the selected day will be displayed in a list.
For the playback file list, see Figure 4-9. For the parameter description, see Table 4-6.


To play back a file in the list, double-click the file.
Figure 4-9 Playback file (2)


Table 4-6 Playback file parameter description (2)

| Parameter | Description |
| :--- | :--- |
| Q | Search all the recorded files from the start time to the end time on the <br> selected date. |
| Download Format | There are two options: dav and mp4. |
|  | Click the download button, and the files will be saved to the storage <br> path set in "5.1.2.5 Path". <br> - |
| Downloading and playing video at the same time is not supported. |  |
|  | Click the button to go back to the calendar interface. |

### 4.1.5 Video Clipping Area

You can clip the videos in this area.
Figure 4-10 Video clipping


Step 1 Click the time axis to select the start time for video clipping. The time must be within the progress bar range.

Step 2 Hover over
 and then Select start time is displayed.

Step 3 Click
 to set the start time for video clipping.

Step 4 Click the time axis to select the end time for video clipping.


The time must be within the progress bar range.
Step 5 Hover over $=0 / 6$, and then Select end time is displayed.
Step 6 Click $=0$ to set the end time for video clipping.
Step 7 Click $\boldsymbol{\square}$, and the clipped video will be saved in the path set in "5.1.2.5 Path".

### 4.1.6 Progress Bar Time Formats

For the progress bar time format, see Figure 4-11. For the parameter description, see Table 4-7.
Figure 4-11 Progress bar time formats

| ()24hr | (1) 2 hr | (1)1 hr | (1) 30 min |
| :---: | :---: | :---: | :---: |

Table 4-7 Progress bar time format description

| Parameter | Description |
| :--- | :--- |
| (-) 24 hr | Click the button, and then the progress bar displays the recordings in 24- <br> hour mode. |
| (L) 2 hr | Click the button, and then the video within the selected 2-hour period is <br> displayed. |
| (L) 1 hr | Click the button, and then the video within the selected 1-hour period is <br> displayed. |
| (-) 30 min | Click the button, and then the video within the selected 30-minute period is <br> displayed. |

### 4.2 Picture Playback

Select jpg from the File Type list. For the picture playback interface, see Figure 4-12. For the parameter description, see Table 4-8.

Figure 4-12 Picture playback


Table 4-8 Picture playback parameter description

| No. | Description |
| :--- | :--- |
| 1 | Picture playing functions |
| 2 | Snapshot types |
| 3 | Picture playback file search and display area |

### 4.2.1 Picture Playing Functions

For the picture playing buttons, see Figure 4-13.
Figure 4-13 Picture playing buttons

The status button is displayed as $\square$ by default, indicating the picture play is paused or no picture is being played.

- To play the picture, click $\square$ and the button is switched to
- To pause the picture play, click


### 4.2.2 Picture Playback File Search and Display Area

For the playback file interface, see Figure 4-14 and Figure 4-15. For the description of buttons on the interface, see Table 4-9.

Figure 4-14 Playback file (1)


Table 4-9 Button description

| Parameter | Description |
| :--- | :--- |
| File Type | Select jpg from the File Type list, and the picture will be played if <br> any. |
| Data Src | The SD Card is selected by default. |
| $\vdots$ | File list. Click this button, and the recording files on the selected day <br> will be displayed in the list. |

Figure 4-15 Playback file (2)


Step 1 Click
Step 2 To play back a snapshot, double-click the corresponding file.
Table 4-10 Playback file parameter description

| Parameter | Description |
| :--- | :--- |
| Q | Search all the snapshots from the start time to the end time on <br> the selected date. |
|  | Click the button to download the snapshot to local storage. |
|  | Click the button to go back to the calendar interface. |

### 4.2.3 Snapshot Types

After you select a snapshot type, only the files of the selected type are displayed in the file list.
Figure 4-16 Snapshot types
Snapshot Type $\sqrt{ }$ All $\sqrt{ }$ General $\quad$ V Event $\square \mathbf{V}$ Alarm

## 5 Setting

### 5.1 Camera

### 5.1.1 Conditions Settings

This section describes how to set camera attributes and manage profiles.

### 5.1.1.1 Conditions

### 5.1.1.1.1 Picture

You can set camera attributes and picture parameters to achieve the best display effect.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ Picture.
Figure 5-1 Picture interface


Step 2 Configure parameters as needed.
Table 5-1 Picture setting parameter description

| Parameter | Description |
| :--- | :--- |
| Profile | There are three options: General, Day, and Night. You can view the <br> configurations and the effect of the selected mode. Day is selected by default. |


| Parameter | Description |
| :--- | :--- |
| Style | Set the image display style. There are three options: Soft, Standard, and <br> Vivid. Standard is selected by default. |
| Brightness | Set the overall image brightness. The larger the value is, the brighter the <br> image will be. The value ranges from 0 to 100 . |
| Contrast | Set the image contrast. The larger the value is, the greater the contrast will be. <br> The value ranges from 0 to 100. |
| Saturation | Set the intensity of colors. The larger the value is, the brighter the colors will <br> be. The value ranges from 0 to 100. |
| Chroma CNT | The larger the value, the higher suppression on image colors. The value ranges <br> from 0 to 100. <br> Sharpness |
| This parameter takes effect only when the Device is in the environment with |  |
| low luminance. |  |

Step 3 Click Save.

### 5.1.1.1.2 Exposure

You can control the amount of light per unit area reaching the electronic image sensor by adjusting parameters on the Exposure interface.
Step 1 Select Setting > Camera > Conditions > Conditions > Exposure.
Figure 5-2 Exposure-auto mode


Figure 5-3 Exposure-aperture priority mode

| Conditions Profile Management |  |  |
| :---: | :---: | :---: |
|  |  | Profile Day $\checkmark$ |
|  | Picture <br> Exposure <br> Backlight <br> - WB <br> - Day \& Night <br> - Focus \& Zoom <br> - IR Light <br> - Defog | Anti-flicker Outdoor Mode Aperture Priority Exposure Comp AE Recovery Iris 15Min. |
| W |  |  |
| Default $\quad$ Refresh $\quad$ Save |  |  |
| $\Theta$ <br> Zoom $\qquad$ <br> - focus <br> $+$ <br> $\Theta$ <br> In + <br> Speed $\checkmark$ $\square$ |  |  |

Figure 5-4 Exposure—shutter priority mode


Figure 5-5 Exposure-gain priority mode
Conditions Profile Management

Figure 5-6 Exposure—manual mode


## Step 2 Configure parameters as needed.

Table 5-2 Exposure setting parameter description
$\left.\begin{array}{|l|l|}\hline \text { Parameter } & \begin{array}{l}\text { Description }\end{array} \\ \hline \text { Anti-flicker } & \begin{array}{l}\text { You can select } \mathbf{5 0 H z} \text {, } \mathbf{6 0 H z} \text {, or Outdoor from the list. } \\ \text { 50Hz: When the alternating current is } 50 \mathrm{~Hz} \text {, the exposure is } \\ \text { automatically adjusted to make sure that there are no stripes on } \\ \text { images. } \\ \text { - } \mathbf{6 0 H z} \text { : When the alternating current is } 60 \mathrm{~Hz} \text {, the exposure is } \\ \text { automatically adjusted to make sure that there are no stripes on } \\ \text { images. } \\ \text { - Outdoor: You can switch the modes to achieve the effect you want. }\end{array} \\ \hline \text { Mode } & \begin{array}{l}\text { Set the exposure modes. You can select Auto, Manual, Aperture } \\ \text { Priority, Shutter Priority, or Gain Priority. The Auto mode is selected } \\ \text { by default. } \\ \text { - Auto: Exposure is automatically adjusted according to scene } \\ \text { brightness if the overall brightness of images is in the normal } \\ \text { exposure range. }\end{array} \\ \hline \text { - Manual: You can adjust the Gain, Shutter, and Iris value manually. } \\ \text { - Aperture Priority: You can set the iris to a fixed value, and the } \\ \text { Device adjusts shutter value then. If the image brightness is not } \\ \text { enough and the shutter value has reached upper or lower limit, the } \\ \text { system adjusts gain value automatically to ensure the image is at } \\ \text { ideal brightness. }\end{array}\right\}$

| Parameter | Description |
| :--- | :--- |
| 3D NR | 3D noise reduction is the process of removing noise from a signal. The <br> higher the grade is, the less the noise will be, and images appear to be <br> blurrier. |
| Grade | Noise reduction grade. The value ranges from 0 to 100. The larger the <br> value is, the less the noise will be. |
| Advanced NR | Realize noise suppression effect through 3D and 2D video filtering <br> method. <br> [D] |
| The function is available on select models. |  |

Step 3 Click Save.

### 5.1.1.1.3 Backlight

$\square$
The backlight function cannot be configured if defog function is enabled. There will be a prompt on the interface.
You can use this function to adjust the backlight compensation mode of the monitoring screen.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ Backlight.
Figure 5-7 Backlight settings


Step 2 Select a backlight mode from the list.
There are 4 options: Off, BLC, HLC, and WDR.

- Off: Backlight is disabled.
- BLC: Backlight compensation corrects regions with extremely high or low levels of light to maintain a normal and usable level of light for the object in focus.
- WDR: When in WDR (Wide Dynamic Range) mode, the Device constrains over bright areas and compensates dark areas to improve the image clarity.
- HLC: Highlight compensation dims strong light, so that the Device can capture details of faces and license plates in extreme light conditions. It is applicable to the entrance and exit of toll stations or parking lots.


## Step 3 Click Save.

If you select Off, other backlight mode configurations will not be effective.

### 5.1.1.1.4 WB

In this mode, you can make a white object displaying itself clearly on the video image in all environments.

Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ WB.
Figure 5-8 WB settings


Step 2 Select WB mode from the list.
You can select from Auto, Indoor, Outdoor, ATW, Manual, Sodium Lamp, Natural, and Street Lamp. Auto is selected by default.
Step 3 Click Save.

### 5.1.1.1.5 Day \& Night

This function allows you to switch between the color mode and the black \& white mode, ensuring clear monitoring screen in a dim environment.

## (II)

Defog function cannot be configured if Day \& Night function is enabled. There will be a prompt on the interface.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ Day \& Night.
Figure 5-9 Day \& night settings


Step 2 Configure parameters as needed.
Table 5-3 Day \& night parameter description

| Parameter | Description |
| :---: | :---: |
| Type | There are two options: Electrical and ICR. ICR is selected by default. <br> - ICR: IR filter is used for day \& night switch. <br> - Electrical: Image processing method is used for day \& night switch. |
| Mode | Select a mode from the list (Your selection is independent from the profile). Auto is selected by default. <br> - Color: The Device only outputs color images. <br> - Auto: The Device outputs color images or black-and-white images according to ambient conditions. <br> - B/W:The Device only outputs black-and-white images. |
| Sensitivity | Adjust the sensitivity to switch between different modes. There are three options: Low, Middle, and High. $\square$ <br> You can set sensitivity only when Day \& Night mode is set to Auto. |


| Parameter | Description |
| :--- | :--- |
| Delay | Adjust the delay time to switch between different modes. The value ranges from 2 <br> s to 10 s. |
|  | You can set Delay only when Day \& Night mode is set to Auto. |

Step 3 Click Save.

### 5.1.1.1.6 Focus \& Zoom

Digital zoom refers to capturing a part of the image to magnify it. The higher the magnification is, the blurrier the images will become.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ Focus \& Zoom.
Figure 5-10 Focus \& zoom settings


Step 2 Configure each parameter as needed.
Table 5-4 Focus \& zoom parameter description

| Parameter | Description |
| :--- | :--- |
| Digital Zoom | Select On or Off to enable or disable digital zoom. Off is selected by <br> default. |
| Zoom Speed | The larger the value is, the faster the Device zooms. |

$\left.\left.\begin{array}{|l|l|}\hline \text { Parameter } & \text { Description } \\ \hline \text { Mode } & \begin{array}{l}\text { Select the focus triggering mode. There are three options: Semi Auto, } \\ \text { Auto, and Manual. Semi Auto is selected by default. } \\ \text { - Semi Auto: The Device focuses automatically when zoom or ICR } \\ \text { switch is detected. } \\ \text { - Auto: The Device focuses automatically when scene changes, zoom, } \\ \text { or ICR switch are detected. }\end{array} \\ \text { Focus Limit } & \begin{array}{l}\text { Manual: The Device cannot focus automatically. You need to adjust } \\ \text { the focus manually. }\end{array} \\ \hline \text { You can select the shortest focus distance, which means the Device will } \\ \text { focus on objects farther than the shortest focus distance. If you select } \\ \text { Auto, the Device will select an appropriate shortest distance according } \\ \text { to the zoom value. }\end{array}\right\} \begin{array}{l}\text { Sensitivity is the capacity of resisting interference of the Device when } \\ \text { focusing. The smaller the value is, the more capable the Device can } \\ \text { resist interference when focusing. }\end{array}\right\}$

Step 3 Click Save.

### 5.1.1.1.7 IR Light

Common illuminators are classified into infrared IR lights, white lights, and laser lights. Different device models support different types of illuminators, and have different configuration interfaces. The actual interface shall prevail. This section describes how to configure these light types.

## IR Light/White Light

These are the conditions for using IR light and white light.

- When the day \& night mode is set to $\mathbf{B} / \mathbf{W}$, the monitoring screen is black and white. In this case, IR light is used.
- When the day \& night mode is set to Color, the monitoring screen is colored. In this case, white light is used.
- When the day \& night mode is set to Auto, the monitoring screen color changes with the ambient light condition, and the illuminator varies with the monitoring screen. In B/W mode, the IR light is turned on; in Color mode, the white light is turned on.

Some models are equipped with photoresistor that can turn on different types of illuminators based on the ambient brightness.
Perform the following steps to set illuminators.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ IR Light.

Figure 5-11 IR light settings-ZoomPrio


Figure 5-12 IR light settings-SmartIR


Figure 5-13 IR light settings-manual


Figure 5-14 IR light setting-off


Step 2 Configure each parameter as needed.

Table 5-5 IR light parameter description

| Parameter | Description |
| :---: | :---: |
| Mode | There are 5 options: Manual, SmartIR, ZoomPrio, Timing, and Off. <br> - ZoomPrio: The system adjusts the IR light brightness automatically according to the zoom times. <br> - SmartIR: The system controls the IR light intensity according to actual conditions. <br> - Manual: Set IR light brightness manually. <br> - Timing: Enable different light types in different time periods according to actual condition. <br> - Off: Turn off the IR light. <br> (1) <br> - Some models do not support SmartIR, Manual, Timing, or Off. <br> - In ZoomPrio mode, IR light and white light are supported, and IR light is selected by default. <br> - In Timing mode, you can set four periods with different light types. <br> - Only infrared IR light supports the SmartIR mode. <br> - The IR light is turned off for cameras with low power consumption by default. Turn on the IR light if necessary. |
| Light Type | You can select IR Light or White Light. |
| Correction | Compensate for the brightness of the IR light. The value ranges from 0 to 100 . |
| Near Light | Set the brightness of the near light. The value ranges from 0 to 100. |
| Far Light | Set the brightness of the far light. The value ranges from 0 to 100. |

Step 3 Click Save.

## Laser Light

Laser light makes compensation for the ambient environment when it is used for long-distance monitoring.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ IR Light.

Figure 5-15 Laser light settings


Step 2 Configure parameter as needed.
Table 5-6 Laser light setting parameter description

| Parameter | Description |
| :--- | :--- |
| Mode | Select the laser light mode from ZoomPrio and Manual. It is ZoomPrio <br> by default. <br> $\bullet$ ZoomPrio: The Device can automatically adjust laser light brightness <br> according to the zoom times. |
|  | - Manual: Manually set laser light brightness and angle value. |

Step 3 Click Save.

### 5.1.1.1.8 Defog

## (D)

The defog function cannot be configured if backlight function is enabled. There will be a prompt on the interface.
Image quality drops if the Device is installed in foggy or hazy environment. You can enable defog to improve image quality.
Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Conditions $>$ Defog.

Figure 5-16 Defog settings-manual


Figure 5-17 Defog settings—auto


Step 2 Configure parameters as needed.

Table 5-7 Defog parameter description

| Parameter | Description |
| :--- | :--- |
| Mode | Select the defog mode of the Device. You can select Auto, Manual, or Off. It is <br> Off by default. |
| Intensity | For the Device that supports optical defog, in Auto mode, optical defog and <br> electronic defog switch automatically according to the algorithm. And in Off <br> mode, electronic defog is enabled by default. |
|  | Set the defog intensity of the Device. You can select from Low, Medium, or <br> High. |
| Defog <br> Enhancement | In Manual mode, if you enable this function, both optical defog and <br>  <br> Night to use the function.) |
| LD |  |

Step 3 Click Save.

### 5.1.1.2 Profile Management

## Step 1 Select Setting $>$ Camera $>$ Conditions $>$ Profile Management.

The Profile Management interface is displayed.
Step 2 Select the profile management mode.
There are three options: General, Full Time and Schedule.

- If you select General, monitoring is based on the general configuration of the Device.

Figure 5-18 Profile management-general


- If you select Full Time, Day and Night are selectable, and the corresponding camera property profile is day or night.

- If you select Schedule, you can select one period for day configuration and another period for night configuration. For example, you can set the day-time configuration from 6:00 to 18:00, and set the night-time configuration from 18:00 to 6:00 on the next day.

Figure 5-20 Profile management-schedule


Step 3 Click Save.

### 5.1.2 Video

You can set the video stream, snapshot stream, video overlay, ROI, and storage path of the Device.

### 5.1.2.1 Video Stream

This section describes how to set the video stream for the monitoring screen.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Video.

Figure 5-21 Video stream settings


- The stream configuration interfaces might vary depending on devices, and the actual interface shall prevail.
- The default bit rate of different devices might vary, and the actual product shall prevail.

Step 2 Configure parameters as needed.
Table 5-8 Video stream parameter description

| Parameter | Description |
| :---: | :---: |
| Enable | You can select the check box to enable sub stream. The sub stream is enabled by default. |
| Encode Mode | You can select H.264, H.264H, H.264B, H.265, MJPEG, MPEG4, or SVAC. |
| Smart Codec | Enable Smart Codec to improve video compressibility and save storage space. $\square$ <br> After Smart Codec is enabled, the Device does not support the third stream, ROI, smart event, and other functions. The actual interface shall prevail. |
| Resolution | Multiple resolution types are available for you to choose, and each type corresponds to a unique recommended stream value. |
| Frame Rate (FPS) | PAL: 1-25 frames/s or 1-50 frames/s. The frame rate changes with the resolution. |
| Bit Rate Type | There are two options: CBR (constant bit rate) and VBR (variable bit rate). <br> - Picture quality can be set only in VBR mode, and cannot be set in CBR mode. <br> - In MJPEG encode mode, CBR is the only option for Bit Rate Type. |
| Reference Bit Rate | The recommended bit rate range is based on the resolution and frame rate. |
| Bit Rate | It is the upper limit of stream in VBR. In CBR, the value is fixed. |
| I Frame Interval | The number of P frames between two I frames. The range varies with the frame rate, and the maximum value is 150 . It is recommended to set the interval twice the frame rate. |


| Parameter | Description |
| :--- | :--- |
| SVC | Layered encoding can be done for FPS. SVC is a scalable encoding method <br> on time domain. It is 1 by default, which means no layered coding. You can <br> set 2, 3 or 4 layered encoding. |
| Watermark <br> Settings | You can verify the watermark to check if the video has been tampered. |
| Watermark <br> Character | You can verify the watermark to check if the video has been tampered. Select <br> Watermark Settings check box to enable Watermark Character. The <br> watermark character is DigitalCCTV by default, and you can modify it. |

Step 3 Click Save.

### 5.1.2.2 Snapshot

This section describes how to set streams for snapshots.

## Step 1 Select Setting $>$ Camera $>$ Video $>$ Snapshot.

Figure 5-22 Snapshot stream settings


Step 2 Configure parameters as needed.
Table 5-9 Snapshot stream parameter description

| Parameter | Description |
| :--- | :--- |
| Snapshot Type | You can select General or Event. <br> $\bullet$ General refers to capturing pictures within the time range set in <br> the schedule. For details, see "5.6.1 Schedule". <br> - Event means capturing pictures when motion detection, video <br> tampering, or local alarms are triggered. For how to enable <br> snapshots for motion detection, video tampering, or local alarms, <br> see "5.5 Event Management". |
| Image Size | It is the same as the resolution of the selected snapshot main stream, <br> and cannot be modified on this interface. |
| Quality | You can set the snapshot quality from 1 to 6 levels. Level 1 is the lowest <br> level, and level 6 is the highest level. |


| Parameter | Description |
| :--- | :--- |
| Interval | Set the snapshot frequency. You can select from 1 s through 7 s or <br> Customized. |

Step 3 Click Save.

### 5.1.2.3 Overlay

Configure overlay information, and it will be displayed on the Live interface.

### 5.1.2.3.1 Privacy Masking

You can enable this function when you need to protect privacy of some areas on the video image.

## Procedure

Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Privacy Masking.
Figure 5-23 Privacy masking


## Step 2 Select Enable.

Step 3 Click Add, select the masking type and color, set the shielding ratio, and then draw blocks on the image.

## (1)

You can select the masking type from Color Lump and Mosaic.

- When selecting Color Lump only, you can draw triangles and convex quadrilaterals as blocks. You can drag 8 blocks at most.
- When selecting Mosaic, you can draw rectangles as blocks with mosaic. You can draw 4 blocks at most.
- When selecting both Color Lump and Mosaic, you can draw 8 blocks at most.


## Related Operations

- View and edit the block

Select the privacy masking rule to be edited in the list, then the rule is highlighted, and the block frame is displayed in the image. You can edit the selected block as needed, including moving the position, and adjusting the size.

- Edit the block name

Double-click the block name to edit it.

- Delete the block
$\diamond$ Click $\Theta$ to delete blocks one by one.
$\diamond$ Click Clear to delete all blocks.


### 5.1.2.3.2 Channel Title

You can enable this function when you need to display channel title in the video image.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Channel Title.
Figure 5-24 Channel title


Step 2 Select the Enable check box, enter the channel title, and then select the text alignment.
$\square$
Click + to expand the channel title, and you can expand 1 line at most.
Step 3 Move the title box to the position that you want in the image.
Step 4 Click Save.

### 5.1.2.3.3 Time Title

You can enable this function when you need to display time in the video image.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Time Title.

Figure 5-25 Time title


Step 2 Select the Enable check box.
Step 3 Select the Week Display check box.
Step 4 Move the time box to the position that you want in the image.
Step 5 Click Save.

### 5.1.2.3.4 OSD Info

You can enable this function if you want to display preset title, temperature, PTZ life warning, coordinates, zoom, north direction, pattern, RS-485, battery information, and other information on the video image.

Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ OSD Info.

Figure 5-26 OSD info


Step 2 Configure OSD information.
Table 5-10 Description of OSD information

| Parameter | Description |
| :--- | :--- |
| Preset | Select Enable, and the preset name is displayed on the image when the <br> camera turns to the preset, and it will disappear 3 s later. |
| Temperature | For some devices, you can set the duration of the preset title displaying on <br> the screen. You can select from Disable, 5s, 15s, Display Permanently, and <br> Custom. |
| PTZ Life <br> Wisplayed. |  |
| Warning | When the PTZ lifespan is close to the threshold, a warning will be displayed <br> on the video image. This OSD info is enabled by default. |
| Zoordinates | Select Enable, and the PTZ coordinates information is displayed on the <br> image. |
| North | Select Enable, and the zoom information is displayed on the image. For <br> example, <br> Pattern |
| Select Enable, and the north direction is displayed on the image. |  |
| RS485 | Select Enable, and the pattern information is displayed on the image. |
| Sattery Info | Select Enable, and the RS-485 communication information is displayed on |
| the image. |  |


| Parameter | Description |
| :--- | :--- |
| Text Align | Set the alignment mode of the displayed information on the image. |

Step 3 Move the OSD box to the position that you want on the image.
Step 4 Click Save.

### 5.1.2.3.5 Font Attribute

You can enable this function if you need to adjust the font size and color on the video image.
Step 1 Select Setting > Camera > Video > Overlay > Font Attribute.
Figure 5-27 Font attribute


Step 2 Select the font color and size.
Click More Color to customize the font color.
Step 3 Click Save.

### 5.1.2.3.6 Picture Overlay

You can enable this function if you need to display picture on the video image.
$\square$
Text overlay and picture overlay cannot be enabled at the same time.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Picture Overlay.

Figure 5-28 Picture overlay


Step 2 Select the Enable check box, click Upload Picture, and then select the picture to be overlaid.

The picture is displayed on the video image.
Step 3 Move the overlaid picture to the position that you want on the image.
Step 4 Click Save.

### 5.1.2.3.7 Mobile State

You can enable this function if you want to display mobile state on the image.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Mobile State.
Figure 5-29 Mobile state


Step 2 Select the Enable checkbox.
Step 3 Drag the mobile state box to the position that you want on the image.
Step 4 Click Save.
The mobile state information is displayed on the image.

### 5.1.2.3.8 Custom Overlay

You can enable this function if you need to display custom information on the video image.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Custom Overlay.
Figure 5-30 Custom overlay


Step 2 Select the Enable check box, and then select the text alignment.
$\square$
Click + to expand the custom overlay, and you can expand 1 line at most.
Step 3 Drag the custom overlay box to the position that you want on the image.
Step 4 Click Save.

### 5.1.2.3.9 Abnormal

You can enable this function if you want to display exception information on the image.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Abnormal.
Figure 5-31 Abnormal


Step 2 Select the Enable checkbox.

Step 3 Drag the box to the position that you want on the image.
Step 4 Click Save.
The exception information is displayed on the image.

### 5.1.2.3.10 Latitude and Longitude

You can enable this function if you need to display latitude and longitude on the video image.
Step 1 Select Setting $>$ Camera $>$ Video $>$ Overlay $>$ Latitude and Longitude.
Figure 5-32 Latitude and longitude


Step 2 Select the Enable check box.
Step 3 Drag the box to the position that you want on the image.
Step 4 Click Save.

### 5.1.2.4 ROI

You can set a key monitoring region as a ROI (region of interest), and configure the image quality of this region.

D]
ROI is available on select models.
Step 1 Select Setting $>$ Camera $>$ Video $>$ ROI.

Figure 5-33 ROI settings


Step 2 Select Enable to enable this function.
Step 3 Press and hold the left mouse button to draw boxes on the monitoring screen. You can draw up to 4 boxes.

- Click Delete or right click to delete the drawn boxes.
- Click Remove All to clear all boxes.

Step 4 Set the image quality of the ROI.
Step 5 Click Save.

### 5.1.2.5 Path

The storage path is associated with the snapshot and recording on the Live interface. You can set the path of Live Snapshot and Live Record respectively.
The storage path is associated with the snapshot, downloaded and clipped files on the Playback interface. You can set the path of Playback Snapshot, Playback Download, and Video Clips respectively.

Step 1 Select Setting $>$ Camera $>$ Video $>$ Path.

Figure 5-34 Path settings

| Video | Snapshot | Overlay | ROI | Path |
| :---: | :---: | :---: | :---: | :---: |
| Live Snapshot | C: Users \inlinembownload\iveSnapshot |  |  | Browse... |
| Live Record |  |  |  | Browse... |
| Playback Snapshot | C:UUsers\"H=uWebDownload\PlaybackSnapshot |  |  | Browse... |
| Playback Download |  |  |  | Browse... |
| Video Clips | C: \Users |  |  | Browse... |
|  | Default | Save |  |  |

Step 2 Set each storage path.

- Default storage path for snapshots: C:\Users\admin\WebDownload\LiveSnapshot.
- Default storage path for recording: C:\Users\admin\WebDownload\LiveRecord.
- Default storage path for playback snapshot: C:\Users\admin\WebDownload\PlaybackSnapshot.
- Default storage path for playback download: C:IUsers\admin\WebDownload\PlaybackRecord.
- Default storage path for video clips: C:\Users\admin\WebDownload\VideoClips.

Step 3 Click Save.

### 5.1.3 Audio

You can configure audio parameters and alarm audio.
$\square$

The function is available on select models.

### 5.1.3.1 Configuring Audio Parameters

You can set the audio input type, volume and more. After you enable main stream or sub stream, the network stream contains both audio and video; otherwise it is only video stream.


Before enabling sub stream audio, go to Setting $>$ Camera $>$ Video $>$ Video to enable video in sub stream.
Step 1 Select Setting $>$ Camera $>$ Audio $>$ Audio.

Figure 5-35 Audio


Step 2 Enable audio in main stream or sub stream.
Step 3 Configure audio parameters.
Table 5-11 Description of audio parameters

| Parameter | Description |
| :--- | :--- |
| Enable | Enable audio in main stream or sub stream. <br> Encode Mode <br> Audio can be enabled only when video has been enabled. |
| Sampling Frequency | The audio encoding mode selected here applies to both audio <br> streams and voice talks. We recommend you to keep the default <br> value. |
| Audioln Type | The number of audio signals sampled per second. The higher the <br> sampling frequency, the more samples obtained per unit time, and <br> the more accurate the restored audio signals. |
|  | Set the audio input type. <br> - Lineln: The Camera collects audio signals through an external <br> audio device. |
| - Mic: The Camera collects audio signals through the built-in |  |
| microphone. |  |
| - Bluetooth: The Camera collects audio signals through a |  |
| Bluetooth device. |  |


| Parameter | Description |
| :--- | :--- |
| Audio Output Type | Set the audio output type. <br> -LineOut: The Camera outputs audio signals through an external <br> audio device. <br> Speaker: The Camera outputs audio signals through the built-in <br> speaker. <br> - Bluetooth: The Camera outputs audio signals through a <br> Bluetooth device. <br> Noise Filter <br> NR (Noise Reduction) <br> Level$\quad$Bluetooth is available on select models. |
| Microphone Volume | After the function is enabled, noise in the environment will be <br> filtered. |
| This parameter takes effect when noise filter is enabled. |  |

Step 4 Click Save.

### 5.1.3.2 Configuring Alarm Audio

You can set the alarm audio to be played when an alarm is triggered. For some devices, you can record or upload alarm audios.

## Procedure

## Step 1 Select Setting $>$ Camera $>$ Audio $>$ Alarm Audio

Figure 5-36 Alarm audio


## Step 2 Click Add Audio File.

Figure 5-37 Add audio file


Step 3 Configure the audio file.

- Select Record, enter the audio file name, and then click Record.

Click Stop to complete recording.

- Select Upload, click $\square$, select the audio file to be uploaded, and then click Upload.


## (D)

- The format of recorded audio is .pcm. Audio recording is only supported by some devices.
- Audio file in the format of .wav can be uploaded.
- You can edit and delete recorded or uploaded audio.
$\diamond$ Click to edit audio file.
$\diamond$ Click - to delete audio file.
Step 4 Select the audio file that you need.


## Related Operations

- Play audio: Click to play the alarm audio.
- Download audio: Click $\downarrow$ to download the alarm audio to local storage. The audio is saved to the default download path of the browser.


### 5.2 Network Settings

### 5.2.1 TCP/IP

You can configure the IP address and DNS server of the Device to connect it to other devices in the network.

## Prerequisites

Before configuring network parameters, make sure that the Device is connected to the network properly.

- If there is no router in the network, assign an IP address in the same network segment.
- If there is a router in the network, set the corresponding gateway and subnet mask.


## Procedure

Step 1 Select Setting $>$ Network $>$ TCP/IP.

Figure 5-38 TCP/IP settings
TCP/IP


Step 2 Set TCP/IP parameters.
Table 5-12 TCP/IP parameter description

| Parameter | Description |
| :--- | :--- |
| Host Name | Set the name of the current device. The host name can be English or <br> Chinese within 63 bytes. |
| Ethernet Card | Select the Ethernet card to be configured. Wire is selected by default. <br> If the Device is configured with multiple Ethernet cards, the default <br> Ethernet card can be changed. If you reset the default Ethernet card, <br> restart the Device. |
| Set as Default Card | Click to set the current Ethernet card as the default card. |
| Mode | Static and DHCP modes are available. <br> - If DHCP is selected, the IP address is obtained automatically. In this <br> case, the IP address, subnet mask, and gateway cannot be set. |
| If Static is selected, you need to set the IP address, subnet mask, and |  |
| gateway manually. |  |


| Parameter | Description |
| :---: | :---: |
| IP Version | You can select IPv4 or IPv6. Both versions are supported and can be accessed. |
| IP Address | Enter correct digits to change the IP address. |
| Subnet Mask | Set the subnet mask according to actual conditions. The subnet prefix is a number in the range of 1 to 255 . The subnet prefix identifies a specific network link, and usually contains a hierarchical structure. $\square$ <br> The Device checks the validity of all IPv6 addresses. The IP address and the default gateway must be in the same network segment. Make sure that a certain part of the subnet prefix in the IP address and default gateway are the same. |
| Default Gateway | Configure as needed. The default gateway must be in the same network segment as the IP address. $\square$ <br> For IPv6 version, in the IP |
| Preferred DNS | IP address of the DNS server. $\quad$ Preferred DNS, and |
| Alternate DNS | Alternate IP address of the DNS server. $\quad \begin{aligned} & 128 \text { bits, and these fields } \\ & \text { cannot be blank. }\end{aligned}$ |
| MTU | You can set the MTU value to ensure good data transmission according to the network. The value is 1500 by default. Modifying MTU value causes Ethernet card restarting and network disconnection. $\square$ <br> Here are some suggested value for your reference. <br> - 1500: It is the maximum and default value of Ethernet packet, typical setting of the network connection without PPPOE or VPN, and is the default setting of some routers, network adapters, and switches. <br> - 1492: The optimal value for PPPOE. <br> - 1468: The optimal value for DHCP. <br> - 1450: The optimal value for VPN. |
| Enable ARP/Ping to set IP address service | Select the check box, and then you can modify and set the device IP address through ARP/Ping command if the MAC address is known. <br> - The function is enabled by default. During reboot, you will have no more than 2 minutes to configure the Device IP address by a ping packet with certain length. <br> - The server will be turned off in 2 minutes, or it will be turned off immediately after the IP address is successfully configured. If the function is not enabled, the IP address cannot be configured with ping packet. |

Step 3 Click Save.

### 5.2.1.1 An Example of Configuring IP Address with ARP/Ping

Step 1 To obtain a usable IP address, make sure that the Device and your PC are in the same LAN.

Step 2 Get the MAC address from the Device label.
Step 3 Open command editor on the PC and enter the following command.
Table 5-13 Command list

| System | Command |
| :---: | :---: |
| Windows syntax | arp -s <IP Address> <MAC> <br> ping-1 480-t < IP Address > <br> Example: arp -s 192.168.1.125 11-40-8c-18-10-11 $\text { ping -I } 480 \text {-t 192.168.0.125 }$ |
| UNIX/Linux/Mac syntax | arp -s <IP Address> <MAC> <br> ping-s 480 < IP Address > <br> Example: <br> arp -s 192.168.1.125 11-40-8c-18-10-11 <br> ping -s 480 192.168.0.125 |
| Win7 syntax | netsh $i$ i show in <br> netsh -c "ii" add neighbors Idx <IP Address> <MAC> <br> ping - 480 -t < IP Address > <br> Example: <br> netsh $i$ i show in <br> netsh -c "i i" add neighbors 12 192.168.1.125 11-40-8c-18-10-11 <br> ping-I 480 -t 192.168.1.125 |

Step 4 Power off the Device and then restart it, or restart the Device over the network.
Step 5 Check the PC command line. If there is information such as "Reply from 192.168.1.125...", it means the configuration succeeds. In this case, you can close the command editor.
Step 6 Enter http://<IP address> in the browser address bar to log in.

### 5.2.2 Port

You can configure the maximum port numbers and values on this interface.
Step 1 Select Setting $>$ Network $>$ Port.

Figure 5-39 Port interface


Step 2 Configure each port value of the Device.


- Except Max Connection, modifications of other parameters will take effect after restart.
- 0-1024, 1900, 3800, 5000, 5050, 9999, 37776, 37780-37880, 39999, and 42323 are occupied for specific uses.
- It is not recommended to use the default values of other ports during port configuration.

Table 5-14 Port parameter description

| Parameter | Description |
| :--- | :--- |
| Max Connection | The maximum number of users that can log in to the web interface of the <br> Device simultaneously. The value ranges from 1 to 10 , and it is 10 by <br> default. |
| TCP Port | TCP service port. The value is 37777 by default. You can set this parameter <br> as needed. |
| UDP Port | User Datagram Protocol port. The value is 37778 by default. You can set <br> this parameter as needed. |
| HTTP Port | HTTP communication port. The value is 80 by default. You can set this <br> parameter as needed. |


| Parameter | Description |
| :---: | :---: |
| RTSP Port | Real Time Streaming Protocol port. Keep the default value 554 if it is displayed. If you play live view through Apple's QuickTime or VLC, the following format is available. This function is also supported by Blackberry mobile phone. <br> When the URL format requiring RTSP, you need to specify channel number and bit stream type in the URL, and also username and password if needed. <br> When playing live view with Blackberry mobile phone, you need to disable the audio, and then set the stream encoding mode to H.264B and resolution to CIF. <br> URL format example: <br> rtsp://username:password@ip:port/cam/realmonitor?channel=1\&subtype $=0$ <br> - Username: Your username. For example, admin. <br> - Password: Your password. For example, admin. <br> - IP: Your device IP. For example, 192.168.1.122. <br> - Port: Leave it if the value is 554 by default. <br> - Channel: Channel number starting from 1. For example, if it is channel 2 , then enter channel=2. <br> - Subtype: stream type. The main stream is 0 (subtype=0); the sub stream is 1 (subtype=1). <br> For example, if you require the sub stream of channel 2 from a certain device, then the URL shall be: <br> rtsp://admin:admin@192.168.1.123:554/cam/realmonitor?channel=2\&subt ype=1 <br> If certification is not required, you do not need to specify the username and password. Use the following format: <br> rtsp://ip:port/cam/realmonitor?channel=1\&subtype=0 |
| RTMP | A network protocol for real-time data communication. The value is 1935 by default. You can enter the value as needed. $\square$ <br> Enable RTMP to push audio and video data to the third-party server. Make sure that the address is trusted; otherwise it might cause data leakage. |
| HTTPS Port | HTTPS communication port. The value is 443 by default. You can set this parameter as needed. |
| 5000 Port | The port is disabled by default. If you need to connect the Camera to intelligent transportation box through 5000 port, enable this port. $\square$ <br> There might be network risk if the port is enabled. Be cautious. |

Step 3 Click Save.

### 5.2.3 PPPoE

You can enable PPPoE (Point-to-Point Protocol over Ethernet) to establish network connection. In this case, the Device obtains a dynamic IP address. To use this function, you need to obtain the PPPoE username and password from the Internet Service Provider (ISP).
Step 1 Select Setting $>$ Network $>$ PPPoE.
Figure 5-40 PPPoE interface (1)


Step 2 Select Enable, and then enter PPPoE username and password.
Step 3 Click Save.
Save Succeeded! is displayed, and the obtained IP address of public network is displayed in real time. See Figure 5-41. You can access the Device through the IP address.

Figure 5-41 PPPoE interface (2)


### 5.2.4 DDNS

Properly configure DDNS, and then the domain name on the DNS server matches your IP address and refresh the matching relation in real time. You can always access your device with the same domain name no matter how much your device IP address changes. Before making any changes, check whether your device supports the DNS server.

## (I)

- The third party servers might collect your device information if DDNS is enabled.
- Register and log in to the DDNS website, and then you can view the information of all the connected cameras in your account.


## Step 1 Select Setting $>$ Network $>$ DDNS.

Figure 5-42 DDNS


Step 2 Select Type, and then configure the parameters as needed.
Table 5-15 DDNS parameter description

| Parameter | Description |
| :--- | :--- |
| Type | The name and website of the DDNS service provider. Here is the matching <br> relationship. <br> - |
| Server address |  |
| Server address: www.3322.org |  |
| - NO-IP DDNS |  |
| Server address: dynupdate.no-ip.com |  |
| - Dyndns DDNS |  |
| Server address: members.dyndns.org |  |$|$

Step 3 Click Save.
Open the browser, enter the domain name in the address bar, and then press the Enter key. The login interface is displayed.

### 5.2.5 SMTP (Email)



After this function is enabled, the device data will be sent to the given server. There is data leakage risk. Think twice before enabling the function.
After you configure SMTP (Email), when alarms, video detection and abnormal events are triggered,
an email will be sent to the recipient server through SMTP server. The recipient can log in to the incoming mail server to receive emails.
Step 1 Select Setting $>$ Network $>$ SMTP (Email).
Figure 5-43 SMTP (Email)


Step 2 Configure parameters as needed.
Table 5-16 SMTP (Email) parameter description

| Parameter | Description |  |
| :--- | :--- | :--- |
| SMTP Server | IP address of the outgoing mail <br> server complying with SMTP <br> protocol. |  |
| Port | Port number of the outgoing mail <br> server complying with SMTP <br> protocol. It is 25 by default. | For the detailed configuration, see <br> Table 5-17. |
| Username | Username of sender mailbox. |  |
| Password | Password of sender mailbox. |  |
| Anonymity | For servers supporting anonymous email, you can log in anonymously without <br> entering username, password, and sender information. |  |
| Sender | Email address of the sender. |  |


| Parameter | Description |
| :--- | :--- |
| Authenticati <br> on | Select authentication type from None, SSL and TLS. TLS is selected by default. <br> - For the detailed configuration, see Table 5-17. <br> - There might be risks if you select the authentication type other than TLS. TLS <br> is recommended. |
| Title | You can enter no more than 63 characters in Chinese, English, and Arabic <br> numerals. |
| Mail Receiver | Email address of the receiver. Support 3 addresses at most. |
| Attachment | Select the check box to support attachment in the email. |
| Health MailThe system sends test mail to check if the connection is successfully configured. <br> Select the Health Mail check box and configure the Update Period, and then <br> the system sends test mails according to the defined period. |  |
| Test | Test whether the email function is normal. If the configuration is correct, the <br> email address of the receiver will receive the test email. Save the email <br> configuration before running rest. |

For common email configurations, see Table 5-17.
Table 5-17 Common email configuration description

| Type | SMTP Server | Authentication | Port | Description |
| :---: | :---: | :---: | :---: | :---: |
| QQ | smtp.qq.com | SSL | 465 | - The authentication type cannot be None. <br> - You need to enable SMTP service in your mailbox. <br> - The authentication code is required; either the QQ password or email password is not applicable. $\square$ <br> Authentication code is the code you receive when enabling SMTP service. |
|  |  | TLS | 587 |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| 163 | smtp.163.com | SSL | 465/994 | - You need to enable SMTP service in your |
|  |  | TLS | 25 |  |


| Type | SMTP Server | Authentication | Port | Description |
| :--- | :--- | :--- | :--- | :--- |
|  |  |  |  | mailbox. <br> The authentication <br> code is required; the <br> email password is not <br> applicable. |
| Sina | smtp.sina.com | SSL | Authentication code is <br> the code you receive <br> when enabling SMTP <br> service. |  |
|  | - | 465 | You need to enable SMTP <br> service in your mailbox. |  |
| 126 | smtp.126.com | - | 25 | You need to enable SMTP <br> service in your mailbox. |

Step 3 Click Save.

### 5.2.6 UPnP

## [1]

After UPnP is enabled, Intranet service and port of the Device will be mapped to Extranet. Think twice before enabling it.

UPnP (Universal Plug and Play) allows you to establish the mapping relationship between Intranet and Extranet. Extranet users can access Intranet device by visiting Extranet IP address. Intranet port is device port and Extranet port is router port. Users can access the Device by accessing Extranet port. When you are not using routers for UPnP, disable UPnP to avoid affecting other functions. Once UPnP is enabled, the Device supports UPnP protocol. In Windows XP or Windows Vista, after UPnP is enabled, the Device can be automatically searched by Windows network.

## Adding UPnP Network Service in Windows System

1. Open Control Panel, and then select Add or Remove Programs.
2. Click Add/Remove Windows Components.
3. Select Network Service from the Windows Components Wizard and click Details button.
4. Select Internet Gateway Device Discovery and Control Client, and UPnP User Interface, and
then click OK to start installation.

## Configuring UPnP

1. Select Setting $>$ Network $>$ UPnP.

Figure 5-44 UPnP

2. Select Enable.
3. Select a mode from the drop-down list.

There are 2 mapping modes: Custom and Default.

- In Custom mode, users can modify the external port.
- Select Default, and then the system finishes mapping with unoccupied port automatically. In this case, you do not need to modify mapping relation.

4. Select Start Device Discover as needed.
5. Click Save.

### 5.2.7 Bonjour

## Introduction

Bonjour is also called zero-configuration networking, which can automatically discover computers, devices and services on IP networks. Bonjour is a protocol of industry standard which allows devices to search and find each other. IP address or DNS server is not required during the process. Enable this function, and the network camera will be automatically detected by the OS and client with Bonjour function. When the network camera is automatically detected by Bonjour, server name you have set will be displayed.

Configuring Bonjour

1. Select Setting $>$ Network $>$ Bonjour.

Figure 5-45 Bonjour interface

2. Select Enable, and then set Server Name.
3. Click Save.

## Visiting Web Interface with Safari Browser

In the OS and clients that support Bonjour, perform the following steps to visit the web interface of the Device with Safari browser.

1. Click Show all bookmarks in Safari.
2. The OS or client automatically detects the network cameras with Bonjour enabled in the LAN.
3. Click to visit the corresponding web interface.

### 5.2.8 SNMP

After setting SNMP (Simple Network Management Protocol) and connecting to the Device through certain software (such as MIB Builder and MG-SOFT MIB Browser), you can manage and monitor the Device with the software.

## Prerequisites

- Install SNMP monitoring and management tool such as MIB Builder and MG-SOFT MIB Browser.
- Get the MIB file of the matched version from technical support.


## Procedure

Step 1 Select Setting $>$ Network $>$ SNMP.

Figure 5-46 SNMP (1)


Figure 5-47 SNMP (2)


Step 2 Select SNMP version to enable SNMP.

- Select V1, and the system can only process information of V1 version.
- Select V2, and the system can only process information of V2 version.
- Select V3, and then V1 and V2 become unavailable. You can configure username, password and authentication type. It requires corresponding username, password and
authentication type to access your device from the server.

Using V1 and V2 might cause data leakage, and V3 is recommended.
In Trap Address, enter the IP address of the PC that has MIB Builder and MG-SOFT MIB Browser installed, and leave other parameters to the default.

Table 5-18 Description of SNMP parameters

| Parameter | Description |
| :---: | :---: |
| SNMP Port | The listening port of the software agent on the Device. |
| Read Community, Write Community | The read and write community string that the software agent supports. <br> The name must consist of numbers, letters, underlines and strikethroughs. |
| Trap Address | The target address of the Trap information sent by the software agent on the Device. |
| Trap Port | The target port of the Trap information sent by the software agent on the Device. |
| Keep Alive | After you select the check box, the Device can send data packet to ensure continuous network connection. |
| Read-only Username | Set the read-only username used to access the Device, and it is public by default. $\square$ <br> The name must consist of numbers, letters or underlines. |
| Read/Write Username | Set the read/write username used to access the Device, and it is public by default. <br> The name must consist of numbers, letters or underlines. |
| Authentication Type | You can select MD5 or SHA. The default type is MD5. |
| Authentication Password | It cannot be less than 8 digits. |
| Encryption Type | It is CBC-DES by default. |
| Encryption Password | It cannot be less than 8 digits. |

Step 3 Click Save.

## Result

View device configuration through MIB Builder or MG-SOFT MIB Browser.

1. Run MIB Builder and MG-SOFT MIB Browser.
2. Compile the two MIB files with MIB Builder.
3. Load the generated modules with MG-SOFT MIB Browser.
4. Enter the IP address of the Device you need to manage in the MG-SOFT MIB Browser, and then select version to search.
5. Unfold all the tree lists displayed in the MG-SOFT MIB Browser, and then you can view the
configuration information, video channel amount, audio channel amount, and software version.
DI
Use PC with Windows OS and disable SNMP Trap service. The MG-SOFT MIB Browser will display prompt when an alarm is triggered.

### 5.2.9 Multicast

You can access the Device by network to see live view. If the access times exceed its upper limit, preview might fail. You can set multicast IP to access by multicast protocol to solve the problem. The Device supports two multicast protocols: RTP and TS. RTP is enabled by default when main stream and sub stream are used. TS is disabled by default.

### 5.2.9.1 RTP

Step 1 Select Setting $>$ Network $>$ Multicast $>$ RTP.
Figure 5-48 RTP interface

| RTP | TS |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Main Stream |  | Sub Stream |  |  |
| (V) Enable |  | [ 7 Enable ${ }^{\text {Multicast Address }}$ | Sub Stream 1 - |  |
| Multicast Address | \|11 | | | - |  | E1 \| | |il |  |
|  | (224.0.0.0~239.255.255.255) |  | (224.0.0.0~239.255.255.255) |  |
| Port | 40000 (1025~65500) | Port | 40016 | (1025-65500) |
|  | Default Refresh | Save |  |  |

Step 2 Enable main stream or sub stream as needed.
Step 3 Enter multicast address and port number.
Step 4 Click Save.

### 5.2.9.2 TS

Step 1 Select Setting $>$ Network $>$ Multicast $>$ TS.
Figure 5-49 TS interface


Step 2 Enable main stream or sub stream as needed.
Step 3 Enter multicast address and port number.
Step 4 Click Save.

### 5.2.10 Auto Register

After you enable this function, when the Device is connected to Internet, it will report the current location to the specified server which acts as the transit to make it easier for the client software to access the Device.

Step 1 Select Setting $>$ Network $>$ Auto Register.
Figure 5-50 Auto register


Step 2 Select the Enable check box to enable Auto Register.
Step 3 Enter IP Address, Port and Sub-Device ID.
Table 5-19 Auto register parameter description

| Parameter | Description |
| :--- | :--- |
| IP Address | The IP address of server that needs to be registered to. |
| Port | The port for auto-registration. |
| Sub-Device ID | Sub device ID assigned by server. |

Step 4 Click Save.

### 5.2.11 Wi-Fi

Devices with Wi-Fi function can access network through Wi-Fi.


- Wi-Fi and WPS are available on select models.
- All devices with WPS button support WPS function.


### 5.2.11.1 Wi-Fi Settings

The name, status and IP information of current hotspot are displayed in the Wi-Fi information bar. Click Refresh after reconnection to make sure that the operating status is displayed in real time. Connecting Wi-Fi hotspot takes some time depending on network signal strength.

Figure 5-51 Wi-Fi settings (1)


Step 1 Select the Enable check box.
Step 2 Click Search SSID, and Wi-Fi hotspots in the environment of current network camera are displayed.

Figure 5-52 Wi-Fi settings (2)


Step 3 To manually add Wi-Fi, click Add SSID, and the Add WiFi interface is displayed.
Figure 5-53 Add Wi-Fi


Step 4 Enter a network name in the dialog box.
$\square$
It is recommended to set a secure encryption method for the Device to connect routers.
Step 5 Double-click one hotspot to display the Signal Quality and the Authentication Manner.

- If the password is required, enter it. When entering the password, its index number shall be consistent with that on the router.
- Click Connection if password is not required.


### 5.2.11.2 WPS Settings

Figure 5-54 WPS settings


PIN and SSID can be obtained from the router. Enter PIN and SSID, and then click Refresh to display operating status in real time.

### 5.2.11.3 AP Settings

You can use the Camera as wireless AP (Access Point), and other devices such as mobile phones can connect to the Camera by searching for the network name. You can then log in to the Camera through the browser on your device. At most 5 accounts can log in to the Camera at the same time. AP and Wi-Fi cannot be both enabled at the same time, and AP is disabled by default.

## Procedure

Step 1 Select Setting $>$ Network $>$ WIFI $>$ AP.
Step 2 Select Enable, and then set AP information.
Figure 5-55 AP settings


Table 5-20 AP parameter description

| Parameter | Description |
| :--- | :--- |
| SSID | The default name is "device serial number_SD". |
| Frequency Band | Both 2.4G and 5G are available. |
| Verification Type | It is WPA2 PSK by default, and cannot be changed. |


| Parameter | Description |
| :--- | :--- |
| Connection Password | Set the connection password which is required when other devices <br> connect to the Camera. It is 12345678 by default. |
| Host IP | Displays the IP address of AP. |

Step 3 Click Save.

## Result

1. Open your device such as mobile phone, search for the network name of the AP in the wireless signal list, and then connect to the network.
After it is successfully connected, the IP address and MAC address of the device is displayed on the AP interface.
2. Open a browser on your device, enter the host IP on the AP interface or IP address on the TCP/IP interface, and then you can go to the login interface of the Camera.
3. Enter the username and password, and then log in to the Camera.
(1)

Live view is available on select devices.

### 5.2.12 802.1x

802.1x is a port-based network access control protocol. It allows users to manually select authentication mode to control device access to LAN, and meet authentication, billing, safety and management requirements of the network.
Step 1 Select Setting $>$ Network $>\mathbf{8 0 2 . 1 x}$.
Figure 5-56 802.1x interface
802.1x <br> Enable}

Authentication


Username
none
Password

Default $\quad$ Refresh $\quad$ Save

Step 2 Select the Enable check box to enable 802.1x.
Step 3 Select an authentication mode, and enter username and password.
Table 5-21 802.1x setting parameter description

| Parameter | Description |
| :--- | :--- |
| Authentication | PEAP (protected EAP protocol). |
| Username | The username that was authenticated on the server. |


| Parameter | Description |
| :--- | :--- |
| Password | Corresponding password. |

Step 4 Click Save.

### 5.2.13 QoS

QoS (Quality of Service) is a network security mechanism, and is also a technology to solve network delay, congestion, and other problems.
For network business, QoS includes transmission bandwidth, time delay in transmission, and packet loss of data. In network, QoS can be improved by ensuring transmission bandwidth, and reducing time delay in transmission, packet loss rate, and delay jitter. For DSCP (Differentiated Services Code Point), there are 64 priority degrees (0-63) of data packets. 0 represents the lowest priority, and 63 the highest priority. Based on the priority, the packets are classified into different groups. Each group occupies different bandwidth and has different discard percentage when there is congestion so as to improve service quality.

Step 1 Select Setting $>$ Network $>$ QoS.
Figure 5-57 QoS interface


Step 2 Configure parameters.
Table 5-22 QoS setting parameter description

| Parameter | Description |
| :--- | :--- |
| Realtime Monitor | Data packet of network video monitoring. The value ranges from 0 to 63. |
| Command | Data packet of device configuration and query. The value ranges from 0 <br> to 63. |
| Open the WMM | Select the check box to enable wireless QoS. |

Step 3 Click Save.

### 5.2.14 4G/5G

After installing SIM card, you can connect the Device to 4G/5G network through dialing or mobile setting.

- Dialing setting: Connect the Device to 4G/5G network in specified period.
- Mobile setting: Receive alarm linkage messages on your mobile phone. When receiving alarm messages, you can activate the Device to connect to 4G/5G network through SMS or phone calls.


## (1)

- The function is available on devices with 4G/5G module. This section takes 4G as an example.
- Dual 4G is supported by select models, but only one 4G network adapter can be enabled simultaneously.


### 5.2.14.1 Dialing Setting

Log in to web interface, select Setting $>$ Network $>\mathbf{4 G}>$ Dialing Setting, and the Dialing Setting interface is displayed.

Figure 5-58 Dialing setting interface


Some devices only support certain mobile carriers, and only the supported carriers are displayed in Network Support.
Step 1 Select the Enable check box.
Step 2 Enter APN, Authorize Mode, Dial-up Number, Username, and Password according to the SIM card inserted.

These parameters might vary by countries. Contact local carrier or customer service for details.
Step 3 Set the period to use 4G.

- If the current time is in the period you set, 4G network connection will be enabled. The IP address of the SIM card will be displayed in IP Address. And you can access the device through 4G after finishing the rest steps.
- If the current time is not in the period you set, 4 G network connection will not be enabled. Only the corresponding Wireless Signal is displayed on the interface. And you cannot access the device through 4G.

Figure 5-59 Period setting


Step 4 Set the interval to enable 4G through message or phone call if you want to use 4G outside the period set in Step3.
$\square$
The value range is $0-7200 \mathrm{~s}$ and it is 30 s by default. If the interval is 30 s , after activating 4 G , you can use it for 30 s . After 30 s , you need to activate 4 G again. If you set the interval to 0 s , you can use 4G without disconnection and you do not need to activate it again. For the method to activate 4G through message or phone call, see"5.2.14.2 Mobile Setting".
Step 5 Click Save.

### 5.2.14.2 Mobile Setting

Log in to web interface, select Setting $>$ Network $>$ 4G $>$ Mobile Settings, and the Mobile Setting interface is displayed.

You can add the phone number to receive alarms. You also can add phone number used to activate 4G through message or phone call if you want to use 4G outside the period set in Step3 of "5.2.14.1 Dialing Setting".
$\triangle$
Make sure that you add international calling codes before the phone number to avoid unnecessary charges caused by phone calls or messages to other countries or regions.

Figure 5-60 Mobile setting interface


- Message Send: When alarms are triggered, the phone number added will receive message.
- Message Activation: You can enable 4G through message outside the period you set to use 4G. You need to send "ON" or "OFF" to phone number of the SIM card in the Device. "ON" indicates enabling, and "OFF" indicates disabling.
- Phone Activation: You can enable 4G through phone calls outside the period you set to use 4G. You need to call the phone number of the SIM card in the Device. If the call gets through, it means 4G has been enabled.


## II

- Make sure that your SIM card supports making phone calls and sending messages, and it can be used normally.
- Make sure that you use activation function outside the time range you set; otherwise it does not work.
Step 1 Select the check box of the service you need to enable. You can select one or more services.
Step 2 Enter the phone number and click $\square$ to add it.

Step 3 Click Save.
Step 4 Select the Message Link check box on the interface of the event for which you want to receive message.
Take Face Detection for example. Click Setting $>$ Event $>$ Face Detection and select the Message Link check box.

Figure 5-61 Message link


Step 5 Click Save on the interface of the corresponding event. And you will receive message if the alarm is triggered.

### 5.2.15 Access Platform

### 5.2.15.1 P2P

P2P is a private network traversal technology which enables users to manage devices easily without requiring DDNS, port mapping or transit server. Scan the QR code with your smart phone, and then you can add and manage more devices on your mobile client.

[^0]Figure 5-62 P2P interface


## $\square$

- P2P is enabled by default. You can manage the devices remotely.
- When P2P is enabled and the device is connected to network, the status is displayed as Online. We might collect the information including IP address, MAC address, device name, and serial number. The information collected is for remote access only. If you do not agree with this, you can clear the Enable check box.
Step 2 Log in to mobile phone client and tap Device Management.
Step 3 Tap Add + at the upper-right corner.
Step 4 Scan the QR code on the P2P interface.
Step 5 Follow the onscreen instructions to finish settings.


### 5.2.15.2 ONVIF

The ONVIF authentication is On by default, which allows the network video products (including video recording device and other recording devices) from other manufacturers to connect to the service.
Step 1 Select Setting $>$ Network $>$ Access Platform $>$ ONVIF.

Figure 5-63 ONVIF interface

| P2P | ONVIF |  |  |
| :---: | :---: | :---: | :---: |
| Authentication | - On Off |  |  |
|  | Default | Refresh | Save |

## Step 2 Select On for Authentication.

Step 3 Click Save.

### 5.2.15.3 RTMP

You can connect the third party platforms (such as YouTube) to play live video through RTMP protocol.


- Only admin user can configure RTMP.
- RTMP only supports H.264, H.264B and H.264H video formats, and Advanced Audio Coding (AAC) audio format.
Step 1 Select Setting $>$ Network $>$ Access Platform $>$ RTMP.
Figure 5-64 RTMP interface


Step 2 Select the Enable check box, and RTMP will be enabled.

## (1)

When enabling RTMP, make sure that the address can be trusted.
Step 3 Set parameters.

Table 5-23 RTMP parameter setting description

| Parameter | Description |
| :--- | :--- |
| Stream Type | Select live video stream type. Make sure that the video format of the <br> stream is H.264, H.264B or H.264H, and the audio format is AAC. |
| Address Type | There are two options: Non-custom and Custom. <br> - Non-custom: You need to fill in the IP address or domain name. <br> - Custom: You need to fill in the address allocated by the server. |
| IP Address | If you have selected Non-custom, IP address and port need to be filled <br> in. <br> - IP Address: IPv4 or domain name is supported. <br> - Port: It is recommended to use the default value. |
| Port | If you have selected Custom, the address allocated by the server needs <br> to be filled in. |
| Custom Address |  |

Step 4 Click Save.

### 5.3 Bluetooth Settings

You can connect the Camera to Bluetooth devices such as Bluetooth headset for voice broadcast of alarms and voice intercom with the platform.


The function is available on select models.

## Procedure

Step 1 Select Setting $>$ Connection Settings $>$ Bluetooth.
Step 2 Select Enable.
The searched Bluetooth devices are displayed in the Bluetooth List. Click Refresh at the lower-right corner of the list to search for Bluetooth devices again.

Figure 5-65 Bluetooth list


Step 3 Double-click the name of Bluetooth device, and then set PIN on the Setup interface.

## (1)

For the PIN of the Bluetooth device, see the corresponding user's manual.
Figure 5-66 Connect to Bluetooth device


Step 4 Click Save.
The connected Bluetooth device is displayed in the list below.
Step 5 Select Setting $>$ Camera $>$ Audio $>$ Audio, and then set audio input and audio output types to Bluetooth.

Figure 5-67 Set audio


## Related Operations

- Click Refresh at the lower-right corner of the list to get information of paired Bluetooth devices again.
- Click Pair Again to quickly connect to Bluetooth devices paired before.
- Click Delete to delete the Bluetooth device.


### 5.4 PTZ Settings

### 5.4.1 Protocol

$\square$
Network PTZ setting and analog PTZ setting are available on select models.

### 5.4.1.1 Network PTZ Settings

Step 1 Select Setting $>$ PTZ $>$ Protocol $>$ Network PTZ.
Figure 5-68 Network PTZ setting


Step 2 Select a protocol as needed. You can select DH-SD1, DH-SD3, PELCOD, or PELCOP. DH-SD1 is selected by default. (1)

DH-SD1 protocol supports up to 80 presets, and DH-SD3 protocol supports up to 300 presets.
Step 3 Click Save.

### 5.4.1.2 Analog PTZ Settings

Step 1 Select Setting $>$ PTZ $>$ Protocol $>$ Analog PTZ.


Step 2 Configure parameters as needed.
Table 5-24 Analog PTZ parameter description

| Parameter | Description |
| :--- | :--- |
| Address | Enter the address of the Device. <br> cannot control the device. |
| Baud Rate | Select the baud rate of the Device. |
| Data Bit | It is 8 by default. |
| Stop Bit | It is 1 by default. |
| Parity | It is NONE by default. |

Step 3 Click Save.

### 5.4.2 Function

### 5.4.2.1 Preset

Select Setting $>$ PTZ $>$ Function $>$ Preset. The Preset interface is displayed.

## [1]

If you click Remove All, all presets and special presets will be cleared.
Figure 5-70 Preset


### 5.4.2.1.1 Preset Settings

Preset means a certain position to which the Device rotates. Users can adjust the PTZ and camera to the location quickly through calling presets.

Step 1 At the lower left corner of the Preset interface, click the direction buttons,

```
Speed 5 - ,
```

- , and + to adjust the PTZ direction, speed, zoom, and focus of the Device.

Step 2 Click to add a preset.
The current position is set to a preset and is displayed in the list.
Figure 5-71 Add presets

| Number | Preset Title | Save | 千 |
| :---: | :---: | :---: | :---: |
| 1 | Preset1 | 日 | $\Theta$ |
| 2 | Preset2 | G | $\Theta$ |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

Step 3 Click to save the preset.
Step 4 Perform operations on presets.

- Double-click the preset title to edit the title displayed on the monitoring screen.
- Click
to delete the preset.


### 5.4.2.1.2 Special Preset Settings

Special presets serve as the shortcut for some special functions switch or calling, and they no longer represent the location of the PTZ camera.

Step 1 Click to add a special preset. The added special preset will be displayed in the list.


The number of special presets starts from 51 by default, and 100 is the largest number.
Figure 5-72 Special presets


Step 2 Click to save the added special preset.
Step 3 Perform operations on special presets.


If the PTZ is restored to default settings, all preset configurations will be cleared, but the called function will remain.

Related Operations

- Click Day/Night B\&V $\vee$ to modify the special preset function.
- Click - to delete the special preset.
- Click to quickly call the function configured for the special preset.


### 5.4.2.2 Tour

Tour means a series of movements that the Device makes along several presets.
$\square$
You need to set several presets in advance.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ Tour.

Figure 5-73 Tour settings


Step 2 Select the Tour Mode from Original Path and Shortest Path. Original Path is selected by default.

- Original Path: Tour in the order of adding presets.
- Shortest Path: Starting from the preset with largest horizontal zoom value and vertical zoom value, pass all presets in the tour to ensure the shortest path. The Device reaches the corresponding preset and ensure the minimum number of rotation.
Step 3 Click Add at the bottom of the list at the upper right corner of the interface to add a tour path.
Step 4 Click Add at the bottom of the list at the lower right corner of the interface to add several presets.
Step 5 Perform tour operations.
- Double-click tour name to edit the name of the corresponding tour.
- Double-click duration to set the time that the Device stays at the corresponding preset.
- Double-click speed to modify the tour speed. The default value is 7 , and the value range is $1-10$. The larger the value, the faster the speed.

Step 6 Click Start to start the tour.


The ongoing tour stops if any operation is made to the PTZ.

### 5.4.2.3 Scan

Scan means the Device moves horizontally at a certain speed between the defined left and right limits.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ Scan.

Figure 5-74 Scan settings


## Step 2 Select the Scan No.

Step 3 Drag the slider to adjust the scan speed.
Step 4 Click Setup to adjust the Device to an ideal position.
Step 5 Click Set Left Limit and Set Right Limit to set the left and right boundaries of the Device.
Step 6 Click Start, and the Device starts scanning.
Step 7 Click Stop, and the scanning stops.

### 5.4.2.4 Pattern

Pattern means a record of a series of operations that users make to the Device. The operations include horizontal and vertical movements, zoom and preset calling. Record and save the operations, and then you can call the pattern path directly.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ Pattern.

Figure 5-75 Pattern settings


Step 2 Select the Pattern No.
Step 3 Click Setup and Start Rec, and then operate the PTZ as needed.
Step 4 Click Stop Rec to stop recording.
Step 5 Click Start, and the Device starts patterning.
Step 6 Click Stop, and the patterning stops.

### 5.4.2.5 Pan

Pan refers to the continuous $360^{\circ}$ rotation of the Device at a certain speed.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ Pan.

Figure 5-76 Pan settings


Step 2 Drag the slider to set the Pan Speed.
Step 3 Click Start, and the Device starts to rotate horizontally at this speed.

### 5.4.2.6 PTZ Speed

You can adjust the manual control speed of the PTZ by setting PTZ speed. This speed does not apply to tour, pattern, or auto tracking.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ PTZ Speed.
Figure 5-77 PTZ speed settings


Step 2 Select Low, Middle or High.

### 5.4.2.7 Idle Motion

Idle motion refers to a set motion when the Device does not receive any valid command within a certain period.


Set Preset, Tour, Scan or Pattern in advance.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ Idle Motion.
Figure 5-78 Idle motion settings


Step 2 Select the Enable check box to enable the idle motion.
Step 3 Select idle motion from Preset, Tour, Scan and Pattern.
Step 4 Select the action number of the selected motion.
Step 5 Set Idle Time for the selected motion.
Step 6 Click Save.

### 5.4.2.8 PowerUp

PowerUp means the automatic operation of the Device after it is powered on.


Set Preset, Tour, Scan or Pattern in advance.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ PowerUp.

Figure 5-79 PowerUp settings


Step 2 Select the Enable check box to enable power up motion.
Step 3 Select power up motion from Preset, Tour, Scan, Pattern or Auto.
$\square$
Select Auto and the last motion before you shut down the Device last time will be performed.

Step 4 Select the action number of the selected motion.
Step 5 Click Save.

### 5.4.2.9 PTZ Limit

After you set the PTZ limit, the Device can only move in the defined area.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ PTZ Limit.

Figure 5-80 PTZ limit settings


Step 2 Adjust the PTZ direction and click Setting to set the Up Line.
Step 3 Adjust the PTZ direction and click Setting to set the Down Line.
Step 4 Click Live to preview the already-set up line and down line.
Step 5 Select the Enable check box to enable the PTZ limit function.

### 5.4.2.10 Time Task

After you set time task, the Device performs the selected motions during the defined period.
$\square$
Set Preset, Tour, Scan or Pattern in advance.
Step 1 Select Setting $>$ PTZ $>$ Function $>$ Time Task.
Figure 5-81 Time task settings


Step 2 Select the Enable check box to enable time task function.
Step 3 Set the time task number.

## ○

Click Clear All to delete all set time tasks.
Step 4 Select Time Task action such as Preset, Tour, Scan or Pattern.
Step 5 Select the action number of the selected motion.
Step 6 Set the time for AutoHome.
$\square$
AutoHome refers to the time needed to automatically recover the time task in case of manually calling the PTZ to stop the time task.

Step 7 Click Period setting to set the period to perform time tasks.
Step 8 Select the task number to copy settings to the selected task, and then click Copy.
Step 9 Click Save.

### 5.4.2.11 PTZ Restart

Step 1 Select Setting $>$ PTZ $>$ Function $>$ PTZ Restart.
Figure 5-82 PTZ restart


Step 2 Click PTZ Restart.
The PTZ is restarted.

### 5.4.2.12 Default

With the function, you can restore the PTZ to factory defaults.

## 1

This function will restore the Device to defaults. Think twice before performing the operation. Step 1 Select Setting $>$ PTZ $>$ Function $>$ Default.

Figure 5-83 Default setting


Step 2 Click Default.
The PTZ will be restored to factory defaults.

### 5.5 Event Management

### 5.5.1 Video Detection

Video detection includes three event types: Motion Detection, Video Tamper and Scene Changing.

### 5.5.1.1 Motion Detection

When the moving object appears and moves fast enough to reach the preset sensitivity value, alarms will be triggered.
Step 1 Select Setting $>$ Event $>$ Video Detection $>$ Motion Detection.

Figure 5-84 Motion detection settings


Step 2 Select the Enable check box, and then configure parameters as needed.

- Set arming and disarming period.

1. Click Setting, and then set the arming period on the interface.

Figure 5-85 Arming period settings

2. Set the alarm period to enable alarm events in the period you set.
$\diamond$ There are 6 time periods for each day. Select the check box for the time period to enable it.
$\diamond$ Select the day of week (Sunday is selected by default; If All is selected, the setting is applied to the whole week. You can also select the check box next to the day to set it separately).
3. After completing the settings, click Save.

You will return to the Motion Detection interface.

- Set the area.

Click Setting, and the Area interface is displayed. See Figure 5-86. Refer to Table 5-25 and Table 5-26 for parameters description. Each color represents a certain region, and you can set different motion detection regions for each area. The detection region can be irregular and discontinuous.

Figure 5-86 Area setting


Table 5-25 Area setting parameter description

| Parameter | Description |
| :--- | :--- |
| Name | The default names are Region1, Region2, Region3 and Region4, and <br> the names can be customized. |
| Sensitivity | Sensitivity to brightness change. The higher the sensitivity is, the <br> easier the motion detection event will occur. <br> You can set different sensitivities for each region, with values ranging <br> from 0 to 100, and 30 to 70 is recommended. |
| Threshold | Detect the relation between the object and the region. The smaller the <br> threshold is, the easier the motion detection will occur. <br> Set different thresholds for each region, with values ranging from 0 to <br> 100, and 1 to 10 is recommended. |
| Waveform graph | The red line indicates that motion detection is triggered, and the <br> green line indicates that it is not triggered. |
| Remove All | Remove all detection regions. |
| Delete | Delete the detection region of the selected color block. |

- Other parameters

Table 5-26 Video detection parameter description

| Parameter | Description |
| :--- | :--- |
| Anti-Dither | The system records only one motion detection event within the defined <br> period. The value range is $0-100 \mathrm{~s}$. |
| Enable Manual <br> Control Trigger | After you enable the function, the motion detection events that occur <br> when you control the PTZ manually will be excluded. In this way, you can <br> reduce the false alarm rate of such events. |


| Parameter | Description |
| :--- | :--- |
| Record | After you enable the function, when an alarm is triggered, the system will <br> start recording automatically. Before using the function, you need to set <br> the recording period of the alarm in Storage > Schedule, and select <br> Auto for Record Mode on the Record Control interface. |
| Record Delay | When the alarm is over, the alarm recording will continue for an <br> extended period of time. The time unit is second, and the value range is <br> $10-300$. |
| Relay-out | Select the check box, and you can enable the alarm linkage output port, <br> and link corresponding relay-out devices after an alarm is triggered. |
| Alarm Delay | When the alarm is over, the alarm will continue for an extended period of <br> time. The time unit is second, and the value range is 10-300. |
| Send Email | After you select the check box, when an alarm is triggered, the system <br> sends email to the specified email address. You can configure the email <br> address in "5.2.5 SMTP (Email)." |
| PTZ | Select PTZ, and then configure the linkage action. When an alarm is <br> triggered, the system links PTZ to rotate to the preset. The Activation <br> options include None, Preset, Tour and Pattern. |
| Snapshot | Select the Snapshot check box, and then the system takes snapshot <br> automatically when an alarm is triggered. You need to set the alarm <br> snapshot period as described in "5.5.1.2 Snapshot." |

Step 3 Click Save.

### 5.5.1.2 Video Tamper

Alarms will be triggered if there is video tampering.
Step 1 Select Setting $>$ Event $>$ Video Detection $>$ Video Tamper.

Figure 5-87 Video tamper settings


Step 2 Select the Enable check box, and then configure parameters as needed.


For parameters configuration, see "5.5.1.1 Motion Detection",
Step 3 Click Save.

### 5.5.1.3 Scene Changing

Alarms will be triggered if there is scene changing.
Step 1 Select Setting $>$ Event $>$ Video Detection $>$ Scene Changing.

Figure 5-88 Scene changing settings


Step 2 Select the Enable check box, and then configure parameters as needed.


For parameters configuration, see "5.5.1.1 Motion Detection",
Step 3 Click Save.

### 5.5.2 Smart Motion Detection

After you set smart motion detection, when the human, non-motor vehicles and motor vehicles appear and move fast enough to reach the preset sensitivity value, the alarm linkage actions will be performed. The function can help you to avoid the alarms triggered by natural environment change.

## (1)

- The function depends on the result of motion detection, and all other parameters (except sensitivity) of motion detection function are used, including arming period, area settings, and linkage configurations. If no motion detection is triggered, smart motion detection will not be triggered.
- If motion detection is not enabled, when smart motion detection is enabled, motion detection will also be enabled. If both functions are enabled, when motion detection is disabled, smart motion detection will also be disabled.
- When smart motion detection is triggered and recording is linked, back-end devices can filter recording with human or vehicles through smart search function. For details, see the corresponding user's manual.


## Prerequisites

- Select Setting $>$ Event $>$ Video Detection $>$ Motion Detection, and then enable the motion detection function.
- Set the arming period and detection area. The sensitivity of each region is larger than 0 , and the threshold is not equal to 100 .


## Procedure

1. Select Setting $>$ Event $>$ Smart Motion Detection.

Figure 5-89 Smart motion detection

2. Select the Enable check box, and then the Smart Motion Detection is enabled.
3. Select the effective object and sensitivity.

- Effective object: Select Human or Motor Vehicle. When Human is selected, both people and non-motor vehicles will be detected.
- Sensitivity: Select High, Medium, or Low. The higher the sensitivity, the easier the alarm is
triggered.

4. Click Save.

### 5.5.3 Audio Detection

## Step 1 Select Setting $>$ Event $>$ Audio Detection $>$ Audio Detection.

Figure 5-90 Audio detection settings


Step 2 Configure parameters as needed.
Table 5-27 Audio detection parameter description

| Parameter | Description |
| :--- | :--- |
| Input Abnormal | Select Input Abnormal, and then an alarm is triggered when there is <br> abnormal audio input. |
| Intensity Change | Select Intensity Change, and then an alarm is triggered when the <br> change in sound intensity exceeds the defined threshold. |


| Parameter | Description |
| :--- | :--- |
| Sensitivity | The value ranges from 1 to 100. The smaller this value is, the larger <br> the input sound volume changes are needed for it to be judged as an <br> audio anomaly. You need to adjust it according to the actual <br> condition. |
| Threshold | The value ranges from 1 to 100. Configure the ambient sound <br> intensity you need to filter. The louder the ambient noise is, the larger <br> this value shall be. You need to adjust it according to the actual <br> condition. |

■
For other parameters, see "5.5.1.1 Motion Detection".
Step 3 Click Save.

### 5.5.4 Smart Plan

Smart plans include IVS, face recognition, heat map, people counting, video metadata, construction monitoring and so on. Only after smart plans have been enabled, can the corresponding smart function come into effect.
Before configuring the smart plan, you need to set presets in advance. For setting methods, see "5.4.2.1 Preset".

Step 1 Select Setting $>$ Event $>$ Smart Plan.
Figure 5-91 Smart plan (1)


Step 2 (Optional) Click $\odot$ to enable Auto Tracking.
When enabling auto tracking, you do not need to configure smart plans, and the Device
performs auto tracking based on internal mechanism. If auto tracking and alarm track of the smart plan (such as IVS) are both enabled, the Device perform tracking in the order of triggering time.


It is recommended to disable auto tracking when alarm track is enabled to avoid disordered tracking.

Step 3 Click Add Plan $\quad$ to select the presets to be configured.
Step 4 Select smart plans as needed.
The selected function will be highlighted. Click it again to cancel the selection.
Figure 5-92 Smart plan (2)


Step 5 Click Save.

### 5.5.5 IVS

## Basic Requirements for the Scene

- The target size shall not exceed $10 \%$ of the image.
- The pixel of the target shall be no less than $10 \times 10$; the pixel of abandoned object shall be no less than $15 \times 15$ (CIF image); the width and height of the target shall be no more than $1 / 3$ of the image. It is recommended that the height of the target is $10 \%$ of the image.
- The brightness difference between the target and the background is no less than 10 gray values.
- The target shall be present in the image for no less than 2 consecutive seconds, and the moving distance shall be larger than its width and no less than 15 pixels (CIF image).
- Try to reduce the complexity of monitoring scenes. It is not recommended to enable IVS in
scenes with dense targets and frequent light changes.
- Try to avoid the following scenes: scenes with reflective surfaces such as glass, bright ground or water; scenes that disturbed by tree branches, shadows or winged insects; scenes that against light or under direct light exposure.
$\square$

Before using the function, you need to set presets in advance. For setting methods, see "5.3.2.1 Preset."

## Rule Config

1. Select Setting $>$ Event $>$ IVS $>$ Rule Config.

Figure 5-93 Add smart rules

2. Select the presets to be configured with smart rules.
3. Click to add smart rules.


Double-click rule type to modify the type of rules.
4. Click Save.

### 5.5.5.1 Tripwire

Alarms are triggered when the target crosses the warning line in the defined direction. It requires certain stay time and moving space for the target to be confirmed, so you need to leave some space at both sides of the warning line during configuration and do not draw it near obstacles.
Applicable scenes: Scenes with sparse targets and no occlusion between targets, such as perimeter protection of unattended areas.

## Procedure

Step 1 Select Tripwire from the Rule Type list.

Figure 5-94 Tripwire rule settings


Step 2 Click Draw Rule, and you can draw rules on the monitoring screen.

Click Clear to the right of Draw Rule to clear all drawn rules.
Table 5-28 Rule drawing parameter description
\(\left.$$
\begin{array}{|l|l|}\hline \text { Parameter } & \text { Description } \\
\hline \text { Max Size } & \begin{array}{l}\text { Set the size range of detection targets to be filtered, and select the maximum } \\
\text { or minimum size. }\end{array}
$$ <br>
\hline Min Size \quad Max Size: Set the maximum size of targets to be filtered. When the target is <br>
larger than this size, the system will ignore it. The unit is pixel. <br>
- Min Size: Set the minimum size of targets to be filtered. When the target is <br>

smaller than this size, the system will ignore it. The unit is pixel.\end{array}\right\}\)| Help to accurately draw the target area. |
| :--- |
| Enter the length and width of the target area in Pixel Counter, and click Draw |
| Target to generate the target area in the monitoring screen. The unit is pixel. |

Step 3 Configure parameters as needed.
Table 5-29 Tripwire parameter description

| Parameter | Description |
| :---: | :---: |
| Period | Set the alarming period to enable alarm events in the defined period. <br> 1. Click Setting, and then the Period interface is displayed. <br> 2. Enter the time value or press and hold the left mouse button, and drag directly on the setting interface. There are six periods for each day. Select the check box next to the period for it to take effect. <br> 3. Select the day of week (Sunday is selected by default; If All is selected, the setting is applied to the whole week. You can also select the check box next to the day to set it separately). <br> 4. After completing the setting, click Save to go back to the rule configuration interface. |
| Direction | Configure the tripwire direction. You can select $\mathbf{A}->\mathbf{B}, \mathbf{B}->\mathbf{A}$ or $\mathbf{A}<->\mathbf{B}$. |
| Alarm Track | Select the check box, and there will be alarm tracking when a smart rule is triggered. |
| Track Time | Set the alarm tracking time. |
| Record | Select the check box, and when an alarm is triggered, the system will start recording automatically. Before using the function, you need to set the recording period of the alarm in Storage > Schedule, and select Auto for Record Mode on the Record Control interface. |
| Record Delay | When the alarm is over, the recording will continue for an extended period of time. The value range is $10-300 \mathrm{~s}$. |
| Relay-out | Select the check box, and you can enable the alarm linkage output port, and link corresponding relay-out devices when an alarm is triggered. |
| Alarm Delay | When the alarm is over, the alarm will continue for an extended period of time. The value range is $10-300 \mathrm{~s}$. |
| Send Email | Select the Send Email check box, and when an alarm is triggered, the system sends an email to the specified mailbox. You can configure the mailbox in Setting $>$ Network $>$ SMTP (Email). |
| Snapshot | Select the check box, and the system will automatically take snapshots in case of alarms. You need to set snapshot period in Storage >Schedule. |

## Step 4 Click Save.

### 5.5.5.2 Intrusion

Intrusion includes crossing areas and in-area functions.

- Crossing area means an alarm will be triggered when a target enters or leaves the area.
- In-area function means an alarm will be triggered when a specified number of targets appear in a set alarming area at a given time. In-area function only counts the number of targets in the detection area, regardless of whether they are the same targets.
- For the reporting time interval of the in-area functions, the system will trigger the first alarm and then detect whether the same event occurs in the interval period. If no same event occurs in this period, the alarm counter will be cleared.

Similar to the warning line, to detect an entry/exit event, a certain movement space should be reserved at the periphery of the area line.
Applicable scenes: Scenes with sparse targets and no occlusion between targets, such as perimeter protection of unattended areas.

## Procedure

Step 1 Select Intrusion from the Rule Type list.
Figure 5-95 Intrusion settings


Step 2 Click Draw Rule, and you can draw rules on the monitoring screen. For parameter description, see Table 5-28.

Click Clear to the right of Draw Rule to clear all drawn rules.
Step 3 Configure parameters as needed.
Table 5-30 Intrusion parameter description

| Parameter | Description |
| :--- | :--- |
| Action | Configure intrusion action, and you can select Appear or Cross. |
| Direction | Select the crossing direction from Enters, Exits, and Enter \& Exit. |

(1)

For other parameters, see "5.5.5.1 Tripwire".
Step 4 Click Save.

### 5.5.5.3 Abandoned Object

An alarm will be triggered when the selected target in the monitoring scene stays in the screen for more than the defined time.

Pedestrians or vehicles that stay for too long would be regarded as abandoned objects. To filter out such alarms, you can use Target filter. In addition, the duration can be properly extended to avoid false alarm due to a short stay of people.
Applicable scenes: Scenes with sparse targets, no obvious and frequent light changes. For scenes with intensive targets or too many obstacles, missed alarms would increase; for scenes in which too many people stay, false alarms would increase. Select detection areas with simple texture, because this function is not applicable to scenes with complex texture.

## Procedure

Step 1 Select Abandoned Object from the Rule Type list.
Figure 5-96 Abandoned object settings


Step 2 Click Draw Rule, and you can draw rules on the monitoring screen. For parameter description, see Table 5-28.

Click Clear to the right of Draw Rule, and you can clear all drawn rules.
Step 3 Configure parameters as needed.
Table 5-31 Abandoned object parameter description

| Parameter | Description |
| :--- | :--- |
| Duration | For abandoned object, the duration is the shortest time to trigger an alarm <br> after an object is abandoned. |

For other parameters, see "5.5.5.1 Tripwire".
Step 4 Click Save.

### 5.5.5.4 Missing Object

An alarm will be triggered when the selected target in the scene is taken away for the time longer than the set duration.
The system analyzes static areas from the foreground, and determines whether it is missing object or abandoned object from the similarity of its foreground and background. When the time exceeds the set period, an alarm is triggered.
Applicable scenes: Scenes with sparse targets, no obvious and frequent light changes. For scenes with intensive targets or too many obstacles, the missed alarm would increase; for scenes in which too many people stay, the false alarm would increase. Keep the detection area texture as possible simple as possible, because this function is not applicable to scenes with complex texture.

## Procedure

Step 1 Select Missing Object from the Rule Type list.
Figure 5-97 Missing object setting


Step 2 Click Draw Rule, and you can draw rules on the monitoring screen. For parameter description, see Table 5-28. [1]

Click Clear to the right of Draw Rule to clear all drawn rules.
Step 3 Configure parameters as needed.

Table 5-32 Missing object parameter description

| Parameter | Description |
| :--- | :--- |
| Duration | Configure the shortest time from the object disappearing to the alarm <br> being triggered. |

DI
For other parameters, see "5.5.5.1 Tripwire".
Step 4 Click Save.

### 5.5.6 Construction Monitoring

The Device can be used for construction monitoring which include helmet detection, workwear detection, lone working detection and absence detection.

## Prerequisites

Select Setting $>$ Event $>$ Smart Plan, and then enable Construction Monitoring.

## Procedure

## Step 1 Select Setting $>$ Event $>$ Construction Monitoring.

Step 2 Select Global or a preset from the Preset list.

- If global plan is selected, detection area and rule are set by default, and the detection area cannot be changed.
- If a preset is selected, you need to set detection area and rule manually. The following section takes selecting Preset 1 as an example.

Figure 5-98 Global plan


Figure 5-99 Plan by preset


Step 3 Click at the upper-right corner of the Area Config section.


Double click the rule name to modify it.
Step 4 Click to draw rule box on the video image, and then right-click to complete drawing. DI

- After drawing is complete, drag the corners of the drawn area to adjust the detection area.
- If you select preset plan, 8 detection areas can be drawn at most.

Step 5 Select the check box before the event type to enable the corresponding detection rule.

Table 5-33 Rule description

| Rule | Description |
| :--- | :--- |
| Helmet Detection | When the Device detects person not wearing helmet or not wearing helmet <br> in the specified color, alarm linkage actions will be performed. |
| Workwear <br> Detection | When the Device detects person not wearing workwear in accordance with <br> the rule, alarm linkage actions will be performed. The rule for workwear is <br> long-sleeved tops and trousers in the same color. If short-sleeved shirts, <br> shorts or different colors are detected, it means the rule is not followed. |
| Lone Working <br> Detection | When the Device detects a single person working in the detection area, <br> alarm linkage actions will be performed. |
| Absence <br> Detection | When the Device detects nobody working in the detection area, alarm <br> linkage actions will be performed. |

Step 6 Click next to the detection rule, configure parameters on the Advanced Parameter interface, and then click Save.

Figure 5-100 Helmet detection


Figure 5-101 Workwear detection


Figure 5-102 Lone working detection


Figure 5-103 Absence detection


Table 5-34 Parameter description

| Parameter | Description |
| :---: | :---: |
| Allowed Color | When configuring helmet detection, you can set allowed colors. When the helmet detected is not in the selected colors, alarms will be triggered. |
| Duration | When events not following the rule are detected and the duration exceeds the defined value, alarms will be triggered. For example, when the duration of helmet detection is 5 seconds, if the Device detects a person not wearing helmet or the helmet color is not allowed for more than 5 seconds, an alarm will be triggered. |
| Repeat Alarm Time | After an alarm is triggered, when the event lasts for the time reaching repeated alarm time, an alarm will be triggered again. |
| Record | After you enable the function, when an alarm is triggered, the system will start recording automatically. Before using the function, you need to set the recording period of the alarm in Storage $>$ Schedule, and select Auto for Record Mode on the Record Control interface. |
| Record Delay | When an alarm is over, the alarm recording will continue for an extended period of time. |
| Relay-out | Select the check box, and you can enable the alarm linkage output port, and link corresponding relay-out devices after an alarm is triggered. |
| Alarm Delay | When an alarm is over, the alarm will continue for an extended period of time. |
| Send Email | After you select the check box, when an alarm is triggered, the system sends email to the specified email address. You can configure the email address in "5.2.8 SNMP". |
| Audio Linkage | Select the check box to play alarm audio when alarms are triggered. You can set the play count and select the audio file. For how to set the audio file, see "5.1.3.2 Configuring Alarm Audio". |
| Message Link | Select the check box to receive message when alarms are triggered. |
| Snapshot | Select the check box, and the system will automatically take snapshots in case of alarms. You need to set snapshot period in Storage > Schedule. |
| Period | Set the alarm period to enable alarm events in the defined period. <br> 1. Click Setup, and the Period interface is displayed. <br> 2. Enter the time value or press and hold the left mouse button, and drag directly on the setting interface. There are six periods for each day. Select the check box next to the period for it to take effect. <br> 3. Select the day of week (Sunday is selected by default; If All is selected, the setting is applied to the whole week. You can also select the check box next to the day to set it separately). <br> 4. After completing the setting, click Save to go back to the rule configuration interface. |

## Step 7 Click Save on the Construction Monitoring interface.

## D]

If you want to see the alarm information on the Alarm tab, you need to subscribe the corresponding alarm type. For details, see " 6 Alarm".

Result
Click the AI Live tab to view construction monitoring results. For details, see "3.2 AI Live Settings".

### 5.5.7 Face Recognition

The function can detect faces and compare them with those in the configured face database.


- Select Setting > Event > Smart Plan, and then enable face recognition.
- This function is available on select models.


### 5.5.7.1 Face Detection

When human face is detected in the monitoring screen, an alarm is triggered and the linked action is performed.
Step 1 Select Setting > Event > Face Recognition > Face Detection.
Figure 5-104 Face detection interface


Step 2 Select Enable, and you can enable the face detection function.
Step 3 Configure parameters as needed.
Table 5-35 Face detection parameter description

| Parameter | Description |
| :--- | :--- |
| Period | Alarm event will be triggered only within the defined period. For details, see <br> "5.5.1.1 Motion Detection". |


| Parameter | Description |
| :---: | :---: |
| Face <br> Enhancement | Select Face Enhancement to preferably guarantee clear faces with low stream. |
| Record | Select Record, and the system records video when alarms are triggered. $\square$ <br> To enable video recording, you need to make sure that: <br> - The motion detection recording is enabled. For details, see "5.6.1.1 Record". <br> - The auto recording is enabled. For details, see "5.6.4 Record Control". |
| Record Delay | The video recording will not stop until the record delay time you set has passed. |
| Send Email | Select Send Email, and when alarms are triggered, the system sends email to the specified mailbox. For the email settings, see "5.2.5 SMTP (Email)". |
| Snapshot | Select Snapshot, and the system takes snapshot when alarms are triggered. $\square$ <br> - Enable the motion detection snapshot first. For details, see "5.6.1.1 Record". <br> - For searching and setting snapshot storage path, see "5.1.2.5 Path". |
| Snap Face Image | Set the snapshot scope, including Face and One-inch photo. |
| Attribute | Select the Attribute check box, click , and then you can set the human attributes during face detection. |

Step 4 Click Save.

### 5.5.7.2 Face Database Config

After you successfully configure the face database, the detected faces can be compared with the information in the face database. Configuring a face database includes creating a face database, adding face pictures, and face modeling.

### 5.5.7.2.1 Adding Face Database

Create a face database, and then register face images, that is to add face pictures to the newly created face database.

Step 1 Select Setting $>$ Event $>$ Face Recognition $>$ Face Database Config.

Figure 5-105 Face database config


## Step 2 Click Add Face Database.

Figure 5-106 Add face database
Add Face Database

Name


Step 3 Set face database name.
Step 4 Click OK to complete the addition.
Figure 5-107 Add face database completed


Step 5 Configure parameters as needed.
Table 5-36 Face database config parameter description

| Parameter | Description |
| :--- | :--- |
| Deploy | Select Deploy and the face database takes effect. |
| Similarity Threshold | The comparison is successful only when the similarity between the <br> detected face and the face feature in face database reaches the set <br> similarity threshold. After this, the comparison result is displayed on the <br> Live interface. |
| More Info | Click More Info to manage face database. You can set search conditions, <br> register people, and modify people information. |
| Arm/Disarm | Alarm event will be triggered only within the defined time period. For <br> details, see "5.5.1.1 Motion Detection". |
| Delete | Delete the selected face database. |

### 5.5.7.2.2 Adding Face Pictures

You can add face pictures to the created face database. Manual addition and batch import are supported.

## Manual Addition

Add a single face picture. Use this method when registering a small number of face pictures.

## Step 1 Select Setting $>$ Event $>$ Face Recognition $>$ Face Database Config.

Step 2 Click More Info for the face database to be configured.

Figure 5-108 More info


## ○ $\Omega$

Set filtering conditions as needed, and then click Search. The search result is displayed.
Step 3 Click Registration.
Figure 5-109 Registration interface


Step 4 Click Upload Picture, and then import the face pictures to be uploaded.

## ■

You can manually select a face area. After uploading the picture, select a face area and click OK. If there are multiple faces in a picture, select the target face and click OK to save the face picture.

Figure 5-110 Addition completed


Step 5 Fill in face picture information as needed.
Step 6 Click Add to task list.
Step 7 Click Task List 1 .

Figure 5-111 Task list addition completed

| Task List |  | $\times$ |
| :---: | :---: | :---: |
| Add | Status | $\wedge$ |
| 1 | Stored successfully., Modeling failed.: 4(Picture Decoding Error) |  |
| Modify | Status |  |
| Delete | Status | $\checkmark$ |
|  | OK Remove All |  |

©
Click Remove All to remove all the tasks.

## Batch Registration

You can import multiple face pictures in batches. Use this method when registering a large number of face pictures.
Before importing pictures in batches, name the face pictures in the format of "Name\#SGender\#BDate of Birth\#NRegion\#TCredentials Type\#MID No.jpg" (for example,
"John\#S1\#B1990-01-01\#NCN\#T1\#M330501199001016222").
(1)

Name is required and the rest are optional.
Table 5-37 Naming rules for batch import

| Naming Rules | Description |
| :--- | :--- |
| Name | Enter the corresponding name. |
| Gender | Enter a number. 1: Male; 2: Female. |
| Date of Birth | Enter numbers in the format of yyyy-mm-dd. For example, 2017-11-23. |
| Region | Enter the region name. |
| Credentials Type | Enter a number. 1: ID card; 2: passport. |
| ID No. | Enter ID No. |

Step 1 Select Setting $>$ Event $>$ Face Recognition $>$ Face Database Config. The Face Database Config interface is displayed.
Step 2 Click More Info for the face database to be configured.
The Face Database interface is displayed.
Step 3 Click Batch Registration.
Figure 5-112 Batch registration

## Task List

Naming Format: Name\#SGender\#BDate of Birth\#NRegion\#TCredentials Type\#MID No.
Example: John\#S1\#B1990-01-01\#NCN\#T1\#M330501199001016222
Gender:1.Male 2.Female
Credentials Type:1.IC 2.Passport 3. 4.Other

## Browse

 CancelStep 4 Click
to select the file path.

Figure 5-113 Batch registration

## Task List

Path: D:I

File Size: 28

Browse
Step 5 Click Browse.

Figure 5-114 Registering

## Task List

Registering faces in batch, please wait... $12 \%$

## Check Details

Cancel
Step 6 After the registration is completed, click $\mathbf{N e x t}$ to view the registration result.

### 5.5.7.2.3 Managing Face Pictures

You can add face pictures to face database; manage and maintain face pictures to ensure correct information.

## Modifying Face Information

On the Face Database Config interface, move the mouse pointer to the face picture or person information line. Click $\angle$ or $\quad$, and the Registration interface is displayed. After modifying the face picture information as needed, click Add to task list.

Figure 5-115 Registration interface
Registration
Upload Picture
R

## Deleting Face Pictures

Enter face database, and then delete the created face picture.

- Single deletion: Move the mouse pointer to the face picture or people information line, and then click 而 or $\quad$ to delete the face picture.
- Batch deletion: Move the mouse pointer to the face picture or people information line, and then click $\square$ at the upper right corner of the face pictures, or click $\square$ on person information line. After selecting multiple items, click Add to the delete list, click Task List 1 , and then click OK to delete the selected face pictures.
- Delete all: When viewing face pictures in a list, click $\square$ on people information line (or select All when viewing face pictures in pictures), click Add to the delete list, click $\square$ Task List 1 , and then click OK to delete all face pictures.


### 5.5.7.2.4 Face Modeling

You can extract and import the relevant information of face pictures into the database through face modeling, and create a face feature mode for smart detection such as face comparison.


- The more face pictures you choose, the longer the modeling time is. Wait patiently.
- During the modeling process, some smart detection functions (such as face comparison) are temporarily unavailable and can be resumed after the modeling is completed.


## Step 1 Select Setting > Event > Face Recognition > Face Database Config.

Step 2 Click More Info for the face database to be configured.

Figure 5-116 Face database interface


Step 3 Select the face pictures for modeling as needed.


Click $: ~:=$ to view the face picture in a list. Click 国 to view the face image as a thumbnail.

- Modeling All

Click Modeling All, and all face pictures in the face database will be modeled.

- Selective Modeling

If there are many face pictures in the face database, set filtering conditions and click Search to select face pictures for modeling.

Figure 5-117 Modeling completed


### 5.5.7.3 Alarm Linkage

Set the alarm linkage mode for face comparison.
Step 1 Select Setting $>$ Event $>$ Face Recognition $>$ Alarm.
Figure 5-118 Alarm linkage


Step 2 Configure parameters as needed.

Table 5-38 Alarm linkage parameter description

| Parameter | Description |
| :--- | :--- |
| Face Database | Select the face database to be configured with alarm linkage. |
| Alarm Rule | Select the alarm rule as needed. |
| Relay-out | Select the Relay-out check box, and when an alarm is triggered, the <br> system interacts with the linked alarm devices. |
| Alarm Delay | The alarm will continue for an extended period of time. The value range is <br> $1-300 \mathrm{~s}$. |

Step 3 Click Save.

### 5.5.8 People Counting

You can use this function to count the number of people in the area and generate reports.


- Before using this function, you need to enable People Counting in Smart Plan.
- The people counting data will be overwritten if the disk is full. Back up the data in time as needed.
- This function is available on select models.


### 5.5.8.1 People Counting Settings

With the function, the system can count the number of people appearing in the monitoring screen within a certain period.
Step 1 Select Setting $>$ Event $>$ People Counting $>$ People Counting.

Figure 5-119 People counting settings


Step 2 Select the presets to be configured.
Step 3 Click Draw Rule, and you can draw rules on the monitoring screen. For parameter description, see Table 5-28.
$\bigcirc \Omega$
Click Clear to the right of Draw Rule, and you can clear all drawn rules.
Step 4 Configure parameters as needed.
Table 5-39 People counting parameter description

| Parameter | Description |
| :--- | :--- |
| OSD | Display the number of people displayed in the area in real time. Click Clear, <br> and the current number will be zero. |
| Enter No. | Set the Enter No., and when the number of people entering reaches the set <br> value, an alarm will be triggered. |
| Leave No. | Set the Leave No., and when the number of people leaving reaches the set <br> value, an alarm will be triggered. |
| Stranded No. | Set the Stranded No., and when the number of people staying reaches the <br> set value, an alarm will be triggered. |



For other parameters, see "5.5.5.1 Tripwire".
Step 5 Click Save.

### 5.5.8.2 Report

You can view the statistics results of people in the scene during the selected period.
Step 1 Select Setting $>$ Event $>$ People Counting $>$ Report.
Figure 5-120 People counting report


Step 2 Select a preset.
Step 3 Select the Rule, Statistics Type, and Time Range.
Step 4 Select the start time and end time for searching reports.
Step 5 Select Flow Direction and Chart Type.
Step 6 Click Search to generate reports, and click Export to export the report to local storage.

### 5.5.9 Heat Map

## DI

- Before enabling Heat Map, you need to set presets in PTZ section, and select the function in the


## Smart Plan.

- The data will be overwritten if the disk is full. Back up the data in time as needed.
- This function is available on select models.


### 5.5.9.1 Heat Map Settings

The function can be used to detect the activity level of moving objects in the scene during a certain period.

```
Step 1 Select Setting > Event > Heat Map > Heat Map.
```

Figure 5-121 Heat map


Step 2 Select the presets to be configured.
Step 3 Select the Enable check box, and then the heat map function is enabled.
Step 4 Click Setting to set the arming period. For details, see "5.5.1.1 Motion Detection".
Step 5 Click Save.

### 5.5.9.2 Report

You can view the heat map report for the scene in the selected period.
Step 1 Select Setting > Event > Heat Map > Report.
The Report interface is displayed.
Step 2 Set the start time and end time to search for the heat map report.
Step 3 Select a preset.
Step 4 Click Search, and the search results will be displayed on the interface.

Figure 5-122 Report


### 5.5.10 Video Metadata

With the function, the system can count the number of motor vehicles, non-motor vehicles and people in the monitoring screen, identify the features of the vehicles and people in the scene, and take snapshots.
$\square$

- Before using video metadata, you need to enable the function in the Smart Plan.
- This function is available on select models.


### 5.5.10.1 Scene Setting

Set the parameters of snapshot, analysis and alarm in the scene.
Step 1 Select Setting > Event $>$ Video Metadata.

Figure 5-123 Scene setting


Step 2 Click the Preset list to select the preset to configure video metadata.
Step 3 Click to add a rule type.
Step 4 Modify the parameters as needed.

- Double-click the name to modify the rule name.
- Select the rule type from People, Non-motor Vehicle and Motor Vehicle.
- Click the corresponding - to delete detection items.

Step 5 Configure parameters as needed.
Table 5-40 Scene setting parameter description

| Parameter | Description |
| :--- | :--- |
| People Flow Statistics | After selection, traffic flow statistics will be displayed |
| on the screen. |  |

IT
For other parameters, see "5.5.5.1 Tripwire".
Step 6 Click Save.

### 5.5.10.2 Picture Overlay

Set the overlay information on the snapshot.
Step 1 Select Setting $>$ Event $>$ Video Metadata $>$ Overlay.
The Picture interface is displayed.
Step 2 Select Picture Overlay Type from People, Non-motor Vehicle and Motor Vehicle.
Figure 5-124 Picture overlay-motor vehicle


Figure 5-125 Picture overlay-non-motor vehicle


Figure 5-126 Picture overlay-people


Step 3 Select overlay information as needed.


If you select Location, you need to manually enter the location of the Device.
Step 4 Click Save.

### 5.5.10.3 Report

You can view the number of vehicles, non-vehicles and people in the scene during the selected period.
Step 1 Select Setting $>$ Event $>$ Video Metadata $>$ Report.
The Report interface is displayed.
Step 2 Select the Report Type.
Step 3 Select the start time and end time for searching reports.
Step 4 Select Traffic Flow Statistics Type.
Step 5 Click Search to generate reports.

Figure 5-127 Video metadata report


### 5.5.11 Alarm

## Step 1 Select Setting $>$ Event $>$ Alarm.

Figure 5-128 Alarm


Step 2 Configure parameters as needed.

Table 5-41 Alarm setting parameter description

| Parameter | Description |
| :--- | :--- |
| Enable | Select the Enable check box, and then the alarm linkage is enabled. |
| Relay-in | Select alarm input, and 7 alarm inputs are available. |
| Sensor Type | There are two types: $\mathbf{N O}$ (normally open) and NC (normally closed). Switch <br> from NO to NC, and alarm event will be enabled. Switch from NC to NO, and <br> alarm event will be disabled. |

(1)

For other parameters, see "5.5.1.1 Motion Detection".
Step 3 Click Save.

### 5.5.12 Abnormality

Abnormality includes 7 alarm events: No SD Card, Capacity Warning, SD Card Error,
Disconnection, IP Conflict, Illegal Access, and Security Exception.

### 5.5.12.1 SD Card

In case of an SD card exception, an alarm will be triggered.
Step 1 Select Setting $>$ Event $>$ Abnormality $>$ SD Card.
Figure 5-129 No SD card


Figure 5-130 SD card error


Figure 5-131 Capacity warning


Step 2 Configure parameters as needed.
Table 5-42 SD card exception parameter description

| Parameter | Description |
| :--- | :--- |
| Enable | Select the check box to enable this function. |
| Capacity Limit | Configure the free space percentage, and if the free space in the SD <br> card is less than the defined percentage, an alarm is triggered. |

$\square$
For other parameters, see "5.4.1.1 Motion Detection."
Step 3 Click Save.

### 5.5.12.2 Network Exception

In case of a network exception, an alarm will be triggered.
Step 1 Select Setting $>$ Event $>$ Abnormality $>$ Network.

Figure 5-132 Disconnection


Figure 5-133 IP conflict


Step 2 Configure parameters as needed.
Table 5-43 Network exception parameter description

| Parameter | Description |
| :--- | :--- |
| Enable | Select the check box to enable this function. |

## [1]

For other parameters, see "5.5.1.1 Motion Detection".
Step 3 Click Save.

### 5.5.12.3 Illegal Access

Illegal access alarm is triggered when the login password has been wrongly entered for more than the times you set.
Step 1 Select Setting $>$ Event $>$ Abnormality $>$ Illegal Access.

Figure 5-134 Illegal access

| SD Card | Network | Illegal Access | Security Exception |
| :---: | :---: | :---: | :---: |
| $\checkmark$ Enable |  |  |  |
| Login Error | 5 | time (3~10) |  |
| $\checkmark$ Relay-out | 12 |  |  |
| Alarm Delay | 10 | s (10~300) |  |
| $\square$ Send Email |  |  |  |
|  | Default | Refresh | Save |

Step 2 Configure parameters as needed.
Table 5-44 Illegal access parameter description

| Parameter | Description |
| :--- | :--- |
| Enable | Select the check box to set the illegal access alarm. |
| Login Error | After entering a wrong password for the set times, the alarm for illegal access <br> will be triggered, and the account will be locked. |

$\square$
For other parameters, see "5.5.1.1 Motion Detection".
Step 3 Click Save.

### 5.5.12.4 Security Exception

When an event affecting the Device safety occurs, an alarm for safety exception will be triggered.
Step 1 Select Setting $>$ Event $>$ Abnormality $>$ Security Exception.
Figure 5-135 Security exception


Step 2 Configure each parameter as needed.
For details, refer to "5.5.1.1 Motion Detection".
Step 3 Click Save.

### 5.5.12.5 Battery Exception

When overtemperature of the battery is detected, alarm linkage actions are performed.
Step 1 Select Setting $>$ Event $>$ Abnormality $>$ Battery Exception.
Figure 5-136 Battery exception


Step 2 Select the Enable check box to enable battery exception detection.
Step 3 Set alarm linkage actions.
Step 4 Click Save.

### 5.6 Storage

### 5.6.1 Schedule

Before setting the schedule, make sure that the Record Mode is Auto in Record Control.
$\square$

If the Record Mode is Off, the Device will not record or take snapshots according to the schedule.

### 5.6.1.1 Record

Step 1 Select Setting $>$ Storage $>$ Schedule $>$ Record.

Figure 5-137 Record


Step 2 Select the day for recording from Monday to Sunday. Click Setting on the right, and the Setting interface is displayed.

- Set the recording period as needed. You can set up to six periods for one day.
- You can select 3 types of recording: General, Motion and Alarm.
$\square$
To set the time period, you can also press and hold the left mouse button and drag directly on the Record interface.

Figure 5-138 Record schedule setting


Step 3 Click Save to return to the Record interface.
At this time, the colored chart visually displays the defined period.

- $\quad$ : Represents general recording.
- $\quad$ Represents motion detection recording.
- $\quad$ : Represents alarm recording.

Figure 5-139 Recording schedule setting completed


Step 4 On the Record interface, click Save, and the Save Succeeded! prompt will be displayed, which means the recording schedule has been set.

### 5.6.1.2 Snapshot

Step 1 Select Setting $>$ Storage $>$ Schedule $>$ Snapshot.
Figure 5-140 Snapshot


Step 2 Set snapshot schedule. For details, refer to Step2 and Step3 in "5.6.1.1 Record".
Step 3 Click Save, and the Save Succeeded! prompt will be displayed, which means the snapshot schedule has been set.

### 5.6.1.3 Holiday Schedule

You can set specific dates as holidays.
Step 1 Select Setting $>$ Storage $>$ Schedule $>$ Holiday Schedule.

Figure 5-141 Holiday schedule


Step 2 Select a date.
The selected date will be a holiday and displayed in yellow.
Step 3 Select Record or Snapshot, and then click Save.
The Save Succeeded! prompt will be displayed.
Step 4 On the Record or Snapshot interface, click Setting to the right of Holiday.

The setting method is the same as that of Monday to Sunday.
Step 5 Set the period of one day for the Holiday, and the recording or snapshot will be taken according to the holiday time period.

### 5.6.2 Snapshot by Location

The system can take snapshots when the Device rotates to certain presets.


You need to set presets in advance.
Step 1 Select Setting $>$ Storage $>$ Snapshot by Location.

Figure 5-142 Snapshot by location


Step 2 Select presets.

- Enable snapshot by location.
$\diamond$ Click to enable the function for the corresponding preset.
$\diamond$ Click Snapshot $\nabla$, and then select All Enabled to enable the function for all presets
- Disable snapshot by location.
$\diamond$ Click to disable the function for the corresponding preset.
$\diamond$ Click Snapshot $\nabla$, and then select All Disabled to disable the function for all presets.
Step 3 Click Save.


### 5.6.3 Destination

### 5.6.3.1 Path

Configure the storage path of recordings and snapshots of the Device, and select local SD card, FTP and NAS for storage. Store recordings and snapshots according to the event type, respectively corresponding to General, Motion and Alarm in the schedule, and then select the corresponding type of recordings or snapshots for storage.

Step 1 Select Setting $>$ Storage $>$ Destination $>$ Path.

Figure 5-143 Path settings


Step 2 Select the corresponding event type and storage method as needed.
Table 5-45 Path parameter description

| Parameter | Description |
| :--- | :--- |
| Event Type | Select Scheduled, Motion Detection or Alarm. |
| Local | Save recordings or snapshots to the SD card. |
| FTP | Save recordings or snapshots to the FTP server. |
| NAS | Save recordings or snapshots to the NAS server. |

Step 3 Click Save.

### 5.6.3.2 FTP

FTP function can be enabled only when it is selected as a destination path. When the network is disconnected or does not work, you can save recordings and snapshots to the SD card by using Emergency (Local) function.

```
Step 1 Select Setting > Storage > Destination > FTP.
```

Figure 5-144 FTP settings


Step 2 Select the Enable check box, and the FTP function is enabled.


- There might be risks if the FTP function is enabled. Think twice before enabling the function.
- SFTP is recommended to ensure network security.

Step 3 Configure parameters as needed.

Table 5-46 FTP parameter description

| Parameter | Description |
| :--- | :--- |
| Server Address | The IP address of the FTP server. |
| Port | The port number of the FTP server. |
| Username | The username to log in to the FTP server. |
| Password | The password to log in to the FTP server. |
| Remote Directory | The destination path on the FTP server. |
| Emergency (Local) | If you enable the function, in case of FTP storage exception, the <br> recordings and snapshots will be stored on the local SD card. |

Step 4 Click test to verify the username and password, and test whether FTP is connected to the Device.

Step 5 Click Save.

### 5.6.3.3 Local

SD card information is displayed in the local storage list. You can set it as read only or read \& write.
You can also hot swap or refresh it.
$\square$
Dual SD cards are supported by some devices. For such devices, the SD card first inserted is called Local Disk 1, and the SD card inserted later is called Local Disk 2.

- If no recordings in both cards, the recording will be saved to Local Disk 1, and then saved to Local Disk 2 when Disk 1 is full.
- If there are recordings in both cards, the recording will be saved to the card with the latest recordings, and then saved to the other card when this card is full.
Step 1 Select Setting $>$ Storage $>$ Destination $>$ Local.
Figure 5-145 Local storage


Step 2 Select the SD card to be set, and then perform the following operations as needed.

- Click Read Only to set the SD card to be read only.
- Click Read \& Write to set the SD card to be read and write.
- Click Hot Swap to remove or insert the SD card when the Camera is running.
- Click Format to format the SD card.


## 今

After formatting the SD card, all data on it will be cleared. Be cautious.

### 5.6.3.4 NAS

This function can be enabled only when NAS is selected as a destination path. Select NAS to store files on the NAS server.

Step 1 Select Setting $>$ Storage $>$ Destination $>$ NAS.
Figure 5-146 NAS settings


Step 2 Configure parameters as needed.
Table 5-47 NAS parameter description

| Parameter | Description |
| :--- | :--- |
| Enable | Select the check box to enable NAS function. Select NFS or SMB function. <br>  <br> There might be risks if NFS or SMB is enabled. Think twice before enabling <br> the function. |
| Server Address | The IP address of the NAS server. |
| Remote Directory | The destination path on the NAS server. |

Step 3 Click Save.

### 5.6.4 Record Control

## Step 1 Select Setting $>$ Storage $>$ Record Control

Figure 5-147 Record control


Step 2 Configure parameters as needed.
Table 5-48 Record control parameter description
\(\left.\left.\left.$$
\begin{array}{|l|l|}\hline \text { Parameter } & \text { Description } \\
\hline \text { Pack Duration } & \text { Set the pack duration of each recording file. It is } 30 \text { minutes by default. }\end{array}
$$ \left\lvert\, $$
\begin{array}{l}\text { Set the pre-recording time. For example, if you enter 5, when an alarm is } \\
\text { triggered, the system reads the recording of the first } 5 \text { seconds in memory, } \\
\text { and then records it into a file. }\end{array}
$$\right.\right\} $$
\begin{array}{l}\text { Pre-event Record } \\
\hline \text { Disk Full } \\
\hline \text { If alarm recording or motion detection recording occurs, if there is no } \\
\text { recording before, the video data within } N \text { seconds before the recording is } \\
\text { started will also be recorded into the video file. }\end{array}
$$\right\} \begin{array}{l}You can select Stop or Overwrite. <br>
- Stop: The system stops recording when the disk is full. <br>
- Overwrite: The system overwrites the oldest files and keeps recording <br>

when the disk is full.\end{array}\right\}\)| The data will be overwritten if the disk is full. Back up the file in time as |
| :--- |
| needed. |

[^1]
### 5.7 System Management

### 5.7.1 Device Settings

### 5.7.1.1 General

Step 1 Select Setting $>$ System $>$ General $>$ General.
Figure 5-148 General settings


Step 2 Configure parameters as needed.
Table 5-49 General setting parameter description

| Parameter | Description |
| :--- | :--- |
| Name | Set the device name. |
|  | Different devices have different names. |
|  | Select the language to be displayed. |
| Video <br> Standard | Select video standard from PAL and NTSC. |

Step 3 Click Save.

### 5.7.1.2 Date \& Time

Step 1 Select Setting $>$ System $>$ General $>$ Date\&Time.

Figure 5-149 Date \& time


Step 2 Configure parameters as needed.
Table 5-50 Date \& time parameter description

| Parameter | Description |
| :--- | :--- |
| Date Format | Select the date format. Three formats are available: YYYY-MM-DD, MM- <br> DD-YYYY and DD-MM-YYYY. |
| Time Format | Select the time format. Two formats are available: 24-Hour and 12-Hour. |
| Time Zone | Set the local time zone. |
| Current Time | The current time of the Device. |
| DST | Set the Start Time and End Time of DST in the Date format or Week <br> format. |
| NTP | Select the NTP check box to enable the network time sync function. <br> Server the address of the time server. <br> DID <br> Set the network timing function of NTP server, and the Device time will be <br> synchronized with the server time. |
| Interval | Set the port number of the time server. |

Step 3 Click Save.

### 5.7.1.3 Screen Off Settings



The function is available on select models.
You can set the screen-off time of the device display.
Step 1 Select Setting $>$ System $>$ General $>$ Screen Off Settings.
Figure 5-150 Screen off settings


Step 2 Set screen-off time.

- Never: The screen is never turned off.
- Custom: Customize the screen-off time.

Step 3 Click Save.

### 5.7.2 Account Settings

### 5.7.2.1 Account

User management is only available for admin users.

- For Username and Group Name, the maximum length is 15 characters. Username can only consist of numbers, letters, underlines, dots and @; group name can only consist of numbers, letters and underlines.
- The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special characters (excluding ' ";:\&). The confirming password shall be the same as the new password. Set a high security password according to the prompt of password strength.
- The number of users and groups is 19 and 8 respectively by default.
- User management adopts a two-level method of group and user. Neither group names nor user names can be duplicated, and a user can only belong to one group.
- Users currently logged in cannot modify their own permissions.
- The user is admin by default. The admin account is defined as high privileged user.


### 5.7.2.1.1 Username

Select Setting $>$ System $>$ Account $>$ Account $>$ Username, and you can enable anonymous login, add users, delete users, modify user passwords, and perform other operations.

Figure 5-151 Account interface


No permission is available for version information and other buttons except Relay-out, Mark, and Wiper Control on the Live interface for the time being.

## Anonymous Login

Select the Anonymous Login check box, and you can log in to the Device anonymously without username and password after entering IP. Anonymous users only have preview permission in the permission list. In the anonymous login, click Logout to log in to the Device by using other usernames.


After Anonymous Login is enabled, the user can view audio and video data without authentication. Think twice before enabling the function.

## Adding Users

Add users in the group and set permissions.
(1)

As the default user with the highest authority, admin cannot be deleted.
Step 1 Click Add User.

Figure 5-152 Add users


Step 2 Enter Username and Password, confirm password, select Group Name, and then add Memo.

Step 3 Set Operation Permission and Restricted Login.

- Operation Permission: Click Operation Permission, and then select the operation permission of the user as needed.
- Restricted Login: Click Restricted Login, and the interface shown in Figure 5-153 is displayed. You can control login to the Device by setting the IP Address, Validity Period and Time Range.


## $\square$

- Once the group is selected as needed, the user permission can only be a subset of the group, and cannot exceed its permission attributes.
- It is recommended to give less permissions to general users than advanced users.

Figure 5-153 Restricted login


Step 4 Click Save.

## Modifying Users

Step 1 Click . corresponding to the user you want to modify.

Figure 5-154 Modify users


Step 2 Modify user information as needed.
Step 3 Click Save.

## Modifying Password

Step 1 Select the Modify Password check box.
Step 2 Enter old password and new password, and confirm password.
Step 3 Click Save.

## Deleting Users

Click corresponding to the user to be deleted, and the user can be deleted.
$\square$
Users/user groups cannot be recovered after deletion. Think twice before performing the operation.

### 5.7.2.1.2 Group Name

Select Setting $>$ System $>$ Account $>$ Account $>$ Group Name, and you can add groups, delete groups, modify group passwords, and perform other operations.

Figure 5-155 User group settings


## Adding Groups

For specific operations, refer to "5.7.2.1.1 Username".

## Modifying Groups

For specific operations, refer to "5.7.2.1.1 Username".

## Deleting Groups

For specific operations, refer to "5.7.2.1.1 Username".

### 5.7.2.2 Onvif User

On the web interface, you can add ONVIF users, or modify existing users.

## Procedure

Step 1 Select Setting $>$ System $>$ Account $>$ Onvif User.
Figure 5-156 Onvif user


Step 2 Click Add User.
Figure 5-157 Add users


Step 3 Set the username and password, confirm password, and then select the group name.

Step 4 Click Save.

## Related Operations

- Click $\square$ to modify user information.
- Click $\square$ to delete users.


### 5.7.3 Safety

### 5.7.3.1 RTSP Authentication

Set the authentication method for media stream.

## Step 1 Select Setting $>$ System $>$ Safety $>$ RTSP Authentication.

Figure 5-158 RTSP authentication


## Step 2 Select the Authorize Mode.

You can select from Digest, Basic and None. It is Digest by default.

## [1]

- Click Default, and Digest is selected automatically.
- Select None, and "Non-authentication mode may have risk. Are you sure to enable it" prompt will be displayed. Think twice before selecting the mode.
- Select Basic mode, and "Basic authentication mode may have risk. Are you sure to enable it?" prompt will be displayed. Think twice before selecting the mode.


### 5.7.3.2 System Service

You can configure system service to ensure system security.
Step 1 Select Setting $>$ System $>$ Safety $>$ System Service.

Figure 5-159 System service


Step 2 Configure system service parameters.
Table 5-51 System service parameter description

| Function | Description |
| :--- | :--- |
| SSH | You can enable SSH authentication to perform safety management. The <br> function is disabled by default. |
| Multicast/Broadca | It is recommended to disable SSH. If this function is enabled, there might be <br> security risks. |
| st Search | Enable this function, and when multiple users are viewing the monitoring <br> screen simultaneously through network, they can find the Device through <br> multicast/broadcast protocol. |
| Password Reset | It is recommended to disable the multicast/broadcast search function. If this <br> function is enabled, there might be security risks. |
| You can enable Password Reset to perform security management. The |  |
| function is enabled by default. |  |
| If the function is disabled, you can only reset the password after restoring |  |
| the Device to factory defaults through pressing the Reset button on the |  |
| device. |  |

$\left.\begin{array}{|l|l|}\hline \text { Function } & \text { Description } \\ \hline \text { Onvif Service } & \begin{array}{l}\text { You can access the Device through this protocol. The function is enabled by } \\ \text { default. }\end{array} \\ \hline & \begin{array}{l}\text { Enable this function to encrypt the stream transmitted through the private } \\ \text { protocol. }\end{array} \\ \text { Audio and Video } \\ \text { Transmission } \\ \text { Encryption }\end{array} \quad \begin{array}{l}\text { - Make sure that the matched devices or software support video }\end{array}\right\}$

Step 3 Click Save.

### 5.7.3.3 HTTPS

## D]

It is recommended to enable HTTPS service. If the service is disabled, there might be risk of data leakage.
Create certificate or upload signed certificate, and then you can log in through HTTPS with your PC. HTTPS can ensure data security, and protect user information and device security with reliable and stable technology.
Step 1 Create certificate or upload the signed certificate.

- If you select Create Certificate, refer to the following steps.

1) Select Setting $>$ System $>$ Safety $>$ HTTPS.

Figure 5-160 HTTPS (1)

2) Click Create.

The HTTPS dialog box is displayed.
Figure 5-161 HTTPS (2)

## HTTPS


3) Enter the required information, and then click Create.

## $\square$

The entered IP or domain name must be the same as the IP or domain name of the Device.
4) Click Install to install the certificate on the Device.

Figure 5-162 Certificate installation

5) Click Download to download root certificate.

The Save As dialog box is displayed.
Figure 5-163 Download root certificate

6) Select storage path, and then click Save.
7) Double-click the RootCert.cer icon.

The Certificate interface is displayed.
Figure 5-164 Certificate information
Certificate

General Details $\quad$ Certification Path

## Certificate Information

This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.

Issued to: test

Issued by: test

Valid from 2016/7/ 8 to 2020/ 7/ 7
8) Click Install Certificate.

The Certificate Import Wizard interface is displayed.

Figure 5-165 Certificate import wizard
Certificate Import Wizard

9) Click Next, and then select Trusted Root Certification Authorities.

Figure 5-166 Certificate storage area
Certificate Import Wizard

## Certificate Store

Certificate stores are system areas where certificates are kept.

Windows can automatically select a certificate store, or you can specify a location for the certificate.

- Automatically select the certificate store based on the type of certificate

O Place all certificates in the following store
Certificate store:
Trusted Root Certification Authorities
Browse..

Learn more about certificate stores

10) Click Next.

The Completing the Certificate Import Wizard interface is displayed.

Figure 5-167 Completing the certificate import wizard

11) Click Finish.

The Security Warning dialog box is displayed.

Figure 5-168 Security warning
Security Warning

You are about to install a certificate from a certification authority (CA) claiming to represent:
test
Windows cannot validate that the certificate is actually from "test". You should confirm its origin by contacting "test". The following number will assist you in this process:

Thumbprint (sha1): 6D811FD2 E82313A8 663514ED 2CA36E6B 7D425FA6
Warning:
If you install this root certificate, Windows will automatically trust any certificate issued by this CA. Installing a certificate with an unconfirmed thumbprint is a security risk. If you click "Yes" you acknowledge this risk.

Do you want to install this certificate?
12) Click Yes.

The import was successful dialog box is displayed. Click OK to complete the certificate installation.

Figure 5-169 Import success
Certificate Import Wizard



- If you select Install Signed Certificate, refer to the following steps.

1) Select Setting $>$ System $>$ Safety $>$ HTTPS.

The HTTPS interface is displayed.

Figure 5-170 Install signed certificate

2) Click Browse to upload the signed certificate and certificate key, and then click Upload.
3) Install the root certificate. For details, see 5) to 12) in Step1.

Step 2 Select Enable HTTPS, and then click Save.
The Reboot interface is displayed, and the configuration takes effect after reboot.
Figure 5-171 Reboot

## Reboot

The configuration takes effect, the device is restarting now, please don't leave this page or close the browser.

Enter https://xx.xx.xx.xx in the browser to open the login interface. If no certificate is installed, a certificate error prompt will be displayed.


- If HTTPS is enabled, you cannot access the Device through HTTP. The system will switch to HTTPS if you access the Device through HTTP.
- The deletion of created and installed certificates cannot be restored. Think twice before deleting them.


### 5.7.3.4 Firewall

Set a firewall for the Device to prevent network attacks after the Device is connected to the network. Step 1 Select Setting $>$ System $>$ Safety $>$ Firewall.

Figure 5-172 Firewall

## RTSP Authentication

 System Service HTTPSRule Type
Enable

| Default $\quad$ Refresh $\quad$ Save |
| :---: |

Step 2 Select the type of network attack that the firewall resists as needed. You can select Network Access, PING Prohibited, or Prevent Semijoin.
Step 3 Select Enable, and then the Firewall is enabled.
Step 4 Click Save.

### 5.7.4 Peripheral

## []

The peripheral functions might vary with different models, and the actual interface shall prevail.

### 5.7.4.1 Wiper

Step 1 Select Setting $>$ System $>$ Peripheral $>$ Wiper.
Figure 5-173 Wiper settings


Step 2 Configure parameters as needed.
Table 5-52 Wiper setting parameter description

| Parameter | Description |
| :--- | :--- |
| Mode | Set the wiper mode. It is Manual by default. <br> In Manual mode, you need to manually start the wiper. |
| Interval Time | The time between wiper starting to wiper ending. |
| Working Duration | Set the maximum duration of the wiper operating once in Manual <br> mode. The value ranges from 10 minutes to 1440 minutes. |

Step 3 Click Save.

### 5.7.5 Default


#### Abstract

4

All information except IP address and user management will be restored to defaults. Think twice before performing the operation.

Select Setting $>$ System $>$ Default, and click Default to restore the Device. The configuration interface is displayed.


Figure 5-174 Default interface

## Default

Default Other configurations will be recovered to default except network IP address, user management and so on.

[^2] Completely recover device parameters to factory default.

Select the recovery mode as needed.

- Default: All information except IP address and user management will be restored to defaults.
- Factory Default: The function is equivalent to the Reset button of the Device. All configuration information of the Device can be restored to the factory defaults, and the IP address can also be restored to the original IP address. After clicking Factory Default, you need to enter the password of admin user on the interface displayed. The Device can be restored to factory defaults only after the system confirms that the password is correct.


## DI

- Only admin user can use this function.
- When the Device is restored to factory defaults, all information except the data in the external storage media will be erased. Delete data in external storage media by formatting and other methods.


### 5.7.6 Import/Export

When multiple devices share the same configuration methods, they can be quickly configured by importing and exporting configuration files.
Step 1 On the web interface of one device, select Setting $>$ System $>$ Import/Export.
The Import/Export interface is displayed. See Figure 5-175.

Figure 5-175 Import/Export


Step 2 Click Export to export the configuration file (.backup file) to the local storage path.
Step 3 Click Import on the Import/Export interface of the Device to be configured to import the configuration file, and the Device will complete the configurations.

### 5.7.7 System Maintenance

### 5.7.7.1 Auto Maintain

You can select Auto Reboot or Auto Delete Old Files.

- If you select Auto Reboot, the frequency and time need to be set.
- If you select Auto Delete Old Files, you need to set the time period for the files to be deleted.

Step 1 Select Setting $>$ System $>$ Auto Maintain.
Figure 5-176 Auto maintain


Step 2 Configure parameters as needed.
Table 5-53 Auto maintain parameter description

| Parameter | Description |
| :--- | :--- |
| Auto Reboot | Select the check box to set the Device reboot time. |


| Parameter | Description |
| :--- | :--- |
| Auto Delete Old Files | Select the check box to customize the time period for the files to be <br> deleted. The value ranges from 1 day to 31 days. |
|  | When you enable the function, The deleted files cannot be <br> recovered. Are you sure to enable this function now? prompt will be <br> displayed. Think twice before enabling the function. |

Step 3 Click Save and the configuration will take effect.

### 5.7.7.2 Emergency Maintenance

By enabling emergency maintenance, you can fix most issues caused by upgrade and configuration.
Step 1 Select Setting $>$ System $>$ Auto Maintain $>$ Emergency Maintenance.
Figure 5-177 Auto maintain


Step 2 Click Save.

### 5.7.8 Upgrade

Upgrade the system to improve device function and stability.
$\square$

If wrong upgrade file has been used, restart the Device; otherwise some functions might not work properly.

Select Setting $>$ System $>$ Upgrade. The configuration interface is displayed.

Figure 5-178 System upgrade


- File Upgrade: Click Browse, select the upgrade file, and then click Upgrade to upgrade the firmware. The upgrade file is in the format of *.bin.
- Online Upgrade

1. Select the Auto-check for updates check box.

This will enable the system to check for upgrade once a day automatically, and there will be system notice if any upgrade is available.
$\square$
We need to collect the data such as IP address, device name, firmware version, and device serial number to perform auto-check. The collected information is only used to verify the legitimacy of the Device, and push the upgrade notification.
2. Click Save.


Click Manual Check, and you can check for upgrade manually.

### 5.8 Information

You can view information such as version, online users, log, and life statistics.

### 5.8.1 Version

You can view information such as system hardware features, software version and release date.
Select Setting > Information > Version $>$ Version, and then you can see the version information of current web interface.

Figure 5-179 Version

## Version

## Device Type

System Version
WEB Version
ONVIF Version
PTZ Version
S/N
Security Baseline V.

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### 5.8.2 Log Information

### 5.8.2.1 Log

Select Setting $>$ Information $>\mathbf{L o g}>$ Log, and then you can see the operation information of the Device, and some system information. See Figure 5-180. For parameter description, see Table 5-54.

Figure 5-180 Log


Table 5-54 Log parameter description

| Parameter | Description |
| :--- | :--- |
| Start Time | The start time of the log to be searched (January 1, 2000 is the earliest <br> time). |
| End Time | The end time of the log to be searched (December 31, 2037 is the latest <br> time). |
| Type | The log type includes All, System, Setting, Data, Event, Record, Account, <br> Clear Log, and Safety. |


| Parameter | Description |
| :--- | :--- |
| Search | Set the start time and end time of the log to be searched, select the log <br> type, and then click Search. The searched log number and time period <br> will be displayed. |
| Detailed Information | Click a log to display the details. |
| Clear | Clear all logs of the Device, and classified clearing is not supported. |
| Backup | Back up the searched system logs to the PC currently used by the user. <br> The data will be overwritten if the disk is full. Back up the data in time as <br> needed. |

Here are the meanings of different log types.

- System: Includes program launch, force exit, exit, program reboot, device shutdown/restart, system reboot, and system upgrade.
- Setting: Includes saving configurations, and deleting configuration files.
- Data: Includes disk type configurations, data erasing, hot swap, FTP state, and recording mode.
- Event (records events such as video detection, smart plan, alarm, and abnormality): Includes starting events, and ending events.
- Record: Includes file access, file access error, and file search.
- Account (records modification of user management, login, and logout): Includes login, logout, adding user, deleting user, modifying user, adding group, deleting group, and modifying group.
- Safety: Includes security-related information.
- Clear Log: Clearing logs.


### 5.8.2.2 Remote Log

Upload the Device operations to the log server.

## Step 1 Select Setting $>$ Information $>$ Log $>$ Remote Log.

Figure 5-181 Remote log


Step 2 Select Enable, and then remote log function is enabled.
Step 3 Set the IP Address, Port and Device Number of the log server.
(1)

Click Default to restore the Device to the default settings.

### 5.8.3 Online User

Select Setting $>$ Information $>$ Online User, and the Online User interface is displayed.
Figure 5-182 Online users


### 5.8.4 Life Statistics

Select Setting > Information > Life Statistics to view the life statistics of the Device.


The function is available on select models.

Figure 5-183 Online users

## Life Statistics

Total Working Time
Upgrade Times
Last Upgrade Date

62 day(s) 1 hour(s) 0 minute(s)
20 time

### 5.8.5 Battery Status

Select Setting > Information > Battery Status to view battery usage of the Device.

## (1]

The function is available on select models.

Figure 5-184 Online users

## Battery Status

## Capacity Limit

Voltage
Charging or Not

## Refresh

100 \%
8.303 V

No

## 6 Alarm

You can select alarm types on the interface. When the selected alarms are triggered, detailed alarm information will be displayed on the right side of the interface. You can also select Prompt or Play Alarm Tone. When an alarm occurs, the alarm prompt or tone will be triggered. For the Alarm setting interface, see Figure 6-1. For parameter description, see Table 6-1.

Figure 6-1 Alarm setting interface


Table 6-1 Alarm setting parameter description

| Category | Parameter | Description |
| :--- | :--- | :--- |
|  | Motion Detection | Record alarm information in case of motion <br> detection. |
|  | Disk Full | Record alarm information in case of full disk. |
|  | Disk Error | Record alarm information in case of disk error. |
|  | Video Tamper | Record alarm information in case of video <br> tampering. |
|  | External Alarm | Record alarm information in case of an external <br> alarm. |
|  | Illegal Access | Record alarm information in case of illegal <br> access. |
|  | Audio Detection | Record alarm information in case of audio <br> detection. |
|  | IVS | Record alarm information in case of smart <br> events. |
|  | Scene Changing | Record alarm information in case of scene <br> changing. |
|  | Security Exception | Record alarm information in case of security <br> exception. |


| Category | Parameter | Description |
| :--- | :--- | :--- |
| Operation | Prompt | Select the Prompt check box. When you are not <br> on the Alarm interface, and the selected alarm <br> event is triggered, the Relay-out button on the <br> main menu will change to <br> information will be automatically recorded. After <br> you click the Alarm menu bar, the button <br> disappears. |
| Alarm Tone | Play Alarm Tone | If you are on the Alarm interface, there will be no <br> image prompt when the selected alarm event is <br> triggered, but the corresponding alarm <br> information will be recorded in the alarm list on <br> the right. |
|  | Select the check box, and then select the tone <br> file path. When the selected alarm event is <br> triggered, the selected tone file will be played to <br> prompt you that an alarm event is triggered. |  |
|  | Tone Path | Customize the storage path for alarm tones. |

## 7 Logout

Click Logout to log out, and the login interface is displayed. See Figure 7-1. Enter the username and password to log in again.

Figure 7-1 Login interface


## Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

## Mandatory actions to be taken for basic equipment network security:

1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.
"Nice to have" recommendations to improve your equipment network security:


## 1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement welldone access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.
2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.
3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.
4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.
5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.
6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.
7. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.
8. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.
9. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

10. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

## 11. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.


## 12. Network Log

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.
13. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use

VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.

- Establish the $802.1 x$ access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.


## ENABLING A SAFER SOCIETY AND SMARTER LIVING


[^0]:    Step 1 Select Setting $>$ Network $>$ Access Platform $>$ P2P.

[^1]:    Step 3 Click Save.

[^2]:    Factory Default

