



Wireless PIR-Camera

User's Manual



Foreword

General






This manual introduces the installation, functions and operations of the Wireless PIR-Camera (hereinafter referred to as the "PIR-Camera"). Read carefully before using the device, and keep the manual safe for future reference.

Model

DHI-ARD1731-W2; DHI-ARD1731-W2 (868)

Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
 TIPS	Provides methods to help you solve a problem or save time.
 NOTE	Provides additional information as a supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.0.1	<ul style="list-style-type: none"> Added information on the versions of the DMSS app and the hub. Added a note that the PIR-Camera does not support the function of the repeater (DHI-ARA43 series) to transmit images from the PIR-Camera to the hub. 	August 2022
V1.0.0	First release.	June 2022

Privacy Protection Notice

As the device user or data controller, you might collect the personal data of others such as their face, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

Important Safeguards and Warnings

This section introduces content covering the proper handling of the PIR-Camera, hazard protection, and protection of property damage. Read carefully before using the PIR-Camera, and comply with the guidelines when using it.

Operation Requirements



- Make sure that the power supply of the PIR-Camera works properly before use.
- Do not pull out the power cable of the PIR-Camera while it is powered on.
- Only use the PIR-Camera within the rated power range.
- Transport, use and store the device under allowed humidity and temperature conditions.
- Prevent liquids from splashing or dripping on the device. Make sure that there are no objects filled with liquid on top of the PIR-Camera to avoid liquids flowing into it.
- Do not disassemble the PIR-Camera.

Installation Requirements



WARNING

- Connect the PIR-Camera to the adapter before power on.
- Strictly abide by local electrical safety standards, and make sure that the voltage in the area is steady and conforms to the power requirements of the PIR-Camera.
- Do not connect the PIR-Camera to more than one power supply. Otherwise, the PIR-Camera might become damaged.



- Observe all safety procedures and wear required protective equipment provided for your use while working at heights.
- Do not expose the PIR-Camera to direct sunlight or heat sources.
- Do not install the PIR-Camera in humid, dusty or smoky places.
- Install the PIR-Camera in a well-ventilated place, and do not block the ventilator of the device.
- Use the power adapter or case power supply provided by the device manufacturer.
- The power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Note that the power supply requirements are subject to the device label.
- Connect class I electrical appliances to a power socket with protective earthing.

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1 Introduction

1.1 Overview

With its built-in 2-MP HD camera and CMOS image sensor, wireless PIR-Camera detects intrusions and captures high-definition snapshots. It is a wireless passive infrared detector that sends snapshots through the Wi-Fi and Ethernet connection to your phone and ARC (alarm center), for the causes of intrusions to be effectively identified.

The camera is also uniquely designed to only take snapshots when an intrusion occurs, eliminating the need to install cameras to constantly monitor scenes. Built to keep your family and business safe, the entire data transmission process is encrypted and the camera does not actively obtain your private information.

1.2 Technical Specifications

This section contains technical specifications of the PIR-Camera. Please refer to the ones that correspond with your model.

Table 1-1 Technical specifications

Type	Parameter	Description
Video	Field of View	88° (H); 68° (V)
	Image Type	JPEG
	Resolution	1600 × 1200; 1280 × 960; 640 × 480; 320 × 240
	Detection Speed	0.3 m/s–3 m/s (0.98 ft/s–9.84 ft/s)
	Frame Rate	2
	Illumination Mode	Infrared Light
	Illumination Range	12 m (39.37 ft)
	Day/Night Switch	Color/Black & White
Function	Indicator Light	1 × green alarm indicator
	Button	1 × power switch
	Remote Update	Cloud update
	Low Battery Detection	Yes
	Battery Level Display	Yes
	Tamper	Tamper alarm
	Signal Strength	RF Signal test RF-HD signal test

Type	Parameter	Description	
	Carrier Frequency	DHI-ARD1731-W2(868): 868.0 MHz–868.6 MHz	DHI-ARD1731-W2: 433.1 MHz–434.6 MHz
	Communication Distance	DHI-ARD1731-W2(868): RF: Up to 1,600 m (5,249.34 ft) in an open space RF-HD: Up to 300 m (984.25 ft) in an open space	DHI-ARD1731-W2: RF: Up to 1,200 m (3,937.01 ft) in an open space RF-HD: Up to 300 m (984.25 ft) in an open space
	Communication Mechanism	Two-way	
	Frequency Hopping	Yes	
	Encryption Mode	AES128	
General	Power Supply	CR123A × 3	
	Battery Life	4 years (if triggered twice a week with a battery efficiency of 70%)	
	Operating Temperature	–10 °C to +55 °C (+14 °F to +131 °F) (indoor)	
	Operating Humidity	10%–90% (RH)	
	Product Dimensions	127.6 mm× 71.0 mm× 53.2 mm (5.02" × 2.80" × 2.09")	
	Packaging Dimensions	121.0 mm× 65.0 mm× 170.0 mm (4.76" × 2.56" × 6.69")	
	Net Weight	202 g (0.45 lb)	
	Gross Weight	333 g (0.73 lb)	
	Installation	Wall mount	
	Casing	PC + ABS	
	Certifications	CE	CE; FCC
Technical	Detection Mode	PIR	
	Sensitivity	3 levels adjustable	
	Detection Range	12 m (39.37 ft) (86°) with installation height of 2.2 m (7.22 ft)	
	Detection Speed	0.3 m/s–3 m/s (0.98 ft/s–9.84 ft/s)	
	Pet Immunity Level	≤18 kg (39.68 lb)	
	White Light Resistance Level	2000 lux	
	Two-way Digital Temperature Compensation	Yes	

Type	Parameter	Description
	Scenario	Indoor
	Operating Current	65 μ A
	Alarm Current	Day: 170 mA (Avg); 800 mA (Max) Night: 230 mA (Avg); 2.8 A (Max)

2 Checklist

Figure 2-1 Checklist

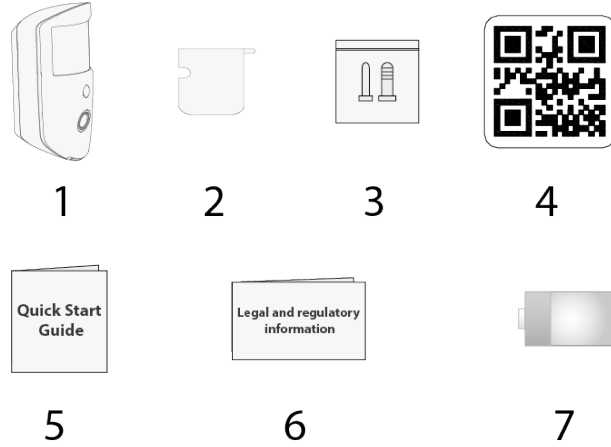


Table 2-1 Checklist

No.	Item Name	Quantity	No.	Item Name	Quantity
1	PIR-Camera	1	5	Quick start guide	1
2	Double-sided adhesive tape	1	6	Legal and regulatory information	1
3	Screw package	2	7	Battery	3
4	QR code	1	-	-	-

3 Design

3.1 Appearance

Figure 3-1 Appearance

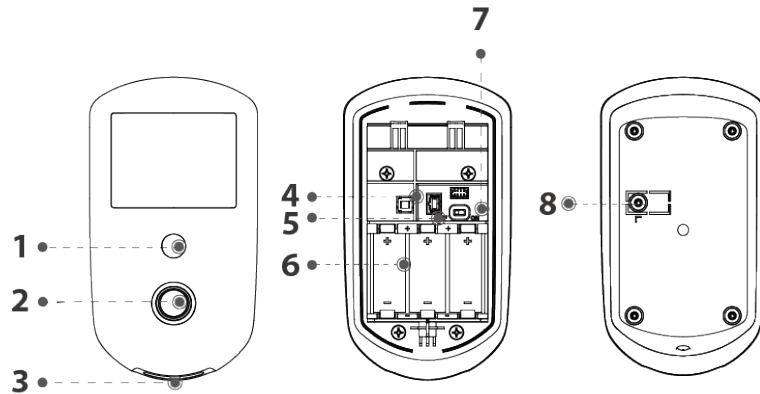
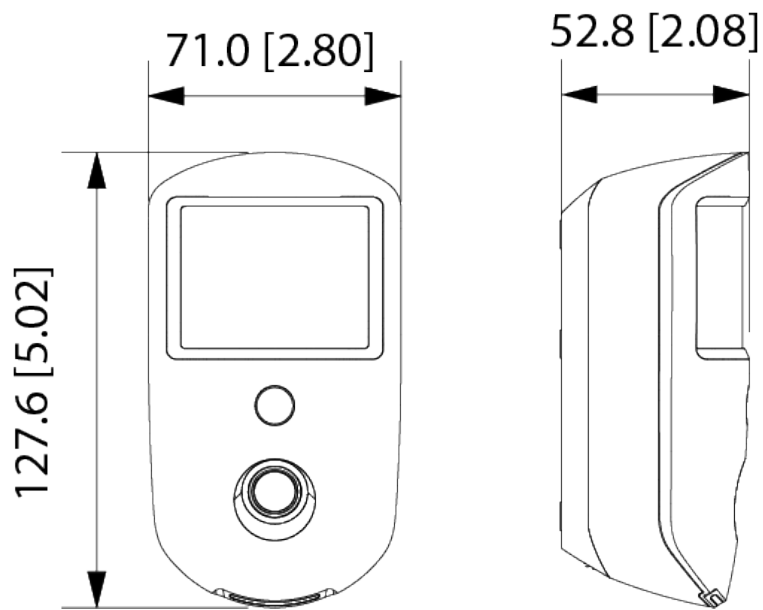


Table 3-1 Structure

No.	Name	Description
1	IR light	Provides IR light for dark environments.
2	Camera	Captures images when an intrusion alarm is triggered.
3	Indicator	<ul style="list-style-type: none"> Flashes green quickly: Pairing mode or reduced sensitivity mode. Solid green: An alarm event was triggered. Solid green for 2 seconds: Pairing successful. Slowly flashes green for 3 seconds: Pairing failed.
4	Tamper switch	When the tamper switch is released, the tamper alarm will be triggered
5	Bracket tamper switch	(Optional) If the bracket is removed, the tamper alarm will be triggered.
6	Battery	Insert batteries to power on the PIR-Camera.
7	On/off switch	Turn on or turn off the PIR-Camera.
8	Back cover	If the back cover is opened, the tamper alarm will be triggered.

3.2 Dimensions

Figure 3-2 Dimensions (mm [inch])



4 Power On

Step 1 Loosen the screw to open the PIR-Camera.

Figure 4-1 Loosen the screw

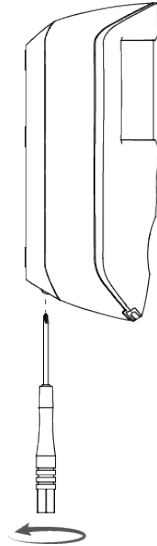


Figure 4-2 Open the PIR-Camera

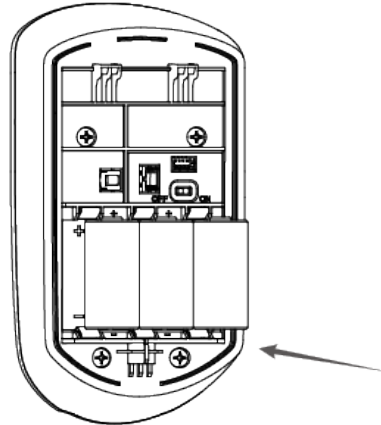


Step 2 Insert batteries into the PIR-Camera.



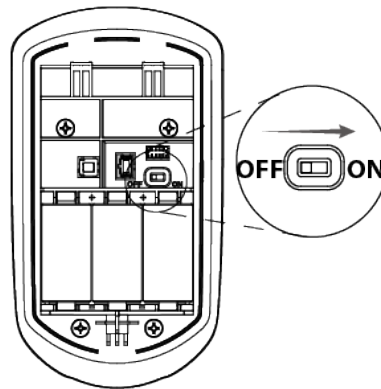
- When inserting the batteries, make sure that they are all charged to the same level.
- When inserting the batteries, align the "+" symbols on the battery to those on the PIR-Camera.

Figure 4-3 Insert batteries



Step 3 Turn on the PIR-Camera.

Figure 4-4 Turn on the PIR-Camera





5 Adding the PIR-Camera to the Hub

Before you connect PIR-Camera to the hub, install the DMSS app to your phone. This manual uses iOS as an example.



- Make sure that the version of the DMSS app is 1.99 or later, and the hub is V1.002.R.220625 or later.
- Make sure that you have already created an account, and added the hub to DMSS.
- Make sure that the hub has a stable internet connection.
- Make sure that the hub is disarmed.

Step 1 Go to the hub screen, and then tap  to add the PIR-Camera.

Step 2 Tap  to scan the QR code at the bottom of the PIR-Camera, and then tap **Next**.

Step 3 Tap **Next** after the PIR-Camera has been found.

Step 4 Follow the on-screen instructions and switch the PIR-Camera to on, and then tap **Next**.

Step 5 Wait for the pairing.

Step 6 Customize the name of the PIR-Camera, and select the area, and then tap **Completed**.

6 Installation

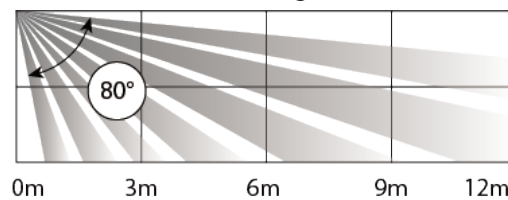
6.1 Field of View

Field of view of the PIR are shown below.

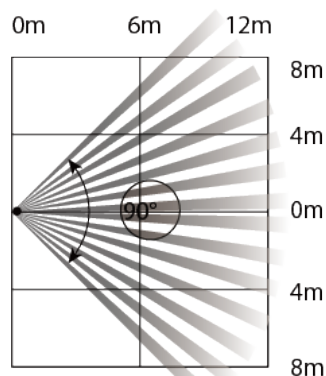


When installing and using the PIR-Camera, make sure there are no objects partially or fully obscuring the detector's field of view.

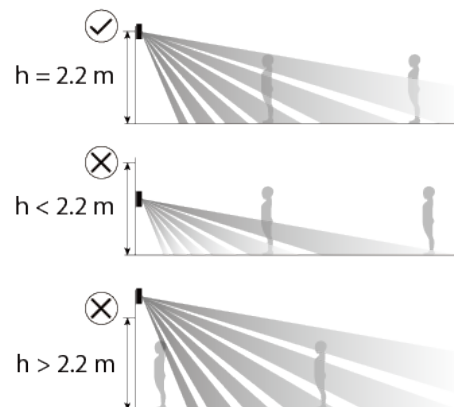
Figure 6-1 Field of View



a



b



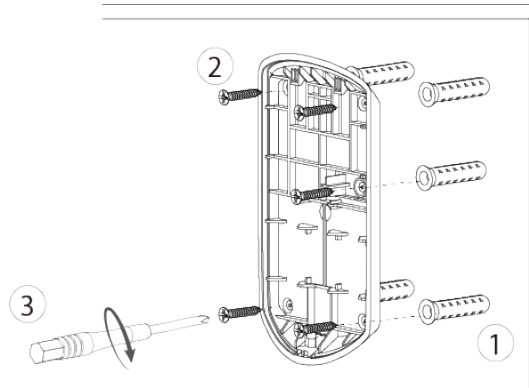
c

6.2 Installing the PIR-Camera

Prior to installation, add the PIR-Camera to the hub and test the signal strength and RF-HD. We recommend installing the PIR-Camera in a place with a signal strength of at least 2 bars.

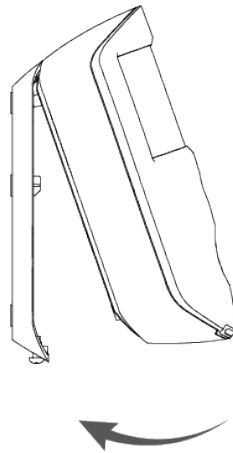
Step 1 Drill four holes into the wall according to the hole positions of the PIR-Camera, and then put the expansion bolts into the holes.

Figure 6-2 Drill holes



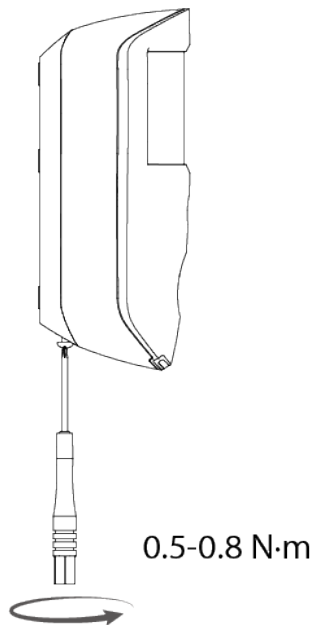
Step 2 Close the PIR-Camera.

Figure 6-3 Close the PIR-Camera



Step 3 Secure the PIR-Camera with a screw.

Figure 6-4 Secure the PIR-Camera



7 Configuration


You can view and edit general information of the PIR-Camera.

7.1 Viewing Status

On the hub screen, select a PIR-Camera from the accessory list, and then you can view the status of the PIR-Camera.

Table 7-1 Status

Parameter	Value
Temporary Deactivate	The status for whether the functions of the PIR-Camera are enabled or disabled. <ul style="list-style-type: none"> ● : Enable. ● : Only disable tamper alarm. ● : Disable.
Temperature	The temperature of the environment.
Signal Strength	The signal strength between the hub and the PIR-Camera. <ul style="list-style-type: none"> ● : Low. ● : Weak. ● : Good. ● : Excellent. ● : No.
Battery Level	The battery level of the PIR-Camera. <ul style="list-style-type: none"> ● : Fully charged. ● : Sufficient. ● : Moderate. ● : Insufficient. ● : Low.
Anti-tampering Status	The tamper status of the PIR-Camera, which reacts to the detachment of the body.
Online Status	Online and offline status of the PIR-Camera. <ul style="list-style-type: none"> ● : Online. ● : Offline.
Entrance Delay Time	Entrance delay time.
Exit Delay Time	Exit delay time
24 H Protection Zone Status	Active status of the 24 h protection zone. <ul style="list-style-type: none"> ● : Enable. ● : Disable.
Sensitivity	Sensitivity level during a shock alarm.

Parameter	Value
Transmit through Repeater	The status of whether the PIR-Camera forwards its messages to the hub through the repeater.  The PIR-Camera does not support the function of the repeater (DHI-ARA43 series) to transmit images from the PIR-Camera to the hub.
Program Version	The program version of the PIR-Camera.

7.2 Configuring the PIR-Camera










On the hub screen, select a PIR-Camera from the accessory list, and then tap  to configure the parameters of the PIR-Camera.

Table 7-2 Parameter description

Parameter	Description
Snapshot Test	Tap Snapshot Test on the PIR-Camera screen, and then the PIR-Camera will take some snapshots. You can view a notification message in the message list afterwards.  We recommend you to use snapshot test function when you install the PIR-Camera for the first time. This will help you to find the most suitable locations and angles.
Device Configuration	<ul style="list-style-type: none"> View PIR-Camera name, type, SN and device model. Edit PIR-Camera name, and then tap Save to save configuration.
Area	Select the area to which the PIR-Camera is assigned.
Temporary Deactivate	Whether send commands to the alarm hub. <ul style="list-style-type: none"> Tap Enable, and then the PIR-Camera will send commands to the hub. Enable is set by default. Tap Only Disable Tamper Alarm, and then the system will only ignore tamper alarm messages. Tap Disable, and then the PIR-Camera will not send commands to the hub.

Parameter	Description
Snapshot Config	<p>Configure the number of snapshots that can be taken at a time, the interval and the parameters of the image.</p> <ul style="list-style-type: none"> • Tap Times to Take Snapshots, and then select times from 1 to 10. • Tap Trigger Interval, and then you can select 10, 30, 60, or 120 seconds. • Tap Image resolution and Quantity, and then for the image resolution, you can select 1600 × 1200, 1280 × 960, 640 × 480, or 320 × 240. For the image quantity, you can select between 1 and 20. <p></p> <p>For image resolution 1600 × 1200, you can only select between 1 and 10 for the image quantity.</p>
LED Indicator	<p>LED Indicator is enabled by default. For details on indicator behavior, see "3.1 Appearance".</p> <p></p> <p>If LED Indicator is disabled, the LED indicator will remain off regardless of whether the PIR-Camera is functioning normally or not.</p>
Over-temperature Alarm	<p>Enable the Over-temperature Alarm function, and then the alarm will be triggered when the temperature of the area where the PIR-Camera is installed is higher or lower than the defined one.</p>
24 H Protection Zone	<p>Enable the 24 H Protection Zone function, and then the accessory located in the 24 h protection zone is always active whether the security system is configured in the armed mode or not.</p>
Home Mode	<p>Enable the Home Mode, and then the selected accessories under the hub will be armed.</p>
Delay Mode under Home Mode	<p>Enable the Delay Mode under Home Mode, the selected accessory under the hub will be armed and the alarm will not be triggered until the end of customized delay time.</p> <p></p> <p>Only enable Home Mode first can Delay Mode under Home Mode take effect.</p>

Parameter	Description
Delay Time	<p>The system provides you with time to leave or enter the protection zone without alarm.</p> <ul style="list-style-type: none"> Delay Time for Entering Arming Mode: When you enter the zone, if you do not disarm the system before the delay ends, an alarm will be triggered.  Make sure that the delay time for entering arming mode is no longer than 45 seconds in order to comply with EN50131-1. Delay Time for Exiting Arming Mode: When you are in the zone and arm the system, if you do not leave the zone before the delay ends, an alarm will be triggered. You can select from 0 s to 120 s.  The arming mode will be effective after the delay time.
Sensitivity	<ul style="list-style-type: none"> Sensitivity level during a shock alarm. Select from low, medium and high.
Siren Linkage	When an alarm is triggered, the accessories will report the alarm events to the hub and alert with siren.
Signal Strength Detection	Test the current signal strength.
Detector Test	Tap Start Detection to test the status of the PIR-Camera.
RF-HD Test	Tap Start Detection to test the signal strength for transmitting images between the PIR-Camera and the hub.
Transmit Power	<p>Select from high, low, and automatic.</p> <p>The higher transmission power levels are, the further transmissions can travel, but power consumption increases.</p>  <p>If you select Low, the PIR-Camera will enter into reduced sensitivity mode.</p>
Cloud Update	Update online.
Delete	<p>Delete the PIR-Camera.</p>  <p>Go to the hub screen, select the PIR-Camera from the accessory list, and then swipe left to delete it.</p>

Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations from Dahua on how to create a more secured security system.

Mandatory actions to be taken for basic device network security:

1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters.
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols.
- Do not contain the account name or the account name in reverse order.
- Do not use continuous characters, such as 123, abc, etc.
- Do not use overlapped characters, such as 111, aaa, etc.

2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your device (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the device is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your device network security:

1. Physical Protection

We suggest that you perform physical protection to device, especially storage devices. For example, place the device in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable device (such as USB flash disk, serial port), etc.

2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. Set and Update Passwords Reset Information Timely

The device supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between

1024–65535, reducing the risk of outsiders being able to guess which ports you are using.

6. **Enable HTTPS**

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. **MAC Address Binding**

We recommend you to bind the IP and MAC address of the gateway to the device, thus reducing the risk of ARP spoofing.

8. **Assign Accounts and Privileges Reasonably**

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

9. **Disable Unnecessary Services and Choose Secure Modes**

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

10. **Audio and Video Encrypted Transmission**

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

11. **Secure Auditing**

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check device log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

12. **Network Log**

Due to the limited storage capacity of the device, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

13. **Construct a Safe Network Environment**

In order to better ensure the safety of device and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the

device.

More information

Please visit Dahua official website security emergency response center for security announcements and the latest security recommendations.

ENABLING A SAFER SOCIETY AND SMARTER LIVING

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