# Face Recognition Access Controller

User's Manual

#### General

This manual introduces the installation and basic operation of the Face Recognition Access Controller (hereinafter referred to as "access controller").

#### Safety Instructions

The following categorized signal words with defined meaning might appear in the manual.

Signal Words	Meaning
	Provides additional information as the emphasis and supplement to the text.

#### **Revision History**

Version	Revision Content	Release Date
V1.0.0	First Release	August 2019

#### About the Manual

- The manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

# **Important Safeguards and Warnings**

This chapter describes the contents covering proper handling of the access controller, hazard prevention, and prevention of property damage. Read these contents carefully before using the access controller, comply with them when using, and keep them well for future reference.

#### **Operation Requirement**

- Do not place or install the access controller in a place exposed to sunlight or near the heat source.
- Keep the access controller away from dampness, dust or soot.
- Keep the access controller installed horizontally on the stable place to prevent it from falling.
- Do not drop or splash liquid onto the access controller, and make sure there is no object filled with liquid on the access controller to prevent liquid from flowing into the access controller.
- Install the access controller in a well-ventilated place, and do not block the ventilation of the access controller.
- Operate the access controller within the rated range of power input and output.
- Do not dissemble the access controller.
- Transport, use and store the access controller under the allowed humidity and temperature conditions.

#### **Electrical Safety**

- Improper battery use might result in fire, explosion, or inflammation.
- When replacing battery, make sure the same model is used.
- Use the recommended power cables in the region and conform to the rated power specification.
- Use the power adapter provided with the access controller; otherwise, it might result in people injury and device damage.
- The power source shall conform to the requirement of the Safety Extra Low Voltage (SELV) standard, and supply power with rated voltage which conforms to Limited power Source requirement according to IEC60950-1. Please note that the power supply requirement is subject to the device label.
- Connect the device (type-I structure) to the power socket with protective earthing.
- The appliance coupler is a disconnection device. When using the coupler, keep the angle for easy operation.

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# **1.1 Introduction**

The access controller is an access control panel that supports unlock through faces, passwords, fingerprints, cards, and supports unlock through their combinations.

# **1.2 Features**

- Support face unlock, IC card unlock, fingerprint unlock, and password unlock; unlock by period
- With face detection box; the largest face among faces that appear at the same time is recognized first; the maximum face size can be configured on the web
- 2MP wide-angle WDR lens; with auto/manual fill light
- Face-camera distance: 0.3 m-2.0 m; human height: 0.9 m-2.4 m
- With face recognition algorithm, the terminal can recognize more than 360 positions on human face
- Face verification accuracy>99.5%; low false recognition rate
- Support profile recognition; the profile angle is 0°-90°
- Support liveness detection
- Support duress alarm and tamper alarm
- Support general users, duress users, patrol users, blacklist users, VIP users, guest users, and special users
- Various unlock status display modes protect user privacy

# **1.3 Dimension and Component**

The access controller has two types: 7-inch and 10-inch access controllers. See Figure 1-1 to Figure 1-6.

The 7-inch access controller has two models: model A and model B. See Figure 1-1 to Figure 1-4.

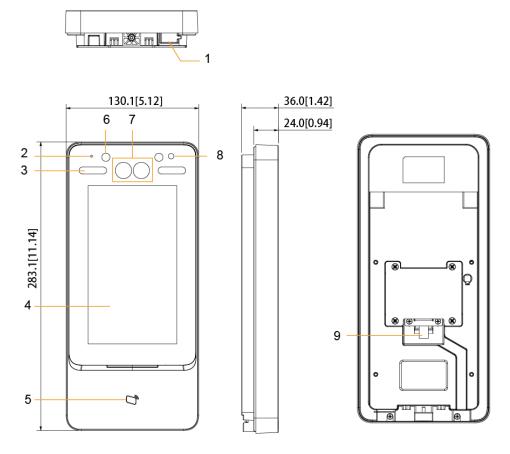
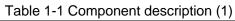


Figure 1-1 Dimensions and components of model A (1)(mm [inch])



No.	Name	No.	Name
1	USB port	6	IR light
2	MIC	7	Dual camera
3	White fill light	8	Phototransistor
4	Display	9	Cable entry
5	Card swiping area	-	_

Figure 1-2 Dimensions and components of model A (2) (mm [inch])

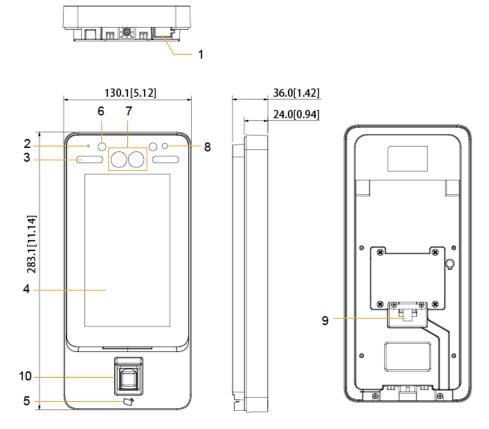


Table 1-2 Component description (2)

No.	Name	No.	Name
1	USB port	6	IR light
2	MIC	7	Dual camera
3	White fill light	8	Phototransistor
4	Display	9	Cable entry
5	Card swiping area	10	Fingerprint sensor

Figure 1-3 Dimensions and components of model B (1) (mm [inch])

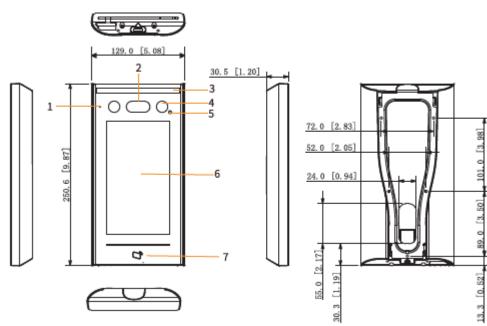


Table 1-3 Component description (3)

No.	Name	No.	Name
1	MIC	5	Phototransistor
2	Dual camera	6	Display
3	White fill light	7	Card swiping area
4	IR light	_	_

Figure 1-4 Dimensions and components of model B (2)(mm [inch])

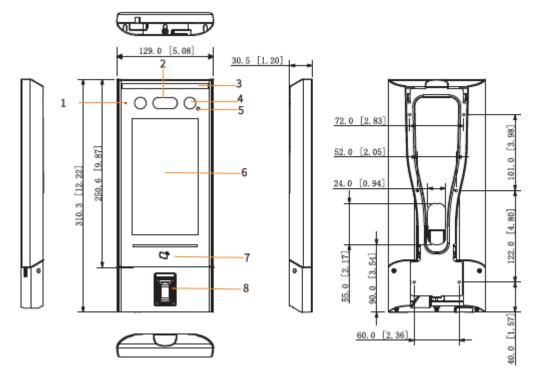


Table 1-4 Component description (4)

No.	Name	No.	Name
1	MIC	5	Phototransistor
2	Dual camera	6	Display
3	White fill light	7	Card swiping area
4	IR light	8	Fingerprint sensor

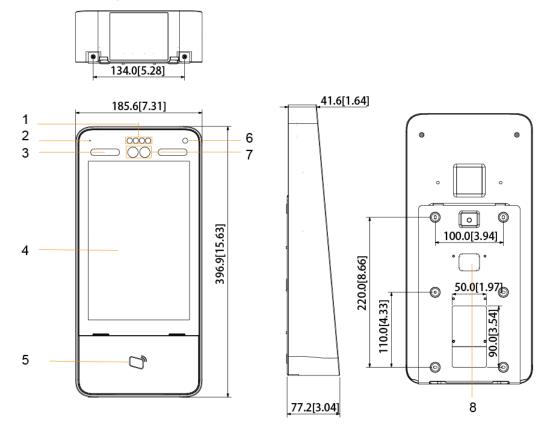


Figure 1-5 Dimensions and components (1) (mm [inch])

Table 1-5 Component description (1	)
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No.	Name	No.	Name
1	IR light	6	Phototransistor
2	MIC	7	Dual camera
3	White fill light	8	Cable entry
4	Display	-	-
5	Card swiping area	-	_

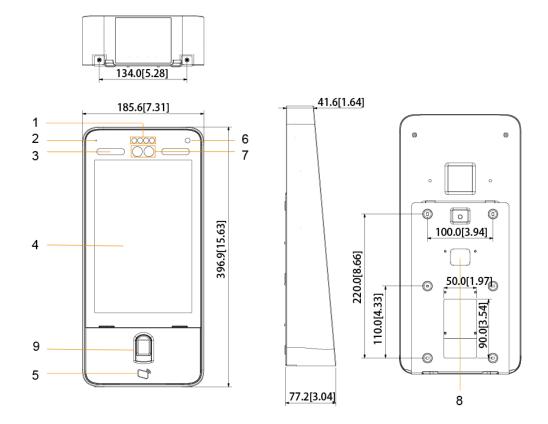


Table 1-6 Component description (	2)
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No.	Name	No.	Name
1	IR light	6	Phototransistor
2	MIC	7	Dual camera
3	White fill light	8	Cable entry
4	Display	9	Fingerprint sensor
5	Card swiping area	_	_

# **2** Installation

# 2.1 Cable Connections

The access controller needs to be connected to devices like sirens, readers, and door contacts. For cable connection, see Table 2-1.

Port	Cable color	Cable name	Description		
			Negative electrode of external card reader power		
	Black RD-		supply.		
	<b></b>		Positive electrode of external card reader power		
	Red	RD+	supply.		
	Blue	CASE	Tamper alarm input of the external card reader.		
	White	D1	Wiegand D1 input (connected to external card		
	Winte		reader)/output (connected to controller).		
	Green	D0	Wiegand D0 input (connected to external card reader)/output (connected to controller).		
	Brown	LED	Connected to external reader indicator in		
CON1	Yellow	В	<ul> <li>RS-485 negative electrode input (connected to external card reader)/output (connected to controller, or connected to door control security module).</li> <li>If the security module is enabled, you need to purchase access control security module separately. The security module needs separate power supply to provide power.</li> <li>Once the security module is enabled, the exit button, lock control and firefighting linkage will be invalid.</li> </ul>		
	Purple	A	<ul> <li>RS-485 positive electrode input (connected to external card reader)/output (connected to controller, or connected to door control security module).</li> <li>If the security module is enabled, you need to purchase access control security module separately. The security module needs separate power supply to provide power.</li> <li>Once the security module is enabled, the exit button, lock control and firefighting linkage will be invalid.</li> </ul>		

Table 2-1 Port description

Port	Cable c	olor	Cable name	Description	
	White red	and	ALARM1_N O	Alarm 1 normally open output port.	
	White orange	and	ALARM1_C OM	Alarm 1 common output port.	
	White blue	and	ALARM2_N O	Alarm 2 normally open output port.	
CON2	White gray	and	ALARM2_C OM	Alarm 2 common output port.	
	White green	and	GND	Connected to the common GND port.	
	White B	rown	ALARM1	Alarm 1 input port.	
	White yellow	and	GND	Connected to the common GND port.	
	White purple	and	ALARM2	Alarm 2 input port.	
	Black red	and	RX	RS-232 receiving port.	
	Black orange	and	ТХ	RS-232 sending port.	
	Black blue	and	GND	Connected to the common GND port.	
CON3	Black gray	and	SR1	Used for door contact detection.	
CONS	Black green	and	PUSH1	Door open button of door No.1	
	Black brown	and	DOOR1_CO M	Lock control common port.	
	Black yellow	and	DOOR1_NO	Lock control normally open port.	
	Black purple	and	DOOR1_NC	Lock control normally closed port.	

# 2.2 Installation

Installation method of model A and model B are the same. Make sure that the distance between the lens and ground is 1.4 meters. See Figure 2-1. The installation of 2-inch model B will be taken as an example.

Figure 2-1 Installation height

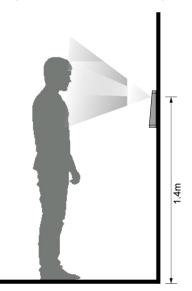
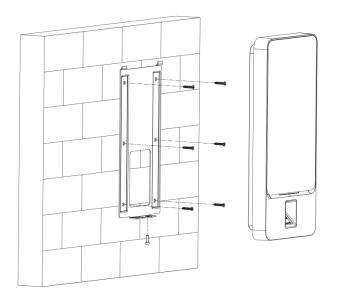
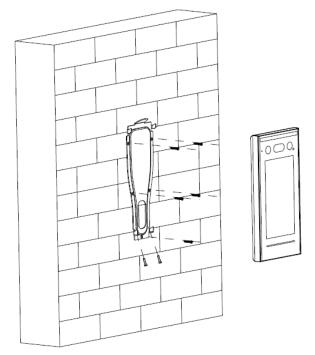


Figure 2-2 Installation diagram (1)



#### Figure 2-3 Installation diagram (2)



#### Installation Procedure

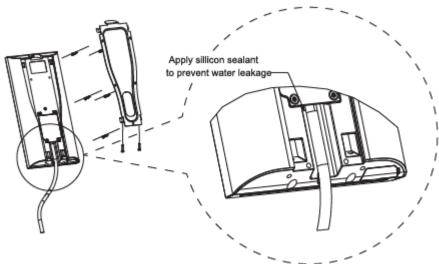
This document uses a 7-inch model A access controller as an example.

- <u>Step 1</u> Drill seven holes (six bracket installation holes and one cable entry) in the wall according to holes in the bracket.
- <u>Step 2</u> Fix the bracket on the wall by installing the expansion screws into the six bracket installation holes.
- Step 3 Connect cables for access controller. See "2.1 Cable Connections."
- <u>Step 4</u> Hang the access controller on the bracket hook.
- <u>Step 5</u> Tighten the screws at the bottom of the access controller. The installation is completed.

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You need to apply silicon sealant to the cable outlet of 7-inch model B access controller. See Figure 2-4.

#### Figure 2-4 Applying silicon sealant





# 3.1 Initialization

Administrator password and an email should be set the first time the access controller is turned on; otherwise the access controller cannot be used.

	Device Initia	lization	
	Device Initia	alization	
Admin	admin		
PWD			
PWD Confirm			
E-mail			
		01	
	Yes	Clear	

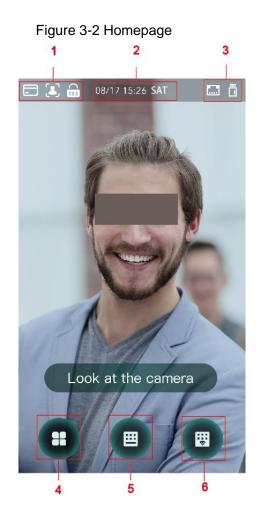
Figure 3-1 Initialization

- Administrator and password set on this interface are used to log in to the web management platform.
- The administrator password can be reset through the email address you entered if the administrator forgets the administrator password.
- The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special character (excluding ' "; : &).

# 3.2 Standby Interface

You can unlock the door through faces, passwords, cards and fingerprints. See Table 3-1.

If there are no operations in 30 seconds, the access controller will go to the standby mode.



No.	Description
	Unlock methods: Card, face, fingerprint, and password.
1	
•	When card, face, fingerprint, and password are all set as unlock mode, the password icon
	will not be displayed at the top left corner of the access controller.
2	Date & Time: Current date and time is displayed here.
3	Network status and USB status are displayed here.
	Main menu icon.
4	
	Only the administrator can enter the main menu.
5	Password unlock icon.
6	Administrator password unlock icon.

# **3.3 Unlocking Methods**

You can unlock the door through faces, passwords, fingerprints, and cards.

# 3.3.1 Cards

Put the card at the card swiping area to unlock the door.

# 3.3.2 Face

Make sure that your face is centered on the face recognition frame, and then you can unlock the door.

# 3.3.3 Fingerprints

Place your fingerprint at the fingerprint sensor to unlock the door.

# 3.3.4 User Passwords

Enter the user passwords, and then you can unlock the door.

Step 1 Tap en the homepage.

- Step 2 Enter the User ID, and then tap
- <u>Step 3</u> Enter the User password, and then tap **✓**. The door is unlocked.

# 3.3.5 Administrator Password

Enter the administrator password, and then you can unlock the door. There is only one administrator password for one access controller. The administrator password can unlock the door without being subject to user levels, unlock modes, periods, holiday plans, and anti-passback.

 $\square$ 

Administrator password cannot be used when NC is selected at "3.6.1.5 NC Period."

Step 1 Tap 💷 on the homepage.

Step 2 Tap Please Enter Administrator PWD.

<u>Step 3</u> Enter the administrator password, and then tap **⊻**. The door is unlocked.

# 3.4 Main Menu

Administrators can add users of different levels, set access-related parameters, do network configuration, view access records and system information, and more in the main menu.

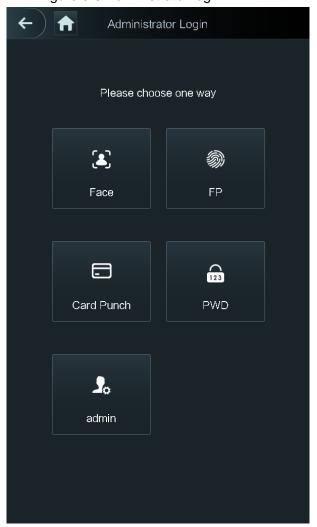
Step 1 Tap

Image: on the standby interface.

The Administrator Login interface is displayed.

 $\square$ 

Different modes support different unlock methods, and the actual interface shall prevail. Figure 3-3 Administrator login



<u>Step 2</u> Select a main menu entering method. The main menu interface is displayed.



#### Figure 3-4 Main Menu

# 3.5 User Management

You can add new users, view user lists, admin lists, and modify the administrator password on the **User** interface.

# 3.5.1 Adding New Users

You can add new users by entering user IDs, names, importing fingerprints, face images, cards, passwords, selecting user levels, and more.

 $\square$ 

The following figures are for reference only, and the actual interface shall prevail. <u>Step 1</u> Select **User > New User**.

The New User Info interface is displayed. See Figure 3-5.

New UserVser IDIName1Name0FP0Face0Card0Card0PwDUserUser LevelUserPeriod255-DefaultHoliday Plan255-DefaultValid Date2037-12-31User LevelGeneralUser LevelUnlimited

Figure 3-5 New User Info

 $\underline{Step \ 2}$  Configure parameters on the interface. See Table 3-2.

#### Table 3-2 New user parameter description

Parameter	Description				
User ID	You can enter user IDs. The IDs can be numbers, letters, and their				
USEI ID	combinations, and the maximum length of the ID is 32 characters.				
Name	You can enter names with at most 32 characters (including numbers, symbols,				
Name	and letters).				
	At most three fingerprints of one user can be recorded, and one fingerprints				
	need to be verified three times.				
	You can enable the Duress FP function under each fingerprint, and only one of				
	the three fingerprints can be the duress fingerprint. Alarms will be triggered if a				
FP	duress fingerprint is used to unlock the door.				
	It is not recommended that you select the first fingerprint as the duress				
	fingerprint.				
	Make sure that your face is centered on the picture capturing frame and the				
Face	access controller will take a picture of the new user's face automatically. For				
	details, see the Quick Start Guide.				

Parameter	Description		
Card	You can register five cards for each user. On the card registration interface, enter your card number or swipe your card, and then the card information will be read by the access controller. You can enable the <b>Duress Card</b> function on the card registration interface. Alarms will be triggered if a duress card is used to unlock the door.		
PWD	The door unlocking password. The maximum length of the ID digits is 8.		
User Level	<ul> <li>You can select a user level for new users. There are two options:</li> <li>User: Users only have door unlock authority.</li> <li>Admin: Administrators can not only unlock the door but also have parameter configuration authority.</li> <li>No matter whether there is an administrator in the access controller, administrator identity authentication is needed.</li> </ul>		
Period	You can set a period in which the user can unlock the door.		
Holiday Plan	You can set a holiday plan in which the user can unlock the door.		
Valid Date	You can set a period during which the unlocking information of the user is valid.		
User Level	<ul> <li>There are six levels:</li> <li>General: General users can unlock the door normally.</li> <li>Blacklist: When users in the blacklist unlock the door, service personnel will get a prompt.</li> <li>Guest: Guests are allowed to unlock the door certain times. Once they exceed the maximum times, they cannot unlock the door again.</li> <li>Patrol: Paroling users can get their attendance tracked, but they have no unlock authority.</li> <li>VIP: When VIP unlocks the door, service personnel will get a prompt.</li> <li>Special: When special people unlock the door, there will be a delay of 5 seconds before the door is closed.</li> </ul>		
Use Time	When the user level is Guest, you can set the maximum number of times that the user can unlock the door.		

Step 3 After you have configured all the parameters, tap  $\checkmark$  to save the configuration.

# 3.5.2 Viewing User information

You can view user list, admin list and enable administrator password through the User interface.

# 3.6 Access Management

You can do access management on period, unlock mode, alarm, door status, and lock holding time.

Tap Access to go to the access management interface.

# 3.6.1 Period Management

You can set periods, holiday periods, holiday plan periods, door normally on periods, door normally closed periods, and remote verification periods.

#### 3.6.1.1 Period Config

You can configure 128 periods (weeks) whose number range is 0–127. You can set four periods on each day of a period (week). Users can only unlock the door in the periods that you set.

#### 3.6.1.2 Holiday Group

You can set group holidays, and then you can set plans for holiday groups. You can configure 128 groups whose number range is 0–127. You can add 16 holidays into a group. Configure the start time and end time of a holiday group, and then users can only unlock the door in the periods that you set.

You can enter names with 32 characters (including numbers, symbols, and letters). Tap 🗹 to save the holiday group name.

#### 3.6.1.3 Holiday Plan

You can add holiday groups into holiday plans. You can use holiday plans to manage user access authority in different holiday groups. Users can only unlock the door in the period that you set.

#### 3.6.1.4 NO Period

If a period is added to the NO period, then the door is normally open in that period.

The NO/NC period permissions are higher than permissions in other periods.

#### 3.6.1.5 NC Period

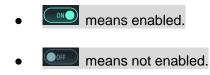
If a period is added to the NC period, then the door is normally closed in that period. Users can not unlock the door in this period.

#### 3.6.1.6 Remote Verification Period

If you configured the remote verification period, then when unlock doors during the period you configured, remote verification is required. To unlock the door in this period, a door unlock instruction sent by the management platform is needed.

Ш

You need to enable the Remote Verification Period.



# 3.6.2 Unlock

There are three unlock modes: unlock mode, unlock by period, and group combination. Unlock modes vary with controller access models, and the actual controller access shall prevail.

#### 3.6.2.1 Unlock Mode

When the Unlock Mode is on, users can unlock through cards, fingerprints, faces, passwords, or any one of all the unlocking methods.

#### <u>Step 1</u> Select Access > Unlock Mode > Unlock Mode.

The Element (Multiple Choice) interface is displayed. See Figure 3-6.

Figure 3-6 Element (multiple choice) Unlock Mode

Element (Multiple Choice)				
=		<b></b>		
Card		FP		
 			ר	
(ک		123		
Face		PWD		
Cor	nbinat	ion		
+And		/Or		

Step 2 Select unlock mode(s).  $\square$ 

Tap a selected unlock mode again, the unlock mode will be deleted.

Step 3 Select a combination mode.

- + And means "and". For example, if you selected card + FP, it means, to unlock the door, you need to swipe your card first, and then get your fingerprint scanned.
- / Or means "or". For example, if you selected card/FP, it means, to unlock the door, • you can either swipe your card or get your fingerprints scanned.

to save the settings. Step 4 Tap

And then the **Unlock Mode** interface is displayed.

- Step 5 Enable the Unlock Mode.
  - means enabled.
  - means not enabled.

#### 3.6.2.2 Unlock by Period

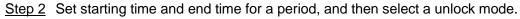
Doors can be unlocked through different unlock modes in different periods. For example, in period 1, the door can only be unlocked through card; and in period 2, doors can only be locked through fingerprints.

<u>Step 1</u> Select Access > Unlock Mode > Unlock by Period.

The Unlock Config by Period interface is displayed. See Figure 3-7.

← Unlock Config by Period MON Period 1 Card/FP/Face/PWD▼ Period 2 Card/FP/Face/PWD Card/FP/Face/PWD▼ Period 4 Card/FP/Face/PWD

Figure 3-7 Unlock by period



Step 3 Tap  $\checkmark$  to save the settings.

The Unlock Mode interface is displayed.

<u>Step 4</u> Enable the Unlock by Period function.

- means enabled.
- **D**eff means not enabled.

#### 3.6.2.3 Group Combination

Doors can only be unlocked by a group or groups that consist of more than two users if the Group Combination is enabled.

#### <u>Step 1</u> Select Access > Unlock Mode > Group Combination.

The **Group Combination Config** interface is displayed. See Figure 3-8. Figure 3-8 Group Combination

 Image: Complex stress of the stress of th

Step 2 Tap 🗈 to create a group.

The Add Group interface is displayed. See Figure 3-9.

Figure 3-9 Add a group



	Table 3-3 Group parameter
Parameter	Description
User List	<ul> <li>Add users to the newly created group.</li> <li>1. Tap User List. The User List interface is displayed.</li> <li>2. Tap  <ul> <li>and then enter a user ID.</li> </ul> </li> <li>3. Tap  <ul> <li>to save the settings.</li> </ul> </li> </ul>
Unlock Mode	There are four options: Card, FP, PWD and Face.
Valid User	<ul> <li>Valid users are the ones that have unlock authority. Doors can be unlocked only when the number of users to unlock the doors equals the valid user number.</li> <li>Valid users cannot exceed the total number of users in a group.</li> <li>If valid users equal total user numbers in a group, doors can only be unlocked by all the users in the group.</li> <li>If valid users are less than the total number of users in a group, doors can be unlocked by any users whose number equals the valid user number.</li> </ul>
<u>Step 3</u> Tap 🗲 t	o go back to the previous interface.
	o save the settings.
Step 5 Enable the	e Group Combination.
	means enabled.
• Off	means not enabled.

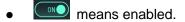
#### Table 3-3 Group parameter

# 3.6.3 Alarm Configuration

Administrators can manage visitors' unlock authority through alarm configuration. Select **Access > Alarm**. The Alarm interface is displayed. See Figure 3-10.

Figure 3-10 Alarm

← ♠	Alarm		
Anti-passback			OFF
Duress			
Illegal Card Exceeding Time			OFF
Intrusion			OFF
Door Sensor Timeout		60s	OFF
Door Sensor On			OFF



• • • means not enabled.

#### Table 3-4 Parameters on the alarm interface

Parameter	Description		
Anti-passback	<ul> <li>If a person unlocks the door with the identity checked by the access controller, but when the person gets out without getting the identity checked by the access controller, an alarm will be triggered and the person will have no authority to unlock the door any more.</li> <li>If a person gets inside a building or a room without swiping the card, and the person swiped the card to get out, then the person will have no authority to unlock the door any more.</li> </ul>		
Duress	An alarm will be triggered when a duress card, duress password, or duress fingerprint is used to unlock the door.		
Illegal Card Exceeding Time	After an unauthorized card is used to unlock the door more than 5 times in 50 seconds, an alarm will be triggered.		
Intrusion	An intrusion alarm will be triggered if a door is unlocked without having the door contact released.		
Door Sensor Timeout	A timeout alarm will be triggered if the time that a user takes to unlock the door exceeds the Door Sensor Timeout time. The Door Sensor Timeout time range is 1–9999 seconds.		
Door Sensor On	Only when the <b>Door Sensor On</b> is enabled can the intrusion alarm and door sensor timeout alarm be triggered.		

#### 3.6.4 Door Status

There are three options: NO, NC, and Normal.

- NO: If **NO** is selected, the door status is normally open, which means the door will never be closed.
- NC: If **NC** is selected, the door status is normally closed, which means the door will not be unlocked.
- Normal: If **Normal** is selected, the door will be unlocked and locked depending on your settings.

# 3.6.5 Lock Holding Time

**Lock Holding Time** is the duration in which the lock is unlocked. If the lock has been unlocked for a period that exceeds the duration, the lock will be automatically locked.

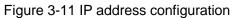
# **3.7 Network Communication**

To make the access controller work normally, you need to configure parameters for network, serial ports and Wiegand ports.

# 3.7.1 IP Address

#### 3.7.1.1 IP Configuration

Configure an IP address for the access controller to make it be connected to the network. See Figure 3-11 and Table 3-5.



<b>←</b>	IP Address	$\checkmark$
IP Address		172.5.0.141
Subnet Mask		255.255.0.0
Gateway IP Address		172.5.0.1
DHCP		OFF
P2P		OFF

Table 3-5 IP configuration parameters

Parameter	Description
IP Address/Subnet	The IP address, subnet mask, and gateway IP address should be on
Mask/Gateway IP	the same network segment. After configuration, tap 🔽 to save the
Address	configurations.
DHCP	DHCP (Dynamic Host Configuration Protocol).
	When the DHCP is enabled, the IP address can be automatically
	acquired, and the IP address, subnet mask and gateway IP address
	cannot be manually configured.
	P2P is a private network traversal technology which enables user to
P2P	manage devices without requiring DDNS, port mapping or transit
	server.

- Make sure that the computer used to log in to the web is in the same LAN with the device.
- 7-inch model B access controllers of have dual NICs. The default management address for 1000M Ethernet port is 192.168.1.108, and for 100M Ethernet port is 192.168.2.108.

#### 3.7.1.2 Active Register

By active registering, you can connect the access controller to the management platform, and then you can manage the access controller through the management platform.

 $\wedge$ 

Configurations you have made can be cleared on the managing platform, and the access controller can be initialized, you need to protect the platform managing authority in case of data loss caused by improper operation.

For active register parameter, see Table 3-6.

Name	Parameter
Server IP Address	IP address of the managing platform.
Port	Port number of the managing platform.
Device ID	Subordinate device number on the managing platform.

Table 3-6 Active register

#### 3.7.1.3 Wi-Fi

You can connect the access controller to the network through Wi-Fi if the access controller has Wi-Fi function.

# 3.7.2 Serial Port Settings

Select serial input or serial output according to the entering direction and exiting direction.

Select **Connection > Serial Port**, and then the **Serial Port** interface is displayed. See Figure 3-12.

Figure 3-12 Serial port		
¢	Serial Port	
Serial Input		~
Serial Output		
OSDP Input		

- Select **Serial Input** when external devices that are with card reading and writing functions are connected to the access controller. **Serial Input** is selected to enable access card information to be sent to the access controller and the management platform.
- For access controllers with face recognition, fingerprint recognition, card reading and writing functions, if you select **Serial Output**, access controller will send lock/unlock information to the access controller. There are two types of lock/unlock information:
  - ◊ User ID
  - ◊ Card No.
- Select OSDP Input when card reader of OSDP protocol is connected to the access controller. The access controller can send card information to the management platform.

# 3.7.3 Wiegand Configuration

Select **Weigand Input** or **Weigand Output** according to the entering direction and exiting direction.

Select **Connection > Weigand**, and then the Weigand interface is displayed. See Figure 3-13.

#### Figure 3-13 Weigand

← (	Wiegand	
Wiegand Input		~
Wiegand Output		

- Select Weigand Input when an external card swipe mechanism is connected to the access controller.
- Select **Weigand Output** when the access controller works as a reader that can be connected to the controller. See Table 3-7.

Parameter	Description	
Weigand Output Type	<ul> <li>The Weigand Output Type determines the card number or the digit of the number than can be recognized by the access controller.</li> <li>Weigand26, three bytes, six digits.</li> <li>Weigand34, four bytes, eight digits.</li> <li>Weigand66, eight bytes, sixteen digits.</li> </ul>	
Pulse Width Pulse Interval	You can set pulse width and pulse interval.	
Output Data Type	<ul> <li>You can select the types of output data.</li> <li>User ID: If User ID is selected, and then user ID will be output.</li> <li>Card No.: If Card No. is selected, and then card number will be output.</li> </ul>	

Table 3-7 Weigand output	
--------------------------	--

# 3.8 System

#### 3.8.1 Time

You can do date format setting, date setting, time setting, DST setting, NTP check, and time zone settings.

 $\square$ 

- When you select Network Time Protocol (NTP), you need to enable the NTP Check function first. Server IP Address: enter the IP address of the time server, time of the access controller will be synchronized with the time server.
- Port: Enter the port number of the time server.
- Interval (min): NPT check interval. Tap the save icon to save.

# 3.8.2 Face Parameter



#### Figure 3-14 Face parameter

Tap a parameter and do configuration, and then tap

Name	Description	
Face Recognition	Face recognition accuracy can be adjusted. The larger the value	
Threshold	the higher the accuracy will be.	
Max. Angle of Face	You can set the control panel shooting angle of profiles. The larger	
Recognition	the value is, the wider range of the profiles will be recognized.	
	Pupillary distance is the pixel value of the image between the centers	
	of the pupils in each eye. You need to set an appropriate value so	
	that the access controller can recognize faces as needed. The value	
Pupillary Distance	changes according to the face sizes and the distance between faces	
	and the lens. The closer the face is to the lens, the greater the value	
	should be. If an adult is 1.5 meters away from the lens, the pupillary	
	distance value can be within 50 to 70.	
	When a person who does not have the access authority stands in	
Recognition Timeout	front of the access controller and gets the face recognized, the	
	controller will prompt that face recognition failed. The prompt interval	
	is called recognition timeout.	
	When a person who has the access authority stands in front of the	
Recognition Interval	access controller and gets the face recognized, the controller will	
Recognition interval	prompt that face recognition succeeded. The prompt interval is the	
	recognition interval.	
Anti-fake Threshold	This function prevents people from unlocking by human face images	
	or face models. The larger the value is, the more difficult face images	
	can unlock the door. The recommended value range is above 80.	

#### Table 3-8 Face parameter

# 3.8.3 Fill Light Mode Setting

You can select fill light modes according to your needs. There are three modes:

- Auto: When the photo sensor detects that the ambient environment is not dark, the fill light is normally off; otherwise, the fill light will be on.
- NO: The fill light is normally on.
- NC: The fill light is normally closed.

# 3.8.4 Fill Light Brightness Setting

You can select fill light brightness according to your needs.

## 3.8.5 Volume Adjustment

Tap or to adjust the volume.

# 3.8.6 IR Light Brightness Adjustment

The larger the value is, the clearer the images will be; otherwise the unclearer the images will be.

#### 3.8.7 FP Parameter

Set the fingerprint accuracy level. The higher the level is, the lower the false recognition rate will be.

# 3.8.8 Restore to Factory Settings



- Data will be lost if you restore the access controller to the factory settings.
- After the access controller is restored to the factory settings, IP address will not be changed.

You can select whether to retained user information and logs.

- You can select to restore the access controller to the factory settings with all user information and device information deleted.
- You can select to restore the access controller to the factory settings with user information and device information retained.

#### 3.8.9 Reboot

Select **Setting > Reboot**, tap **Reboot**, and the access controller will be rebooted.

# 3.9 USB



- Make sure that the USB is inserted before exporting user information and updating. During exporting or updating, do not pull out the USB or do other operations; otherwise the exporting or updating will fail.
- You need to import information from one access controller to the USB before using USB to import information to another access controller.
- USB can also be used to update the program.

# 3.9.1 USB Export

You can export data from the access controller to the USB after inserting the USB. The data exported is encrypted and cannot be edited.

#### <u>Step 1</u> Select **USB > USB Export**.

The USB Export interface is displayed. See Figure 3-15.

← M USB Export
Select one to export
● Constant
●

#### Figure 3-15 USB export

- <u>Step 2</u> Select the data type that you want to export. The prompt Confirm to export is displayed.
- Step 3 Tap OK.

Data exported will be saved in the USB.

# 3.9.2 USB Import

Only data in the USB that was exported from one access controller can be imported into another access controller.

Step 1 Select USB > USB Import.

The **USB Import** interface is displayed. See Figure 3-16.

# Celect one to import Select one to import Image: Select one to import

Figure 3-16 USB Import

- <u>Step 2</u> Select the data type that you want to import. The prompt **Confirm to import** is displayed.
- Step 3 Tap OK.

Data in the USB flash drive will be imported into the access controller.

#### 3.9.3 USB Update

USB flash drive can be used to update the system.

<u>Step 1</u> Rename the updating file name to "update.bin", and save the "update.bin" file in the root directory of the USB flash drive.

 $\square$ 

- Make sure that the computer used to log in to the web is in the same LAN with the device.
- 7-inch model B access controllers of have dual NICs. The default management address for 1000M Ethernet port is 192.168.1.108, and for 100M Ethernet port is 192.168.2.108.

#### <u>Step 2</u> Select **USB > USB Update**.

The prompt **Confirm to Update** is displayed.

Step 3 Tap OK.

The update starts, and the access controller reboots after the update is finished.

#### 3.9.4 Features

You can do settings about privacies, card number reverse, security module, door sensor type, and result feedback. For details of the functions mentioned, see Figure 3-17 and Table 3-9. Figure 3-17 Features

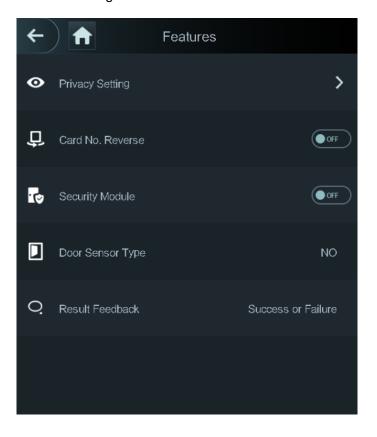
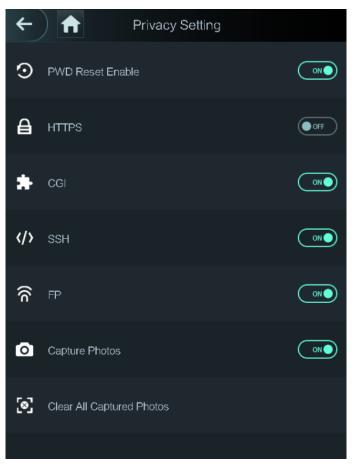


Table 3-9 Feature de	escription
----------------------	------------

Parameter	Description
Privacy Setting	See "3.9.5 Privacy Setting" for details.
Card No. Reverse	If the third party card reader needs to be connected to the access controller through the wiegand output port, you need to enable the Card No. Reverse function; otherwise the communication between the access controller and the third party card reader might fail due to protocol discrepancy.
Security Module	<ul> <li>If the security module is enabled, you need to purchase access control security module separately. The security module needs separate power supply to provide power.</li> <li>Once the security module is enabled, the exit button, lock control and firefighting linkage will be invalid.</li> </ul>
Door Sensor Type	There are two options: <b>NO</b> and <b>NC</b> .
Result Feedback	Displays whether the unlock succeeded or failed.

## 3.9.5 Privacy Setting



#### Figure 3-18 Privacy setting

#### Table 3-10 Features

Parameter	Description
PWD Reset	If the <b>PWD Reset Enable</b> function is enabled, you can reset the password.
Enable	The PWD Reset function is enabled by default.
	Hypertext Transfer Protocol Secure (HTTPS) is a protocol for secure
	communication over a computer network.
	When HTTPS is enabled, HTTPS will be used to access CGI commands;
HTTPS	otherwise HTTP will be used.
	When HTTPS is enabled, the access controller will restart automatically.
	Common Gateway Interface (CGI) offers a standard protocol for web
	servers to execute programs that execute like console applications running
CGI	on a server that generates web pages dynamically.
	When CGI is enabled, CGI commands can be used. The CGI is enabled by
	default.
	Secure Shell (SSH) is a cryptographic network protocol for operating
SSH	network services securely over an unsecured network.
0011	When SSH is enabled, SSH provides cryptographic service for the data
	transmission.

Parameter	Description
	If you select OFF for Fingerprint (FP), users' fingerprint information will not
FP	be displayed when they get fingerprints recorded or when they use
	fingerprints to unlock the door.
Captura photo	If you select ON, when a user unlocks the door, the user's photo will be
Capture photo	automatically taken. This function is ON by default.
Clear all	
captured	Tap the icon, and you can delete all captured photos.
photos	

#### 3.9.6 Result Feedback

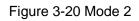
You can select a result feedback mode as needed.

#### Mode 1



Figure 3-19 Mode 1

#### Mode 2





Mode 3



Figure 3-21 Mode 3

#### Mode 4



#### Figure 3-22 Mode 4

## 3.10 Record

You can query all unlocking records.

← 1	Sear	ch Punch Reco	ords	Q
User ID.	Name	Time	Status Ve	erify Mode
		09-05 17:21	Failed	Face
	zxl	09-05 17:19	ОК	Face
	zxl	09–05 17:19	OK	Face
	zxl	09-05 17:19	OK	Face
	zxl	09-05 17:19	OK	Face
		09-05 17:18	Failed	Face
		09-05 17:18	Failed	Face
		09–05 17:18	Failed	Face
		09-05 17:18	Failed	Face
		09-05 17:18	Failed	Face
		09-05 17:18	Failed	Face
		09-05 17:18	Failed	Face
I	< <	1/6	> >	

#### Figure 3-23 Search punch records

## 3.11 Auto Test

When you use the access controller for the first time or when the access controller malfunctioned, you can use auto test function to check whether the access controller can work normally. Do actions according to the prompts.

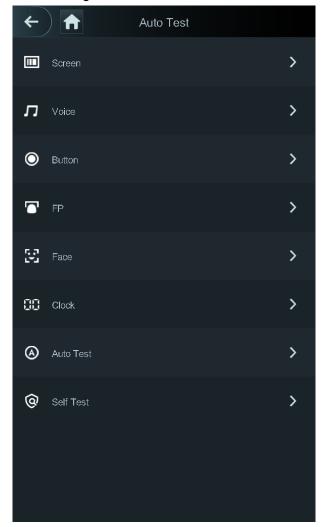


Figure 3-24 Auto test

 $\square$ 

When you select Auto Test, the access controller will guide you to do all the auto tests.

## 3.12 System Info

You can view data capacity, device version, and firmware information of the access controller on the **System Info** interface.

# **4** Web Operation

The access controller can be configured and operated on the web. Through the web you can set network parameters, video parameters, and access controller parameters; and you can also maintain and update the system.

## 4.1 Initialization

You need to set a password and an email address before logging in to the web for the first time. <u>Step 1</u> Open IE web browser, and enter the IP address (the default address is 192.168.1.108)

of the access controller in the address bar, and then press Enter. The **Initialization** interface is displayed. See Figure 4-1.

 $\square$ 

- Use browser newer than IE 8, otherwise you might not log in to the web.
- Make sure that the computer used to log in to the web is in the same LAN with the device.
- 7-inch model B access controllers of have dual NICs. The default management address for 1000M Ethernet port is 192.168.1.108, and for 100M Ethernet port is 192.168.2.108.

Boot Wizard	
① Device Initialization	
Username	admin
New Password	
	Low Medium High
Con firm Password	
	Password shall be at least 8 digits, and shall at least include two types, including number, letter and common character
📄 Bind Email	
	(It will be used to reset password. Please fill in or complete it timely)
	Next



- Step 2 Enter the new password, confirm password, enter an email address, and then tap **Next**.
  - For security, keep the password properly after initialization and change the password regularly.
  - The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special

character (excluding ' " ; : &). Set a password of high security level according to the password strength prompt.

- When you need to reset the administrator password by scanning the QR code, you need an email address to receive the security code.
- Step 3 Click Next.

The Auto Check interface is displayed. See Figure 4-2.

Figure 4-2 Auto check

Boot Wizard	
O Device Initialization	—② Auto Check
Auto Check Realize check tips of new version To inform you of the latest firmware upgrades for your device, we need to collect device info such as IP address, device name, firmware version, device SN, etc. All collected info is used only for the purposes of verifying device validity and pushing upgrade notifications.	Next

Step 4 You can decide whether to select **Auto Check** or not.

It is recommended that **Auto Check** be selected to get the latest program in time.

- Step 5 Click Next.
  - The configuration is finished. See Figure 4-3.

Figure 4-3 Finished configuration

Boot Wizard	
O Device Initialization	—⊘ Auto Check
	Complete

<u>Step 6</u> Click **Complete**, and the initialization is completed. The web login interface is displayed.

## 4.2 Login

<u>Step 1</u> Open IE web browser, enter the IP address of the access controller in the address bar, and press **Enter**.

 $\square$ 

- Use browser newer than IE 8, otherwise you might not log in to the web.
- Make sure that the computer used to log in to the web is in the same LAN with the device.
- 7-inch model B access controllers of have dual NICs. The default management address for 1000M Ethernet port is 192.168.1.108, and for 100M Ethernet port is 192.168.2.108.

WEB SERVICE	
Username:	
Password:	
	Forget Password?
Login	

Figure 4-4 Login

<u>Step 2</u> Enter the user name and password.

 $\square$ 

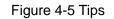
- The default administrator name is admin, and the password is the login password after initializing the access controller. Modify the administrator regularly and keep it properly for the sake of security.
- If you forget the administrator login password, you can click **Forgot password?** to reset it. See "4.3 Resetting the Password."
- Step 3 Click Login.

The web interface is logged in.

## 4.3 Resetting the Password

When resetting the password of the admin account, your email address will be needed.

- Step 1 Click Forgot password? on the login interface.
  - The **Tips** interface is displayed.





Step 2 Read the tips.

Step 3 Click OK.

The **Reset Password** interface is displayed.





Step 4 Scan the QR code on the interface, and you will get the security code.



 At most two security codes will be generated by scanning the same QR code. If security codes become invalid, to get more security codes, refresh the QR code.

- You need to send the content you get after you scanned the QR code to the designated email address, and then you will get the security code.
- Please use the security code within 24 hours after you receive it. Otherwise, it will become invalid.
- If wrong security codes are entered for consecutive five times, the administrator will be frozen for five minutes.
- <u>Step 5</u> Enter the security code you have received.
- Step 6 Click Next.

The Reset Password interface is displayed.

<u>Step 7</u> Reset and confirm the new password.

 $\square$ 

The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special character (excluding ' "; : &).

<u>Step 8</u> Click **OK**, and the reset is completed.

## 4.4 Alarm Linkage

#### 4.4.1 Setting Alarm Linkage

Alarm input devices can be connected to the access controller, and you can modify the alarm linkage parameter as needed.

<u>Step 1</u> Select **Alarm Linkage** on the navigation bar.

The Alarm Linkage interface is displayed. See Figure 4-7.

Figure 4-7 Alarm linkage

Alarm Linkage	7			
Refresh				
Alarm Input	Name	Alarm Input Type	Alarm Output Channel	Modify
1	Zone1	NO	1	1
2	Zone2	NO	1	1

Step 2 Click M, and then you can modify alarm linkage parameters. See Figure 4-8

Modify			×
ut Name			
Alarm Input			
Name	Zone1		
Alarm Input Type	NO	▼	
Fire Link Enable			
Alarm Output Enable			
Duration (Sec.)	30	(1~300)	
Alarm Output Channel	✓ 1 2		
Access Link Enable			
Channel Type	NO	▼	
		ОК	Cancel

Figure 4-8 Modifying alarm linkage parameter

	able 4-1 Alarm linkage para	meter description
--	-----------------------------	-------------------

Parameter	Description		
Alarm Input	You cannot modify the value. Keep it default.		
Name	Enter a zone name.		
	There are two options: NO and NC.		
Alarm Input Type	If alarm input type of the alarm device you purchased is NO, then you		
	should select NO; otherwise you should select NC.		
	If fire link is enabled the access controller will output alarms when fire		
	alarms are triggered. The alarm details will be displayed in the alarm		
Fire Link Enable	log.		
	Alarm output and access link are NO by default if fire link is enabled.		
Alarm Output	The relay can output alarm information (will be sent to the		
Enable	management platform) if the Alarm Output is enabled.		
Duration (Sec.)	The alarm duration, and the range is 1–300 seconds.		
Alarm Output	You can select an alarm output channel according to the alarming		
Channel	device that you have installed. Each alarm device can be regarded as		
Channel	a channel.		
Access Link	After the Access Link is enabled, the access controller will be normally		
Enable	on or normally closed when there are input alarm signals.		
Channel Type	There are two options: NO and NC.		

<u>Step 3</u> Click **OK**, and then the configuration is completed.

 $\square$ 

The configuration on the web will be synchronized with the configuration in the client if the access controller is added to a client.

### 4.4.2 Alarm Log

You can view the alarm type and time range in the Alarm Log interface.

<u>Step 1</u> Select Alarm Linkage > Alarm Log.

The Alarm Log interface is displayed. See Figure 4-9.

Figure 4-9 Alarm log

Alarm Log		
Time Range Type		
No.	Event Code	Time
	No data.	
		i i i 1/1 ⊧ i i Go to ii

<u>Step 2</u> Select a time range and alarm type, and then click **Query**.

The query results are displayed. See Figure 4-10.

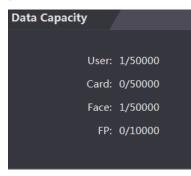
Figure 4-10 Query results

Alarr	
Time R	0         2018-12-03         00:00:00         2018-12-04         00:00:00
	All  Query Find 1 Log Time 2018-12-03 00:00:00 2018-12-04 00:00:00
No.	Event Code Time
1	ChassisIntruded Alarm 2018-12-03 12:03:54

## 4.5 Data Capacity

You can see how many users, cards, face images, and fingerprints the access controller can hold on the **Data Capacity** interface.

#### Figure 4-11 Data capacity



## 4.6 Video Setting

You can set parameters including data rate, image parameters (brightness, contrast, hue, saturation, and more), and exposure on the **Video Setting** interface.

#### 4.6.1 Data Rate

Video Stand	ard PAL	-	
Channel Id	1	-	
► Data Rate	Main Format		
▶ Image	Video Format	1080P	-
<ul> <li>Exposure</li> </ul>	Frame Rate	30	-
	Bitrate	2Mbps	-
	Extra Format		
	Video Format	VGA	-
	Frame Rate	30	-
	Bitrate	1024Kbps	•

Figure 4-12 Data rate

#### Table 4-2 Data rate parameter description

Paramete	er	Description	
Video Standard		There are two options: NTSC and PAL. Select a standard	
		according to the video standard of your region.	
Channel		There are two options: 1 and 2. 1 is white light camera and 2 is IR	
		light camera.	
Main Format	Video Format	There are four options: D1, VGA, 720p and 1080p. Select an option according to the video quality you want.	

Parameter		Description	
	Fromo Doto	The rate at which consecutive frames appear on a display. The	
Frame Rate		frame rate range is 1–30fps.	
		The number of bits that are conveyed or processed per unit of	
	Bit Rate	time. There are five options: 2Mbps, 4Mbps, 6Mbps, 8Mbps, and	
		10Mbps.	
	Video Format	There are three options: D1, VGA, and QVGA.	
	Frame Rate	The rate at which consecutive frames appear on a display. The	
Extra	Fiame Rate	frame rate range is 1–30fps.	
Format	Bit Rate	The number of bits that are conveyed or processed per unit of	
		time. There are options: 512Kbps, 640Kbps, 768Kbps, 896Kbps,	
		1024Kbps, 1.25Mbps, 1.5Mbps, 1.75Mbps, and 2Mbps.	

## 4.6.2 Image

There are two channels, and you need to configure parameters for each channel.



Video Setting					
					?
	<ul> <li>Data Rate</li> </ul>	Brightness		50	
	► Image	Contrast		50	
	► Exposure	Hue		50	
		Saturation		50	
		SceneMode	Sunny		
		Day/Night Mode	Colorful		
		BackLight Mode	Close		
		Mirror	Enable		
		Flip	🔵 Enable 🧿		
Default					

Figure 4-13 Image

Step 2	Select Wide	Dynamic in the	Backlight Mode.
--------	-------------	----------------	-----------------

Table 4-3 Image parameter description

Parameter	Description	
Brightness	The larger the value is, the brighter the images will be.	
	Contrast is the difference in luminance or color that makes an object	
Contrast	distinguishable. The larger the contrast value is, the greater the	
	brightness and color contrast will be.	
Hue	The larger the value is, the deeper the color will be.	
Saturation	The larger the value is, the brighter the colors will be.	
	The value does not change image brightness.	

Parameter	Description
	Close: Without modes.
	Auto: The system automatically adjusts scene modes.
Scene Mode	• Sunny: In this mode, image hue will be reduced.
	Night: In this mode, image hue will be increased.
	Sunny is selected by default.
	Day/Night mode decides the working status of the fill light.
Dov/Night Mode	• Auto: The system automatically adjusts the day/night modes.
Day/Night Mode	Colorful: In this mode, images are with colors.
	• Black and white: In this mode. Images are in black and white.
	Close: Without back light.
	BLC: Backlight compensation corrects regions with extremely high
	or low levels of light to maintain a normal and usable level of light
	for the object in focus.
	• WDR: In the wide dynamic range mode, the system dims bright
	areas and compensates dark areas to ensure the definition of
	objects in the bright areas and dark areas.
Back Light Mode	
	When human faces are in the backlight, you need to enable the Wide
	Dynamic.
	HLC: Highlight compensation is needed to compensate for
	overexposure of highlights or strong light sources like spotlights,
	headlights, porch lights, etc. to create an image that is usable and
	not overtaken by a bright light.
N Aliman	When the function is enabled, images will be displayed with left and
Mirror	right side reversed.
Flip	When this function is enabled, videos can be flipped over.

## 4.6.3 Exposure

Table 4-4 Exposure parameter description

Parameter	Description		
Anti-flicker	<ul> <li>50Hz: When the utility frequency of alternating current is 50Hz, the exposure is automatically adjusted to make sure that there are no stripes on images.</li> <li>60Hz: When the utility frequency of alternating current is 60Hz, the exposure is automatically adjusted to make sure that there are no stripes on images.</li> <li>Outdoor: When <b>Outdoor</b> is selected, the exposure mode can be switched.</li> </ul>		

Parameter	Description	
Exposure Mode	<ul> <li>When you select Outdoor in the Anti-flicker drop-down list, you can select Shutter Priority as the exposure mode.</li> <li>Exposure modes of different devices might vary, and the actual product shall prevail.</li> <li>You can select from:</li> <li>Auto: The access controller will automatically adjust brightness of images.</li> <li>Shutter Priority: The access controller will adjust image brightness according to shutter exposure value range. If the image brightness is not enough and the shutter value has reached upper or lower limit, the access controller will adjust gain value automatically to get ideal brightness.</li> <li>Manual: You can configure gain and shutter value manually to adjust image brightness.</li> </ul>	
Shutter	The larger the shutter value is and the shorter the exposure time is, the darker the images will be.	
Shutter Value	If you select Customized Range, you can customize the shutter value	
Range	range.	
Gain Value Range	When the gain value range is set, video quality will be improved.	
Exposure	You can increase video brightness by adjusting exposure	
Compensation	compensation value.	
3D NR	When 3D Noise Reduction (RD) is enabled, video noise can be	
	reduced, and high definition videos will be produced.	
Grade	You can adjust the value of the 3D NR when 3D NR is enabled.	
Giade	The larger the value is, the less the noise there will be.	

#### **4.6.4 Motion Detection**

Set a range in which moving objects can be detected.

- <u>Step 1</u> Select Video Setting > Video Setting > Motion Detection.
  - The **Motion Detection** interface is displayed. See Figure 4-14.

#### Figure 4-14 Motion detection

Motion Detect	
	Sensitivity ————————————————————————————————————
	Threshold 50
Remove All	
OK Refresh Default	

<u>Step 2</u> Press and hold the left mouse button, and then drag the mouse in the red area. The **Motion Detection** area is displayed. See Figure 4-15.

#### 

- The red rectangles are motion detection area. The default motion detection range is all the rectangles.
- To draw a motion detection area, you need to click Remove All first.
- The motion detection area you draw will be a non-motion detection area if you draw in the default motion detection area.

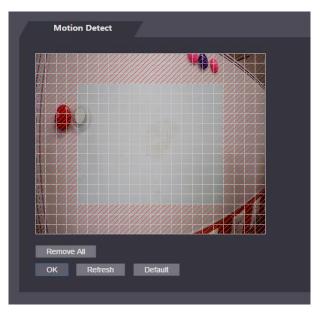


Figure 4-15 Motion detection area

<u>Step 3</u> Set sensitivity and threshold.

#### $\square$

• Sensitivity represents the ability of each grid to sense motion. The larger the value is, the higher the sensitivity is.

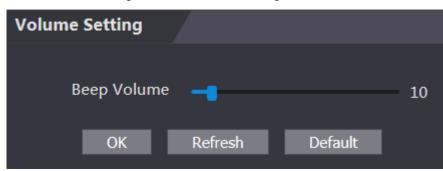
- Threshold is the condition of motion detection. When grid number reaches the threshold, motion detection will be triggered. The smaller the value is, the more likely the motion detection will be triggered.
- When grid number is smaller than the threshold, green line will appear; when grid number is more than the threshold, red line will appear. See Figure 4-14.

<u>Step 4</u> Click **OK** to finish the setting.

#### 4.6.5 Volume Setting

You can adjust volume of the access controller speaker.

Figure 4-16 Volume setting



#### 4.6.6 Image Mode

There are three options: indoor, outdoor and other. Select **Indoor** when the access controller is installed indoors; select **Outdoor** when the access controller is installed outdoors; and select **Other** when the access controller is installed at places with backlights like corridors and hallways.

Figure 4-17	Image mode
1 9010 1 11	magemeas

Image Mode	
Image Mode Setting	Indoor 🔺
	Indoor
	Outdoor
	Other

## 4.7 Face Detect

You can configure human face related parameters on this interface to increase the accuracy of the face recognition.

#### Step 1 Select Face Detect.

The Face Detect interface is displayed. See Figure 4-18.

Figure 4-18 Face detect

Face Detect			
	Face Recognition Threshold		85
	Max. Angle of Face Recognition		90
	Anti-fake Threshold	Enable OClose	
	Fill Light Brightness Setting		30
Click here to install the plugins.	Fill Light Mode Setting	NO NC O Auto	
	Infrared Light		30
	Recognition Timeout (S)	3	(1-6)
	Invalid Face Prompt Interval (S)	3	(1-6)
	Pupillary Distance	60	(0-500)
	Channel Id	1 -	]
Target Filter         Min Size         900         *         900	Enable Face Exposure	Enable Close	
Draw Target Remove All	Face Target Brightness		50
Detect Region Remove All	Face Exposure Interval	10	(1-28800)
	Detection Time (S)		
		OK Refresh	Default

<u>Step 2</u> Configure parameters. See Table 4-5.

Table 4-5	Face	detect	parameter	description
-----------	------	--------	-----------	-------------

Parameter	Description	
Face Recognition	The larger the value is, the higher the accuracy will be.	
Threshold	The larger the value is, the higher the accuracy will be.	
Max. Angle of Face		
Recognition	The larger the angle is, the wider range of the profiles will be recognized.	
Anti-fake Threshold	There are two options: Enable and Close.	
Fill Light Brightness Setting	You can set fill light brightness.	
	There are three fill light modes.	
	NO: Fill light is normally on.	
	NC: Fill light is normally closed.	
Fill Light Mode	• Auto: Fill light will be automatically on when a motion detection	
Setting	event is triggered.	
	When Auto is selected, the fill light will not be on even if Infrared Light	
	value is greater than 19.	
Infrared Light	Adjust IR brightnees by dragging the scroll bar.	
	When a person who does not have the access authority stands in front	
Recognition	of the access controller and gets the face recognized, the controller will	
Timeout	prompt that face recognition failed. The prompt interval is called	
	recognition timeout.	
Invalid Face Prompt	When a face has no access authority stands in front of the access	
Interval	controller, the controller will prompt that the face is invalid. The prompt	
	interval is invalid face prompt interval.	
Pupillary Distance	Pupillary distance is the pixel value of the image between the centers of	

Parameter	Description	
	the pupils in each eye. You need to set an appropriate value so that the	
	access controller can recognize faces as needed. The value changes	
	according to the face sizes and the distance between faces and the lens.	
	The closer the face is to the lens, the greater the value should be. If an	
	adult is 1.5 meters away from the lens, the pupillary distance value can	
	be within 50 to 70.	
Enable Face	After face exposure is enabled, human face will be clearer when the	
Exposure	access controller is installed outdoors.	
Channel Id	There are two options: 1 and 2. 1 is white light camera and 2 is IR light	
Channel Iu	camera.	
	Click Draw Target, and then you can draw the minimum face detection	
Draw Target	frame.	
	Click Remove All, and you can remove all the frames you drew.	
	Click Detect Region, move your mouse, and you can adjust the face	
Detect Region	detection region.	
	Click Remove All, and you can remove all the detection regions.	
Face Target	The default value is 50. Adjust the brightness as needed.	
Brightness		
Face Exposure	After a face is detected, the access controller will give out light to	
Face Exposure	illuminate the face, and the access controller will not give out light again	
Interval	until the interval you set has passed.	

<u>Step 3</u> Click **OK** to finish the setting.

## 4.8 Network Setting

#### 4.8.1 TCP/IP

You need to configure IP address and DNS server to make sure that the access controller can communicate with other devices.

Make sure that the access controller is connected to the network correctly. <u>Step 1</u> Select **Network Setting > TCP/IP**.

TCP/IP	
IP Version	IPv4 💌
MAC Address	9c:14:63:17:5b:47
Mode	Static DHCP
IP Address	
Subnet Mask	
Default Gateway	
Preferred DNS Server	8.8.8.8
Alternate DNS Server	8.8.4.4
	OK Refresh Default

Figure 4-19 TCP/IP

<u>Step 2</u> Configure parameters.

#### Table 4-6 TCP/IP

Parameter	Description	
IP Version	There is one option: IPv4.	
MAC Address	MAC address of the access controller is displayed.	
Mode	<ul> <li>Static</li> <li>Set IP address, subnet mask, and gateway address manually.</li> <li>DHCP         <ul> <li>After DHCP is enabled, IP address, subnet mask, and gateway address cannot be configured.</li> <li>If DHCP is effective, IP address, subnet mask, and gateway address will be displayed automatically; if DHCP is not effective, IP address, subnet mask, and gateway address will all be zero.</li> <li>If you want to see the default IP when DHCP is effective, you need to disable DHCP.</li> </ul> </li> </ul>	
Link-local address	Link-local address is only available when IPv6 is selected in the IP version. Unique link-local addresses will be assigned to network interface controller in each local area network to enable communications. The link-local address cannot be modified.	
IP Address	Enter IP address, and then configure subnet mask and gateway address.	
Subnet Mask		
Default Gateway	IP address and gateway address must be in the same network segment.	
Preferred DNS Server	Set IP address of the preferred DNS server.	
Alternate DNS Server	Set IP address of the alternate DNS server.	

<u>Step 3</u> Click **OK** to complete the setting.

### 4.8.2 Port

Set the maximum connections clients that the access controller can be connected to and port numbers.

#### <u>Step 1</u> Select **Network Setting > Port**.

The **Port** interface is displayed.

<u>Step 2</u> Configure port numbers. See the following table.

 $\square$ 

Except max connection, you need to reboot the access controller to make the configuration effective after modifying values.

Parameter	Description
	You can set the maximum connections of clients that the access controller
Max	can be connected to.
Connection	
	Platform clients like Smartpss are not counted.
TCP Port	Default value is 37777.
HTTP Port	Default value is 80. If other value is used as port number, you need to add
	this value behind the address when logging in through browsers.
HTTPS Port	Default value is 443.
RTSP Port	Default value is 554.
	to complete the extrine

<u>Step 3</u> Click **OK** to complete the setting.

#### 4.8.3 Register

When connected to external network, the access controller will report its address to the server that is designated by the user so that clients can get access to the access controller.

<u>Step 1</u> Select **Network Setting > Auto Register**.

The Auto Register interface is displayed.

<u>Step 2</u> Select **Enable**, and enter host IP, port, and sub device ID.

Parameter	Description
Host IP	Server IP address or server domain name.
Port	Server port used for auto registeration.
Sub Device ID	Access controller ID assigned by the server.

Table 4-8 Auto register description

<u>Step 3</u> Click **OK** to complete the setting.

#### 4.8.4 P2P

Peer-to-peer computing or networking is a distributed application architecture that partitions tasks or workloads between peers. Users can download mobile application by scanning QR code, and then register an account so that more than one access controller can be managed on the mobile app. You do not need to apply dynamic domain name, do port mapping or do not need transit server.



If you are to use P2P, you must connect the access controller to external network; otherwise the access controller cannot be used.



Figure 4-20 P2P

- <u>Step 1</u> Select **Network Setting > P2P**. The **P2P** interface is displayed.
- <u>Step 2</u> Select **Enable** to enable P2P function.
- <u>Step 3</u> Click **OK** to complete the setting.

 $\square$ 

Scan the QR code on your web interface to get the serial number of the access controller.

## 4.9 Date Setting

You need to set time zone, time, DST, and NTP for the access controller.

 $\square$ 

Only access controllers of certain models have this function.

Step 1 Select Date Setting.

The Date Setting interface is displayed. See Figure 4-21

Date Setting										
Time Zone	GMT+08:00									
System Time	2019-12-07		15	: 15	39		Sync	with	PC	
DST	Enable O Close									
Date Setting	Obate Week									
Starting Time	January		1			•	00		00	
Ending Time	January		2			•	00		00	
NTP Setting										
Server	clock.isc.org									
Port	123									
Update Cycle	60	N	/lin.							
	OK Refresh			Default						
	Kellesi			Berddit						

Figure 4-21 Date Setting

Step 2 Set parameters.

Table 4-9 Date setting

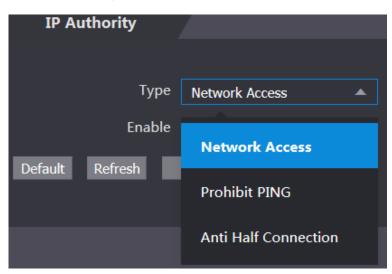
Parameter	Description					
Time Zone	Select time zone as needed.					
Svetom Time	You can set system time manually, or you can click Sync with PC, to					
System Time	scynchronize access controller time with the computer time.					
	1. Enable DST.					
DST	2. Select Date or Week in Date Setting.					
	3. Set Starting Time and Ending Time.					
	1. Enable NTP Setting.					
	2. Configure parameters.					
	$\diamond$ Server: Enter domain name of the NTP server. The access					
NTP Setting	controller time will be synchronized with the NTP server.					
	$\diamond$ Port: Enter port number of the NTP server.					
	$\diamond$ Update Cycle: Set an update cycle, and then access					
	controller time will be updated accordingly.					
	3. Click <b>OK</b> .					

## 4.10 Safety Management

## 4.10.1 IP Authority

Select a cyber security mode as needed.

Figure 4-22 IP authority



#### 4.10.2 Systems

#### 4.10.2.1 System Service

There are four options: SSH, PWD Reset Enable, CGI, and HTTPS. Refer to "3.9.4 Features" to select one or more than one of them.

 $\square$ 

The system service configuration done on the web page and the configuration on the **Features** interface of the access controller will be synchronized.

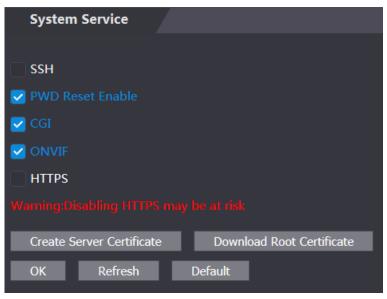


Figure 4-23 System service

#### 4.10.2.2 Creating Server Certificate

Click **Create Server Certificate**, enter needed information, click **Save**, and then the access controller will reboot.

#### 4.10.2.3 Downloading Root Certificate

Step 1 Click Download Root Certificate.

Select a path to save the certificate on the **Save File** dialog box.

<u>Step 2</u> Double-click on the **Root Certificate** that you have downloaded to install the certificate. Install the certificate by following the onscreen instructions.

## 4.11 User Management

You can add and delete users, modify users' passwords, and enter an email address for resetting the password when you forget your password.

### 4.11.1 Adding Users

Click **Add** on the **User Mgmt.** interface to add users, and then enter username, password, confirmed password, and remark. Click **OK** to complete the user adding.

### 4.11.2 Modifying User Information

You can modify user information by clicking Z on the User Mgmt. interface. See Figure 4-24. Figure 4-24 User management

User M	Mgmt.			
L				
No.	Username	Remark	Modify	Delete
1	admin	admin 's account		
Add	Refresh			

#### 4.11.3 Onvif User

Open Network Video Interface Forum (ONVIF), a global and open industry forum with the goal of facilitating the development and use of a global open standard for the interface of physical IP-based security products. When ONVIF is used, administrator, operator, and user have different permission of ONVIF server. Create onvif users as needed.

Figure 4-25 Onvif user

No.	Username	Group	Modify	Delet
	admin	admin	1	

### 4.12 Maintenance

You can make the access controller reboot itself in idle time to improve the running speed of the access controller. You need to set the auto reboot date and time.

The default reboot time is at 2 O'clock in the morning on Tuesday. Click **Reboot Device**, the access controller will reboot immediately. Click **OK**, the access controller will reboot at 2 O'clock in the morning every Tuesday. See Figure 4-26.

Figure 4-26 Maintenance

Maintenance					
Auto Reboot	Tuesday	▼	02:00	▼	
Reboot De	evice				
ОК	Refresh				
Self Test					
Self Test					
Test					

## 4.13 Configuration Management

You need to do configuration management, select unlock result feedback, Wiegand and serial settings for the access controller.

#### 4.13.1 Config Mgmt.

When more than one access controller needs the same configuration, you can configure parameters for them by importing or exporting configuration files. See Figure 4-27.

Figure 4-27 Configuration management

Config Mgmt.	
Import configuration file	Browse Import configuration
Export configuration	
· · · · · · · · · · · · · · · · · · ·	
User 🔻 USB Imp	ort
User 🔻 USB Exp	ort

#### 4.13.2 Features

Select result feedback mode as needed. For details, see "3.9.6 Result Feedback." Figure 4-28 Features

Features				
Result Feedback	Success or Failure	•		
Card No. Reverse	🔵 Enable 💿 Close			
Security Module	🔵 Enable 💿 Close			
Door Sensor Type				
I	OK Refresh		Default	

#### 4.13.3 Wiegand Serial Port Setting

Select Wiegand/serial port setting as needed. For details, see "3.7.2 Serial Port Settings" and "3.7.3 Wiegand Configuration."

Figure 4-29 Wiegand	serial port setting
---------------------	---------------------

Wiegand serial port set	tting	
Wiegand	● Wiegand Input ◯ W	iegand Output
Serial Port	Serial Input	▼
		26.1
l l	OK Refresh	Default

## 4.14 Upgrade

You can select **Auto Check** to upgrade the system automatically. You can also select **Manual Check** to upgrade the system manually.



### 4.14.1 Version Information

You can view information including MAC address, serial number, MCU version, web version, security baseline version, and system version.

#### 4.14.2 Online User

You can view username, IP address, and user login time on the **Online User** interface. See Figure 4-31.

Online User			
No.	Username	IP Address	User Login Time
1	admin	10.33.5.16	2018-12-03 15:34:20
Refresh			

Figure 4-31 Online user

## 4.15 System Log

You can view and backup the system log on the System Log interface. See Figure 4-32.

Figure 4-32 System log

System Log				
Time Range Type	© 2018-12-03 00:00:00 All	2018-12-04 00:00:00 Query		
No.	Log Time		Username	Log Type
		No data		
Time:				
Username: Type:				
Content:				
Backup				i i i/1 ⊧ ⊧i Go to

#### 4.15.1 Querying Logs

Select a time range and its type, click Query, and logs meet the conditions will be displayed.

#### 4.15.2 Backup Logs

Click **Backup** to back up the logs displayed.

## 4.16 Admin Log

Enter Admin ID on the **Admin Log** interface, click **Query**, and then you will see the administrator's operation records. See Figure 4-33.

Figure 4-33 Admin log

Admin Log			
Admin ID	Query		
No.	Name	Time	Admin ID
		No data	
		NO Gald	
			i i i i i i i i i i i i i i i i i i i
Ĩ			

Hover the mouse cursor over **1**, and then you can see detailed information of the current user.

## 4.17 Exit

Click **OK**, and then you will log out the web interface.

# 5 Smart PSS Configuration

You can do access permission configuration to a single door or door groups through the Smart PSS client. For detailed configurations, see the Smart PSS user manual.

Smart PSS interfaces might vary with versions, and the actual interface shall prevail.

## 5.1 Login

Install the Smart PSS (the default username is admin, and the default password is admin123),

double-click to operate it. Follow the instructions to finish the initialization and log in.

## **5.2 Adding Devices**

You need to add access controllers to the Smart PSS. You can click **Auto Search** to add and click **Add** to manually add devices.

## 5.2.1 Auto Search

You can search and add access controllers at the same network segment to the Smart PSS. See Figure 5-1 and Figure 5-2.

Q Auto Search	+ Add	🗑 Delete	& Import				All Devices: 1	Online Devices:
All Device	Access Cor	ntrollier						
🗆 No.	Name +		Device Type					
	172.5.0.100		Access Cont	ASI8215Y		Online	4H05EE598765	2章[中国

#### Figure 5-1 Devices

Auto Search						×
	C	levice Se	egment: 10 33 5	. 0 - 10 . 33	. 5 . 255 Sear	ch
⊖ Refresh	Modify IP				Search Device Number:	15
No.			Device Type	MAC Address	Port	
E 1			PC-NVR		37777	
					Add C	ancel

Figure 5-2 Auto search

- <u>Step 1</u> Click **Auto Search**, enter the network segment, and then click Search. A list will be displayed.
- <u>Step 2</u> Select access controllers that you want to add to the Smart PSS, and then click Add, the Login information dialog box will be displayed.
- <u>Step 3</u> Enter the username and the login password to login.

You can see the added access controller on the **Devices** interface.

#### $\square$

Select an access controller, click **Modify IP**, and you can modify the access controller's IP address. For details about IP address modification, see Smart PSS user manual.

#### 5.2.2 Manual Add

You need to know IP addresses and domain names of access controllers that you want to add. See Figure 5-3 and Figure 5-4.

Figure 5-3 Devices

SMART PS	ss	Devio	ces New	+			2		<b>⊡ ×</b> 15:50:45
Q Auto Search	⊢ Add	🗊 Delete	الله المجارك	ŷ <sup>-</sup> Export			All Devices: 0	Online Devices:	
All Device									
No.									1

Figure 5-4 Manual add

Manual Add				×
Device Name:	*			
Method to add:	IP/Domair		•	
IP/Domain Name:				
Port:	* 37777			
Group Name:	root		•	
User Name:				
Password:				
		Save and	Add	Cancel

- <u>Step 1</u> Click Add on the Devices interface, and the Manual Add interface will be displayed.
   <u>Step 2</u> Enter the Device Name, select a method to add, enter the IP/Domain Name, Port number (37777 by default), Group Name, User Name, and Password.
- Step 3 Click Add, and then you can see the added access controller on the Devices interface.

## **5.3 Adding Users**

Users are bound with cards. After you have added users to the Smart PSS, you can configure users access permissions on the **New > Access**. See Figure 5-5.

Figure 5-5 New

SMART PSS	New Devic	ces 🕂			● ± ✿	□ × 15:55:51
Operation						
$\bigcirc$					Ø	
Live View	Access	Intercom	Video Wall	Event	Attendance	
2						
Facedetect						
Search						
$\otimes$		0				
Playback	People Counting	Heat Map	Log			
Configuration						

## 5.3.1 Card Type Selection



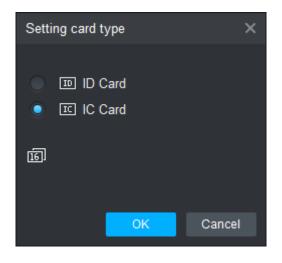
Card types must be the same as card issuer types; otherwise card numbers cannot be read.

On the **Access** interface, click **(Lick the IC or ID card icon, and then select a card type.** There are two options: ID Card and IC Card. See Figure 5-6 and Figure 5-7.

Figure 5-6 Access

S	MART <b>PSS</b>	Acces	s Device	·s +		• • •	. ✿ 🝊 — ◻ × 16:00:41
R	Department List(1)	ð í	启 🖉 🛈	   	ID / Name / Card /	Search: 🗸 🦳 Se	arch
Ŀ	Search Q				Card Type		Fingerprint Count
_	. <b>뷰</b> root-1(1)						0
<b>F</b>							
		No./F	Page 20 🔻				

Figure 5-7 Setting card type



### 5.3.2 Adding One User

You can add users one by one.

On the Access interface, click I , then click I, and then enter user's information. Click **Finish** to complete the user adding. See Figure 5-8 and Figure 5-9.

Figure 5-8 Access

S	MART <b>PSS</b>	Acces	ss Device	s +			<b>L ☆ ″</b> / — □ × 16:00:41
R	Department List(1)	ð	<i>₅⊐ (</i> ⁄ Ū́	♦ 7 E	ID / Name / Card /	Search: 🗸 😽 S	earch
Ľ	Search Q		User ID 🔺		Card Type		Fingerprint Count
<b>_</b>	🕂 root-1(1)						0
<b>R</b>							
Ē							
		No./	Page 20 🔻				

Figure 5-9 Add user

Add User		×
Basic Info	Fingerprint Info De	ails
User	D: * 2	
Nan	e: *	
Departme	t: root-1 💌	
Card N	.: Card Reader not ready!	Card issuer 🔹
Card Ty	e: General Card 🔹	
Card Passwo	d:	
Unlock Passwo	d:	Image Size:0 ~ 120KB
Number of U	e: 200	
Face Template.	. 0 Select Device 🔹	
Valid Tin	e: 2018/12/3 0:00:00 📰	2028/12/3 23:59:59 📰 3654 Days
		Continue t Finish Cancel

## 5.4 Adding Door Group

You can manage doors by grouping doors.



On the Access interface, click **Add**, enter door group name, and then select a time zone. Click **Finish** to complete the user adding. See Figure 5-10 and Figure 5-11.

Figure 5-10 Access

SI	MART <b>PSS</b>	\$	Access	Devices +		<b>•</b> ••	✿ 🦚 - ◻ × 16:02:48
R	Name:			TimeZone: All	✓ Search		
Ŀ	Add	Delete					
2					Door Group Details Name:	TimeZone:	
R					Door List(0)	Person list(0)	
ē							
	No./Page 20	•					

Figure 5-11 Add door group

Add Door Group	×	
Name: * Door List1		
TimeZone: All Day		
DeviceTree		
Search	Q	
🔻 📃 🏦 root		
Door 1		
ок с	ancel	

## **5.5 Access Permission Configuration**

You can do access permission configuration. There are two options: door group access permission and user access permission. Information of users who are given access permission in the Smart PSS and access controllers will be synchronized.

## 5.5.1 Giving Permission by Door Group

Select a door group, add users to the door list, and then users on the door list get access permissions of all doors on the door list. See Figure 5-12 and Figure 5-13.

Figure 5-12 Access

SI	MAR	T PSS	Access	Devices +		<b>◆□ ± ☆</b> <i>(</i> ⁄⁄ <sub>0</sub> - □ × 16:04:06
R.		Name:		TimeZone: All	▼ Search	
Ŀ		Add D	elete			
2					Door Group Details Name:Door List1	T 7 All D
		Door List1	All Day	🖉 º+ 🛈	Name: Door List1 Door List(1)	TimeZone:All Day Person list(0)
i					172.5.0.100-Door 1	User Name Department
	No./F	Page 20 🔻				

Figure 5-13 User select

	User Select			×
	Name:	Door List1		
	User List		Ū,	-Î
	User ID		Department Operation	1
	Dropdown list	T T	User ID/Name C	2
	User ID	Name	Department	
			OK Cai	ncel
Step 1 On the Acces	<b>s</b> interface, cli	ick 🔎 , click A	Add, and click D	oor Group Permission.

Step 2 Click . Select user department in the dropdown list, or enter user ID/Name, and

then search users. Select users from the users you found.

Step 3 Click **Finish** to complete the configuration.

 $\square$ 

Users without user ID cannot be found.

## 5.5.2 Giving Permission by User ID

You can give access permission to a user by selecting a user, and then select door groups for the user. See Figure 5-14 and Figure 5-15.

S	MART PSS	Access	Devices	+			••••	. ✿ ơ – ᄅ × 16:09:05
R	Department List	ID / Name		Q				
Ē	Search Q						Door Group Info	
_	A root-1(2)					Ø		Timezone
						Ø		
<b>F</b>								
		No./Page	20 🔻					

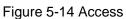


Figure 5-15 Select door group

Select Do	oor group	×
	Door List	
	Door List1	All Day
		OK Cancel

- Step 1 On the Access interface, click
- Step 2 Click . The Select Door Group interface is displayed.
- <u>Step 3</u> Select user department in the dropdown list, or enter user ID/Name, and then select a door list.
- <u>Step 4</u> Click Finish to complete the configuration.

## Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

#### Mandatory actions to be taken for basic equipment network security:

#### 1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

#### 2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

#### "Nice to have" recommendations to improve your equipment network security:

#### 1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

#### 2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

#### 3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

#### 4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

#### 5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

#### 6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

#### 7. Enable Whitelist

We suggest you to enable whitelist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the whitelist.

#### 8. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

#### 9. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

#### 10. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

#### 11. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

#### 12. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

#### 13. Network Log

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

#### 14. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

• Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.

- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.