

**WISENET**

# **High Resolution Box Camera**

User Manual

HCB-7000A

HCB-7000PHA



# High Resolution Box Camera

## User Manual

---

### Copyright

©2017 Hanwha Techwin Co., Ltd. All rights reserved.

### Trademark

Each of trademarks herein is registered. The name of this product and other trademarks mentioned in this manual are the registered trademark of their respective company.

### Restriction

Copyright of this document is reserved. Under no circumstances, this document shall be reproduced, distributed or changed, partially or wholly, without formal authorization.

### Disclaimer

Hanwha Techwin makes the best to verify the integrity and correctness of the contents in this document, but no formal guarantee shall be provided. Use of this document and the subsequent results shall be entirely on the user's own responsibility. Hanwha Techwin reserves the right to change the contents of this document without prior notice.

❖ Design and specifications are subject to change without prior notice.

Before operating the camera, confirm the camera model and correct input power voltage.  
To help you understand this manual thoroughly, we'll introduce our model description.

#### ■ HCB-7000A SERIES

- NTSC MODEL  
HCB-7000AN

- PAL MODEL  
HCB-7000AP  
HCB-7000PHA

#### ■ MODEL DESCRIPTION

- HCB-7000XHA



- SIGNAL SYSTEM

  - N → NTSC MODEL

  - P → PAL MODEL

- POWER SOURCE

  - NTSC MODEL

  - H → AC 230V~

# safety information

---



## CAUTION

RISK OF ELECTRIC SHOCK.  
DO NOT OPEN



**CAUTION:** TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



This symbol indicates that dangerous voltage consisting a risk of electric shock is present within this unit.



This exclamation point symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## WARNING

- To prevent damage which may result in fire or electric shock hazard, do not expose this appliance to rain or moisture.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

## WARNING

1. Be sure to use only the standard adapter that is specified in the specification sheet. Using any other adapter could cause fire, electrical shock, or damage to the product.
2. Incorrectly connecting the power supply or replacing battery may cause explosion, fire, electric shock, or damage to the product.
3. Do not connect multiple cameras to a single adapter. Exceeding the capacity may cause abnormal heat generation or fire.
4. Securely plug the power cord into the power receptacle. insecure connection may cause fire.
5. When installing the camera, fasten it securely and firmly. The fall of camera may cause personal injury.

6. Do not place conductive objects (e.g. screwdrivers, coins, metal parts, etc.) or containers filled with water on top of the camera. doing so may cause personal injury due to fire, electric shock, or falling objects.
7. Do not install the unit in humid, dusty, or sooty locations. doing so may cause fire or electric shock.
8. If any unusual smells or smoke come from the unit, stop using the product. in such case, immediately disconnect the power source and contact the service center. continued use in such a condition may cause fire or electric shock.
9. If this product fails to operate normally, contact the nearest service center. never disassemble or modify this product in any way. (Hanwha Techwin is not liable for problems caused by unauthorized modifications or attempted repair.)
10. When cleaning, do not spray water directly onto parts of the product. doing so may cause fire or electric shock.

## CAUTION

1. Do not drop objects on the product or apply strong shock to it. Keep away from a location subject to excessive vibration or magnetic interference.
2. Do not install in a location subject to high temperature (over 55°C), low temperature (below -10°C), or high humidity. Doing so may cause fire or electric shock.
3. If you want to relocate the already installed product, be sure to turn off the power and then move or reinstall it.
4. Remove the power plug from the outlet when there is a lightning. Neglecting to do so may cause fire or damage to the product.
5. Keep out of direct sunlight and heat radiation sources. It may cause fire.
6. Install it in a place with good ventilation.
7. Avoid aiming the camera directly towards extremely bright objects such as sun, as this may damage the CMOS image sensor.
8. Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
9. The Mains plug is used as a disconnect device and shall stay readily operable at any time
10. Do not expose the camera to radioactivity. Radioactivity exposure may damage the CMOS.

# safety information

---

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions :

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received including interference that may cause undesired operation.

## CAUTION

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.



### IC Compliance Notice

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations of ICES-003.



### Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

---

(Applicable in the European Union and other European countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.



### Correct disposal of batteries in this product

---

(Applicable in the European Union and other European countries with separate battery return systems.)

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

# important safety instructions

---

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus.
13. Unplug this apparatus when a card is used. Use caution when moving the cart/ apparatus combination to avoid injury from tip-over.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as powersupply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. This product is intended to be supplied by a Listed Power Supply Unit marked "Class 2" or "LPS" and rated from 24 Vac (50/60 Hz) min.0.37 A or 12 Vdc, min.0.41A.
16. If you use excessive force when installing the product, the camera may be damaged and malfunction.  
If you forcibly install the product using non-compliant tools, the product may be damaged.



# important safety instructions

---

17. Do not install the product in a place where chemical substances or oil mist exists or may be generated. As edible oils such as soybean oil may damage or warp the product, do not install the product in the kitchen or near the kitchen table.  
This may cause damage to the product.
18. When installing the product, be careful not to allow the surface of the product to be stained with chemical substance.  
Some chemical solvents such as cleaner or adhesives may cause serious damage to the product's surface.
19. If you install/disassemble the product in a manner that has not been recommended, the production functions/performance may not be guaranteed.  
Install the product by referring to "Installation & connection" in the user manual.
20. Installing or using the product in water can cause serious damage to the product.



Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus



Hanwha Techwin cares for the environment at all product manufacturing stages, and is taking measures to provide customers with more environmentally friendly products.

The Eco mark represents Hanwha Techwin's devotion to creating environmentally friendly products, and indicates that the product satisfies the EU RoHS Directive.

# contents

---

<b>INTRODUCTION</b>	10	Features
	11	Components and Accessories
	12	Overview
	15	Lens
<b>CONNECTION</b>	18	Connecting to Monitor
	18	Connecting to Power
	19	Control via RS-485 Interface
	20	To connect the Day & Night Input
	20	To connect the Motion Detection Output
	21	Using Coaxial Communications
<b>CAMERA OPERATION</b>	22	Menu Configuration
	22	Menu Setup
<b>TROUBLESHOOTING</b>	33	Troubleshooting
<b>SPECIFICATIONS</b>	34	Specifications
	36	Dimension

# introduction

---

## FEATURES

---

- **High Resolution**

It uses 4.1-megapixel CMOS device to provide a high-definition quality of 2560x1440 resolution.

- **Excellent Sensitivity**

The built-in high sensitivity COLOR CMOS produces a clear image.

- Color : 0.16Lux (F1.2, 1/30sec)

B/W : 0.009Lux (F1.2, 1/30sec)

- **D-WDR**

If an object has a large variance between bright and dark areas, it will keep bright areas bright and make selected dark areas bright, so that the overall brightness can be maintained.

- **Day&Night**

This camera has a function that automatically selects the mode that is appropriate for daytime or night-time conditions. The COLOR mode operates in daytime conditions to provide optimum colors, and B/W mode operates in night-time conditions to enhance the definition of the image.

- **DC Drive Lens Support**

You can select Manual or DC Drive Lens from the menu.

- **Miscellaneous Functions**

HLC(High Light Compensation), REVERSE , SHARPNESS and PRIVACY functions are provided.

- **Communication**

Coaxial and RS-485 communication methods are supported.

- Coaxial Communications: AHD : ACP (AHD Coax Protocol), CVBS : Pelco-C (Coaxitron)

- RS-485 Communications : SAMSUNG-T/PELCO-D/PELCO-P

- **OSD**

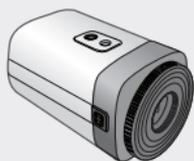
The camera's OSD is complimented by 14 languages.

- English, Spanish, French, Portuguese, German, Italian, Russian, Polish, Czech, Romanian, Serbian, Swedish, Danish, Turkish.

## COMPONENTS AND ACCESSORIES

---

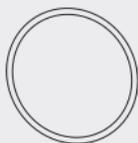
Check if the following items are included in the product package.



**Camera**



**Quick Manual**



**Sheets lens mount**

# introduction

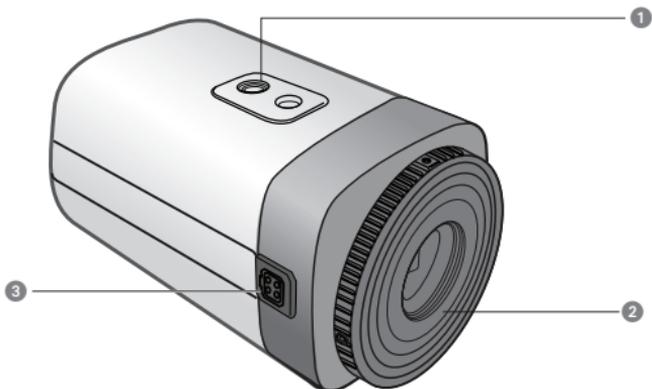
---

## OVERVIEW

---

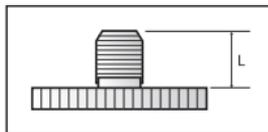
### Front View

---



#### 1 Tripod Mounting Bracket Screw Hole :

- Used to fix the camera on a bracket.  
The screw sizes for this hole are as follows.  
1/4"-20 UNC (20 THREAD)  
L:4.5mm±0.2mm (ISO standard), or 0.178"  
(ASA standard)



#### 2 Lens adaptor : Install this if you use the lens.

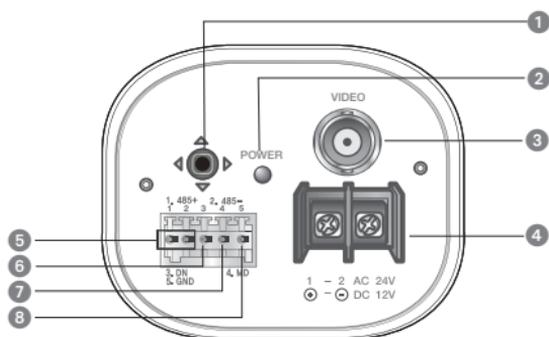
#### 3 Auto Iris Lens Connector : Used to connect Auto Iris Lens plug.



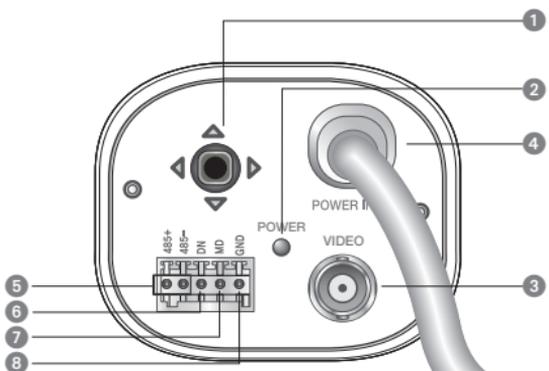
- Auto shutter adaptor, c-mount adaptor and supporting board are not provided with the camera.  
Please check the installed documentation of tripod for the installation of cameras.

## Rear View

### <HCB-7000A>



### <HCB-7000PHA>



# introduction

---

## 1 Function Setup switch

Display the menu on the screen and move the cursor to four directions to confirm status or after changing a selected item.

※ Switching between AHD and CVBS modes: Press the SET button for more than 5 seconds.

2 **Power LED** : This lamp is lit when the camera is receiving power normally.

3 **Video OUT Terminal** : Sends video signal and connects to the Video IN port of a AHD DVR.

4 **Power input terminal** : Connect the designated power supplies.  
(HCB-7000PHA : High Voltage Type)

5 **RS-485 Control Port** : You can control SETUP MENU through this port by using external controllers like a Remote controller that RS-485 Communication is supported.

6 **D & N Input Port** : You can switch to Day & Night Mode by connecting an external signal to this port.

7 **MD Output Port** : Motion detection signals are output through this port.

8 **GND**

※ External I / O port configuration

Num	Name	I/O Direction
1	RS-485+	I/O
2	RS-485-	I/O
3	DN	I
4	MD	O
5	GND	-

## LENS

---

The lens is not supplied with this camera. Purchase a lens suitable for your environment. This camera accepts the auto iris lens and both C-and CS-mount lens.

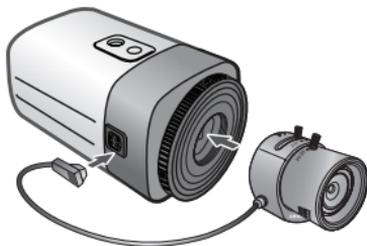


- To use the functions of this camera effectively it is recommended that a DC type Auto Iris lens is used.
- Keep the lens surface clean, if it becomes contaminated with dirt or fingerprints the picture quality suffers.

### When Using Auto Iris Lens

---

1. Remove the protective glass cover from the front of the camera, and fasten the auto iris lens by turning it clockwise.
2. After combining the lens, adjust the focus.
3. If you cannot focus, insert one to three sheets (provided as accessories) between the camera and the lens, and then reassemble and focus.



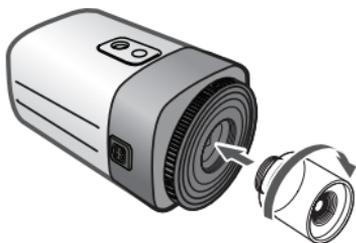
## When Using a C/CS-Mount lens (Sold separately)

---

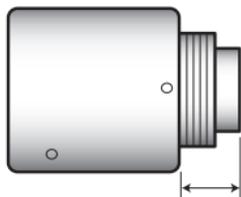
Before installing a lens, identify whether the lens to be installed is a C-Mount or CS-Mount. This camera is set for a CS-Mount Lens by default. To install a C-Mount Lens, a simple modification is required.

- **When Using a CS-Mount Lens**

Remove the protective glass cover at the front of this product and turn the CS-Mount Lens clockwise to install it.



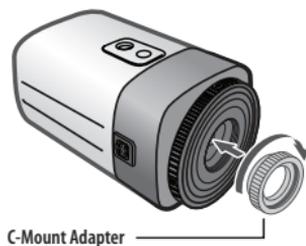
- Use the lens connector shown in the following figure. If the dimensions of the connector are not correct, it may damage the camera, or the lens may not be installed firmly.
- If the lens is too heavy, the camera becomes unbalanced and there may be problems. Use a lens that weighs less than 450g.
- When adjusting the Automatic Level Control (ALC) of an auto iris lens, use Av mode if available. If you use the Pk mode, the picture brightness may change continuously.



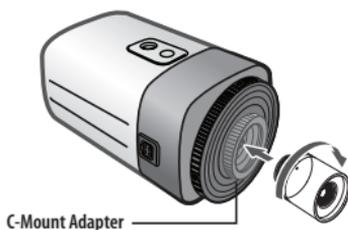
C-Mount Lens: 10mm or less  
CS-Mount Lens: 5mm or less

- **When Using a C-Mount Lens**

1. Remove the protective glass cover at the front of this product and turn the C-Mount Adapter clockwise to install it.



2. Turn the C-Mount lens clockwise to install it.



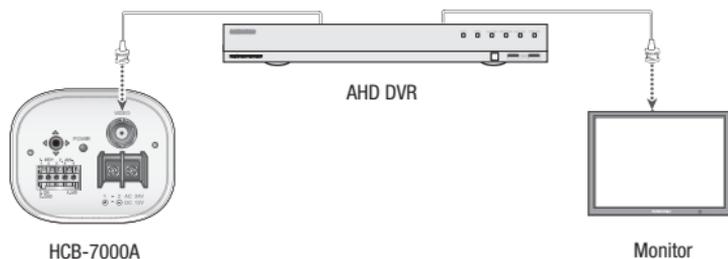
3. After combining the lens, adjust the focus.

4. If you cannot focus, insert one to three sheets (provided as accessories) between the camera and the lens, and then reassemble and focus.

# connection

## CONNECTING TO MONITOR

Refer to the following figure to connect monitors through DVR.



- As the connecting method varies with the instruments, refer to the manual supplied with the instrument.
- Only connect the cable when the power is turned off.

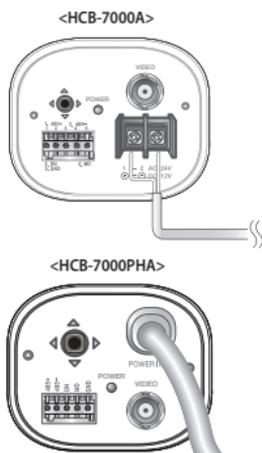


- This product supports 2 video output formats of AHD, CVBS. The default is AHD. Select the video output appropriate for your DVR.

## CONNECTING TO POWER

You can connect power as shown in the following figure. not use

- **For AC / DC power**  
Since the power specification supports both AC and DC, connect AC 24V, 500mA Adaptor or DC 12V, 500mA Adaptor.
- **High Voltage Type (AC230V, 50Hz)**  
Use AC230V, 50Hz power source For HCB-7000PHA.



When the resistance value of copper wire is at [20°C(68°F)]

Copper wire size (AWG)	#24 (0.22mm <sup>2</sup> )	#22 (0.33mm <sup>2</sup> )	#20 (0.52mm <sup>2</sup> )	#18 (0.83mm <sup>2</sup> )
Resistance value(Ω/m)	0.078	0.050	0.030	0.018
Voltage Drop (V/m)	0.028	0.018	0.011	0.006

- As shown in the table above, voltage decreases as the wire gets longer. Therefore use of an excessively long adaptor output line for connection to the camera may affect the performance of the camera.
- × Standard voltage for camera operation : DC 12V±10%, AC 24V±10%
- × There may be some deviation in voltage drop depending on the type of wire and the manufacturer.



- Be sure to connect power only after all the installation is complete.

## CONTROL VIA RS-485 INTERFACE

The camera can be controlled by using external controllers like a Remote controller. (RS-485 Communication)

### (1) To control by PC

Connect the RS-485 control port of the camera and the serial cable through an RS-485 converter.

Example) PC Serial Port → Serial Cable → RS-485 Converter → Camera RS-485 Control Port.

### (2) To control using a DVR or System Controller

Connect the RS-485 cable (TRX+, TRX-) to the connection port of the 485 control board that is connected to the DVR or System Controller.

485 Control Board Connection Port	RS-485 Control Port
(+) CONNECTION TERMINAL (TRX+)	485+
(-) CONNECTION TERMINAL (TRX-)	485-

\* RS-485 Communication establishment initial value

Item	Camera ID	BAUD RATE	UART MODE	RET PKT
Initial value	1	9600	8-NONE-1	not use



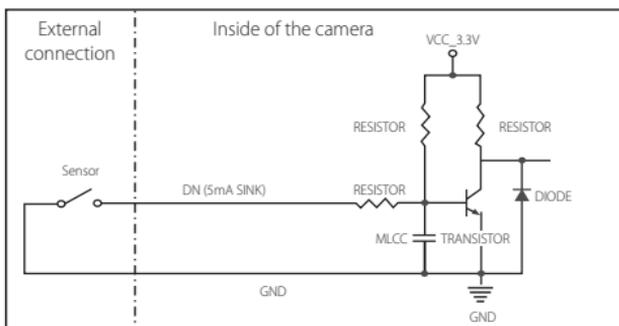
- To control the camera by constructing an additional controller, use the SAMSUNG-T/ PELCO-D/PELCO-P protocol.

# connection

## TO CONNECT THE DAY & NIGHT INPUT

Connect one strand of each signal line (2-strand) of the Illumination Sensor to the [DN] port, and connect the other strand to the [GND] port.

- Alarm In Wiring Diagram

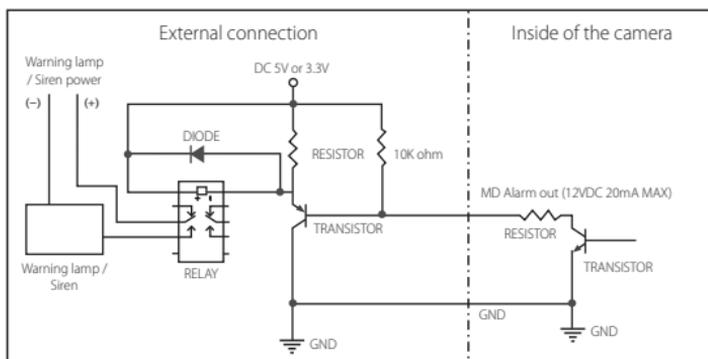


## TO CONNECT THE MOTION DETECTION OUTPUT

If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction.

Refer to the connection diagram below when connecting devices that exceed the voltage and current specifications.

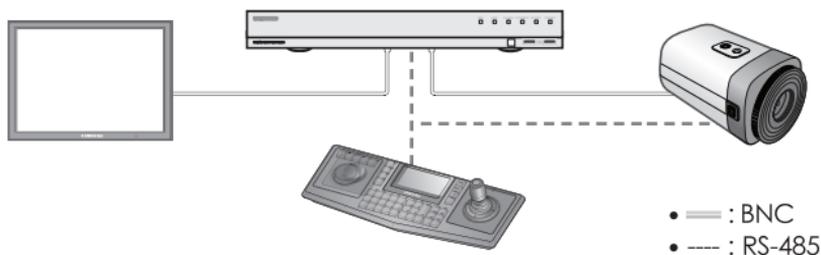
- MD Alarm Out Wiring Diagram



## USING COAXIAL COMMUNICATIONS

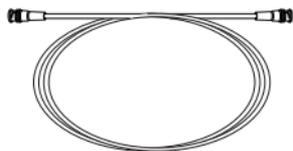
- Coaxial Communications System
- OSD Control method

CAMERA	DVR	CONTROLLER
SET	MENU/ENTER	OSD KEY
UP	UP KEY	JOYSTICK UP
DOWN	DOWN KEY	JOYSTICK DOWN
LEFT	LEFT KEY	JOYSTICK LEFT
RIGHT	RIGHT KEY	JOYSTICK RIGHT



### - Video Cable

The camera's video output port is connected to the monitor with a BNC coaxial cable, shown below.



Distance	Recommended Cable Specification
500m	5C2V Coaxial Cable



- It is recommended that pure copper coax cable is used and not copper coated steel, as this will cause issues with the communication over the coaxial cable.

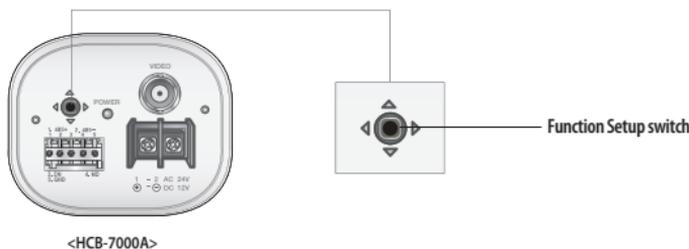
# camera operation

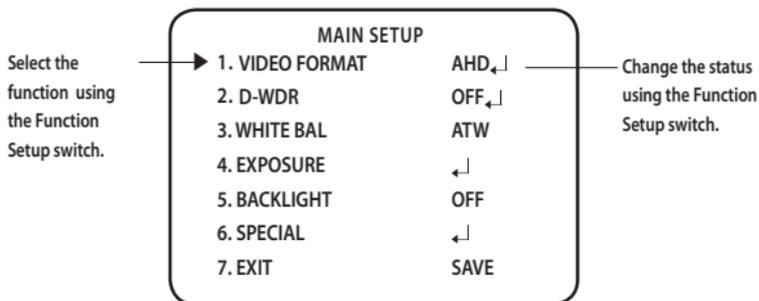
## MENU CONFIGURATION

MAIN SETUP			
VIDEO FORMAT	<ul style="list-style-type: none"><li>• AHD</li></ul>	<ul style="list-style-type: none"><li>• CVBS</li></ul>	
D-WDR	<ul style="list-style-type: none"><li>• OFF</li></ul>	<ul style="list-style-type: none"><li>• ON</li></ul>	
WHITE BAL	<ul style="list-style-type: none"><li>• ATW</li><li>• MANUAL</li></ul>	<ul style="list-style-type: none"><li>• INDOOR</li><li>• AWC → SET</li></ul>	<ul style="list-style-type: none"><li>• OUTDOOR</li></ul>
EXPOSURE	<ul style="list-style-type: none"><li>• BRIGHTNESS</li><li>• AGC</li></ul>	<ul style="list-style-type: none"><li>• LENS</li><li>• DNR</li></ul>	<ul style="list-style-type: none"><li>• SHUTTER</li><li>• RETURN</li></ul>
BACKLIGHT	<ul style="list-style-type: none"><li>• OFF</li></ul>	<ul style="list-style-type: none"><li>• USER BLC</li></ul>	<ul style="list-style-type: none"><li>• HLC</li></ul>
SPECIAL	<ul style="list-style-type: none"><li>• DISPLAY</li><li>• DAY/NIGHT</li><li>• RETURN</li></ul>	<ul style="list-style-type: none"><li>• COMM ADJ</li><li>• PRIVACY</li></ul>	<ul style="list-style-type: none"><li>• IMAGE ADJ</li><li>• MOTION</li></ul>
EXIT	<ul style="list-style-type: none"><li>• SAVE</li></ul>	<ul style="list-style-type: none"><li>• NOT SAVE</li></ul>	<ul style="list-style-type: none"><li>• RESET</li></ul>

## MENU SETUP

Use the Function Setup switch within the camera.





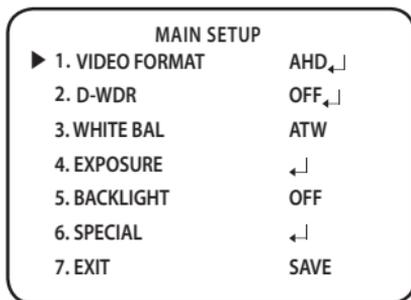
- Press the Function Setup switch.
  - Main SETUP menu is displayed on the monitor screen.
- Select a desired function using the Function Setup switch.
  - Place the cursor over a desired item.
- Set up a selected item by using the Function Setup switch.
- To finish the setting, select 'EXIT' and press the Function Setup switch.



- An item with the ◀↓ icon also has sub menus. To select a sub menu, select an item with the icon and press the Function Setup switch.
- An item with the --- icon is unavailable due to function settings.

## VIDEO FORMAT

- When the SETUP menu screen is displayed, select 'VIDEO FORMAT' by using the Function Setup switch so that the arrow indicates 'VIDEO FORMAT'.
- Select a desired mode using the Function Setup switch.
  - The video output can be selected from AHD/CVBS.



- By pressing the function setting button for more than 5 seconds, you can change the setting from AHD to CVBS. From CVBS, you can change it to AHD.

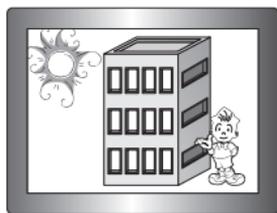
# camera operation

## D-WDR

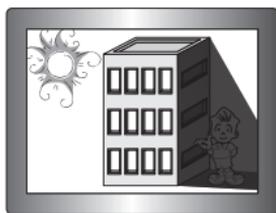
If an object has a large variance between bright and dark areas, it will keep bright areas bright and make selected dark areas bright, so that the overall brightness can be maintained.

1. When the SETUP menu screen is displayed, select 'D-WDR' by using the Function Setup switch so that the arrow indicates 'D-WDR'.
2. Use the Function Setup switch to change the D-WDR level in the sub menu according to the contrast between bright and dark areas.

MAIN SETUP		
1. VIDEO FORMAT		AHD <sub>↵</sub>
▶ 2. D-WDR		OFF <sub>↵</sub>
3. WHITE BAL		ATW
4. EXPOSURE		↵
5. BACKLIGHT		OFF
6. SPECIAL		↵
7. EXIT		SAVE



<D-WDR ON>



<D-WDR OFF>

## White Bal (White Balance)

Use the White Balance function to adjust the screen color.

1. When the SETUP menu screen is displayed, select 'White Bal' by using the Function Setup switch so that the arrow indicates 'White Bal'.
2. Select a desired mode using the Function Setup switch.

MAIN SETUP		
1. VIDEO FORMAT		AHD <sub>↵</sub>
2. D-WDR		OFF <sub>↵</sub>
▶ 3. WHITE BAL		ATW

※ Select one of the following 5 modes, as appropriate for your purpose.

- **ATW** : Select this when the color temperature is between 1,800K and 10,500K.
- **OUTDOOR** : Use it in a color temperature range of 1,800K to 10,500K.(including Natrium). Auto adjustment is made to optimize the camera color to the outdoor environment.

- INDOOR** : Select this when the color temperature is between 4,500K and 8,500K. Automatically adjusts the camera color for optimization to the indoor environment.
- MANUAL** : Select this to fine-tune White Balance manually. Set White Balance first by using the ATW or AWC mode. After that button to MANUAL mode, fine-tune the White Balance and the Function Setup switch.
- AWC→SET** : To find the optimal luminance level for the current environment, point the camera towards a sheet of white paper and press the Function Setup switch. If the environment changes, readjust it.

WB MANUAL	
▶ 1. RED GAIN	147
2. BLUE GAIN	124
3. RETURN	↵



- White Balance may not work properly under the following conditions. In this case select the AWC mode.
  - Select this When the color temperature of environment surrounding the subject is out of the control range (e.g. clear sky, or sunset)
  - When the ambient illumination of the subject is dim.
- If the camera is directed towards a fluorescent light or is installed in a place where illumination changes dramatically, the White Balance operation may become unstable.

## EXPOSURE

- When the SETUP menu screen is displayed, select 'EXPOSURE' by using the Function Setup switch so that the arrow indicates 'EXPOSURE'.
- Select a desired mode using the Function Setup switch.

- BRIGHTNESS** : Adjusts the video brightness.

- LENS** : Using this function, you can control the screen brightness.

- DC : Select Auto Iris Lens.

- IRIS SPEED (DC)** : Adjusts the Iris control

speed of the DC lens. If the control speed is too slow or fast, please use this menu to adjust the speed.

- FOCUS ADJ (DC)** : To correctly adjust the focus of LENS, activate the focus setup mode located at the bottom of each lens menu.

EXPOSURE SETUP	
▶ 1. BRIGHTNESS	50
2. LENS	DC↵
3. SHUTTER	↵
4. AGC	HIGH
5. DNR	ON↵
6. RETURN	↵

# camera operation

---

- Manual : The shutter does not automatically move but is fixed to the maximal degree in this mode.
  
-  ■ Some lenses may not work properly, depending on the setting of the BRIGHTNESS LEVEL.
  
- **SHUTTER** : You can select the shutter.
  - MIN : 1/30 ~ 1/12000
  - MAX : 1/60 ~ 1/12000(NTSC) , 1/50 ~ 1/12000(PAL)
  - A.FLK : Select this when you experience picture flicker, this happen when there is a clash with the installed lighting frequency.
  
-  ■ The greater the shutter value the brighter the screen is but the more the residual images of objects there are.
  - If the min shutter value is large, it can cause noise, spots and white areas but still operate normally.
  - If you do not use the AGC mode on the exposure menu, it cannot be set above 1/60sec.
  - Depending on the setting range of the minimal/maximal shutter, the screen exposure can become saturated.
  
- **AGC (OFF/LOW/MIDDLE/HIGH/VERY HIGH)** :  
The higher the gain level, the brighter the screen - but the greater the noise.
  
- **DNR** : This is a method of reducing the noise. If you increase the level, the noise will be reduced but the video may be blurred.
  - OFF : Deactivates DNR. Noise is not reduced.
  - ON : Activates DNR so that noise is reduced.

## BACKLIGHT

---

The camera uses high performance DSP chips that are designed to clearly display the object and the background despite severe reverse light.

1. When the SETUP menu screen is displayed, select 'BACKLIGHT' by using the Function Setup switch. so that the arrow indicates 'BACKLIGHT'.
2. Select a desired mode using the Function Setup switch depending on the camera purpose.

- **USER BLC :**

Enables a user to select a desired area on a picture and view that area more clearly.

- LEVEL : Adjusts the brightness level of a monitoring area.
- TOP/BOTTOM/LEFT/RIGHT : Adjust the area to be enhanced.
- RETURN : Return to the MAIN SETUP menu.

BLCSETUP		
▶ 1.LEVEL	MIDDLE	
2.TOP		3
3.BOTTOM		7
4.LEFT		3
5.RIGHT		7
6.RETURN	←	

- **HLC (High Light Compensation) :**

This function masks the strong light to minimize white out due to over exposure and preserve much of the on-screen details when the camera aims a strong light source.

- LEVEL : Adjusts the brightness level of a monitoring area.
- LIMIT : Enable to change the operating condition.
- TOP/BOTTOM/LEFT/RIGHT : Adjust the area to be enhanced.
- RETURN : Return to the MAIN SETUP menu.

HLCSETUP		
▶ 1.LEVEL	MIDDLE	
2.LIMIT	NIGHT ONLY	
3.TOP		3
4.BOTTOM		7
5.LEFT		3
6.RIGHT		7
7.RETURN	←	



- If the white balance menu is set to manual, then HLC performance can be limited.
- Because there can be a difference in the effectiveness of HLC according to the amount of light area in the screen, optimize the installation angle for the best HLC performance.
- When dark, the HLC is only activated when a bright light exceeding a specific size. (In NIGHT ONLY mode).
- The HLC is not activated in day light or when bright light is not present at night. (In NIGHT ONLY mode).

# camera operation

## SPECIAL

1. When the SETUP menu screen is displayed, select 'SPECIAL' by using the Function Setup switch so that the arrow indicates 'SPECIAL'.
2. Select a desired mode using the Function Setup switch.

### ● DISPLAY

- ① If the SPECIAL menu screen is displayed, use the Function Setup switch so that the arrow indicates 'DISPLAY'.

- ② Select a desired mode using the Function Setup switch.

- FONT COLOR : You can change the OSD font color. (White, Yellow, Green, Red, Blue)
- LANGUAGE : You can select the menu language according to your requirements.
- RETURN : Return to the SPECIAL menu.

### ● COMM ADJ (Communication Adjustment) :

This function sets up the camera communication status when controlling the camera through an external control device.

- ① If the SPECIAL menu screen is displayed, use the Function Setup switch so that the arrow indicates 'COMM ADJ'.

- ② Select a desired mode using the Function Setup switch.

- PROTOCOL : Select the communication SAMSUNG-T/PELCO-D/PELCO-P
- CAM ID : Determines the camera's identification number (between 0 and 255).
- DISP ID : Determines whether camera ID is displayed or not.
- BAUD RATE : You can select 2400/4800/9600/19200/38400 bps .
- UART MODE : You can select NONE, EVEN or ODD for the parity bits.
- RET PKT : Determines whether to send a command back to the controller device when a communication control command is sent to the camera.
- COAX : You can select whether to use COAX communication.
- RETURN : Return to the SPECIAL menu.

MAIN SETUP	
1. VIDEO FORMAT	AHD ↵
2. D-WDR	OFF ↵
3. WHITE BAL	ATW
4. EXPOSURE	↵
5. BACKLIGHT	OFF
▶ 6. SPECIAL	↵
7. EXIT	SAVE

COMM SETUP	
▶ 1. PROTOCOL	SAMSUNG-T
2. CAM ID	■■■■■■■■■■ 1
3. DISP ID	OFF
4. BAUD RATE	9600
5. UART MODE	8-N-1
6. RET PKT	ENABLE
7. COAX	ON
8. RETURN	↵

## • IMAGE ADJ

① If the SPECIAL menu screen is displayed, use the Function Setup switch so that the arrow indicates 'IMAGE ADJ'.

② Select a desired mode using the Function Setup switch.

- GAMMA : The setting range is 0.35 ~ 1.0.  
The closer to 1.0 the setting is, the darker it gets.
- PED LEVEL : The setting range is 1 ~ 100. The closer to 100 the setting is, the higher the PED level gets.
- COLOR GAIN : The setting range is 1 ~ 100. The smaller the setting value is the smaller the color gain gets and the more color blind it gets.
- H-REV : Flip an image horizontally.
- V-REV : Flip an image vertically.
- SHARPNESS : Select a mode to adjust the thickness of an image's sharpness.  
Increase or decrease the level of each mode to adjust the level of sharpness.
  - OFF : Released state
  - ON : The setting range is 1 ~ 32.
- RETURN : Return to the SPECIAL menu.

IMAGE SETUP	
▶ 1. GAMMA	USER
2. PED LEVEL	■■■■■■■■■■ 5
3. COLOR GAIN	■■■■■■■■■■ ■■■■■■■■ 50
4. H-REV	OFF
5. V-REV	OFF
6. SHARPNESS	ON ↵
7. RETURN	←



- When the V-REV or H-REV mode is enabled, the text on the screen does not flip.
- If you increase the SHARPNESS level too high, the picture may become distorted or noise may appear.

## • DAY/NIGHT: You can display pictures in color or in black and white.

① If the SPECIAL menu screen is displayed, use the Function Setup switch so that the arrow indicates 'DAY/NIGHT'.

② Select a desired mode using the Function Setup switch according to the picture display you want.

# camera operation

- **AUTO** : The mode is switched to 'Color' in a normal environment, but switches to 'B/W' mode when ambient illumination is low. To set up the switching time for AUTO mode, press the Function Setup switch. You can turn on or off the burst signal on B/W mode.

AUTO SETUP	
▶ 1. BURST MODE	ON
2. DURATION	NORMAL
3. DWELL TIME	30 SEC
4. RETURN	←

- **BURST MODE** : Activate or deactivate the burst mode to maintain or remove the color signal.
- **DURATION** : This function is used to select the brightness of light where switching occurs.
- **DWELL TIME** : You can select day/night switching delay time from.  
→ 3s, 5s, 7s, 10s, 15s, 20s, 30s, 40s, 60s



- If you set the AGC mode to off on the exposure menu, you cannot switch the day/night mode to auto.
- When a bright light source is in the screen or there are frequent brightness changes, if you use the auto night/day mode, and set the switching time to short (3, 5 sec), a hunting can be caused. In this situation, it is recommended to use the default setting (30 sec).

- **EXTERN** : Ground to the grounding terminal to allow automatic switching between COLOR and B/W (Black/White).
- **COLOR** : The picture is always displayed in color.
- **B/W** : The picture is always displayed in black and white.  
You can turn on or off the burst signal on B/W mode.



- If the lens mounted in the camera is different from the one set in <LENS> of the <EXPOSURE> menu, then the night/day mode may not operate normally.

- **PRIVACY**: Mask an area you want to hide on the screen.
  - ① If the SPECIAL menu screen is displayed, use the Function Setup switch so that the arrow indicates 'PRIVACY'.
  - ② Select a desired mode using the Function Setup switch.

PRIVACY AREA	
▶ 1. AREA	AREA1
2. MODE	OFF
3. MASK COLOR	GREEN
4. TRANSPARENCY	OFF
5. V POSITION	25
6. HEIGHT	50
7. H POSITION	10
8. WIDTH	30
9. RETURN	←

- AREA : You can select up to 2 PRIVACY areas.
- MODE : Determines whether to use the area selected in the AREA.
- MASK COLOR : Determine area color. You can select Green, Yellow, Red, Blue, Black, White, Gray.
- TRANSPARENCY : Adds or removes transparency from the masking area.
- V POSITION/HEIGHT/H POSITION/WIDTH : Adjust the size and position of the selected area.
- RETURN : Return to the SPECIAL menu.

#### ● MOTION :

This product generates signals each time an object movement is detected in the four areas of the screen so efficient monitoring can be achieved.

- ① If the SPECIAL menu screen is displayed, use the Function Setup switch so that the arrow indicates 'MOTION'.

MOTION DET	
▶ 1. DET. AREA	↵
2. ALARM OUT	↵
3. SENSITIVITY	5
4. RETURN	↵

- ② Select a desired mode using the Function Setup switch.

- DET. AREA : Set the areas of motion detection.
  - SEL AREA : Select from four areas that users want.
  - MODE : Determine whether to use the selected area.
  - MASK : Under Motion Detection, If you don't want to see mosaic image on the screen, you may turn MASK OFF.  
If you wants to see mosaic image, please turn it on.
  - TRANSPARENCY: Adds or removes transparency from the masking area.
  - TOP/BOTTOM/LEFT/RIGHT : Area location can be adjusted.
  - RETURN : Return to the MOTION DET menu.

- ALARM OUT : When object movement is detected, the detection signal will be outputted.

ALARM OUT	
▶ 1. EXTERNAL	ON
2. OSD	ON
3. RETURN	↵

- EXTERNAL : Send signals through external terminals.
- OSD : Display signals on the screen.
- RETURN : Return to the MOTION DET menu.
- SENSITIVITY : Set the sensitivity of the motion detection. When you adjust the higher level, the more sensitive.
- RETURN : Return to the SPECIAL SETUP menu.

# camera operation

---



- Depending on the shape of an object, there can be errors in size detection.
- If the camera shoots an object a short distance away, the motion detection function can be degraded.
- In the following cases, motion detection event performance can be degraded or malfunctions can occur.
  - If an object's brightness or color is similar to that of the background
  - If there is little movement near the screen edge
  - If multiple movements keeps occurring randomly, such as scene switching or sudden light changes
  - If an object fixed in the same location keeps moving
  - Moving away from the camera or approaching the camera. Little location change on the screen.
  - If a moving object approaches the camera
  - If random objects obstruct the view of each other
  - If more than one objects merge or one object divides into multiple objects
  - If an object moves too fast (the same object should have overlapping areas between the consecutive frames)
  - If there are reflections/blurs/shadows created by a strong light such as direct sunlight, lights, and headlights.
  - Severe snow, rain and wind. Sunset or sunrise
  - If the size is greater than the max size or smaller than the min size, motion is not detected. To avoid false detection caused by noises, set the max/min detection size suitable for the installation environment.  
But the same movement in the same location can cause a different detection size. So, include margins when you set the min/max detection size.

## EXIT

---

Select a desired EXIT mode using the Function Setup switch depending on the camera purpose.

- **SAVE** : Save the current settings and exit the MAIN SETUP menu.
- **NOT SAVE** : Do not save the current settings and exit the MAIN SETUP menu.
- **RESET** : Revert camera to factory settings. (The language, communication and lens settings will remain the same).



- To turn off the power after setting the camera menu, the OSD menu must disappear first.

# troubleshooting

## TROUBLESHOOTING

If you have trouble operating your camera, refer to the following table.

If the guidelines do not enable you to solve the problem, contact an authorized technician.

Problems	Troubleshooting
Nothing appears on the screen.	<ul style="list-style-type: none"><li>• Check that the power cord and line connection between the camera and AHD DVR are properly connected.</li><li>• Check that you have properly connected BNC cable to the camera.</li><li>• Check the type of lens.</li></ul>
The image on the screen is dim.	<ul style="list-style-type: none"><li>• Is lens stained with dirt? Clean your lens with soft, clean cloth.</li><li>• Set the monitor or DVR to the proper condition.</li><li>• If the camera is exposed to very strong light, change the camera position.</li></ul>
The image on the screen is dark.	<ul style="list-style-type: none"><li>• Adjust the contrast feature of the monitor or DVR.</li><li>• If you have an intermediate device, set the 75Ω / Hi-z properly.</li></ul>
The camera is not working properly, and the surface of the camera is hot.	<ul style="list-style-type: none"><li>• Check that you have properly connected the camera to an appropriate power source.</li></ul>
The DAY/NIGHT menu does not work.	<ul style="list-style-type: none"><li>• Check that AGC of EXPOSURE SETUP menu is 'OFF'.</li></ul>
Color is not correct.	<ul style="list-style-type: none"><li>• Check the setting of WHITE BAL SETUP menu</li></ul>
The screen flickers continually.	<ul style="list-style-type: none"><li>• Ensure the camera is not pointing towards the sun.</li></ul>
When coaxial communication is not available	<ul style="list-style-type: none"><li>• Make sure that the camera, DVR and monitor are installed within the recommended distance.</li></ul>

# specifications

## SPECIFICATIONS

	HCB-7000AN/P	HCB-7000PHA
<b>Video</b>		
Imaging Device	1/3" 4M CMOS	
Total Pixels	2720(H) x 1536(V)	
Effective Pixels	2688(H) x 1520(V)	
Scanning System	Progressive Scan	
Min. Illumination	Color : 0.16Lux (F1.2, 1/30sec) B/W : 0.009Lux (F1.2, 1/30sec)	
S / N Ratio	52dB (AGC off, Weight on)	
Video Output	BNC(AHD), additional CVBS for installation	
Resolution	2560x1440	
Max. Framerate	30fps @ 4M(N), 25fps @ 4M(P)	25fps @ 4M
<b>Lens Type</b>		
Focus Control	Manual	
Lens Type	Manual / DC auto Iris	
Mount Type	C/CS	
<b>Operational</b>		
On Screen Display	English, Spanish, French, Portuguese, German, Italian, Russian, Polish, Czech, Romanian, Serbian, Swedish, Danish, Turkish	
Day & Night	Auto (ICR) / External / Color / B/W	
Backlight Compensation	Off / User BLC / HLC	
Wide Dynamic Range	D-WDR (Off/On)	
Digital Noise Reduction	2D DNR	
Motion Detection	Off / On(4 zones)	
Privacy Masking	Off / On (2zones rectangle)	
Gain Control	Off / Low / Middle / High / Very High	
White Balance	ATW / Outdoor / Indoor(4,500K° ~ 8,500K°) / Manual / AWC(1,800K° ~ 10,500K°)	
Electronic Shutter Speed	1/30 sec ~ 1/12,000 sec(N), 1/25sec~ 1/12,000sec(P)	
Reverse	Off / H-Rev / V-Rev / HV-Rev	
Alarm	MD output 1	
Remote control interface	Coaxial	
Protocol	AHD : ACP (AHD Coax Protocol), CVBS : Pelco-C (Coaxitron) RS-485 : Samsung T, Pelco D/P	

	HCB-7000AN/P	HCB-7000PHA
<b>Video Transmission Distance</b>	500m(5C2V Coaxial Cable)	
<b>Environmental</b>		
<b>Operating Temperature / Humidity</b>	-10°C ~ +55°C (+14°F ~ +131°F) / Less than 90% RH	
<b>Electrical</b>		
<b>Input Voltage/Current</b>	Dual ( 24VAC±10%/300mA & 12VDC±10%/300mA )	AC 230V, 50/60Hz, 70mA
<b>Power Consumption</b>	Max. 3.6W	Max. 4.5W
<b>Mechanical</b>		
<b>Color / Material</b>	Black / Aluminum, Ivory / Plastic	
<b>Dimension (WxHxD)</b>	59.6 × 68.4 × 92.7mm (2.35" × 2.69" × 3.65")	59.6 × 68.4 × 116.6mm (2.35" × 2.69" × 4.59")
<b>Weight</b>	186g (0.41 lb)	398g (0.88 lb)

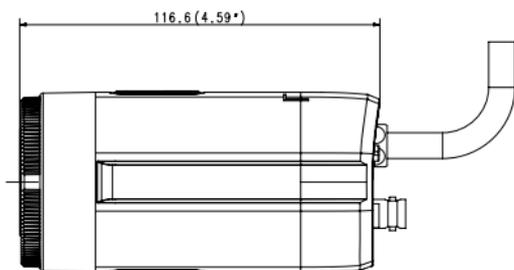
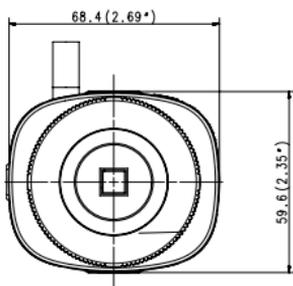
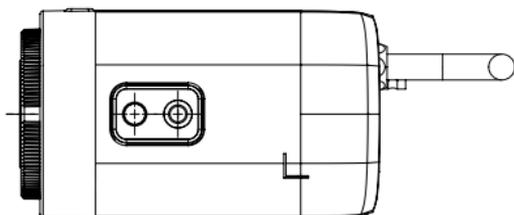
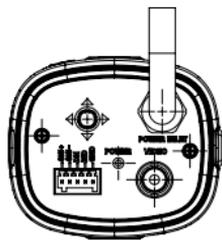
※ The specification for this product may change without prior notice for product improvement.



<HCB-7000PHA>

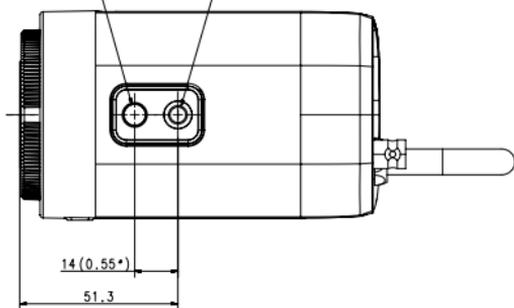
Unit: mm

● SPECIFICATIONS



$\varnothing 6.9$  HOLE DP6.0 ( $\varnothing 0.26$ " )

$\varnothing 1/4$ "-20 UNC-2B



---

**Head Office**

6, Pangyo-ro 319 beon-gil, Bundang-gu, Seongnam-si,  
Gyeonggi-do, 463-400 Rep. of KOREA  
Tel : +82.70.7147.8753 Fax : +82.31.8018.3740  
[www.hanwha-security.com](http://www.hanwha-security.com)

---

**Hanwha Techwin America**

500 Frank W. Burr Blvd. Suite 43 Teaneck, NJ 07666  
Toll Free +1.877.213.1222 Direct +1.201.325.6920  
Fax +1.201.373.0124  
[www.hanwha-security.com](http://www.hanwha-security.com)

---

**Hanwha Techwin Europe**

Heriot House, Heriot Road, Chertsey, Surrey, KT16 9DT, United Kingdom  
Tel +44.1372.235663 Fax +44.1932.57.8101  
[www.hanwha-security.eu](http://www.hanwha-security.eu)

---