



THE DISPLAY CHOICE OF PROFESSIONALS

QM4303, QM5503, QM6503 & QM7503 LCD Display

User Manual

www.agneovo.com

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SAFETY INFORMATION

Federal Communications Commission (FCC) Notice (U.S. Only)



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.



Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Use only an RF shielded cable that was supplied with the display when connecting this display to a computer device.

To prevent damage which may result in fire or shock hazard, do not expose this appliance to rain or excessive moisture.

THIS CLASS A DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE CAUSING EQUIPMENT REGULATIONS.

CE



WARNING: This equipment is compliant with Class A of EN55032/CISPR 32. In a residential environment this equipment may cause radio interference.

SAFETY INFORMATION

Waste Electrical and Electronie Equipment-WEEE



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product

For Private Households in the European Union. To help conserve natural resources and ensure the product is recycled in a manner that protects human health and the environment, we would like to bring your attention to the following:

- The crossed-out dustbin on the device or outer packaging indicates the product is compliant with European WEEE (Waste Electrical and Electronic Equipment) Directive
- · Always dispose of the old devices separately from household waste
- Batteries should be removed beforehand and disposed separately to the right collection system
- · You are responsible with regard to the deletion of personal data on old devices before disposal
- · Private households can hand in their old devices free of charge
- For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product

Turkey RoHS

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur.

Ukraine RoHS

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057.

PRECAUTIONS







Symbols used in this manual



This icon indicates the existence of a potential hazard that could result in personal injury or damage to the product.



This icon indicates important operating and servicing information.

Notice

- · Read this User Manual carefully before using the LCD display and keep it for future reference.
- The product specifications and other information provided in this User Manual are for reference only. All
 information is subject to change without notice. Updated content can be downloaded from our web site at
 www.agneovo.com.
- To protect your rights as a consumer, do not remove any stickers from the LCD display. Doing so may affect the determination of the warranty period.

Cautions When Setting Up

- Do not place the LCD display near heat sources, such as a heater, exhaust vent, or in direct sunlight.
- Do not cover or block the ventilation holes in the housing.
- Place the LCD display on a stable area. Do not place the LCD display where it may subject to vibration or shock.
- · Place the LCD display in a well-ventilated area.
- · Do not place the LCD display outdoors.
- To avoid the risk of shock or permanent damage to the set, do not expose the display to dust, rain, water or an excessively moist environment.
- Do not spill liquid or insert sharp objects into the LCD display through the ventilation holes. Doing so may cause accidental fire, electric shock or damage the LCD display.

PRECAUTIONS

Cautions When Using

- · Use only the power cord supplied with the LCD display.
- The power outlet should be installed near the LCD display and be easily accessible.
- If an extension cord is used with the LCD display, ensure that the total current consumption plugged into the power outlet does not exceed the ampere rating.
- Do not allow anything to rest on the power cord. Do not place the LCD display where the power cord may be stepped on.
- If the LCD display will not be used for an indefinite period of time, unplug the power cord from the power outlet.
- To disconnect the power cord, grasp and pull by the plug head.
 Do not tug on the cord; doing so may cause fire or electric shock.
- Do not unplug or touch the power cord with wet hands.
- When turning off the display by detaching the power cord, wait 6 seconds before re-attaching the power cord for normal operation.
- Do not knock or drop the display during operation or transportation.

Cleaning and Maintenance

- To protect your display from possible damage, do not put excessive pressure on the LCD panel. When moving your display, grasp the frame to lift; do not lift the display by placing your hand or fingers on the LCD panel.
- Unplug the display if you need to clean it with a slightly damp cloth. The screen may be wiped with a dry cloth when the power is off. However, never use organic solvent, such as, alcohol, or ammonia-based liquids to clean your display.
- If your display becomes wet, wipe it with dry cloth as soon as possible.
- If a foreign substance or water gets in your display, turn the power off immediately and disconnect the power cord. Then remove the foreign substance or water, and send the unit to the maintenance center.
- In order to maintain the best performance of your display and ensure a longer lifetime, we strongly recommend using the display in a location that falls within the following temperature and humidity ranges.

◆ Temperature: 0-40°C (32-104°F)

♦ Humidity: 20-80% RH



Warning:



Unplug the power cord from the power outlet and refer to qualified service

personnel under the following conditions:

- When the power cord is damaged.
- If the LCD display has been dropped or the housing has been damaged.
- If the LCD display emits smoke or a distinct odor.

PRECAUTIONS

Notice for the LCD Display

- In order to maintain the stable luminous performance, it is recommended to use low brightness setting.
- Due to the lifespan of the lamp, it is normal that the brightness quality of the LCD display may decrease with time.
- When static images are displayed for long periods of time, the image may cause an imprint on the LCD display. This is called image retention or burn-in.
 - ♦ To prevent image retention, do any of the following:
 - · Set the LCD display to turn off after a few minutes of being idle.
 - Use a screen saver that has moving graphics or a blank white image.
 - Execute the ANTI-BURN-IN function of the LCD display. See **SETUP > ANTI-BURN-IN** section.
 - · Switch desktop backgrounds regularly.
 - Adjust the LCD display to low brightness settings.
 - Turn off the LCD display when the system is not in use.
 - ♦ Things to do when the LCD display shows image retention:
 - Turn off the LCD display for extended periods of time. It can be several hours or several days.
 - Use a screen saver and run it for extended periods of time.
 - Use a black and white image and run it for extended periods of time.
- There are millions of micro transistors inside the LCD display. It is normal for a few transistors to be damaged and to produce spots. This is acceptable and is not considered a failure.
- IMPORTANT: Always activate a moving screen saver program when you leave your display unattended. Always activate a periodic screen refresh application if the unit will display unchanging static content. Uninterrupted display of still or static images over an extended period may cause "burn in", also known as "after-imaging" or "ghost imaging", on your screen. This is a well-known phenomenon in LCD panel technology. In most cases, the "burned in" or "after-imaging" or "ghost imaging" will disappear gradually over a period of time after the power has been switched off.
- **WARNING**: Severe "burn-in" or "after-image" or "ghost image" symptoms will not disappear and cannot be repaired. This is also not covered under the terms of your warranty.

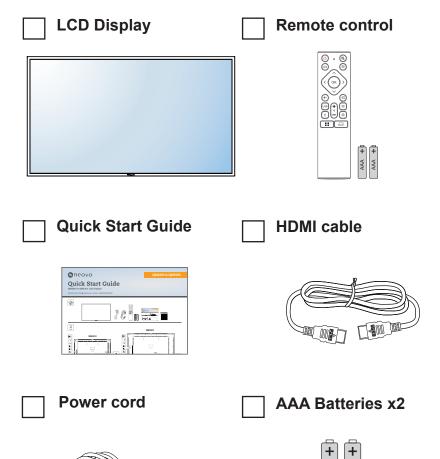
CHAPTER 1: PRODUCT DESCRIPTION

1.1 Unpacking

- This product is packed in a packaging box which contains standard accessories.
- · Any other optional accessories will be packed separately.
- Considering the size and weight of the display, it is recommended that this product is carried out by two persons.
- After opening the packaging box, ensure that the included items are in good condition and complete.

1.2 Package Contents

When unpacking, check if the following items are included in the package. If any of them is missing or damaged, contact your dealer.





- Remote control is shipped with the supplied AAA batteries.
- For all other regions, apply a power cord that conforms to the AC voltage of the power socket and has been approved by and complies with the safety regulations of the particular country (Type H05VV-F, 3G, 0.75mm² should be used).
- You might like to save the package box and packing material for shipping the display.
- The pictures are for reference only. Actual items may vary upon shipment.



1.3 Preparing for the Installation

- Due to the high power consumption, always use the plug exclusively designed for this product. If an extended line is required, please consult your service agent.
- The product should be installed on a flat surface to avoid tipping.
 The distance between the back of the product and the wall should be maintained for proper ventilation. Avoid installing the product in the kitchen, bathroom or any other places with high humidity so as not to shorten the service life of the electronic components.
- The product can normally operate only under 3000m in altitude. In installations at altitudes above 3000m, some abnormalities may be experienced.



Warning:

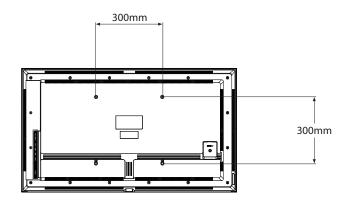
 Do not press too hard on the LCD panel or edge of the frame, as this may cause the device to malfunction.

1.4 Wall Mounting Installation

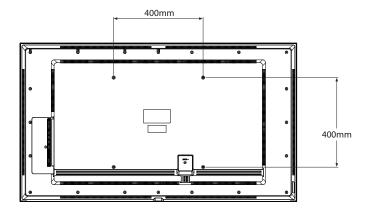
To mount this display to a wall, you will have to obtain a standard wall-mounting kit (commercially available).

To wall-mount the LCD display, screw the mounting bracket to the VESA holes at the rear of the LCD display.

QM4303



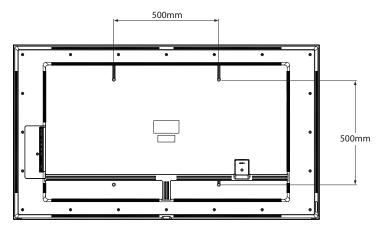
QM5503



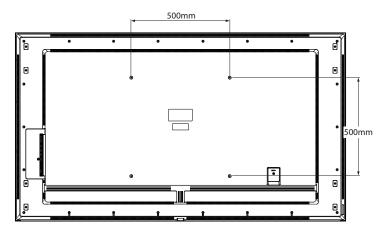
Note:

- Avoid the wall-mounting kit to block the ventilation holes on the back of the display.
- Secure the LCD display on a solid wall strong enough to bear its weight.
- Lay a protective sheet on a table, which was wrapped around the display when it was packaged, beneath the screen surface so as not to scratch the screen face.
- Ensure you have all accessories for mounting this display (wall mount, ceiling mount, etc).
- ◆ Follow the instructions that come with the base mounting kit. Failure to follow correct mounting procedures could result in damage to the equipment or injury to the user or installer. Product warranty does not cover damage caused by improper installation.

QM6503



QM7503



1.4.1 VESA Grid

Model Name	VESA Grid
QM4303	300(W) x 300(H)mm
QM5503	400(W) x 400(H)mm
QM6503	500(W) x 500(H)mm
QM7503	500(W) x 500(H)mm

A Caution:

To prevent the display from falling:

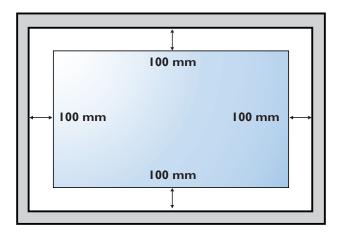
- For wall or ceiling installation, we recommend installing the display with metal brackets which are commercially available.
 For detailed installation instructions, see the guide received with the respective bracket.
- To lessen the probability of injury and damage resulting from fall of the display in case of earthquake or other natural disaster, be sure to consult the bracket manufacturer for installation location.

Note:

◆ For the wall-mounting kit, use M6 screws for QM4303/5503 (with a length at least 10 mm longer than the thickness of the wall mount bracket) and M8 screws for QM6503/7503 (with a length at least 15 mm longer than the thickness of the wall mount bracket), and then securely tighten the screws.

1.4.2 Ventilation Requirements for Enclosure Locating

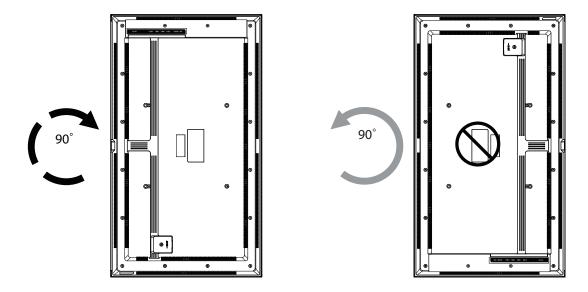
To allow heat to disperse, leave space between surrounding objects as shown in the diagram below.



1.4.3 Mounting in Portrait Position

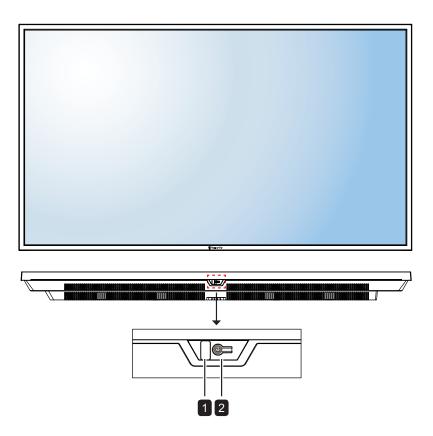
This display can be installed in portrait position.

Rotate 90 degrees counter-clockwise.



1.5 LCD Display Overview

1.5.1 Control Panel



1 LED indicator

• Lights red when the LCD display is in the standby mode. When the LCD display is powered on or in the sleep mode, then the LED is off.

Note:

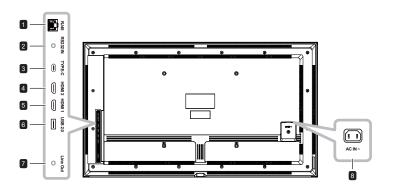
• In sleep mode, the backlight is off.

2 [U] POWER button

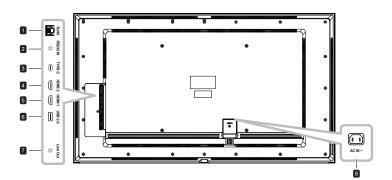
Press to turn the LCD display on or off.

1.5.2 Input/Output Terminals

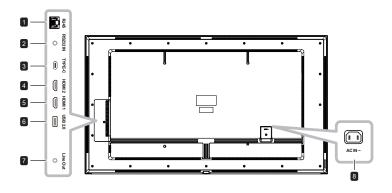
QM4303



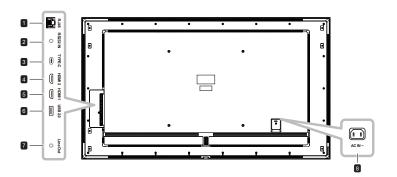
QM5503



QM6503



QM7503



1 RJ45 IN

Connect RJ45 input from external equipment.

2 RS232 IN

Connect RS232 input from external equipment.

3 TYPC-C

Connect TYPE-C for service and media playback.

4 HDMI 2 IN

Connect HDMI signals input.

5 HDMI 1 IN

Connect HDMI signals input.

6 USB 2.0

Connect USB 2.0 for service and media playback.

7 Line OUT

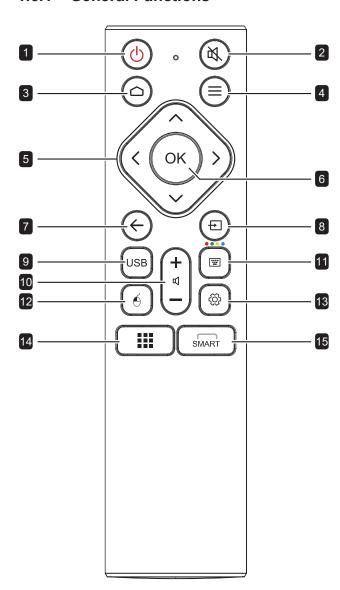
Connect audio signals ioutput (3.5 mm Stereo Audio Jack).

8 AC IN

AC power input.

1.6 Remote Control

1.6.1 General Functions



1 [b] Power button:

Turns the system on or shuts down.

2 [试] Mute button:

Turns the mute function on or off.

3 [△] Home button:

Returns to the Home page.

4 [≡] Uninstall app button:

Uninstall an app (only Apps source).

5 [∧] [√][⟨][⟩] Navigation buttons:

Navigates through the Settings menu and adjusts the settings.

6 [OK] OK button:

Confirms your selection or saves the modifications.

7 [←] Back button:

Returns to the previous screen (Android OS) or exits the Settings menu.

8 [⊕] Source button:

Opens the source selection menu.

9 [USB] USB Signage button:

Launches the USB Signage screen.

10 [□+][□-] Volume button:

Adjusts volume. Press $[\mathbf{q} +]$ to incrase volume or press $[\mathbf{q} -]$ to decrease volume.

11 [w] On-screen keyboard button:

No function.

12 [A] Mouse control button:

No function.

13 [۞] Settings menu button:

Opens the Settings menu.

14 [# Apps button:

No function.

15 [SMART] Smart menu button:

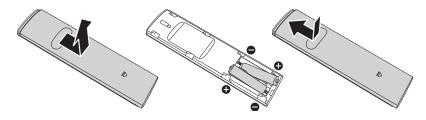
No function.

1.6.2 Inserting the Batteries in the Remote Control

The remote control is powered by two 1.5V AAA batteries.

To install or replace batteries:

- 1 Slide off the battery compartment cover.
- 2 Align the batteries according to the (+) and (-) indications inside the battery compartment.
- **3** Replace the battery compartment cover.



1.6.3 Handling the Remote Control

- · Do not subject to strong shock.
- Do not allow water or other liquid to splash the remote control. If the remote control gets wet, wipe it dry immediately.
- · Avoid exposure to heat and steam.
- Other than to install the batteries, do not open the remote control.

A Caution:

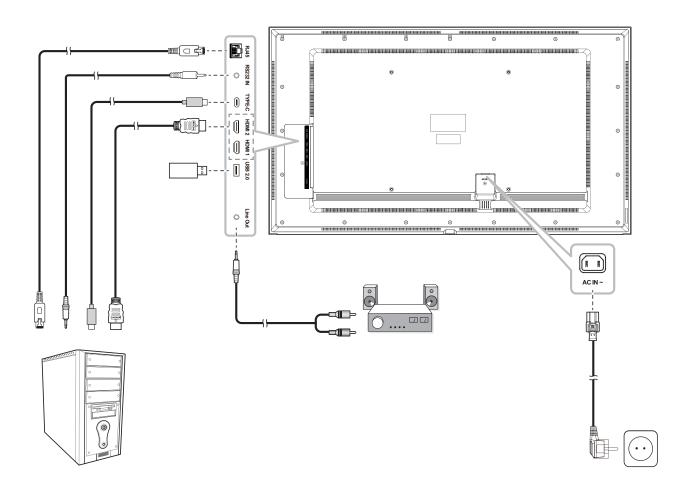
The incorrect use of batteries can result in leaks or bursting. Be sure to follow these instructions:

- Place "AAA" batteries
 matching the (+) and (-) signs
 on each battery to the (+)
 and (-) signs of the battery
 compartment.
- Do not mix battery types.
- Do not combine new batteries with used ones. It causes shorter life or leakage of batteries.
- Remove the dead batteries immediately to prevent them from liquid leaking in the battery compartment. Don't touch exposed battery acid, as it can damage your skin.

Note:

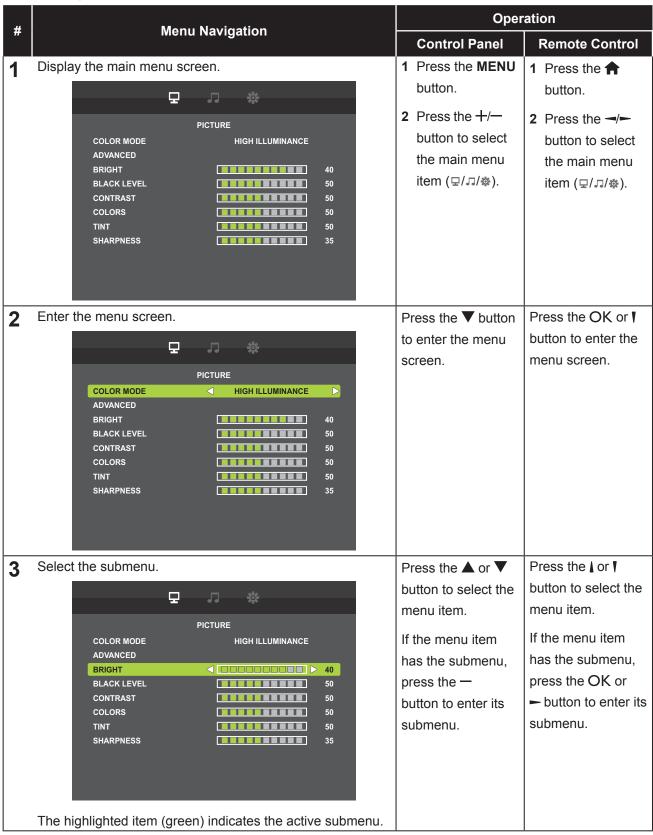
- If you do not intend to use the remote control for a long period, remove the batteries.
- ◆ The remote control may not function properly when the remote control sensor on this display is under direct sunlight or strong illumination, or when there is an obstacle in the path of signal transmission.

CHAPTER 2: MAKING CONNECTIONS

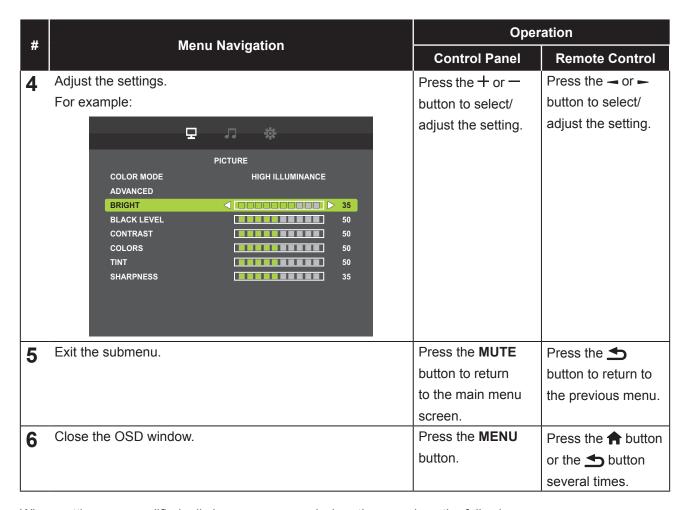


CHAPTER 3: ON SCREEN DISPLAY MENU

3.1 Using the OSD Menu



ON SCREEN DISPLAY MENU



When settings are modified, all changes are saved when the user does the following:

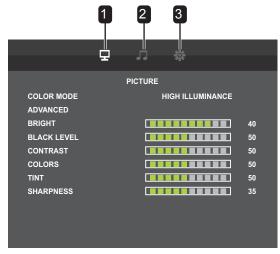
- · Proceeds to the another menu.
- · Exits the OSD menu.
- · Waits for the OSD menu to disappear.

Note:

 Availability of some menu items depend on the input source signal. If the menu is not available, it is disabled and grayed out.

ON SCREEN DISPLAY MENU

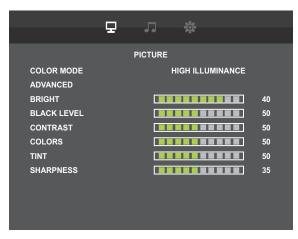
3.2 OSD Menu Tree



Main Menu	Submenu	Remarks
1. PICTURE	 COLOR MODE ADVANCED BRIGHT BLACK LEVEL CONTRAST COLORS TINT SHARPNESS 	See page 19.
2. AUDIO	TREBLEBASSBALANCESPEAKERAUDIO OUTPUT	See page 21.
3. SETUP	 LANGUAGE DATE/TIME SETTING SCHEDULE ALINK HDMI MODES COMMUNICATION SETTING SCREEN OPERATION MODE POWER SAVE MODE OFF IF NO OPERATION STANDBY NO SIGNAL AUTO INPUT SEL. AUTO PLAY MONITOR BUTTONS LOCK REMOTE CONTROL LOCK THERMAL SENSOR SETTING LED INFORMATION ROTATE 180° ANTI-BURN-IN ALL RESET 	See page 22.

CHAPTER 4: ADJUSTING THE LCD DISPLAY

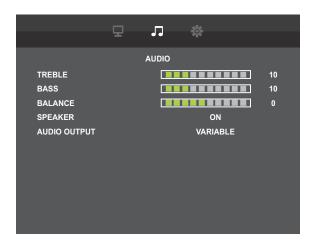
4.1 Picture Settings



ltem	Function	Range
COLOR MODE	Change the color mode on the screen.	STD
		VIVID
		sRGB
		HIGH
		ILLUMINANCE
ADVANCED	모 기 ‡	
	ADVANCED	
	SIZE NORMAL WHITE BALANCE PRESET	
	PRESET COOL	
	NR OFF	
	ACTIVE CONTRAST OFF GAMMA	
	GAMMA HDMI RGB INPUT RANGE AUTO	
	SIZE: Switch the screen size.	WIDE
		ZOOM
		NORMAL
		Dot by Dot
	WHITE BALANCE: Select the color temperature.	PRESET
	Note: This menu item is not available if the COLOR MODE is set to sRGB.	USER
	PRESET: Select the color temperature when the WHITE BALANCE	WARM
	is set to PRESET.	NORMAL
	Note: This menu item is not available if the COLOR MODE is set to sRGB.	COOL
	USER: Adjust the bright-toned of the red/green/blue component	R-CONTRAST
	when the WHITE BALANCE is set to USER.	G-CONTRAST
	Note: This menu item is not available if the COLOR MODE is set to sRGB. Instead of displaying USER, PRESET is displayed.	B-CONTRAST

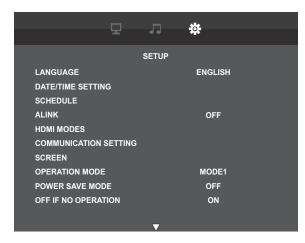
Item	Function	Range
ADVANCED	NR: Adjust the noise reduction to help remove noise from images.	OFF
(continue)	This helps produce clearer and crisper images.	LOW
	Note: Support YCbCr color space for HDMI input.	MIDDLE
		HIGH
	ACTIVE CONTRAST: Enable/Disable the Active Contrast function.	OFF
	Note: This menu item is not available if the COLOR MODE is set to sRGB and the input source is D-SUB.	ON
	GAMMA: Adjust the non-linear setting for picture luminance and	MODE4
	contrast.	MODE3
	Note: This menu item is only available if the COLOR MODE is set to STD.	MODE2
	STD.	MODE1
	HDMI RGB INPUT RANGE: Set the RGB input signal range.	AUTO
	Note:	FULL
	This menu item is only available support RGB color space for HDMI input.	LIMITED
BRIGHT	Adjust the luminance of the screen image.	0 to 50
BLACK LEVEL	Adjust the black level of the screen image. Low brightness setting makes black colour darker.	0 to 100
CONTRAST	Adjust the difference between the black level and the white level.	0 to 100
	Note: This menu item is not available if the input source is D-SUB.	
COLORS	Adjust the color saturation of the picture.	0 to 100
	Note: This menu item is not available if the input source is D-SUB.	
TINT	Adjust the colour tint.	0 to 100
	Note: This menu item is not available if the input source is D-SUB.	
SHARPNESS	Adjust the clarity and focus of the screen image.	0 to 63
	Note: This menu item is not available if the input source is D-SUB.	

4.2 Audio Settings



Item	Function	Range
TREBLE	Adjust to increase or decrease the higher-pitched sounds.	0 to 31
BASS	Adjust to increase or decrease the lower-pitched sounds.	0 to 31
BALANCE	Adjust to emphasize the left or right audio output balance.	-50 to 50
SPEAKER	Turn the speaker on/off.	OFF
		ON
AUDIO	Set the volume of sound output from the audio output terminals.	VARIABLE
OUTPUT	VARIABLE: Be able to change the volume with internal speakers and audio output terminals.	FIXED
	FIXED: Fix volume of audio output terminal. (If change volume of the display, but it won't reflect to it.)	

4.3 Setup Settings



Item	Function	Range
LANGUAGE	Set the OSD language.	ENGLISH
		DEUTSCH
		FRANÇAIS
		ITALIANO
		ESPAÑOL
		РУССКИЙ
		繁體中文
DATE/TIME SETTING	DATE/TIME SETTING	
	YEAR 2022 MONTH 01 DAY 14 TIME 19: 59 AM/PM TIME FORMAT 24-HOUR TIME	
	YEAR: Set the year.	2021 to 2099
	MONTH: Set the month.	01 to 12
	DAY: Set the day.	01 to 28, 29, 30,
		31
	TIME: Set the time.	<24-HOURS>
		00:00 to 23:59
		<12-HOURS>
		00:00 to 11:59
	AM/PM: Set the time format.	AM
	Note: This option is not available if the TIME FORMAT is set to 24-HOUR TIME.	PM
	TIME FORMAT: Set the time display format.	12-HOUR TIME
		24-HOUR TIME

Item	Function	Range
SCHEDULE	This function allows you to program up to 7 different scheduled time i display to activate.	ntervals for this
	 You can set: Which input source the display will use for each scheduled activate. The time for the display to turn on and turn off. The days in a week for the display to activate. Note: We recommend you to set up current date and time in the DATE/Timenu before using this function. After changing the DATE/TIME SETTING option in the SETUP me set this Schedule again. 	TIME SETTING
	SCHEDULE1 ON/OFF ON TIME OFF TIME REPEAT MODES INPUT SCHEDULE1 ON ON HOMI	
	ON/OFF: Enable or disable the schedule.	ON OFF
	ON TIME: Specify the time to turn on the display.	<24-HOURS> 00:00 to 23:59 <12-HOURS> 00:00 AM to 11:59 PM
	OFF TIME: Specify the time to turn off the display.	<24-HOURS> 00:00 to 23:59 <12-HOURS> 00:00 AM to 11:59 PM
	REPEAT MODES: Select the days of the week when the schedule is active.	ONLY ONCE EVERY SUN EVERY MON EVERY TUE EVERY WED EVERY THU EVERY FRI EVERY SAT

Item	Function	Range
SCHEDULE	INPUT: Set the input source.	HDMI1
(continue)		HDMI2
		HDMI3
		D-SUB
		USB
		AUTO PLAY1
		AUTO PLAY2
ALINK	Enable or disable HDMI Consumer Electronics Control control.	OFF
	OFF: Disable the function.	AUTO
	AUTO: The system will automatically control the connected HDMI-CEC compatible device on the same power on or power off status.	
HDMI MODES	Determine how the content displayed is processed and decoded for	MODE1
	the HDMI input source (HDMI1/HDMI2/HDMI3).	MODE2
	 MODE1: The content will be displayed at the resolution of 3840x2160p @60Hz. 	
	 MODE2: The content will be displayed at the resolution of 1920x1080p @60Hz. 	
SETTING	COMMUNICATION SETTING RS-232C/LAN SELECT RS-232C LAN SETUP	
	RS-232C/LAN SELECT: Select the network control port.	RS-232C
		LAN
	LAN SETUP: Configure the network parameters. Note: This option is not available if the RS-232C/LAN SELECT is set to LAN.	N/A
	 VIEW NETWORK SETTINGS: View the current network configurations. 	
	DHCP CLIENT: Select ON to allow the system to assign an IP address automatically. Otherwise, select OFF to manually configure the network settings.	
	IP ADDRESS: Assign an IP address.	
	SUBNET MASK: Specify the subnet mask.	
	DEFAULT GATEWAY: Specify the default gateway.	
	SET: Save and apply the settings.	

Item	Function	Range
SCREEN	AUTO: Automatically optimize the display of D-SUB input image.	N/A
Note: This option is available only if the input source is D-SUB.	CLOCK: Adjust the width of the image.	0 to 100
	PHASE: Adjust to improve the focus, clarity and stability of the image.	0 to 100
Б-00Б.	H-POS: Move the image to the right or left.	0 to 100
	V-POS: Move the image up or down.	0 to 100
	RESET: Resets all settings in the SCREEN menu to the factory preset values.	NO YES
OPERATION	Select the operation mode setting.	MODE1
MODE	MODE1:	MODE2
	 » In case there is no operation for more than 4 hours, the display will automatically go into standby mode. » In case there is no signal for 5 minutes, the display will automatically go into standby mode. » The LAN function is disabled. (During power standby) 	
	MODE2:	
	 The power consumption can be higher than MODE1. Networked standby mode can be changed at POWER SAVE MODE setting. 	
	Note: The POWER SAVE MODE/OFF IF NO OPERATION/ STANDBY menu option is not available if the setting is set to MODE1.	
POWER SAVE	Enable or disable the power saving mode.	OFF
MODE	When OFF is selected, startup time from standby mode is reduced. Note, however, that more power will be consumed in standby mode.	ON
	When ON is selected, current consumption is reduced while the monitor is in standby mode. Note, however, that the startup time from standby mode becomes longer.	
	If set to ON, certain RS-232C commands and LAN control cannot be used in standby mode.	
	Note: This menu item is not available if the OPERATION MODE is set to MODE1.	
OFF IF NO OPERATION	Set whether or not the display automatically enters standby mode when there is no operation for 4 hours.	OFF ON
	Note: This menu item is not available if the OPERATION MODE is set to MODE1.	
STANDBY	Set whether or not the display automatically enters standby mode when there is no signal detected.	OFF ON
	Note: This menu item is not available if the OPERATION MODE is set to MODE1.	014
NO SIGNAL AUTO INPUT SEL.	Enable or disable the device to detect and display from available video input automatically.	OFF ON
	Note: This menu item is not available if the OPERATION MODE is set to MODE1.	
AUTO PLAY	Disable the function or set the type of file to be automatically played	OFF
	from a USB flash drive.	PHOTO
		MOVIE

Item	Function	Range
MONITOR	Enable or disable the control panel buttons function of the LCD	UNLOCKED
BUTTONS LOCK	display.	LOCK ALL
	Note:	
	To unlock the function by using the remote control, press "OPTIONS", "UP", "DOWN", "LEFT", and "RIGHT" buttons.	
REMOTE	Enable or disable some or all remote control buttons.	UNLOCKED
CONTROL LOCK	UNLOCKED: Unlock all remote control buttons.	LOCK ALL
	LOCK ALL: Lock all remote control buttons.	LOCK EXCEPT
	LOCK EXCEPT VOLUME: Lock all remote control buttons	VOLUME
	except for the Volume control buttons.	LOCK EXCEPT
	LOCK EXCEPT POWER: Lock all remote control buttons except for the Power button.	POWER
	Note:	
	To unlock the function by using the remote control, press "OPTIONS", "UP", "DOWN", "LEFT", and "RIGHT" buttons.	
THERMAL	Set it correctly according to the installation direction of the monitor.	LANDSCAPE
SENSOR SETTING		PORTRAIT
SETTING		FACE UP
LED	Set the display LED indicator on or off.	OFF
		ON
INFORMATION	View the information about your LCD display.	N/A
ROTATE 180°	Set whether or not the video/OSD menu can be rotated to 180	OFF
	degrees.	ON
ANTI-BURN-IN	Enable or disable Anti-Burn-in™ function.	OFF
	For the monitor to slightly shift the position of pixel in two directions (left, right).	ON
ALL RESET	Resets all settings to the factory preset values.	NO
		YES

CHAPTER 5: MULTIMEDIA

5.1 Overview

- Play photo files, audio files and movie files equipped in USB flash.
- · There are 2 play modes as ManualPlay and AutoPlay.
 - With ManualPlay, it implements BGM function that select audio file playing photo files.
 - · Not support to play audio files with AutoPlay mode.

5.2 Supported Format

· The following file type are supported.

Media Type	Supported Extensions
Photo	jpg, jpeg
Audio	mp3
Movie	mp4, ts (mpg *1)

^{*1:} Other than MP4 and TS are not described in user manual, so they are officially unsupported.

· Available specs to play with each media type are as follows.

USB Multimedia Codec Formats

Type	Format	Video Codec	Audio Codec
	.mp4	H.264	MPEG-1 Layer2, MPEG-1 Layer3,
Movie	.ts	MPEG2, H.264	MPEG-2 Layer3, AC3, LPCM, ADPCM, AAC, DD+,HE-
	.mpg	MPEG-1, MPEG-2	AAC
			MPEG-1 Layer2,
Audio	.mp3		MPEG-1 Layer3,
			MPEG-2 Layer3
Photo	.jpg/.jpeg		

Note:

When the monitor is reading data from a USB device, please observe the following:

- ♦ The above file formats may not play properly. Some resolution or other factors may make the file unplayable.
- ♦ Some USB storage devices may not be compatible.
- ♦ It might not be possible to play some files due to their data type or file size.
- ♦ The manufacturer is not responsible if the USB device is not supported, nor is it repsonsible for damage to or loss of data in the device.

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5.3 Supported USB Flash

File system	FAT16/32, NTFS
Max capacity	32GB(FAT32), 2TB(NTFS)
Mac file size	4GB(FAT32)
USB Encrypted flash drive	Not Supported

^{*} Not support memory device with multi partition.

5.4 Play Mode

There are Manual play mode and Auto play mode as a way to play files.

Mode	ode How to Start Supported File		Supported File		Content
Mode	now to Start	Photo	Audio	Movie	Content
Manual Play	Select files or a folder and play them.	0	0	0	 Play selected files or all of supported files in current folder. Play selected audio file as background music while playing photo.
	Start to play automatically if meet conditions when turn on the main power or the monitor.				Automatically play defined name files in "autoplay" folder. Add values of "USB1" and "USB2" for
Auto Play	Start to play automatically if meet conditions instert a memory device.	0	O X O	 input selection for schedule setting. If schedule function invoke autoplay with "USB1", automatical play defined name files in "autoplay1" folder. 	
	Start to play automatically if set input mode to schedule when it is executed.				If schedule function invoke autoplay with "USB2", automatical play defined name files in "autoplay2" folder.

5.5 Order to Play Files

The order to play by auto play.

Play defined named files from "001" to "030".

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5.6 Detail of Each Screen

Select Media type screen



• Select media type to play.

Item	Function	
РНОТО	Enter photo file browser	
MUSIC	Enter audio file browser	
MOVIE	Enter movie file browser	

• Function Icons are different with media type.

Function	Option	Photo	Audio	Movie	Note
Play	-	0	0	0	
Pause	-	0	0	0	
FB	FB2X, FB4X, FB8X, FB16X, FB32X	Х	0	0	FB32X is for only MOVIE.
FF	FF2X, FF4X, FF8X, FF16X, FF32X	Х	0	0	FB32X is for only MOVIE.
Prev.	-	0	0	0	
Next	-	0	0	0	
Stop	-	0	0	0	
Repeat	None, 1File, All	0	0	0	Invalid and fixed to "All" with Auto Play.
Repeat during A-B	-	Х	0	0	Invalid with Auto Play.
Random Repeat	On, Off	0	0	0	Invalid with Auto Play.
Music On/Off	On, Off	0	Х	Х	
Slideshow time	Short 5sec, Medium 10sec, Long 15sec	0	Х	Х	
Playlist	-	0	0	0	
Info.	-	0	0	0	
Rotate 90 degrees Clockwise	-	0	Х	Х	
Rotate 90 degrees Anti-Clockwise	-	0	Х	Х	
Zoom In	Fill, X1, X2, X4	0	Х	Х	
Zoom Out	Fill, X1, X2, X4	0	Х	Х	
Move View	-	0	Х	Х	
Wide	-, Photo	Х	Х	Х	

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5.7 AutoPlay

- There are 3 type AutoPlay by turning on the monitor, inserting a media and schedule.
 - 1. AutoPlay by turning on the monitor
 - Start to play automatically with matching the condition of AutoPlay as turning on the monitor
 - * However, execute schedule setting prior to this AutoPlay when turning on by schedule.
 - If SCHEDULE-INPUT is "AUTO PLAY1" or "AUTO PLAY2" and turning on by schedule, execute schedule setting same as above explain.
 - 2. AutoPlay by inserting a media

Start to play automatically with matching the condition of AutoPlay as inserting a media.

3. AutoPlay by schedule

Start to play automatically with matching the condition of AutoPlay as executing a schedule.

· Limitation and condition of AutoPlay

Condition	By turning on the monitor	By inserting a media	By schedule
Location of target files	/root/autoplay	/root/autoplay	/root/autoplay, /root/autoplay1, /root/autoplay2
Playlist	Not need to make the file.	Not need to make the file.	Not need to make the file.
Supported file	jpg or mp4	jpg or mp4	jpg or mp4
A number of target files	Max 30 files	Max 30 files	Max 30 files
Combination with Photo and Movie	Impossible	Impossible	Impossible
Rule of target file name	ex.) "001.jpg", "002.jpg", 003.jpg" "030.jpg"	ex.) "001.jpg", "002.jpg", 003.jpg" "030.jpg"	ex.) "001.jpg", "002.jpg", 003.jpg" "030.jpg"
Setting of AutoPlay	OFF/PHOTO/MOVIE	OFF/PHOTO/MOVIE	OFF/PHOTO/MOVIE

5.8 Setting of Schedule Enabling AutoPlay

With below condition, Auto Play by schedule is started.

- 1) Set the input mode of the schedule to "USB" or "AUTO PLAY1" or "AUTO PLAY2".
- 2) The power on time of the schedule comes.
- 3) A USB flash is inserted.
- 4) Target files to play exists in the specified folder of the USB flash.

Refer to following folder by setting SCHEDULE-INPUT.

I	SCHEDULE->INPUT	USB	AUTO PLAY1	AUTO PLAY2
	Referenced folder	USB root/autoplay	USB root/autoplay1	USB root/autoplay2

If the AUTO PLAY setting is "PHOTO", the photo contents are played.

If the AUTO PLAY setting is "MOVIE", the movie contents are played.

* Do not play automatically if turn on the monitor by the schedule that doesn't match the condition.

When AUTO PLAY in OSD is "OFF" and SCHEDULE-INPUT is "USB" or "AUTO PLAY1" or "AUTO PLAY2", change input mode to USB(Media player mode) but NO contents are played.

CHAPTER 6: APPENDIX

6.1 Warning Messages

Warning Messages	Cause	Solution
INPUT SIGNAL OUT OF RANGE	The resolution or the refresh rate of the graphics card of the computer is set too high.	Change the resolution or the refresh rate of the graphics card.
Multi-color screen	The LCD display cannot detect the input source signal.	 Check if the input source is turned ON. Check if the signal cable is properly connected. Check if any pin inside the cable connector is twisted or broken.
MONITOR BUTTONS LOCK	The operation using the control panel buttons has been locked by the user.	Disable the keyboard lock function in SETUP > MONITOR BUTTONS LOCK menu. See page 25.
REMOTE CONTROL LOCK	The operation using the remote control buttons has been locked by the user.	Disable the remote control lock function in SETUP > REMOTE CONTROL LOCK menu. See page 25.

6.2 Input Mode

PC Signal

Resolution		Horizontal	Vertical	Dot	VGA	НОМІ
Re	esolution	Frequency (kHz)	Frequency (Hz)	Frequency (MHz)	VGA	ПОМІ
	640×480	31.5	60	25.175	✓	✓
	800×600	37.9	60	40	✓	✓
	848x480	31	60	33.75	✓	Х
	1024×768	48.4	60	65	✓	✓
	1289x800	49.7	60	83.5	✓	✓
VESA	1280x960	60	60	108	✓	✓
VESA	1280×1024	64	60	108	✓	✓
	1200×1024	80	75	135	✓	✓
	1360×768	47.7	60	85.5	Х	✓
	1440×1050	65.3	60	121.75	Х	✓
	1440×900	55.9	60	106.5	✓	✓
	1680×1050	65.3	60	146.25	✓	✓
	1280×720	44.7	60	74.4	✓	✓
	1920×1080	67.5	60	148.5	✓	✓
		54	24	297	Х	✓
Wide		56.25	25	297	Х	✓
	3840×2160	67.5	30	297	Х	✓
		112.5	50	594	Х	✓
		135	60	594	Х	√
US TEXT	720×400	31.5	70	28.3	✓	✓

AV Signal

Standard Resolution	Frequency	HDMI
	24Hz	Yes
	25Hz	Yes
3840 × 2160p	30Hz	Yes
3040 ^ 2100p	50Hz	Yes
	59.94Hz	Yes
	60Hz	Yes
	24Hz	Yes
1920 × 1080p	50Hz	Yes
1920 × 1000p	59.94Hz	Yes
	60Hz	Yes
	50Hz	Yes
1920 × 1080i	59.94Hz	Yes
	60Hz	Yes
720 × 576p	50Hz	Yes
720 × 480p	59.94Hz	Yes
720 ^ 460p	60Hz	Yes
640 × 490p(\/CA)	59.94Hz	Yes
640 × 480p(VGA)	60Hz	Yes
720(1440) × 576i	50Hz	Yes
720(1440) × 480i	59.94Hz	Yes
720(1440) ^ 4001	60Hz	Yes

General guidelines:

- The PC text quality is optimum in HD 1080 mode (1920 x 1080, 60Hz).
- Your PC display screen might appear different depending on the manufacturer (and your particular version of Windows).
- · Check your PC instruction book for information about connecting your PC to a display.
- If a vertical and horizontal frequency-select mode exists, select 60Hz (vertical) and 31.5KHz (horizontal). In some cases, abnormal signals (such as stripes) might appear on the screen when the PC power is turned off (or if the PC is disconnected). If so, press the SOURCE button to enter the video mode. Also, make sure that the PC is connected.
- When horizontal synchronous signals seem irregular in RGB mode, check PC standby mode or cable connections.
- The display settings table complies to the IBM/VESA standards, and based on the analog input.
- The best timing for the vertical frequency to each mode is 60Hz.

6.3 Cleaning

Caution When Using the Display

- Do not bring your hands, face or objects close to the ventilation holes of the display. The top of the display
 is usually very hot due to the high temperature of exhaust air being released through the ventilation holes.
 Burns or personal injuries may occur if any body parts are brought too close. Placing any object near the
 top of the display could also result in heat related damage to the object as well as the display itself.
- Be sure to disconnect all cables before moving the display. Moving the display with its cables attached may damage the cables and thus cause fire or electric shock.
- Disconnect the power plug from the wall outlet as a safety precaution before carrying out any type of cleaning or maintenance procedure.

Front Panel Cleaning Instructions

- The front of the display has been specially treated. Wipe the surface gently using only a cleaning cloth or a soft, lint-free cloth.
- If the surface becomes dirty, soak a soft, lint-free cloth in a mild detergent solution. Wring the cloth to
 remove excess liquid. Wipe the surface of the display to remove dirt. Then use a dry cloth of the same type
 to dry.
- · Do not scratch or hit the surface of the panel with fingers or hard objects of any kind.
- Do not use volatile substances such as insert sprays, solvents and thinners.

Cabinet Cleaning Instructions

- If the cabinet becomes dirty, wipe the cabinet with a soft, dry cloth.
- If the cabinet is extremely dirty, soak a lint-free cloth in a mild detergent solution. Wring the cloth to remove as much moisture as possible. Wipe the cabinet. Use another dry cloth to wipe over until the surface is dry.
- Do not allow any water or detergent to come into contact with the surface of the display. If water or moisture gets inside the unit, operating problems, electrical and shock hazards may result.
- · Do not scratch or hit the cabinet with fingers or hard objects of any kind.
- · Do not use volatile substances such as insert sprays, solvents and thinners on the cabinet.
- · Do not place anything made from rubber or PVC near the cabinet for any extended periods of time.

6.4 Troubleshooting

Symptom	Possible Cause	Remedy
No picture is displayed	 The power cord has been disconnected. The main power switch on the back of the display is not switched on. The selected input has no connection. The display is in standby mode. 	 Plug in the power cord. Make sure the power switch is switched on. Connect a signal connection to the display.
Interference displayed on the display or audible noise is heard	Caused by surrounding electrical appliances or fluorescent lights.	Move the display to another location to see is the interference is reduced.
Colour is abnormal	The signal cable is not connected properly.	Make sure that the signal cable is attached firmly to the back of the display.
Picture is distorted with abnormal patterns	 The signal cable is not connected properly. The input signal is beyond the capabilities of the display. 	 Make sure that the signal cable is attached firmly. Check the video signal source to see if it is beyond the range of the display. Please verify its specifications with this display's specification section.
Display image doesn't fill up the full size of the screen	The picture size is not set correctly.	Press the FORMAT button and select a suitable picture size.
Can hear sound, but no picture	Improperly connected source signal cable.	Make sure that both video inputs and sound inputs are correctly connected.
Can see picture but no sound is heard	 Improperly connected source signal cable. Volume is turned all the way down. MUTE function is turned on. No external speaker connected. 	 Make sure that both video and sound inputs are correctly connected. Press the + or - button to hear the sound. Switch the MUTE function off by using the
Some picture elements do not light up	Some pixels of the display may not turn on.	This display is manufactured using an extremely high level of precision technology: however, sometimes some pixels of the display may not display. This is not a malfunction.
After-Images can still be seen on the display after the display is powered off. (Examples of still pictures include logos, video games, computer images, and images displayed in 4:3 normal mode)	A still picture is displayed for an over extended period of time.	Ensure that the ANTI-BURN-IN function has been enabled to prevent burn-in. Please refer to page 5.

CHAPTER 7: SPECIFICATIONS

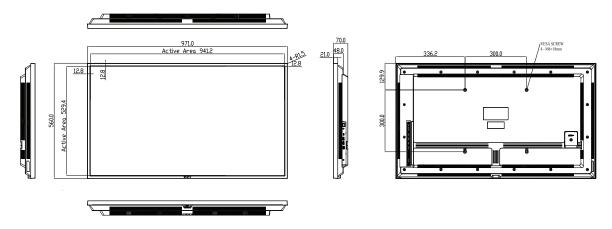
7.1 Display Specifications

		QM4303	QM5503	QM6503	QM7503
Panel	Panel Type	LED-Backlit TFT LCD	LED-Backlit TFT LCD	LED-Backlit TFT LCD	LED-Backlit TFT LCD
		(VA Technology)	(VA Technology)	(VA Technology)	(VA Technology)
	Panel Size	42.5"	54.6"	64.5"	64.5"
	Max. Resolution	UHD 3840 x 2160			
	Pixel Pitch	0.245 mm	0.315 mm	0.372 mm	0.429 mm
	Brightness	500 cd/m ²	500 cd/m ²	500 cd/m ²	500 cd/m ²
	Contrast Ratio	4000:1	5000:1	5000:1	5500:1
	Viewing Angle (H/	178°/178°	178°/178°	178°/178°	178°/178°
	V)				
	Display Colour	1.07G	1.07G	1.07G	1.07G
	Response Time	5 ms	5 ms	5 ms	5 ms
	Surface	Anti-Glare Treatment	Anti-Glare Treatment	Anti-Glare Treatment	Anti-Glare Treatment
	Treatment	(Haze 25%), 3H Hard Coating			
Signal Input	HDMI	2.0 x 2	2.0 x 2	2.0 x 2	2.0 x 2
	Type-C	x 1 (w/o PD)			
External	RS232 In	3.5 mm Phone Jack			
Control	RJ45	RJ45 x 1	RJ45 x 1	RJ45 x 1	RJ45 x 1
Other	USB	2.0 x 1 (Service Port /			
connectivity		Media Playback)	Media Playback)	Media Playback)	Media Playback)
Audio	Audio Out	Stereo Audio Jack (3.5 mm)			
	Internal speaker	10W x 2	10W x 2	10W x 2	10W x 2
Power	Power Supply	Internal	Internal	Internal	Internal
	Power	AC 100-240V, 50/60 Hz			
	Requirements				
	On Mode	TBD	TBD	TBD	TBD
	Standby Mode	< 0.5W	< 0.5W	< 0.5W	< 0.5W
Operating	Temperature	0°C-40°C (32°F-104°F)	0°C-40°C (32°F-104°F)	0°C-40°C (32°F-104°F)	0°C-40°C (32°F-104°F)
Conditions	Humidity	20%-80% (non-	20%-80% (non-	20%-80% (non-	20%-80% (non-
		condensing)	condensing)	condensing)	condensing)
Storage	Temperature	-20°C-60°C	-20°C-60°C	-20°C-60°C	-20°C-60°C
Conditions		(-4°F-140°F)	(-4°F-140°F)	(-4°F-140°F)	(-4°F-140°F)
	Humidity	10%-90% (non-	10%-90% (non-	10%-90% (non-	10%-90% (non-
		condensing)	condensing)	condensing)	condensing)
Mounting	VESA FPMPMI	Yes (300 x 300 mm)	Yes (400 x 400 mm)	Yes (500 x 500 mm)	Yes (500 x 500 mm)
Dimensions	Bezel Width	Even bezel 12.8 mm			
	w/o base (W x H	971.0 x 559.5 x 70.0 mm	1238.4 x 709.2 x 70.0 mm	1457.7 x 832.4 x 68.8 mm	1679 x 957.0 x 69.0 mm
	x D)	(38.2" × 22.0" × 2.8")	(57.4" × 32.8" × 2.7")	(57.4" × 32.8" × 2.7")	(66.1" × 37.7" × 2.7")
	Packaging (W x	1390.0 x 830.0 x 144.0	1390.0 x 830.0 x 144.0	1640.0 x 990.0 x 164.0	1840.0 x 1112.0 x 177.0
	H x D)	(54.7" × 32.7" × 5.7")	(54.7" × 32.7" × 5.7")	(64.6" × 39.0" × 6.5")	(72.4" × 43.8" × 7.0")
Weight	w/o base	8 Kg (17.6 lb)	13 Kg (28.7 lb)	17.7 Kg (39.0 lb)	27.7 Kg (61.1 lb)
	Packaging	11.5 Kg (25.4 lb)	18.5 Kg (40.8 lb)	27.5 Kg (60.6 lb)	39.1 Kg (86.2 lb)

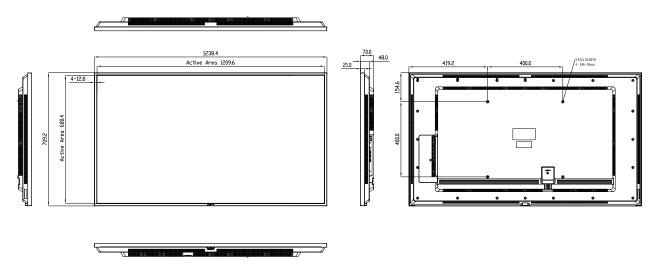
SPECIFICATIONS

7.2 Display Dimensions

QM4303

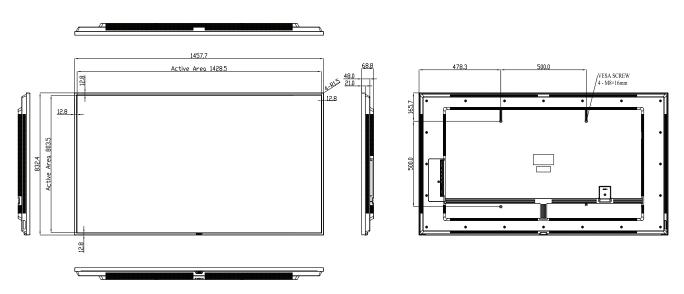


QM5503

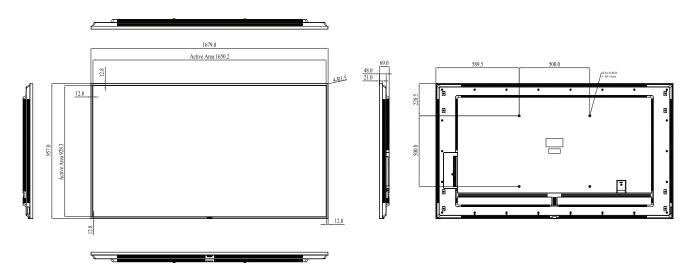


SPECIFICATIONS

QM6503



QM7503



AG Neovo

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QM4303/5503/6503/7503 Eprel Registration Number:2298535/2298536/2298537/2298538