



# **DoLynk Care**

## **Quick Configuration Manual**








# Foreword

## General

This manual introduces how to configure and use the cloud management functions of devices on DoLink Care app/platform. (hereinafter referred to as "the Device"). Read carefully before using the device, and keep the manual safe for future reference.

## Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
 <b>DANGER</b>	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 <b>WARNING</b>	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 <b>CAUTION</b>	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
 <b>TIPS</b>	Provides methods to help you solve a problem or save time.
 <b>NOTE</b>	Provides additional information as a supplement to the text.

## Revision History

Version	Revision Content	Release Time
V1.0.0	First release.	March 2025

## Privacy Protection Notice

As the Device user or data controller, you might collect the personal data of others such as their face, audio, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

## About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit

our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.

- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

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# 1 Managing the Device by DoLink Care App

## Background Information

- Make sure that the device is connected to the power and the network before adding the device.
- Make sure you have downloaded the DoLink Care app.

Figure 1-1 QR code for app download



- If you have not added any site yet, you need to add a site first. For the operation details, see *DoLink Care User's Manual*.


## Add the Device

On the **Home** page, tap **EasyConfig** or **Scan** to add the device.

- Tap **EasyConfig**, and then proceed the configuration by following the guide on the page. The system automatically finds the device within the local area network, supporting activation of devices, changing device passwords, modification of device IP addresses, and one-click cloud connection of devices.



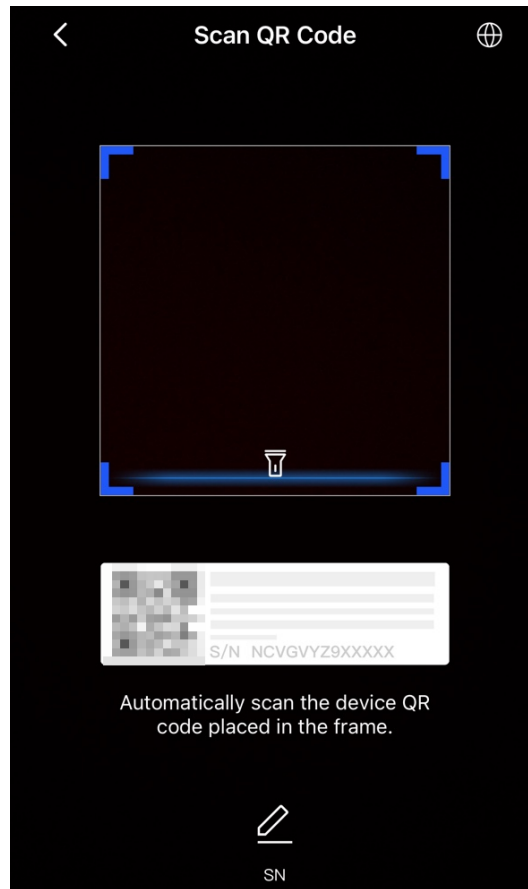
For the details, see **Home > Me > Help and Feedback > User's Manual** on the app.

- Tap **Scan**, and then scan the QR code to obtain the SN or tap  to manually enter the SN.



When adding the device through the SN, you need to enter the SN and password. The default password before device initialization is the SC code which can be obtained from the label on the device.

Figure 1-2 Scan QR code



## 2 Managing the Device by DoLynk Care Webpage

### Prerequisites

- Make sure that the device is connected to the power and the network before adding the device.
- You do not need to register the account again if you have already registered for an account through the app.
- If you have not added any site yet, you need to add a site first. For the operation details, see *DoLynk Care User's Manual*.


### Procedure

- Step 1    Open the browser and enter <https://care.dolynkcloud.com>, and then press the Enter key.
- Step 2    Enter the email or phone number, and password, and then click **Log in**.
- Step 3    Click **Easy Config** or **Network** on the console page to add the device.

- Click **Easy Config** module on the console page.

The system automatically finds the devices within the local area network, supporting activation of devices, changing device passwords, modification of device IP addresses, and one-click cloud connection of devices.



- ◇ For details, see *DoLynk Care User's Manual*.
- ◇ Click  on the upper-right corner of the screen to go to the **Help** page, and then view the document on the platform, including user's manual, FAQ, and more.

- Click **Network** on the console page.

1. Click **Add Device** > **Add SN**.
2. Enter the device name, device SN and password.

You must select a site for the device. You can select an existing site from the list or create a new site.



- ◇ When adding the device through the SN, you need to enter the SN and password. The default password before device initialization is the SC code which can be obtained from the labeling on the device.
- ◇ You cannot add the device which has been bound to an account.
- ◇ If you add a switch, you can change the device password following the on-screen instructions.
- ◇ For details, see *DoLynk Care User's Manual*.

- Step 4    Click **OK**.

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