# **Smart ANPR Camera**

# Web 5.0 Operation Manual



V1.0.3

# Foreword

### General

This manual introduces the functions, configuration, general operation, and system maintenance of network camera. Read carefully before using the platform, and keep the manual safe for future reference.

### Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
ANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
© <u></u> TIPS	Provides methods to help you solve a problem or save time.
	Provides additional information as a supplement to the text.

#### **Revision History**

Version	Revision Content	Release Date
V1.0.3	Add "Images" and "videos".	October 2024
V1.0.2	Add "Maintenance Center".	September 2023
V1.0.1	Update the color theme of the webpage.	August 2023
V1.0.0	First release.	April 2023

### **Privacy Protection Notice**

As the device user or data controller, you might collect the personal data of others such as their face, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

### About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

# **Important Safeguards and Warnings**

This section introduces content covering the proper handling of the device, hazard prevention, and prevention of property damage. Read carefully before using the device, and comply with the guidelines when using it.

### **Transportation Requirements**



- Transport the device under allowed humidity and temperature conditions.
- Pack the device with packaging provided by its manufacturer or packaging of the same quality before transporting it.
- Do not place heavy stress on the device, violently vibrate or immerse it in liquid during transportation.

#### **Storage Requirements**



- Store the device under allowed humidity and temperature conditions.
- Do not place the device in a humid, dusty, extremely hot or cold site that has strong electromagnetic radiation or unstable illumination.
- Do not place heavy stress on the device, violently vibrate or immerse it in liquid during storage.

#### Installation Requirements



- Strictly comply with the local electrical safety code and standards, and check whether the power supply is correct before operating the device.
- Please follow the electrical requirements to power the device.
  - When selecting the power adapter, the power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Please note that the power supply requirements are subject to the device label.
  - We recommend using the power adapter provided with the device.
- Do not connect the device to two or more kinds of power supplies, unless otherwise specified, to avoid damage to the device.
- The device must be installed in a location that only professionals can access, to avoid the risk of non-professionals becoming injured from accessing the area while the device is working. Professionals must have full knowledge of the safeguards and warnings of using the device.



- Do not place heavy stress on the device, violently vibrate or immerse it in liquid during installation.
- An emergency disconnect device must be installed during installation and wiring at a readily accessible location for emergency power cut-off.

- We recommend you use the device with a lightning protection device for stronger protection against lightning. For outdoor scenarios, strictly comply with the lightning protection regulations.
- Ground the function earthing portion 🗁 of the device to improve its reliability (certain models are not equipped with earthing holes). The device is a class I electrical appliance. Make sure that the power supply of the device is connected to a power socket with protective earthing.
- The dome cover is an optical component. Do not directly touch or wipe the surface of the cover during installation.

### **Operation Requirements**



- The cover must not be opened while the device is powered on.
- Do not touch the heat dissipation component of the device to avoid the risk of getting burnt.



- Use the device under allowed humidity and temperature conditions.
- Do not aim the device at strong light sources (such as lamplight, and sunlight) when focusing it, to avoid reducing the lifespan of the CMOS sensor, and causing overbrightness and flickering.
- When using a laser beam device, avoid exposing the device surface to laser beam radiation.
- Prevent liquid from flowing into the device to avoid damage to its internal components.
- Protect indoor devices from rain and dampness to avoid electric shocks and fires breaking out.
- Do not block the ventilation opening near the device to avoid heat accumulation.
- Protect the line cord and wires from being walked on or squeezed particularly at plugs, power sockets, and the point where they exit from the device.
- Do not directly touch the photosensitive CMOS. Use an air blower to clean the dust or dirt on the lens.
- The dome cover is an optical component. Do not directly touch or wipe the surface of the cover when using it.
- There might be a risk of electrostatic discharge on the dome cover. Power off the device when installing the cover after the camera finishes adjustment. Do not directly touch the cover and make sure the cover is not exposed to other equipment or human bodies
- Strengthen the protection of the network, device data and personal information. All necessary
  safety measures to ensure the network security of the device must be taken, such as using
  strong passwords, regularly changing your password, updating firmware to the latest version,
  and isolating computer networks. For the IPC firmware of some previous versions, the ONVIF
  password will not be automatically synchronized after the main password of the system has
  been changed. You need to update the firmware or change the password manually.

#### Maintenance Requirements



Strictly follow the instructions to disassemble the device. Non-professionals dismantling the
device can result in it leaking water or producing poor quality images. For a device that is
required to be disassembled before use, make sure the seal ring is flat and in the seal groove
when putting the cover back on. When you find condensed water forming on the lens or the
desiccant becomes green after you disassembled the device, contact after-sales service to
replace the desiccant. Desiccants might not be provided depending on the actual model.

- Use the accessories suggested by the manufacturer. Installation and maintenance must be performed by qualified professionals.
- Do not directly touch the photosensitive CMOS. Use an air blower to clean the dust or dirt on the lens. When it is necessary to clean the device, slightly wet a soft cloth with alcohol, and gently wipe away the dirt.
- Clean the device body with a soft dry cloth. If there are any stubborn stains, clean them away with a soft cloth dipped in a neutral detergent, and then wipe the surface dry. Do not use volatile solvents such as ethyl alcohol, benzene, diluent, or abrasive detergents on the device to avoid damaging the coating and degrading the performance of the device.
- The dome cover is an optical component. When it is contaminated with dust, grease, or fingerprints, use degreasing cotton moistened with a little ether or a clean soft cloth dipped in water to gently wipe it clean. An air gun is useful for blowing dust away.
- It is normal for a camera made of stainless steel to develop rust on its surface after being used in a strong corrosive environment (such as the seaside, and chemical plants). Use an abrasive soft cloth moistened with a little acid solution (vinegar is recommended) to gently wipe it away. Afterwards, wipe it dry.

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# **1 Overview**

## **1.1 Introduction**

The camera adopts intelligent deep learning algorithm. Supports vehicle detection, recognition of license plate, logo, model, and color, and encoding mode such as H.265.

The camera consists of a protective housing, illuminator, and intelligent HD camera. The intelligent HD camera adopts progressive scanning CMOS, which features high definition, low illuminance, high frame rate, and excellent color rendition.

## **1.2 Features**

The features are available on select models, and might differ from the actual camera.

### **Permission Management**

- Each user group has its own permissions. Permissions of a user cannot exceed the permissions of the group it belongs to.
- 2 user levels.
- Permission of opening barrier, and blocklist alarm function.
- Device configuration, and permission management through Ethernet.

#### Storage

- Stores video data to the central server according to the configuration (such as alarm, and timing settings).
- Users can record videos on the webpage. The recorded video files will be stored on the computer where the client is located.
- Supports hot swapping of storage card, and storage when network is disconnected. It automatically overwrites pictures and videos when the memory is insufficient.
- Stores 1024 log records, and user permission control.
- Supports FTP storage, and ANR (automatic network replenishment).

### Alarm

- Supports triggering alarms when exceptions occur, such as memory card damage.
- Some devices can connect to various alarm peripherals to respond to external alarm input in real time (within 200 ms). It can deal with various alarms according to the linkage predefined by users, and generate voice prompts (users are allowed to record voice in advance).

#### **Network Monitoring**

- Keeps the video transmission delay within 500 ms when the bandwidth is sufficient.
- Supports up to 10 users online at the same time.
- Supports system access, and device management through the webpage of the device.
- Video data transmission adopts HTTP, TCP, UDP, MULTICAST, and RTP/RTCP.
  - 1

### Capture and Recognition

- Recognizes plate number, color, logo, model, and other features of vehicles.
- Supports setting OSD information, and configuring location of channel, and picture.
- Supports capturing and encoding images. Supports watermark encryption on images to prevent them from being tampered.
- The captured pictures contain the time, location, license plate, color, and more on the vehicle.

### **Peripheral Control**

- Peripheral control: Supports setting various peripheral control protocols, and connection pages.
- Connects to external devices such as vehicle detector, signal detector, and more.

### Auto Adjustment

- Auto iris: Automatically adjusts the iris opening to the changing light throughout the day.
- Auto white balance: Accurately displays the object color when light condition changes.
- Auto exposure: Automatically adjusts shutter speed according to the exposure value of the image, and the default values of the shutter and iris.
- Auto gain: Automatically increases camera sensitivity when illuminance is very low, enhancing image signal output so that the camera can acquire clear and bright images.

# **2** Device Initialization

Device initialization is required for the first-time use. This manual is based on the operation on the webpage. You can also initialize device through ConfigTool, NVR, or platform devices.

Item	Recommended Requirements
Operating system	Windows 10 or later.
CPU	CPU Intel core i5 6500 or faster.
Graphics card	Intel HD Graphics or later.
Internal memory	16 GB or larger.
Monitor	The aspect ratio is 16:9 or 16:10, and the resolution is more than 720P.
Browser	Latest versions of Chrome and EDGE.

Table 2-1 Recommended requirements

#### $\square$

- The latest versions of Google Chrome and Microsoft browsers are supported. Most functions are available without a plug-in. A few functions require downloading a plug-in, but they still work with Google Chrome.
- Internet Explorer (IE) is not recommended. Before using it, clean up the web3.0 plug-in at C: \Program Files\webrec\ITCPlugin, and then you can use IE.
- To ensure the safety of the device, keep the password properly after initialization and change the password regularly.
- When initializing device, keep the IP addresses of the computer and device on the same network.

#### Procedure

- <u>Step 1</u> Open the browser, enter the IP address of the camera (192.168.1.108 by default) in the address bar, and then press the Enter key.
- <u>Step 2</u> Select the area, language, and video standard, and then click **Next**.



Device Initialization					
	Region Setting	() Time Zone Se	tting	Password Settings	📩 Online Update
		Area	interveptions		
		Language	English		
		Video Standard	PAL		
			Next		

<u>Step 3</u> Configure the time parameters, and then click **Next**.

Figure 2-2 Time zone setting

Device Initialization						
	Region Setting	() Tim	e Zone Setting	Password Settings		📩 Online Update
		Date Format	YYYY-MM-DD			
		Time Zone System Time	(UTC-04:00) Asuncion		Sync PC	
		Will be modified as	2023-08-02 23:31:49			
		1	Next			

<u>Step 4</u> Set the password for admin account.

#### Figure 2-3 Password setting

Device Initialization					
	Region Setting	——— 🕢 Time Zone Se	etting	Password Settings	,, Online Update
		Username	admin		
		Password	•••••		
		Confirm Password	•••••	••••	
			For password reset. Re	commended or improved in time.	
			Next		

### Table 2-2 Description of password configuration

Parameter	Description
Username	The default username is admin.
Password	The password must consist of 8 to 32 non-blank characters and
Confirm password	contain at least two types of characters among upper case, lower case, number, and special character (excluding ' " ; : &). Set a high security level password according to the password security notice.
	Enter an email address for password resetting, and it is selected by default.
Reserved email	When you need to reset the password of the admin account, a security code for password resetting will be sent to the reserved email address.

<u>Step 5</u> Click **Next**, and then the **Online Update** page is displayed. Then, it automatically redirects to the login page. Re-enter the password for the home page.

# 3 Login

# 3.1 Device Login

Introduces how to log in to the webpage. This section uses Chrome as an example.

 $\square$ 

- You need to initialize the camera before logging in to the webpage. For details, see "2 Device Initialization".
- When initializing the device, keep the IP addresses of the computer and device on the same network.
- Follow the instructions to download and install the plug-in for first-time login.

#### Procedure

- <u>Step 1</u> Open the browser, enter the IP address of the camera (192.168.1.108 by default) in the address bar, and then press the Enter key.
- <u>Step 2</u> Enter the username and password.

The username is admin by default.

Click **Forget password?**, and you can reset the password through the email address that is set during the initialization. For details, see "3.2 Resetting Password".

Step 3 Click Login.

# 3.2 Resetting Password

When you need to reset the password for the admin account, there will be a security code sent to the linked email address which can be used to reset the password.

#### Prerequisites

You have enabled password resetting service. For details, see "10.7.2.1.2 Resetting Password".

Procedure

- <u>Step 1</u> Open the browser, enter the IP address of the camera (192.168.1.108 by default) in the address bar, and then press the Enter key.
- <u>Step 2</u> Click **Forget password?**, and you can reset the password through the email address that is set during the initialization.

# 4 Home Page

Click at the upper-left corner of the page to display the home page.

#### Figure 4-1 Home page



- Configuration wizard: Provides guidance to configure basic settings before using the camera.
- Live: View the real-time monitoring image.
- ANPR: Configure AI functions related to vehicle detection and control.
- IVS: Configure AI functions related to parking management.
- Picture: Supports viewing and searching pictures, as well as configuring the storage methods.
- Record: Supports playing back and searching recorded videos, as well as configuring the storage methods.
- Camera: Configure camera parameters, including image parameters, encoder parameters, and audio parameters.
- Search: Search for recordings, images, and alarm output records.
- System: Configure system parameters, including general parameters, date and time, account, safety, restoring to default settings, importing and exporting configurations, automatic maintenance and upgrade.
- Security: Check the security status of the device and configure security parameters.
- Maintenance center: Check the running status of devices and perform maintenance.
- 🛅: Subscribe various types of alarms.
- 🔟: Set the skin of the webpage.
- Set the language of the webpage.
- Restart: Click <u>A admin</u> at the upper-right corner of the page, select **Reboot**, and the camera restarts.
- Logout: Click 2 admin at the upper-right corner of the page, select Logout to go to the login page.

The system will sleep automatically after idling for a period of time.

• Setting: Click at the upper-right corner of the page to set basic parameters.

• Full screen: Click at the upper-right corner of the page to enter full screen mode; click it again to exit full screen mode.

# **5** Configuration Wizard

You can configure the scene for capture, and use various functions to help you with different installation scenarios.

<u>⊙-vr</u>

You can click **Log out** at the upper-right corner to go back to the home page.

#### Procedure

#### Step 1 Click Configuration Wizard.

Figure	5-1	Config	uration	wizard
riguic	5	coning	uration	vvizaro

Date Format	YYYY-MM-DD V		
Time Format	24-Hour V		
Time Zone	(UTC+08:00) Beijing, Chongqir	ig, Ho V	
System Time	2023-07-28 16:06:38	Ë	Sync PC
Plate Algorithm	Switch		

<u>Step 2</u> Select the basic date and time format and system time of the camera, and then click **Next**.

- You can manually enter the time, or click Sync PC to synchronize time from the server.
  Select Plate Algorithm according to the region of your device. For the regions that
- are supported by each option, refer to the datasheet of your device.
- <u>Step 3</u> Check whether the video image is properly zoomed, and focused by the plate pixel.

Figure 5-2 Adjust the video for recognition



1. Drag the zoom and focus bars to adjust the video image until the image is clear.

- 2. Follow the tips on the figure on the right side, and then draw an area for capturing vehicles that enter.
- 3. Click Add next to Shield Area Box to draw areas that the camera does not recognize.

Click **Delete** to delete the area.

- 4. **Snapshot Triggering Line**: Drag this line to specify the location of taking the snapshots.
- 5. The **Real-time Display** window in the middle displays the plate recognition result cutout at the upper-left corner and vehicle image in real time.
- 6. Click Next.
- Step 4 Click **Go to Home Page**.

# 6 Live

This chapter introduces the layout of the page and function configuration.

## 6.1 Live Page

Log in to the device webpage, and then click **Live**.

The pages might vary with different models.



Table 6-1 Function description

No.	Function	Description
1	Display mode	The display modes include general mode and Al mode. For details, see "6.5 Display Mode".
2	Live view and snapshots	Displays real-time video and license plate snapshots.
3	Video adjustment	Adjustment operations in live viewing.
4	Frequently used functions	It is a fast configuration page where you can properly configure the video image. These functions are frequently used when viewing live videos, such as adjusting the focus and zoom, and changing the configurations of license plate snapshots.
5	Live view function bar	Functions and operations in live viewing.
6	Snapshot details	Displays the details of the vehicle that is captured.

# 6.2 Video Adjustment

lcon	Function	Description
		Change the fluency of the video. Select one based on your network bandwidth.
22	Smoothness Adjustment	<ul> <li>Realtime : Guarantees the real time of the video. When the network bandwidth is not enough, the video might not be smooth.</li> <li>General : It is between Realtime and Fluent.</li> <li>Fluent : Guarantees the fluency of the video but the video might not be real-time.</li> </ul>
151	Original Size	Displays the video in its original size.
	W:H	<ul> <li>Adjust the display scale, that is, the ratio between the width and the height of the live video display.</li> <li>Original: Restore to the original display size.</li> <li>Adaptive: Maximize the video to the full-screen display.</li> </ul>
C3	Al Rule	Click the icon, and then select <b>Enable</b> to display Al rules and detection box; select <b>Disable</b> to stop the display. It is enabled by default.
	Main Stream/Sub Stream	<ul> <li>Select a video stream based on your network bandwidth.</li> <li>Main stream: Displays video with high resolution, but requires large bandwidth. This option can be used for storage and monitoring.</li> <li>Sub stream: Displays the video in lower resolution but smoothly. It requires less bandwidth. This option is normally used to replace main stream when the network bandwidth is not enough.</li> </ul>
Rule Config		<ul> <li>Drag the snapshot triggering line to specify the capture location. Vehicles are captured when crossing the line.</li> <li>If vehicles frequently appear near the capture area, use the shielding areas so that the camera will not detect vehicles in them. Drag the 4 corners of shield area boxes to delimit the scope. Up to 3 shielding areas can be added.</li> </ul>

Table 6-2 Descri	ntion of ad	iustment bar
	puon or au	justificiti bui

lcon	Function	Description
X	Full Screen	Displays the video in full-screen mode. Double-click or press Esc to exit full-screen mode.

# **6.3 Frequently Used Functions**

# 6.3.1 Zoom and Focus

Click **Installation and Adjustment** to adjust the focal length to zoom in or out on the video; by adjusting the focus manually or automatically or on an area, you can change the video clarity.

 $\square$ 

The focus will be adjusted automatically after you zoom in or out.

Zoom & Focus	Snapshot	Peripheral	Light	Device Test			
Auto Focus	Reset	Refresh					
Zoom				+	1	5	20
Focus		-	0	+	1	5	20

Figure 6-2 Zoom and focus

Table 6-3 Parameters description of zoom and focus

Parameter	Description
Auto Focus	Adjusts video clarity automatically.
	Do not make any other operation during auto focus process.
Deast	Reset all focus and zoom parameters to the default settings.
Reset	You can reset the focus and zoom if the video is not clear or has been zoomed in or out too frequently.
Refresh	Update the page content.
Zoom	<ul> <li>Zoom in or out on the video.</li> <li>1. Select the speed. The larger the value is, the more the camera will zoom in or out on every click.</li> <li>2. Click or hold + or –, or drag the slider to zoom in or out.</li> </ul>
Focus	<ul> <li>Adjusts the optical back focal length to make the image clearer.</li> <li>Select the speed. The larger the value is, the more the camera will adjust the focus on every click.</li> <li>Click or hold + or –, or drag the slider to adjust the focus.</li> </ul>

# 6.3.2 Snapshot

Click **Snapshot** on the lower-left corner to configure parameters related to snapshots, and then click **Apply**.



Plate Algorithm	≌ Europe ALG	$\vee$	Capture Mod	de Video	~
Capture Direction	Approaching	$\vee$	Scene	Vehicle Body	Trajectory $\lor$
Vehicle Detection S		+ 40	Capt	ure Unlicensed Vehicles	
Displays rules a	and tracking info				
<ul> <li>Snapshot Triggering</li> <li>Plate Trajectory</li> </ul>	g 🗌 Shield Area Box	Vel	nicle Body Box	License Plate Box	Vehicle Body Traject

Table 6 1 Dar	amatars das	cription of	Fenanchat
Table 0-4 Fala	ameters des	chiption o	shapshot

Parameter	Description				
Plate Algorithm	Select an algorithm according to your location. It can be divided into two categories: A collection of algorithms that includes multiple regions, such as the Middle East collection, and a country-specific algorithm that specifically recognizes certain countries, like Indonesia.				
Capture Mode	Select a mode to apply related parameters. For details on the parameters, see "10.2.1 Setting Snapshot".				
Capture Direction	<ul> <li>Approaching : Only captures vehicles that approach.</li> <li>Departing : Only captures vehicles that depart.</li> <li>Both Ways : Captures vehicles that approach or depart.</li> </ul>				
	This parameter is only available when the <b>Capture Mode</b> is set to <b>Video</b> or <b>Mixed Mode</b> .				
Scene	<ul> <li>Vehicle Body Trajectory : Capture is triggered by vehicle body trajectory.</li> <li>Plate Trajectory : Capture is triggered by license plate trajectory.</li> <li>Self-adaptive : Capture is primarily triggered by license plate trajectory; if no license plate is detected, the vehicle body trajectory triggers the capture.</li> </ul>				
Vehicle Detection Sensitivity	The higher the value, the easier vehicles will be detected.				
Capture Unlicensed Vehicles	After it is enabled, the camera will take snapshots of vehicles with no license plates.				
Displays rules and tracking info	Click O to enable the function, and then select one or more types of information you want to display. When enabled, the selected information will be displayed on snapshots.				

# 6.3.3 Peripheral

Click **Peripheral** to set the working mode of the LED screen and how the barrier will open, and then click **Apply**.

### Figure 6-4 Peripheral

LED Screen	
Working Mode	Standalone Mode $\lor$
Barrier Opening Met	hod
All Vehicles	icensed Vehicles 🔽 Allowlist 🔽 Command (Platform)
Apply Refresh	Default

Table 6-5 Parameters description of peripheral

Parameter	Description				
	Set the working mode for the screen.				
LED Screen	<ul> <li>Standalone Mode : Display as configured, and not controlled by any platforms.</li> <li>Partially Managed Mode (Platform) : Select this to allow the platform to control parts of the screen information.</li> <li>Managed Mode (Platform) : Grant the platform complete control over the information on the screen.</li> </ul>				
	Triggers alarm through different modes, and remotely controls the barrier opening and close.				
	• All Vehicles : When the camera captures any vehicle, it outputs an open barrier signal.				
	• Licensed Vehicles : When the camera captures any plate, it outputs an open barrier signal.				
Barrier Opening Method	• Allowlist : When the camera captures vehicles that are on the allowlist or conform to fuzzy matching, it outputs an open barrier signal.				
	• <b>Command (Platform)</b> : The camera outputs an open barrier signal when it receives a command from the platform.				
	© <u>∽∿</u>				
	You can set barrier opening control to <b>Allowlist</b> and <b>Command</b> ( <b>Platform)</b> at the same time.				

# 6.3.4 Light

Click Light to configure the working mode and brightness for the IR light and continuous light.

Camera Illuminator			
Fill Light	IR Mode	$\sim$	
Day/Night	Auto	$\vee$	
Default Environment Bri		+	24 Ambient Brightness 64
			6
Working Mode	Day/Night	$\sim$	
from any mode	Dujjingin		
Prightness			76
brightness		т	13 10
RS-485 Illuminator • Of	fline		
Working Mode	Auto	$\sim$	
Brightness		+	25
Default Environment Bri		+	30 Ambient Brightness 54
Apply Refresh	Default		

Figure 6-5 Light

Table 6-6 Parameters description of light

Parameter	Description
Camera Illuminator	<ul> <li>Fill Light : IR Light/White Light.</li> <li>Day/Night : ICR Switch.</li> <li>Working Mode : Select a working mode for the light. If you select By Time, you must configure the time schedule. For details, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".</li> <li>Brightness : The higher the value, the brighter the light.</li> <li>Default Environment Brightness : Set a value for the brightness. When the environment brightness is higher or lower than the threshold, the ICR in the Auto mode will be automatically changed to the Color or B/W mode.</li> </ul>
RS-485 Illuminator	<ul> <li>Working Mode : Select a working mode for the light. If you select By Time, you must configure the time schedule. For details, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".</li> <li>Brightness : The higher the value, the brighter the light.</li> <li>Default Environment Brightness : Set a default value for the environment brightness.</li> <li>When the Ambient Brightness is lower than the value, the RS-485 illuminator will be automatically turned on.</li> <li>When the Ambient Brightness is higher than the value, the RS-485 illuminator will be automatically turned off.</li> </ul>

## 6.3.5 Device Test

Click **Device Test** to test if various functions of the camera are working properly, including the barrier, capturing snapshots, screen display, and voice broadcast.

Test Barrier Opening/Closing	Open	Close	
Test Capture	Test	AB12345	Approaching
Test Screen Display	Test	Welcome	
Test Voice Broadcast	Test	Welcome	
Red/Blue Alarm Indicator	Test		

Figure 6-6 Device test

Table 6-7 Parameters description of device test

Parameter	Description
Test Barrier Opening	Click <b>Open</b> or <b>Close</b> to test whether the barrier responds correctly.
Test Capture	Enter a plate number, click <b>Test</b> to trigger capture, and then view the snapshot in the <b>Live</b> page.
Test Screen Display	Enter some information, click <b>Test</b> , and then view whether the information is correctly displayed on the LED screen.
Test Voice Broadcast	Enter some information, and then click <b>Test</b> to check whether the device plays the sound normally.
Red/Blue Alarm Indicator	Only available for the ITC413 series products. Click <b>Test</b> to check if the red/blue alarm indicator works normally.

# 6.4 Live View Function Bar

For the live view function bar, see Table 6-8.

#### Table 6-8 Function description

lcon	Description			
Picture Preview	Enable this function to preview the snapshots the camera takes or the ones you manually take. When a snapshot is taken, it will be displayed in the window on the right.			
2	Click this icon and then the camera will take 1 snapshot.			
(+	Use this function to zoom in on any area of the video. Click this icon, and then click and hold to select an area on the video. The camera will zoom in on the area you selected.			
D	Click this button to start recording. Click again to save the recording to your local computer.			

lcon	Description
Type dav 🗸	Select the format of the recording.
Ð	Click this icon, and then you can talk to the people near the camera. Click it again to stop talking.

## 6.5 Display Mode

There are 2 modes available, **General Mode** and **AI Mode**. General mode is typically used for daily observation and installation assistance, while AI mode is applicable for projection screen display, normally used in the exhibition hall.

The 2 modes have approximately the same functions, but they focus on slightly different information. For example, there are frequently used functions available in **General Mode**, but not in **AI Mode**, such as adjusting the zoom and focus and parameters related to snapshots. As for snapshots, the 2 modes display different information. For details, see the following figures.



Figure 6-7 General mode

Figure 6-8 Al mode



# 7 Images

You can search for snapshots, select the storage method, and then configure the parameters of uploading.

# 7.1 Image Search

### Prerequisites

Insert the SD card and complete the initialization.

### Procedure

- <u>Step 1</u> On the home page, select **Picture** > **Picture Query**.
- <u>Step 2</u> Configure the parameters.

#### Figure 7-1 Picture search

icture Query Storage	Platform Server							
Data Src	SD Card V Event Type	All Images V	Search Time Range	2024-08-19 00:00	0:00 → 2024-08-1	19 23:59:59 📋		
Plate No.	» Search							
Search Results	Open Download by File Download	d by Time						۲
No.	Event Type Snapshot Time	Plate No.	Plate Color	Logo	Vehicle Color	Vehicle Type	Size(KB)	Region
			No data					

Table 7-1 Parameter descriptions of picture search

Parameter	Description		
Event Type	Select the event type you want to search for. The default setting is <b>All Images.</b>		
Search Time Range	Set the start time and end time for image search.		
Plate No.	Click $\Box$ , and then enter the plate number to search for pictures as required.		
	Supports fuzzy search by entering keywords of the plate number.		

<u>Step 3</u> Click **Apply**. The search results will be displayed.

### **Related Operations**

Function	Operation		
Open the picture	Select the picture you want to open from the search results, and then click <b>Open</b> or double-click the selected picture.		
	You can select multiple pictures and click <b>Open</b> to open all of them.		

Function	Operation		
Download by File	Select one or multiple results from the list, click <b>Download by File</b> , and then click <b>Browse</b> to select the save path. The system will download the selected results to your local PC.		
Download by Time	Set the start time and end time, click <b>Download by Time</b> , and then click <b>Browse</b> to select the save path.		
	The system will download all pictures during the set period to your local PC.		

## 7.2 Storage

Configure the storage method of pictures, including local storage and network storage.

## 7.2.1 Local

Configure local storage parameters.

### Procedure

- <u>Step 1</u> On the home page, select **Picture** > **Storage**.
- <u>Step 2</u> Set the following operations for **Disk Full**. The default setting is **Overwrite**.
  - **Overwrite** : When the disk is full, the earliest local storage information will be overwritten.
  - **Stop** : When the disk is full, local storage will be halted.
- <u>Step 3</u> Select Local Storage from Storage Method.
- Step 4 Click **Apply**.

## 7.2.2 Network

When there is a network disconnection or failure, all snapshots can be automatically stored to the local SD card.

 $\wedge$ 

When testing the FTP, please do not use the login IP address as the FTP address if there is no available plug-in.

### Procedure

- <u>Step 1</u> On the home page, select **Picture** > **Storage**.
- <u>Step 2</u> Select **Network Storage** from **Storage Method**.
- <u>Step 3</u> Configure the parameters.

### Figure 7-2 Configure FTP

orage Method	Network Storage V			
NR (Automatic Netwo				
P Naming	96y-96M-96d/96h/96m/9607-96s-96S-96	09.jpg Reset	Help	
∨ Server1				
Enable				
Protocol	SFTP(Recommended) V			
Server IP				
Encoding Mode	UTF-8 V	Test		
Port	22 (0	-65535)		
Username	anonymity			
Password	•••••			
Upload Picture				
	Туре	Original Image	Plate Cutout	Vehicle Body Cutout
	All			
	ANPR		Image: A state of the state	
	Manual Snapshot			

Table 7-2 Parameters description of FTP

Parameter		Description	
		Click 🗢 to enable the ANR (Automatic Network Recovery) .	
ANR (Automatic Network Recovery)		After enabled, snapshots can be automatically stored to the local SD card when network disconnection or failure occur, and be automatically stored to the FTP server when the network is recovered.	
		You must enable the FTP first; otherwise, the ANR cannot be enabled.	
		Set a name for the picture.	
FTP Naming		• Click <b>Reset</b> to rename the picture.	
		• Click <b>Help</b> to check for the naming rule.	
	Enable	Click To enable the FTP.	
		Enabling the FTP might involve risks; please be advised. We recommend selecting SFTP for data security.	
		Select the type of protocol, including <b>FTP</b> and <b>SFTP</b> .	
Server Parameters	Protocol	SFTP is recommended.	
	Server IP	The IP address of the server.	
End Mo	Encoding Mode	The default setting is UTF-8.	
	Port	The port of the server.	
	User name	The user name and password of the server.	

Parameter		Description
	Password	
	Upload Picture	Upload pictures with different event types to the FTP server.

Step 4 Click **Apply**.

## 7.3 Platform Server

You can configure the parameters to automatically or manually upload snapshots in the local SD card to the platform server.

#### Procedure

- <u>Step 1</u> On the home page, select **Picture** > **Platform Server**.
- <u>Step 2</u> Click  $\bigcirc$  to enable the ANR function.
- <u>Step 3</u> Upload snapshots automatically or manually.

Figure 7-3 Configure platform server

ode	● IP ○ MAC	
erver		
Server Name	IP Address	
Server01	Manually Enter	
Server02	Manually Enter	
Manual Upload		
Server	• Server1 O Server2	
Time	2024-08-20 19:55:04 → 2024-08-21 19:55:04 📋 Upload	

- Automatically
  - 1. Select IP /MAC as required.
  - 2. Select a server, and then enter its IP address or MAC address.
  - 3. Click **Apply**.
- Manually
  - 1. Select a server for snapshots uploading.
  - 2. Set the start time and end time.
  - 3. Click **Upload** to upload snapshots during the set time period.
  - 4. Click Apply.

# 8 Videos

You can search and play back recorded videos, set recording schedule, and select recording strategy and storage method.

# 8.1 Video Search

You can search for the information of recordings and plate No. in the SD card.

### Prerequisites

Insert and initialize the SD card.

#### Procedure

- <u>Step 1</u> On the home page, select **Record** > **Search Video**.
- <u>Step 2</u> Configure the parameters.

#### Figure 8-1 Configure video

Search Condition	Total 0 records Select All Download by File	Download by Time
2024-08-20 00:00:00 📋		
2024-08-20 23:59:59 📋		
Plate No.		
File Type		
dav 🗸		
Data Src		
SD Card 🗸		
Туре		
All		
Search		
Reset		2000 B



Parameter	Description	
Search Condition	Set the start time and end time for video recordings search.	
Plate No.	Enter the plate number to search for pictures as required.	
Туре	<ul> <li>ALL : Search for all recordings.</li> <li>Event : Search for recordings triggered by specific events</li> <li>Alarm : Search for recordings triggered by alarms.</li> <li>Manual : Search for recordings within the time set by the user.</li> </ul>	

<u>Step 3</u> Click **Search** to search for all recordings that meet the search conditions.

**Related Operations** 

**Download by Time** : Select a file from the list, click **Download by Time**, and then click **Browser** to select the save path.

# 8.2 Record Control

You can set max duration, pre-record time, record mode and record stream.

Please confirm that the SD card is authenticated prior to use.

### Procedure

- <u>Step 1</u> On the home page, select **Record** > **Record Control**.
- <u>Step 2</u> Configure the parameters.

Figure 8-2 Configure record control parameters

Max Duration	1	min(1-120)
Pre-Record	5	sec(0-5)
Record Mode	Auto      Manual      Close	e
Record Stream	Main Stream $\lor$	
Apply Refresh	Default	

Table 8-2 Parameters description of record control

Parameter	Description
Max Duration	The duration of the recording file.
Pre-Record	When an alarm occurs, the system saves recordings between the set time and the alarm to the recording file. If the value is set to 5 seconds, recordings of 5 seconds before the alarm will be stored in the recording file.
Record Mode	<ul> <li>Auto : The system records during the set recording time.</li> <li>Manual : The system starts to record following the configuration.</li> <li>Close : No recording action.</li> </ul>
Record Stream	The stream for recording, including main stream and sub stream

Step 3 Click Apply.

## 8.3 Time Plan

Set the time plan of event recording and alarm recording.

### **Background Information**

The system starts recording when an event or alarm is triggered within the scheduled time; and do not record beyond the schedule no matter what happens.

### Procedure

- <u>Step 1</u> On the home page, select **Record** > **Time Plan**.
- <u>Step 2</u> Set the time plan for recording.

#### Figure 8-3 Configure time plan



- 1. Click and drag the timeline to adjust the time period.
  - Yellow: event recording.
  - Red: alarm recording.
- 2. Enter the start time and end time in the text box.
- 3. Click **Copy**, select a day, and then click **Apply** to copy the current schedule to the selected day.

#### **Related Operations**

- Click **Clear** to delete all time plans.
- Click **Refresh** to restore the default time plan.
- Click a time line, and then click **Delete** to delete it.

## 8.4 Storage

Set the recording strategy and storage method for alarms and events when the disk is full. **Procedure** 

- <u>Step 1</u> On the home page, select **Record** > **Storage**.
- <u>Step 2</u> Configure the parameters.

Search Video	Record Cor	ntrol	Time Pla	n Stor	rage
Event Type		🔽 Ever	nt 🔽 A	larm	
Disk Full		<ul> <li>Ove</li> </ul>	rwrite (	) Stop	
Storage Metho	bd	Local	Storage		° •
Apply	Refresh	Defaul	t		

Figure 8-4 Storage

Table 8-3 Parameters description of storage

Parameter	Description
Event Type	Includes Event and Alarm.
	The recording strategy when the disk is full.
Disk Full	<ul> <li>Overwrite : Cover the early recording file when the disk if full.</li> <li>Stop : Stop recording when the disk is full.</li> </ul>
Storage Method	<b>Local Storage</b> is set by default and cannot be changed.

Step 3 Click **Apply**.

# 9 Search

Use this function to play local videos, and search for snapshots, logs on snapshots, and alarm output logs.

# 9.1 Snapshot Records

# 9.1.1 Configuring Snapshot Records

Search for the snapshot records within the defined period. The camera can store up to 10,000 records when no memory card is installed.

### Procedure

<u>Step 1</u> Select Search > Snapshot Record Search.

<u>Step 2</u> Configure the search conditions.

- Search Time Range : The camera will only search for records taken within this range.
- Event Type : You can select different types of events from the checkbox. The default event type is All images.
- **Capture Direction** : The direction of captured vehicles, including approaching and departing. Both directions are captured by default.
- (Optional) **Plate No.**: If you enter a plate number, the camera will only search for records related to this plate number.

<u>Step 3</u> Click **Search**, and then camera displays the results.

 $\square$ 

- Click disc, set the search time range, and then click **search**. You can see the report of vehicles that have passed during the set time period.
- There are 3 types of reports: Passed Vehicles Report, Report for Passed Vehicles in Allowlist, and Approaching and Departing Vehicles Report.
- <u>Step 4</u> (Optional) Click **Export All** or **Export by Time** to export all results or the searched results based on the conditions to your computer.

# 9.1.2 Sending Email

The scheduled email notification is supported when there is a snapshot record. You can configure the parameters to enable this function as required.

### Procedure

#### <u>Step 1</u> Select Search > Snapshot Record > Send Email.

- <u>Step 2</u> Click **Send Email**, and then configure the parameters.
  - Interval : The interval of email notification, including everyday, every week and every month.
  - **Time** : The specific time of email notification.
#### Figure 9-1 Email configuration



# 9.2 Alarm-out Port

Set the search conditions to search for alarm output.

#### Procedure

<u>Step 1</u>	Select Search	> Alarm-out Port.
---------------	---------------	-------------------

<u>Step 2</u> Configure the time range, and then click **Search**.

The camera displays the results.

<u>Step 3</u> (Optional) Click **Export All** or **Export by Time** to export all results or the searched results based on the conditions to your computer.

# 9.3 Parking Record

Set the search conditions to search for parking record.

#### Procedure

- <u>Step 1</u> Select **Search** > **Parking Record**.
- <u>Step 2</u> Configure the parameters.
  - Search Time Range : The camera will only search for records taken within this range.
  - **Parking Space No.** : You can search the parking record through the parking number. The default setting is **ALL**.
  - **Event Type**: You can search the parking records thought the event type. The default setting is **ALL**.
- <u>Step 3</u> (Optional) Click **Export All** or **Export by Time** to export all results or the searched results based on the conditions to your computer.

# 9.4 Passed Vehicles Records

Set the search conditions to search passed vehicles records.

#### Procedure

- <u>Step 1</u> Select Search > Passed Vehicles Records.
- <u>Step 2</u> Configure the parameters.
  - Search Time Range : The camera will only search for records taken within this range.
  - (Optional) **Plate No.**: If you enter a plate number, the camera will only search for records related to this plate number.
- <u>Step 3</u> (Optional) Click **Export All** or **Export by Time** to export all results or the searched results based on the conditions to your computer.

# 9.5 Search Picture

Use this function to verify if the watermarks on the snapshots stored on your computer are tampered.

Procedure

- <u>Step 1</u> Select **Search** > **Picture Query**.
- <u>Step 2</u> Click **Browse**, and select the folder where the snapshots are stored.
- Step 3 Select a snapshot which needs to be verified, and then click **Open**.

Double-click a snapshot to view it.

<u>Step 4</u> Click **Watermark**. The camera starts verifying whether the snapshot has watermark and displays the results on the list under **Watermark**.

# 9.6 Search Video

# 9.6.1 Record

You can play videos that are stored on your computer.

### Procedure

- <u>Step 1</u> Select Search > Search Video > Record.
- <u>Step 2</u> Click **Select File**, and then open a video stored on your computer.

You can now play the video directly on this page.

# 9.6.2 Watermark

You can verify whether the watermarks of local recordings are tampered.

### Prerequisites

Go to Stream, enable Watermark, and then set the corresponding Watermark String. The default character is DigitalCCTV.

#### Procedure

- <u>Step 1</u> Select Search > Search Video > Watermark.
- <u>Step 2</u> Click **Select File**, and then open a file that you want to verify.
- Step 3 Click **Watermark**.

The camera displays the result under Watermark Info.

# **10 Setting**

This section introduces the basic setting of the camera, including the configuration of Local, Camera, Network, Event, Storage, System, System Information and Log.

For **Camera** and **System**, you can go to the configuration page through two methods. This section uses method 1 as an example.

- Method 1: Click . and then select the corresponding item.
- Method 2: Click the corresponding icon on the home page.

# 10.1 Local

You can select a protocol and configure the storage paths for live snapshot, live record, playback snapshot, playback download, and video clips.

#### Prerequisites

You must install the plug-in first. Configure any parameter, and then a prompt will be displayed on the bottom of the page. You can follow the instructions to install the plug-in.

If you do not install the plug-in, images and videos will be stored to the default path set on the browser.

### Procedure

Step 1 Se

Select > Local.

<u>Step 2</u> Configure the parameters.

#### Table 10-1 Parameters description local

Parameter	Description				
Protocol	You can select the network transmission protocol from <b>TCP Port</b> , <b>UDP Port</b> and <b>Multicast</b> .				
	Before selecting <b>Multicast</b> , make sure that you have set the <b>Multicast</b> parameters. For details, see "10.4.5 Multicast".				
Picture and Storage Path Naming	You can reset the storage path by referring to the naming parameters. Click <b>Help</b> for more details.				
Live Record	The recorded video of live page. The default storage path is C:\Users\admin \WebDownload\LiveRecord.	Admin in the path refers to the account being			
Live Snapshot	The snapshot of live page. The default storage path is C:\Users\admin \WebDownload\LiveSnapshot.	uscu.			

Step 3 Click **Apply**.

# 10.2 ANPR

# 10.2.1 Setting Snapshot

You can set snapshot rule of the camera.

Procedure

Ston 1	Select 0	Snanshot
<u>step i</u>	Select	Snapshou

<u>Step 2</u> Configure the parameters.

Table 10-2 Parameters description of snapshot

Туре	Parameter	Description		
	Capture Mode	<ul> <li>Loop : Snapshots will be taken when targets enter a loop.</li> <li>Video : Snapshots will be taken when video analyzes the targets.</li> <li>Mix Mode : Combine both loop and video for taking the snapshots.</li> </ul>		
General Parameters	Capture Direction	<ul> <li>Vehicle Body Trajectory : Capture is triggered by vehicle body trajectory.</li> <li>Plate Trajectory : Capture is triggered by license plate trajectory.</li> <li>Self-adaptive : Capture is primarily triggered by license plate trajectory; if no license plate is detected, the vehicle body trajectory triggers the capture.</li> </ul>		
	Same Plate Capture Interval	Set the time interval during which one plate can only be captured once.		
Video Mode Parameters	Scene	<ul> <li>Vehicle Body Trajectory : Applicable to scenes with large-sized vehicles.</li> <li>Plate Trajectory : Applicable to scenes with small-sized vehicles.</li> <li>Self-adaptive : The camera will automatically adapt to the scene.</li> </ul>		
set to <b>Video</b> or <b>Mixed</b> Mode.	Unlicensed Vehicle Snapshot	Click to enable the capture towards unlicensed motor vehicles.		
	Sensitivity	You can configure the sensitivity level according to the actual scenario. It is set <b>High</b> by default.		

Туре	Parameter	Description	
	Plan	<ul> <li>Set the scheme of snapshots triggered by the loop.</li> <li>Single Loop : A single loop is set. It will take a snapshot when the vehicle enters a loop.</li> <li>Dual Loop : 2 single loops are placed several meters apart. It is used to determine the driving direction of the vehicle. The 1N1 signal is triggered firstly, then it will take a forward snapshot when the 1N2 signal is triggered.</li> </ul>	
Loop Mode Parameters	Loop1	Set the loop trigger mode.	
Only available when the <b>Capture Mode</b> is set to <b>Loop</b> or <b>Mixed</b> <b>Mode</b> .	Loop2	<ul> <li>Do Not Trigger : No capture is triggered.</li> <li>Rising Edge : Capture is triggered when the vehicle enters loop.</li> <li>Falling Edge : Capture is triggered when the vehicle exits the loop.</li> <li>When the scheme is Single Loop, then loop 2 cannot be set.</li> </ul>	
	Max Vehicle Pass Time	Set a time period, during which a vehicle enters the first loop and triggers the second, the camera only takes snapshots for the first trigger.	
	Enable	Click 🗩 to enable the <b>Scheduled Snapshot</b> .	
Scheduled Snapshot	Interval	Configure the capture interval. The range is 1–10 seconds. The default setting is 3 seconds.	
	Times	The capture times. The range is 1–10 times. The default setting is twice.	

Step 3 Click Apply.

# **10.2.2 Configuring AI Setting**

# 10.2.2.1 Intelligent Analysis

You can set vehicle recognition parameters, recognition mode, and other functions. **Procedure** 

Step 1 Select Se

<u>Step 2</u> Configure the parameters.

Parameter	Description
Detection Type	Select the type of target to be detected. <b>Motor Vehicle</b> is selected by default.
Vehicle Detection Sensitivity	Set the sensitivity of vehicle detection. The higher the value is, the easier targets will be detected.
Al Attribute Settings	Select parameters such as type, logo and color that can be recognized by the camera.
Advanced	Configure advanced vehicle recognition function through algorithm. Click $\textcircled{0}$ to view the advanced algorithm formula.

Table 10-3 Parameters description of intelligent analysis

Step 3 Click **Apply**.

# 10.2.2.2 Smart Detection

The camera can trigger blocklist alarms when vehicles in the blocklist are detected. When a blocklist alarm is triggered, the camera will link the alarm channels you select and perform the functions you specify. For backing and leaving events, the camera will take snapshots of the vehicles.

### Procedure

#### <u>Step 1</u> Select Setting > ANPR > AI Setting > Smart Detection.

Alarm-out Port	
Alarm Channel	1 2 Alarm OUT 1 and 2 are normally used to control the barrier.
Post-alarm	10 sec (10-300)
Send Email	
Select Image	Original Image I Plate Cutout
raffic Standstill	60 sec (0-3600)
raffic Standstill Stay Time	60 sec (0-3600)

Figure 10-1 Smart detection

<u>Step 2</u> Configure the parameters, and then click **Apply**.

Table 10-4 Parameters description of smart detection

Parameter	Description
Alarm-out Port	Click O to enable alarm-out ports so that the camera sends alarm signals to the alarm channels you select when an alarm is triggered.
Alarm Channel	Select one or more alarm channels to send alarm signals to.

Parameter	Description
Post-alarm	The camera will keep sending alarms signals for the defined period after the alarm ends.
Send Email	Click O to enable the function so that the camera will send an email to the defined email address when an alarm is triggered.
	For how to configure the email address, see "10.4.7 Email".
Select Image	Select the type of image the camera will send to the email address. If you want to use this function, you must enable the <b>Send Email</b> function.
	<ul> <li>Original Image : The complete image taken by the camera.</li> <li>Plate Cutout : A cutout image of the number plate.</li> </ul>
Traffic Standstill	Click (Contended) to enable the function. Enter <b>Stay Time</b> on a scale from 0 to 3600 seconds. Vehicles that loiter in the area for an exceeded period of time will be captured.
Backing and Leaving	Click D to enable the function. A vehicle that crosses the detection line and is captured will be captured again when it reverses.

Step 3 Click **Apply**.

# 10.2.3 Image Configuration

Set the overlapping OSD (On-screen Display) information on video and image.

# 10.2.3.1 Original Picture OSD

You can set the extra information you want to display on snapshots.

# Procedure

Step 1 Select Se

Original Picture OSD	Size Cutout Co	onfig							
			203.0014.05439	Global Config					
				Black Edge L	ocation Al	oove			
	1			OSD Separat	or 💿	Blank 🔘 Vertical Ba	ir 🔾 Custom		
Area1 +	1	8							
OSD Option	Recommend	d Overlay Cle	ar Line Feed						
Time	Day	Location	Line Feed	Snapshot Info					
				Time	Location	Plate No.	Vehicle Color	Day	
Plate No.	Plate Color	Vehicle Color	Logo	Anti-counterfei	Logo	Trigger Source	Vehicle Type	Capture Directi	
Vehicle Type	Trigger Source	Line Feed	Anti-counterfei	Region	Confidence Leve	Vehicle Front or	Custom		
Display Settings									
Font Color	A								
Font Size	56								
OSD Location	X 0	Y 0							

#### Figure 10-2 Original picture OSD

<u>Step 2</u> Select the location of the black edge.

You can put the OSD information on the black bar to display it clearly.

- **Above** : A black bar will be generated on the top on snapshots.
- Below : A black bar will be generated on the bottom on snapshots.
- None : There will be no black bar on snapshots.
- <u>Step 3</u> Configure the OSD separator.

Different types of information will be separated by the separator you select. For example, the OSD information includes time and plate number. If you select the OSD separator to be **Vertical Bar**, then the OSD information will be "2023-02-22|A12345".

- <u>Step 4</u> Configure the OSD information to be displayed.
  - 1. Click a type of information in **Snapshot Info** to add it to the **OSD Option** section.
    - Click **Recommend Overlay** and then the camera will automatically add various types of information.
    - To delete any type of information, hover your mouse over it, and then click <sup>1</sup>. Or you can click **Clear** to delete all the information that have been added.
    - **Line Feed** is used to separate the information into different lines. See the example below for reference.

Figure 10-3 Line feed



2. Drag to adjust the order of information.

#### Figure 10-4 Adjust the order



3. Click a type of information, and then configure its details.

Table 10-5 Parameters description of original picture OSD

Parameter	Description
With ms	Select whether to display millisecond. This parameter is only available for <b>Time</b> .
Drofty	The information to be displayed before the type of information you are configuring.
Prefix	For example, a prefix "Time of trigger:" for <b>Time</b> can be "Time of trigger: 2023-02-23 09:58:41".
Suffix	The information to be displayed before the type of information you are configuring.
	For example, a prefix "Time of trigger:" for <b>Time</b> can be "Time of trigger: 2023-02-23 09:58:41".
Contents	Enter the fixed content that will be displayed the same on each snapshot. This parameter is only available for <b>Location</b> and <b>Custom</b> .
	Select the number of separators to separate the information you are configuring with other types.
Deminiter Quantity	For example, select the quantity to 5 when the OSD separator is set to Blank : 2023-02-23 09:35:06.840 AB12345 Vehicle

<u>Step 5</u> Configure the font color and size.

<u>Step 6</u> Adjust the position where you want to display the OSD information by entering the coordinates next to **OSD Location** or dragging it on the video.

If you have configured the black bar, adjust the position so that the OSD information will be displayed on the black bar to display it clearly.

Step 7 Click **Apply**.

### 10.2.3.2 Size

Configure the quality of snapshots.

Procedure

- Step 1 Select Se
- <u>Step 2</u> Configure the parameters.
  - **Resolution** : This parameter cannot be configured.
  - **Control Mode** : Select a mode to control the quality of snapshots.
  - **Quality** : When setting the control mode to **Quality**, configure the quality of snapshots. The higher the value, the better quality the snapshots will be.

• **Size**: When setting the control mode to **Size**, configure the size of snapshots. The higher the value, the better quality the snapshots will be.

Step 3 Click Apply.

# 10.2.3.3 Cutout Configuration

Enable this function and the camera will cut out a picture of the plate numbers in snapshots, and then save them to the storage path.

#### Procedure

<u>Step 1</u> Select **Select** > ANPR > Image Config > Cutout Config.

<u>Step 2</u> Configure the parameters.

- **Plate No.**: The camera will cut out pictures of the plate number and save them to the storage path.
- Vehicle Body Cutout : The camera will cut out pictures of the vehicle bodies and save them to the storage path.

You can select both of the 2 options at the same time.

• **Plate Overlay**: Click **Enable**, and then the camera will add a picture of the plate number of the vehicle to the snapshot. You can select the position and size of the plate number from the **Overlay Position** and **Overlay Size** drop-down lists.

Step 3 Click Apply.

# **10.2.4 Vehicle Blocklist and Allowlist**

# 10.2.4.1 Fuzzy Match

When comparing the actual plate numbers to those in the allowlist for barrier control, this function allows the camera to misread certain characters in the plate numbers so that a vehicle can still pass even if the camera is unable to recognize its plate number exactly.

#### Procedure

Step 1 Select Se

<u>Step 2</u> Click **C** to enable the function.

<u>Step 3</u> Configure the parameters.

Table 10-6 Parameters description of fuzzy match

Parameter	Description		
The snapshot is missing the first or last character of the plate	You can enable one or both of these 2 options.		
The snapshot has 1 character added to either end of the plate			
Allow the system to misread some of the characters on the plate	Select the number of characters the camera is allowed to misread on a plate number. If you select 0, this parameter will be automatically not enabled, with <b>Number of characters</b> <b>allowed to be misread</b> also being not enabled.		

Parameter	Description
Number of characters allowed to be misread	This parameter allows the camera to misread certain characters as other ones. You can add up to 6 rules. For example, a 0<->D rule allows the barrier to open if the camera recognizes A0123 to AD123, or vice versa.

Step 4 Click **Apply**.

# 10.2.4.2 Allowlist

If the barrier control is set to **Open barrier by allowlist**, only vehicles on the allowlist can pass. You can add up to 110,000 records.

### Procedure

# <u>Step 1</u> Select **Select** Select Selec

Step 2 Add vehicles.

- Add them one by one.
  - 1. Click Add.
  - 2. Configure the information of the vehicle, and then click **OK**.

Table 10-7 Parameters description of allowlist

Parameter	Description			
Plate No.	(Required) Enter the plate number of the vehicle.			
Owner Name	Optional) Enter the name of owner of the vehicle.			
Card	(Optional) Enter the parking card number.			
Start Time	Configure a period for this vehicle to pass the barrier.			
End Time	<ul> <li>Within the period, the status of the vehicle will be Active, and the vehicle can pass the barrier.</li> <li>Outside this period, the status of the vehicle will be Expired, and the vehicle cannot pass the barrier.</li> </ul>			
Add More	Select the checkbox, and then you can continue add another vehicle after you click <b>OK</b> .			

• Add them in batches.

- 1. Click **Import**.
- 2. Click **Download Template**, and then save the template to your computer.
- 3. Enter the information of the vehicles in the template.
- 4. Click Select File , select the template, and then click Open.

All the vehicles are imported to the allowlist.

### **Related Operations**

- Import information of vehicles on the allowlist: Click **Import**, and then upload a file of vehicle information.
- Export information of vehicles on the allowlist: Click **Export**, and then select to enable or disable encryption.
- Edit the information of a vehicle: Click *d* of a vehicle to edit its information.

- Delete vehicles one by one: Click a of a vehicle to delete it from the allowlist. If barrier control by allowlist is enabled, this vehicle will not be able to pass.
- Delete vehicles in batches: Click **Clear** to delete all the vehicles from the allowlist. Please be advised that this operation cannot be undone.
- Delete expired vehicles: Vehicles that are expired will not be able to pass the barrier. You can click **Clear Expired Data** to delete them from the allowlist.

# 10.2.4.3 Blocklist

A vehicle in the blocklist is not able to pass the barrier. You can add up to 110,000 records.

Select **Setting** > **ANPR** > **Vehicle Blocklist/Allowlist** > **Blocklist**. The configuration procedures are similar to those of allowlist. For details, see "10.2.4.2 Allowlist".

# **10.2.5 Configuring Barrier Control**

# 10.2.5.1 Barrier Control

You can set the barrier control mode, and configure information of opening, and closing barrier. **Procedure** 

- Step 1 Select <a>> ANPR > Barrier Control.</a>
- <u>Step 2</u> Configure the parameters.

Table 10-8 Parameters description of barrier control

Parameter	Description
Scheduled Barrier Always Open	Click Time Plan Table to enable this function, and then click Time Plan Table to set the period for which the barrier remains open. For details to set the time plan, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".
Scheduled Barrier Always Closed	Click Time Plan Table to set the period for which the barrier remains closed. For details to set the time plan, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".

Parameter	Description					
	Triggers alarm through different modes, and remotely controls the barrier opening and close.					
	• All Vehicles : When the camera captures any vehicle, it outputs an open barrier signal.					
	<ul> <li>Licensed Vehicles : When the camera captures any plate, it outputs an open barrier signal.</li> </ul>					
Barrier Control Mode	<ul> <li>Allowlist : When the camera captures vehicles that are on the allowlist or conform to fuzzy matching, it outputs an open barrier signal.</li> </ul>					
	<ul> <li>Command (Platform) : The camera outputs an open barrier signal when it receives a command from the platform.</li> </ul>					
	If you only enable <b>Command (Platform)</b> , you can specify the control mode if the platform is offline.					
	<u>O-ni</u>					
	You can set barrier opening control to <b>Allowlist</b> and <b>Command</b> ( <b>Platform)</b> at the same time.					
Barrier Opening	Alarm Channel : Alarm linkage output port. Select the					
	corresponding channel for alarm signal output according to the field connection.					
	<ul> <li>Duration : The duration that the barrier opening or closing signal lasts.</li> </ul>					
Barrier Closing	• Vehicle Queuing Mode : When enabled, the system will identify a vehicle queuing before an authorized vehicle and sends alarm. You can enter the duration for alarm output, with a scale from 1 to 10 seconds.					

## Step 3 Click Apply.

# 10.2.5.2 Remote Control

Remote control for barrier opening is supported on ITC413 series products. You can configure it as needed.

Parameter	Description					
Warning Light	Click 🔍 to enable the function.					
Duration	You can configure the flashing duration of the red/blue alarm light. The default setting is 10 seconds. The range is 10 seconds–3,600 seconds.					
Connect or Disconnect	<ul> <li>Click Connect, press and hold the learning button on the remote control for 10 seconds, and then the remote control will connect to the camera.</li> <li>Click Disconnect to break the connection between the remote control and the camera.</li> </ul>					

# 10.2.6 Configuring RS-485 Settings

You can configure RS-485 serial protocol of external devices. After configuration, you can set related parameters of the device on the web client of the camera.

## Procedure

<u>Step 1</u>

Select > ANPR > RS-485 Settings.

<u>Step 2</u> Configure the parameters.

The camera supports multiple protocols.

DHRS

Figure 10-5 DHRS parameters

otocol	DHRS	Data Bit	8 ~ ~	Stop Bit	
ud Rate	115200	Parity	None 🗸		
HRS External Devi	ice				
Ø					
S-485 Illuminator	LED Screen				
Offline	Offline				
RS-485 Illuminator	8				
Version	-				
Working Mode	Auto				
Brightness		+ 25			
Default Environment	Bri –	+ 30			
To configure R	S-485 illuminators, please go to Ca	amera > Image > General	. This page only displays information.		

- Working Mode : Select a working mode for the light. If you select By Time, you need to configure the time schedule. For details, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".
- **Brightness** : The higher the value, the brighter the video.
- Default Environment Brightness : Set a threshold for the automatic switch of continuous light. You can drag the slider to adjust the value. If the current environment brightness is lower than the threshold, the continuous light is on. Otherwise, the continuous light is off.
- RS-485 Transparent Transmission

The third-party platform can control the RS-485 output of the camera through RS-485 transparent transmission, and then you can connect external devices.

Trigger capture through transmitting capture command. To test the RS-485 transparent transmission sending and receiving conditions, select **Send in hexadecimal**, and then click **Open** on the right side of the **Information Received** section.

Figure 10-6 RS-485 Transparent transmission

Serial Port1 Serial Port2								
Protocol	Transparent Serial Port	Data Bit	8			Stop Bit		
Baud Rate	115200	Parity	None					
Transparent Serial Por	t							
Information Received					Open			
				11	Clear			
Information to be Sent								
				10	Clear			
Send in hexadecimal								
Apply Refresh	Default							

• Push Data through Serial Port

You can configure the serial port push information. The camera pushes the snapshots to the third serial collection device through RS-485.

When there are two ports, serial port push protocol is only available for serial port 2.

Figure 10-7 Push data through serial port

Serial Port	Serial Port2				
Protoco Baud Ra	Push Data throug	h Seria > Data Bit	8 None	<ul><li>✓ Stop Bit</li><li>✓</li></ul>	
Push [	Data through Serial Port				
Quick C	Config		General		
Basic			Tag Tail	aabb	
	Name	Naming Format	Tag Head	aa55	
	Plate No.	16 Bytes	Encoding Format	UTF-8	
	Confidence Level	1 Byte	Verification Type	None	
	Plate Recognized	1 Byte			
	Plate Area	8 Bytes			
	Province	16 Bytes			
	Allowlist Expiration Time	4-Byte Timestamp V			
Example	e aabb41313233343	536000000000000000000aa55			
Apply	Refresh Default				

#### Table 10-10 Parameters description of RS-485

Parameter		Description		
	Message Type	Select one or more items to be sent to the third serial collection device.		
Quick Config	message type	Hover your mouse over the items to see their explanations.		
	Example	The format of the data based on the items you select.		
	Basic	The camera will automatically select certain items by default.		
	Move Up/Down	Click all and then hold one item to move it up or down.		

Parameter		Description	
	Tag Tail	The tag tail of data package. It is <b>aabb</b> by default.	
General Config	Tag Head	The tag head of data package. It is <b>aa55</b> by default.	
	Encoding Format	Select encode type from <b>UTF-8</b> (default) and <b>GB2312</b> .	
	Verification Type	Select check mode from <b>Space</b> , <b>SUM Check</b> and <b>BCC Check</b> .	

Step 3 Click Apply.

# **10.2.7 Configuring LED Screen**

Connect the LED display with the camera through RS-485, and then you can configure the status, display type, display color, action, speed, and more parameters of the LED.

## Procedure

# Step 1 Select Se

Figure	10-8	LED	screen
--------	------	-----	--------

Working Mode(Control sett	tings will also be applied to Voice Broadcast	function)				
● Standalone Mode 🔾	Standalone Mode      Partially Managed Mode (Platform)     Managed Mode (Platform)					
Screen Control						
Normal Vehicle Pas	ssing					
No.	Туре	Contents	Text Color	Text Effect	Effect	
1	Plate No. 🗸		Red $\vee$	Self-adaptive $\vee$	Scroll Left V	
2	User Type $\lor$		Red V	Self-adaptive $\vee$	Scroll Left V	
3	Date V		Red 🗸	Self-adaptive $\vee$	Scroll Left V	
4	System Time 🛛 🗸		Red V	Self-adaptive $\vee$	Scroll Left V	
Full Screen	Full Screen					
Scrolling Speed	4 ~					
Passing Info Appears O	Passing Info Appears O 30 V					
Brightness Adjustment	ness Adjustment Auto v					
Augment Brightness – + 5						
Self Check	Never $\vee$					
Apply Refresh De	fault					

<u>Step 2</u> Configure the parameters.

Parameter		Description		
Working Mode		<ul> <li>Set the working mode for the screen.</li> <li>Standalone Mode : Display as configured, and not controlled by any platforms.</li> <li>Partially Managed Mode (Platform) : Select this to allow the platform to control part of the screen information.</li> <li>Managed Mode (Platform) : Grant the platform complete control over the display information on the screen.</li> </ul>		
Screen Control		Set the color and action of display information when vehicles pass under normal state. The screen will display information as configured during the period for either status.		
	Scrolling Speed	The rolling speed of the information on the screen.		
	Passing Info Appears On- screen for	The display duration of the passing vehicle information on the screen.		
	Brightness Adjustment	<ul> <li>The display brightness of the screen. Auto and Manual are available.</li> <li>Auto: The display brightness will be automatically adjusted based on the current lighting conditions.</li> </ul>		
		• <b>Manual</b> : The display brightness will be manually adjusted.		
	Augment Brightness	You can drag the slider for increased brightness. The higher the value, the brighter the screen.		
Full Screen	Intensity	You can manually drag the slider to fine-tune the brightness level. The higher the value, the brighter the screen.		
	Self Check	Test the screen for defects. <b>Never</b> and <b>Auto</b> are available. When <b>Auto</b> is selected, you can configure th time for self-test.		
	Screen Display Effect	<ul> <li>If information sent from the platform includes the 3 parameters (text effect, effect, and scrolling speed) for LED screen, the screen will display according to these parameters.</li> <li>If information sent from the platform does not include the 3 parameters, the screen will display according to the parameters set on the camera.</li> </ul>		
		then the screen will display according to the parameters set on the camera.		

### Table 10-11 Parameters description of LED screen

Step 3 Click Apply.

# 10.2.8 Configuring Broadcast

You can configure the broadcast content for when vehicles pass, and the volume and video encoding settings for the broadcast.

## 10.2.8.1 Event Broadcast

Configure the event broadcast settings. The camera will broadcast the customized content when specific events occur.

### Procedure

**<u>Step 1</u>** Select **Select** > **ANPR** > **Audio Broadcast** > **Event Broadcast Settings**.

<u>Step 2</u> Click **C** to enable the function.

Type	Enable	Play Mode	Audio Content	Interval sec (1-20))	Duration sec (10-3600))
.,,,,	Liable	, lay Wode	Augo Content	intervar sec (1-20))	Surdion sec (10-5000))
Intrusion		Text $\lor$	Invade	2	60
Loitering Detection		Text $\lor$	Loitering	2	60
Barrier Opening Warning		Text v	Please Leave Quickly	2	60

Figure 10-9 Broadcast content

<u>Step 3</u> Click  $\bigcirc$  to enable the event types.

<u>Step 4</u> Configure the play mode, including **Text** and **File**.

- Text: You can customize the audio content by entering text in Audio Content.
- File: The audio files uploaded will be played.

#### $\square$

Select **ANPR** > **Audio Broadcast** > **Audio File** to upload audio files. For more details, see "10.2.8.4 Audio File".

<u>Step 5</u> Configure the play time, including **Interval sec** and **Duration sec**.

- Interval sec: Set an interval at which an audio should be played, with a scale from 1 to 20 seconds.
- **Duration sec**: Enter the audio playback time, with a scale from 10 to 3600 seconds.
- Step 6 Click **Apply**.

# 10.2.8.2 Passing Vehicles

Configure the broadcast content, and the camera will broadcast the content when vehicles pass.

Only certain devices support this function.

### Procedure

Step 1 Select <a>> ANPR > Audio Broadcast > Passing Vehicles Broadcast.</a>

#### <u>Step 2</u> Enable one or more options.

Figure 10-10 Broadcast content

Event Broadcast Settings	Passing Vehicles Broadcast	Volume/Encoding	Settings Au	udio File				
Working Mode Audio Content	Standalone Mode Clear Not effective in m	anaged mode						
Plate No. Pa	arking Duration Parking Fe	e	Plate No.	Parking Duration	Parking Fee	User Type	Expiration Date	Entry Time
User Type Expiration Date			Exit Time Welcome Have a nice trip		Custom Remarks	Welcome home		
		н	lave a safe trip					
Apply Refresh	Default							

<u>Step 3</u> Configure the content to be broadcasted.

1. Click an item on the right to add it to the content.

To delete any type of information, hover your mouse over it, and then click <sup>10</sup>. Or you can click **Clear** to delete all the information that have been added.

2. Drag to adjust the order of information.

Figure 10-1	Adjust the	order
-------------	------------	-------

Parking Duration	Parking Duration	Plate No.

3. Click a type of information, and then configure the prefix and suffix content.

Step 4 Click Apply.

### 10.2.8.3 Volume/Encoding

Configure the volume for voice broadcast.

 $\square$ 

This function is only available for select models.

#### Procedure

<u>Step 1</u> Select **Select** > ANPR > Audio Broadcast > Volume/Encoding Settings.

<u>Step 2</u> Configure the parameters.

Table 10-12 Parameters description of volume/encoding

Parameter	Description		
Input Volume	The volume of the sound received by the camera.		
Audio Output Type	Two types are available, including camera audio output and camera speaker.		
Output Volume	The volume of the voice broadcast.		
Voice Speed	The speed for the voice broadcast.		

Step 3 Click **Apply**.

# 10.2.8.4 Audio File

Upload audio files for broadcast content.

#### Procedure

Step 1 Select Se

Step 2 Click **Add Audio File** to upload files.

Requirements:

Maximum file size limit: 1024 k; Supported audio format: WAV; Audio channel: Mono; Bit depth: 16 bit; Sample rate: 8KHZ/16KHZ/32KHZ/48KHZ/64KHZ

### **Related Operations**

- Click to play the audio.
- Click 📥 to download the audio.
- Click 👼 to delete the audio file. Default files cannot be deleted.

# **10.2.9 Setting Device Test**

### 10.2.9.1 Device Test

You can test the barrier opening and closing, capture, display content, voice broadcast, and abnormal configuration modules to see if they work as configured. You can also export related device information.

#### Procedure

Step 1 Select Se

Figure 10-12 Device test

Device Test Capture Adjustment Info Collection Log					
Test Barrier Opening/Cl	Open Close				
Test Capture	Test AB12345	Approaching $\vee$			
Test Screen Display	Test Welcome				
Test Voice Broadcast	Test Welcome	Please note that some characters are not available on some models.			
Red/Blue Alarm Indicator	Test				
Check for Abnormal Co	Check				
Export Device Info	Basic Info Device Config				
Export	Log 🗌 Encrypt Log Backup				

<u>Step 2</u> Test if different functions are working normally.

Parameter	Description	
Test Barrier Opening/Closing	Click <b>Open</b> or <b>Close</b> to test whether the barrier responds correctly.	
Test Capture	Enter a plate number, click <b>Test</b> to trigger capture, and view the snapshot in the <b>Live</b> page.	
Test Screen Display	Enter some information, click <b>Test</b> , and view whether the information is correctly displayed on the LED screen.	
Test Voice Broadcast	Enter some information, click <b>Test</b> to check whether the device plays the sound normally.	
	Voice broadcast is only available on select models.	
Red/Blue Alarm Indicator	Click <b>Test</b> to check whether the red/blue alarm indicator performs normally.	
Check for Abnormal Config	Click <b>Check</b> , and system checks abnormality automatically.	
Export Device Info	Select the information of the device, and export it in batches.	
Export	Export logs to your computer. Select <b>Encrypt Log Backup</b> and configure the password to secure the logs. You need the password to access the logs.	

#### Table 10-13 Parameters description of device test

# 10.2.9.2 Capture Adjustment Information

You can overlay shield area box, vehicle body box, license plate box, vehicle body trajectory, plate trajectory, and capture area on the snapshots to assist you in checking whether the snapshots are taken as you require.

### Procedure

- <u>Step 1</u> Select **Select** Select **Select** Select Sel
- <u>Step 2</u> Enable **Displays rules and tracking info**, and then select the types of information to be displayed.
- Step 3 Click Apply.
- <u>Step 4</u> Go to the **Live** page, and then click is to manually capture a license plate. On the snapshot, you can see the rules and tracking information you selected. If they do not meet your requirements, you can adjust them by repeating the steps above.

# 10.2.9.3 Collection Log

The camera supports collecting operation logs to track errors.

#### Procedure

Step 1 Select Select Select Selection Log.

<u>Step 2</u> Turn on the toggle next to **Enable** to enable the function.

#### Figure 10-13 Collection log

Enable	
Туре	✓ Info Recognized by ✓ Device Status
Subscribe for logs	
Storage Path	C:\LogDownload Browse
Apply Refresh	Default

- <u>Step 3</u> Select one or more types of log to collect.
- <u>Step 4</u> Click **Browse** to select a path to save the logs, and then turn on the toggle next to **Enable** to enable **Subscribe for logs**.
- Step 5 Click **Apply**.

# **10.2.10 Linked Camera Settings**

In a one-way traffic environment with a dedicated entry and exit point, you can configure entrance and exit cameras to manage the remaining parking spaces.

## Procedure

<u>Step 1</u>	Select 🜻	> ANPR >	Linked	Camera	Settings.
---------------	----------	----------	--------	--------	-----------

<u>Step 2</u> Configure the parameters.

Table 10-14 Parameters description of linked camera

Parameter		Description
Main Camera	Enable	Click 🜑 to enable the function.
	Туре	Select the main camera as either an entrance camera or an exit camera based on its installation location.
	IP Address	The IP address of the sub camera.
	Port	The port of the sub camera.
	Username	The user name of the sub camera.
Sub Camera	Password	The password of the sub camera.
	Туре	The type of the sub camera. If the main camera is an entrance camera, then the sub camera is automatically set as an exit camera. Vice Versa.
Passed	TotalParkSpace	The total parking spaces.
Vehicles Records	UsedParkSpace	The used parking spaces.

# 10.3 Camera

This section introduces the camera setting, including image and encoder parameters.

 $\square$ 

The parameters might vary with different models.

# **10.3.1 Setting Image Parameters**

Configure image parameters according to the actual situation, including image, exposure, backlight, white balance, day/night, and light.

# 10.3.1.1 General Parameters

This section provides guidance on configuring parameters such as image brightness, contrast, saturation, and hue.

## Procedure

Step 1	Select 🜻	> Camera > Image > Ge	eneral.

<u>Step 2</u> Configure the parameters.

Parameter	Description
	Adjust the overall image brightness. Change the value when the image is too bright or too dark.
Brightness	The bright and dark areas will have equal changes. The image becomes blurry when the value is too high. The recommended value is from 40 to 60. The range is from 0 to 100.
	It is 50 by default. The higher the value is, the brighter the image becomes.
	Change the value when the image brightness is proper but contrast is not enough.
Contrast	<ul> <li>If the value is too big, the dark area is likely to become darker, and the bright area is likely to be overexposed.</li> <li>The picture might be blurry if the value is set too small. The recommended value is from 40 to 60, and the range is from 0 to 100.</li> </ul>
	It is 50 by default. The higher the value is, the more obvious the contrast between the bright area and dark area will become.
	Adjust the color vividness, and will not influence the image overall brightness.
	<ul> <li>The image becomes too flamboyant if the value is too big.</li> </ul>
Saturation	<ul> <li>The image is not flamboyant enough if the value is too small. The recommended value is from 40 to 60, and the range is from 0 to 100.</li> </ul>
	It is 50 by default. The higher the value is, the more flamboyant the image becomes.
Gamma	Adjust the image brightness level. The higher the value is, the brighter and blurrier the image becomes.

Table 10-15 Parameters	description of	f general
------------------------	----------------	-----------

Parameter		Description
	Fill Light	Includes <b>IR Mode</b> or <b>White Light</b> . This option might not be configurable because certain models only provide 1 mode.
	Day/Night	<ul> <li>Color : Applicable during the day. The image is shown in colors.</li> <li>Auto : Set a value for brightness. When the brightness is higher or lower than the value, the image shows in colors or black and white respectively.</li> <li>B/W : Applicable during nights. The image is black and white.</li> <li>By Time : The IR light will only be turned on during the periods you defined. When the IR light is on, the video will be brighter. For how to configure the periods, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".</li> <li>This parameter is only configurable when Fill Light is set to IR Mode.</li> </ul>
	Default Environment	Set a threshold for the automatic switch of fill light. You can drag the slider to adjust the value. If the current environment brightness is lower than the threshold, the fill
Camera	Brightness	light is on. Otherwise, the fill light is off.
Illuminator	Work Mode	<ul> <li>Always Off : Set the IR light to always off.</li> <li>Always On : Set the IR light to always on.</li> <li>Auto : Automatically turn on or off the IR light according to the configured Day/Night mode.</li> <li>Only applicable when Fill Light is set to IR Mode.</li> </ul>
		<ul> <li>Always Off : Set the white light to always off.</li> <li>Always On : Set the white light to always on.</li> <li>Auto : Automatically turn on or off the white light according to the defined default environment brightness.</li> <li>By Time : The white light will only be turned on during the periods you defined. For information on configuring the periods, see"10.5.1.1 Enabling Alarm-in and Alarmout Ports".</li> <li>Only applicable when Fill Light is set to White Light.</li> </ul>
	Brightness	Set the illumination intensity when there are no vehicles passing. The higher the value is, the brighter it will be.

Parameter		Description
RS-485 Illuminator	Working Mode	<ul> <li>Auto : The RS-485 illuminator will be automatically turned on or off according to the current ambient brightness.</li> <li>Always Off : Set the RS-485 Illuminator to always off.</li> <li>Always On : Set the RS-485 Illuminator to always on.</li> <li>By Time : The RS-485 illuminator will only be turned on during the periods you defined. For information on configuring the periods, see"10.5.1.1 Enabling Alarm-in and Alarm-out Ports".</li> </ul>
	Brightness	Set the illumination intensity of the RS-485 illuminator when there are no vehicles passing. The higher the value is, the brighter it will be.
	Default Environment Brightness	Set a value for the automatic switch of RS-485 illuminator. When the current ambient brightness is lower than the value, the RS-485 Illuminator is on; otherwise, the RS-485 illuminator is off.

Step 3 Click **Apply**.

# 10.3.1.2 Shutter Parameters

This section provides guidance on configuring camera shutter, including shutter mode, exposure mode, gain mode, and scene mode.

# Procedure

<u>Step 1</u> Select **Select Select Sele** 

<u>Step 2</u> Configure the parameters.

Pamameter	Description	
3D NR	3D NR	Select <b>Enable</b> to enable the function.
	2D NR Level	Spatial video denoising. The higher the value, the fewer the noise.
	3D NR Level	Temporal video denoising. The higher the value, the fewer the flicker noise.
lmage	Scene	You can change the scene, and adjust the sharpness of corresponding scene. Scenes available: <b>Morning/Dusk</b> , <b>Day</b> , and <b>Night</b> .
	Sharpness	You can set the sharpness of corresponding scene. The higher the value, the clearer the image. But there will be noise if sharpness is too high.
	WDR	Select <b>On</b> to enable WDR (wide dynamic range), which helps provide clear video images in bright and dark light.
Exposure	Iris	Select the iris mode from <b>Auto</b> and <b>Close</b> .

Pamameter	Description	
	Mode	Select the way of adjusting exposure mode. You can select from <b>Manual</b> , and <b>Auto</b> .
	Shutter	You can select the shutter value, or select <b>Customized</b> , and then set the shutter range.
		You need to set shutter when setting <b>Mode</b> to <b>Manual</b> .
	Shutter Range	Set the time range for shutter.
		You need to set shutter range when setting <b>Customized</b> to <b>Shutter</b> .
	Gain	Set the value range for gain.
		You need to set gain scope when setting <b>Mode</b> to <b>Manual</b> .
WB	Mode	Set a scene mode to adjust the image to its best status.



# 10.3.1.3 Metering Parameters

This section provides guidance on setting the measure mode of metering zone.

### Procedure

Step 1 Select Se

<u>Step 2</u> Configure the parameters.

Parameter	Description
Plate Brightness Compensation	When selecting <b>Enable</b> , you can turn <b>ON</b> or <b>OFF</b> backlighting compensation, and frontlighting compensation according to scene requirements, and then improve the image brightness in backlighting situations.
Backlighting Compensation	
Frontlighting Compensation	
Metering Mode	<ul> <li>Global Metering : Measure the brightness of the whole image area, and intelligently adjust the overall image brightness.</li> <li>Partial Metering : Measure the brightness of sensitive area, and intelligently adjust the overall image brightness. If the measured area becomes bright, then the whole area becomes dark, and vice versa.</li> </ul>

<u>Step 3</u> Drag to select the measured area, and the system displays a yellow box. Drag the box to a proper location.

 $\square$ 

Only need to draw measuring areas when setting **Metering Mode** to **Partial Metering**.

Step 4 Click **Apply**.

# **10.3.2 Setting Encode Parameters**

This section introduces video parameters, such as video, snapshot, overlay, ROI (region of interest), and path.

 $\square$ 

Click **Default** , and the device is restored to default configuration. Click **Refresh** to view the latest configuration.

## 10.3.2.1 Video Stream

You can set the video stream information.

### Procedure

<u>Step 1</u> Select **Select** > Camera > Encode > Video Stream.

<u>Step 2</u> Configure the parameters.

Table 10-18 Parameters description of video stream

Parameter	Description
Encode Mode	Currently it only supports H.264M, H.264H, H.265, and MJPEG.
Decolution	Select the video resolution.
Resolution	The resolution of sub stream cannot be greater than that of the main stream.
Frame Rate (FPS)	The number of frame in one second of video. The higher the value is, the clearer and smoother the video will be.
	We recommend that you use VBR in constantly changing scenes, and CBR in stable scenes.
Bit Rate Type	<ul> <li>VBR : Variable bitrate. The bitrate automatically adjusts with changes in scene complexity. This is useful for providing clear video when the scene is complex, and saving the bandwidth when the scene is simple.</li> <li>CBR : Constant bitrate. The bitrate barely changes with the scene complexity. When the scene is complex, the video might not be clear enough. When the scene is simple, more unnecessary bandwidth might be consumed.</li> </ul>
	Image quality can only be set in VBR mode.
Quality	This parameter can be configured only when the <b>Bit Rate Type</b> is set as <b>VBR</b> .
	The better the quality is, but the bigger the required bandwidth will be.
Reference Bit Rate	The most suitable bit rate value range recommended to user according to the defined resolution and frame rate.

Parameter	Description
	This parameter can be configured only when the <b>Bit Rate Type</b> is set to <b>VBR</b> .
Max Bit Rate	You can select the value of the <b>Max Bit Rate</b> according to the <b>Reference</b> <b>Bit Rate</b> value. The bit rate then changes as monitoring scene changes, but the max bit rate keeps close to the defined value.
l Frame Interval	Frame or time interval between two I frames. The bigger the interval, the smaller space taken by the decompressed video. The system default is set twice as big as frame rate.
SVC	Scalable video codec (SVC) contains 3 layers providing different frame rates. The higher the layer, the greater the video quality.
Smooth Stream	It is designed for fluid viewing of live video. The higher the value, the smoother the video.
Watermark	<ul> <li>Set the watermarks, which will be added into videos of the camera.</li> <li>Select Watermark to enable the watermark adding.</li> <li>Watermark String is DigitalCCTV by default.</li> <li>The watermark character can only consist of number, letter, underline, and maximum length contains 85 characters.</li> </ul>

Step 3 Click Apply.

# 10.3.2.2 Video OSD

Configure overlay information, and it will be displayed on the Live page.

### 10.3.2.2.1 Configuring Channel Title

You can enable this function when you need to display a channel title on the video.

# Procedure

- <u>Step 1</u> Select **Select** Select Selec
- <u>Step 2</u> Click **O** to enable the function.
- <u>Step 3</u> Enter a name for the title, and then adjust its position by entering the coordinates or dragging it on the video.
- <u>Step 4</u> Configure a color for the font.
- Step 5 Click **Apply**.

### 10.3.2.2.2 Configuring Time Title

You can enable this function when you need to display time in the video image.

## Procedure

**<u>Step 1</u>** Select **Select Select Se** 

<u>Step 2</u> Click Onext to **Enable** to enable the function.

- <u>Step 3</u> Click Onext to Week Display to display the day of the week.
- <u>Step 4</u> Adjust the position of the title by entering the coordinates or dragging it on the video.

<u>Step 5</u> Configure a color for the font.

Step 6 Click Apply.

#### 10.3.2.2.3 Al Detection

When the camera detects a blocklist or traffic standstill event, information of the event will be displayed on the video.

Procedure

- <u>Step 1</u> Select **Select** Select Selec
- <u>Step 2</u> Click **Constant** next to **Enable** to enable the function.
- <u>Step 3</u> Adjust the position of the title by entering the coordinates or dragging it on the video.
- <u>Step 4</u> Configure a color for the font.
- Step 5 Click **Apply**.

### 10.3.2.2.4 Configuring Privacy Masking

You can enable this function when you need to protect the privacy of certain areas on the video.

You can draw rectangles as blocks. You can drag 4 blocks at most, and the color is black.

### Procedure

<u>Step 1</u> Select Select

<u>Step 2</u> Configure privacy masking.

- 1. Click next to **Enable**.
- 2. Click **Add**, and then drag the block to the area that you need to cover.
- 3. Adjust the size of the rectangle to protect the privacy.
- 4. Click **Apply**.

#### **Related Operations**

• View and edit the block

Select the privacy masking rule to be edited on the list, then the rule is highlighted, and the block frame is displayed in the image. You can edit the selected block as needed, including moving the position, and adjusting the size.

• Edit the block name

Double-click the name in **Name** to edit the block name.

- Delete the block
  - $\diamond$  Click  $\stackrel{\text{def}}{=}$  to delete blocks one by one.
  - ◇ Click Clear to delete all blocks.

#### 10.3.2.2.5 Abnormal Event Alarm

You can enable this function if you need to display **Abnormal Event Alarm** on the video.

### Procedure

# <u>Step 1</u> Select **Select** > Camera > Encode > Video OSD > Abnormal Event Alarm.

- <u>Step 2</u> Click **O** to enable this function.
- <u>Step 3</u> Adjust the position of the title by entering the coordinates or dragging it on the video.

Step 4 Click **Apply**.

### 10.3.2.2.6 Parking Space

You can enable this function if you need to display parking space management on the video. Procedure

- <u>Step 1</u> Select **Select** Select Selec
- <u>Step 2</u> Click **O** to enable this function.
- <u>Step 3</u> Adjust the position of the title by entering the coordinates or dragging it on the video.
- Step 4 Click **Apply**.

### 10.3.2.2.7 Traffic Flow Info

You can enable this function if you need to display daily traffic flow on the video.

### Procedure

Step 1	Select <sup>©</sup>	> Camera > Encode > Video OSD > Traffic Flow Info.
--------	---------------------	--

- <u>Step 2</u> Click **C** to enable this function.
- <u>Step 3</u> Adjust the position of the title by entering the coordinates or dragging it on the video.
- Step 4 Click **Apply**.

### 10.3.2.2.8 Available Space Count

You can enable this function if you need to display available space count on the video.

### Procedure

- Step 1 Select Se
- <u>Step 2</u> Click To enable this function.
- <u>Step 3</u> Adjust the position of the title by entering the coordinates or dragging it on the video.
- Step 4 Click **Apply**.

  - Use this feature with the **Linked Camera Settings**.
  - You can enable only one of the 3 OSD features: **Parking Space**, **Traffic Flow Info** or **Available Space Count**.

#### 10.3.2.2.9 Configuring Custom Title

You can enable this function if you need to display custom information on the video. **Procedure** 

<u>Step 1</u>	Select Se
<u>Step 2</u>	Click 🔍 next to <b>Enable</b> to enable the function.
<u>Step 3</u>	Enter the text that you want to display, and then adjust its position by entering the coordinates or dragging it on the video.
<u>Step 4</u>	Click <b>Apply</b> .

# 10.3.2.3 ROI

Select one or more ROI (region of interest) on the video, configure the quality of these areas, and then the areas on the video will be displayed at the defined quality.

#### Procedure

 Step 1
 Select 
 > Camera > Encode > ROI.

 Step 2
 Click Add, adjust the area by the corners and drag it to a position, and then select its quality.

 Image: Click Add, adjust the value is, the better the quality will be.
 Image: Click image: Click image: Click image: Click image: Click Add to add more areas.

 Step 3
 Coptional) Click Add to add more areas.
 You can add up to 4 areas.

 Step 4
 Click Apply.

# 10.4 Network

This section introduces network configuration.

# 10.4.1 TCP/IP

You can configure IP address and DNS (Domain Name System) server and so on according to network planning.

#### Prerequisites

The camera has connected to the network.

#### Procedure

Step 1 Select > Network > TCP/IP.

<u>Step 2</u> Configure TCP/IP parameters.

Table 10-19 Parameters description of TCP/IP

Parameter	Description
Host Name	Enter the host name, and the maximum length is 15 characters.
NIC	Select the Ethernet card that needs to be configured, and the default one is <b>Wire</b> .
	The mode that the camera gets IP:
Mode	• Static : Configure IP Address, Subnet Mask, and Default Gateway manually, and then click Save, the login page with the configured IP address is displayed.
	• <b>DHCP</b> : When there is DHCP server on the network, select <b>DHCP</b> , and the camera acquires IP address automatically.
MAC Address	Displays host MAC address.
IP Version	Select IPv4 or IPv6.

Parameter	Description	
IP Address	When you select <b>Static</b> in <b>Mode</b> , enter the IP address and subnet mask	
Subnet Mask	that you need.	
Default Gateway	<ul> <li>IPv6 does not have subnet mask.</li> <li>The default gateway must be in the same network segment with the IP address.</li> </ul>	
Preferred DNS	IP address of the preferred DNS.	
Alternate DNS	IP address of the alternate DNS.	

Step 3 Click Apply.

# 10.4.2 Port

Configure the port numbers and the maximum number of users that can connect to the device simultaneously, including from the web client, platform client, and mobile phone client.

### Procedure

- Step 1 Select > Network > Port.
- <u>Step 2</u> Configure port parameters.



- 0–1024, 1900, 3800, 5000, 5050, 9999, 37776, 37780–37880, 39999, 42323 are occupied for specific uses.
- Do not use the same value of any other port during port configuration.

#### Table 10-20 Parameters description of port

Parameter	Description
Max Connection	The max number of users (web client, platform client or mobile phone client) that can connect to the device simultaneously. The value is 10 by default.
TCP Port	Transmission control protocol port. The value is 37777 by default.
HTTP Port	Hypertext transfer protocol port. The value is 80 by default.

Parameter	Description
	<ul> <li>Real time streaming protocol port, and the value is 554 by default. If you play live view with QuickTime, VLC or Blackberry smart phone, the following URL format is available.</li> <li>When the URL format requires RTSP, you need to specify channel number and bit stream type in the URL, and also username and password if needed.</li> <li>When playing live view with Blackberry smart phone, you need to turn off the audio, and then set the codec mode to H.264B and resolution to CIF.</li> </ul>
	URL format example:
	rtsp://username:password@ip:port/cam/realmonitor? channel=1&subtype=0
	Among that:
RTSP Port	<ul> <li>Username: The username, such as admin.</li> <li>Password: The password, such as admin.</li> <li>IP: The device IP, such as 192.168.1.112.</li> <li>Port: Leave it if the value is 554 by default.</li> <li>Channel: The channel number, which starts from 1. For example, if you are using channel 2, then the channel=2.</li> <li>Subtype: The bit stream type; 0 means main stream (Subtype=0) and 1 means sub stream (Subtype=1).</li> </ul>
	Example: If you require the sub stream of channel 2 from a certain device, then the URL should be:
	rtsp://admin:admin@10.12.4.84:554/cam/realmonitor? channel=2&subtype=1
	If username and password are not needed, then the URL can be:
	rtsp://ip:port/cam/realmonitor?channel=1&subtype=0
HTTPS Port	HTTPS communication port. It is 443 by default.
Step 3 Click Apply.	

 $\square$ 

The configuration of **Max Connection** takes effect immediately, and others will take effect after reboot.

# 10.4.3 DDNS

Properly configure DDNS, and then the domain name on the DNS server matches your IP address and the matching relation refreshes in real time. You can always visit the camera with the same domain name no matter how the IP address changes.

# Prerequisites

Check the type of DNS server supported by the camera.

#### Procedure

Step 1 Select > Network > DDNS.

 $\square$ 

- Third party server might collect your device information after DDNS is enabled.
- Register and log in to the DDNS website, and then you can view the information of all the connected devices in your account.

<u>Step 2</u> Click **O** to enable the function.

<u>Step 3</u> Configure the parameters.

#### Table 10-21 Parameters description of DDNS

Parameter	Description
Туре	The name and web address of the DDNS service provider.
Address	CN99 DDNS web address: www.3322.org
Domain	The domain name you registered on the DDNS website.
Username	Enter the username and password that you got from the DDNS server
Password	provider. You need to register an account (includes username and password) on the website of the DDS server provider.
Interval	The update cycle of the connection between the device and the server, and the time is 10 minutes by default.

Step 4 Click **Apply**.

#### Results

Go to the domain name in the browser, and then the login page is displayed.

# 10.4.4 Auto Registration

After you enable this function, when the camera is connected to the Internet, it will report the current location to the specified server which acts as the transit to make it easier for the client software to access the camera.

#### Procedure

Step 1 Sel

Step 2

# Select > Network > Auto Registration.

Click O to enable the function, and then configure the parameters.

Table 10-22 Parameters description of auto registration

Parameter	Description
Address	The IP address or domain name of the server to be registered.
Port	The port for registration.
Sub-Device ID	The custom ID for the camera.

Step 3 Click Apply.

# 10.4.5 Multicast

When multiple users are viewing the device video image simultaneously through network, it might fail due to limited bandwidth. You can solve this problem by setting up a multicast IP (224.0.1.0–238.255.255.255) for the camera and adopt the multicast protocol.

#### Procedure

<u>Step 1</u>

Select > Network > Multicast.

<u>Step 2</u> Click  $\bigcirc$ , and then configure the parameters.

Table 10-23 Parameters description of multicast

Parameter	Description
Multicast Address	The multicast IP address of <b>Main Stream</b> / <b>Sub Stream</b> is 224.1.2.4 by default, and the range is 224.0.00–239.255.255.255.
Port	The multicast port of corresponding stream: <b>Main Stream</b> : 40000; <b>Sub Stream1</b> : 40016; <b>Sub Stream2</b> : 40032, and all the range is 1025–65500.

```
Step 3 Click Apply.
```

#### Results

On the **Live** page, select **RTSP** in **Multicast**, and then you can view the video image with multicast protocol.

# 10.4.6 SNMP

SNMP (Simple Network Management Protocol), which can be used to enable software such as MIB Builder and MG-SOFT MIB Browser to connect to the camera, and manage and monitor the camera.

#### Prerequisites

- Install SNMP monitoring and managing tools such as MIB Builder and MG-SOFT MIB Browser.
- Get the MIB file of the matched version from technical support.

#### Procedure

Step 1 Select > Network > SNMP.

Figure	10-14	SNMP(1)	
--------	-------	---------	--

Port	161	(1-65535)
Read Community		
	Required	
Write Community		
	Required	
Trap Address		
Trap Port	162	(1-65535)

Figure 10-15 SNMP (2)

Version	🗌 V1 🔲 V2 🔽 V3 (Re	commended)
Port	161	(1-65535)
Read Community		
Write Community		
Trap Address		
Trap Port	162	(1-65535)
* Read-Only Username	private	
Authentication Type	MD5	/
Authentication Password	•••••	
Encryption Type	CBC-DES	/
Encryption Password	•••••	
* Read/Write Username	public	
Authentication Type	MD5	/
Authentication Password	•••••	
Encryption Type	CBC-DES	/
Encryption Password	•••••	
Apply Refresh	Default	

<u>Step 2</u> Select an SNMP version to enable this function.

- Select **V1**, and the system can only process information of version V1.
- Select **V2**, and the system can only process information of version V2.
- Select **V3**, and then **V1** and **V2** become unavailable. You can configure username, password and authentication type. It requires corresponding username, password and authentication type to visit your device from the server.


Using V1 and V2 might cause data leakage, and V3 is recommended.

<u>Step 3</u> In **Trap Address**, enter the IP address of the PC that has MIB Builder and MG-SOFT MIB Browser installed, and leave other parameters as default.

Parameter	Description		
Port	The listening port of the software agent in the device.		
Read Community, Write	The read and write community string that the software agent supports.		
Community	You can enter number, letter, underline and dash to form the name.		
Trap Address	The target address of the Trap information sent by the software agent in the device.		
Trap Port	The target port of the Trap information sent by the software agent in the device.		
Read-only Username	Set the read-only username accessing device, and it is <b>public</b> by default.		
	You can enter number, letter, and underline to form the name.		
Read/Write Username	Set the read/write username access device, and it is <b>private</b> by default.		
	You can enter number, letter, and underline to form the name.		
Authentication Type	You can select from <b>MD5</b> and <b>SHA</b> . The default type is <b>MD5</b> .		
Authentication Password	It should be no less than 8 characters.		
Encryption Type	The default is CBC-DES.		
Encryption Password	It should be no less than 8 characters.		

#### Table 10-24 Parameters description of SNMP

Step 4 Click **Apply**.

#### Results

View device configuration through MIB Builder or MG-SOFT MIB Browser.

- 1. Run MIB Builder and MG-SOFT MIB Browser.
- 2. Compile the two MIB files with MIB Builder.
- 3. Load the generated modules with MG-SOFT MIB Browser.
- 4. Enter the IP address of the device you need to manage in the MG-SOFT MIB Browser, and then select version to search.
- 5. Unfold all the tree lists displayed in the MG-SOFT MIB Browser, and then you can view the configuration information, video channel amount, audio channel amount, and software version.

Use PC with Windows and disable SNMP Trap service. The MG-SOFT MIB Browser will display prompt when alarm is triggered.

# 10.4.7 Email

Configure email parameter and enable email linkage. The system sends email to the defined address when the corresponding alarm is triggered.

#### Procedure

Step 1

Select > Network > Email.

Click Onext to **Enable** to enable the function. Step 2

Configure the parameters. Step 3

Table 10-25 Parameters description of email

Parameter	Description				
SMTP Server	SMTP server address				
Port	The port number of the SMTP server.				
Username	The account of SMTP server.	For details, see Table 10-26 .			
Password	The password of SMTP server.				
Anonymous	Click O, and the sender's information is not displayed in the email.				
Sender	Sender's email address.				
Encryption Type	Select from <b>None</b> , <b>SSL</b> and <b>TLS</b> . For details, see Table 10-26 .				
Subject	Enter maximum 63 characters in Chinese, English, and Arabic numerals. Click + to select title type, including <b>Device Name</b> , <b>Device ID</b> , and <b>Event Type</b> , and you can set maximum 2 titles.				
Attachment	Select the checkbox to support attachment in the email.				
Receiver	<ul> <li>Receiver's email address. Supports 3 addresses at most.</li> <li>After entering the receiver's email address, the <b>Test</b> button is displayed. Click <b>Test</b> to test whether the emails can be sent and received successfully.</li> </ul>				

Table 10-26 Description of major mailbox configuration

Mailbox	SMTP server	Authentication	Port	Description
Gmail	smtp.gmail.co	SSL	465	You need to enable SMTP service
Ginali	m	TLS	587	in your mailbox.

Click Apply. <u>Step 4</u>

# 10.4.8 PPPoE

Point-to-Point Protocol over Ethernet is one of the protocols that device uses to connect to the internet. Get the PPPoE username and password from the internet service provider, and then set up network connection through PPPoE, the camera will acquire a WAN dynamic IP address.

#### Prerequisites

The camera has connected to the network.

• You have gotten the account and password from an internet service provider.

#### Procedure

<u>Step 1</u>	Select ©	> Network > PPPoE.	
		Figu	re 10-16 PPPoE
		Enable	
		Username	none
		Password	•••••
		Apply Refresh	Default
<u>Step 2</u>	Click 🕥	, and then enter usernar	ne and password.
	<ul> <li>Disable</li> <li>After m webpa</li> </ul>	e UPnP while using PPPo naking PPPoE connectior ge.	E to avoid possible influence. n, the device IP address cannot be modified through

#### Step 3 Click Apply.

The success prompt box is displayed, and then the real-time WAN IP address is displayed. You can access camera through the IP address.

# 10.4.9 Platform Access

#### 10.4.9.1 P2P

P2P (peer-to-peer) technology enables users to manage devices easily without requiring DDNS, port mapping or transiting server. Scan the QR code with your smartphone, and then you can add and manage more devices on the mobile phone client.

#### Procedure

- Step 1 Select Se
- <u>Step 2</u> Click **C** to enable the function.
- <u>Step 3</u> Log in to mobile phone client and tap **Device management**.
- <u>Step 4</u> Tap + on the upper-right corner.
- <u>Step 5</u> Scan the QR code on the **P2P** page.
- <u>Step 6</u> Follow the instructions to finish the settings.

#### 10.4.9.2 ONVIF

The ONVIF verification is enabled by default, which allows the network video products (including video recording device and other recording devices) from other manufacturers to connect to your device.

ONVIF is enabled by default.

#### Procedure

- Step 1 Select > Network > Platform Access > ONVIF.
- <u>Step 2</u> Click ONVIF Verification to enable the function.
- Step 3 Click Apply.

#### 10.4.9.3 ITSAPI

You can configure this function to push the captured vehicle violations information to the server.

 All communications must be based on the HTTP protocol, conform to RFC2616 standards, and support Digest authentication.

IO multiplexing must be available on the server.

• Related business data must be in JSON format with ContentType: application/ json;charset=UTF-8 as HTTP headers, which means the encoding method is UTF-8.

## Procedure



<u>Step 2</u> Click **Description** next to **Enable** to enable the function.

Figure 10-17 ITSAPI

inable			
Registration			
Heartbeat			
Authentication			
Protocol Version	V1.19		
Platform Server	We0700364.0911	Type of Upload Content All	
Device ID	Wite-billing (1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(		
Heartbeat Interval	300 s	Max Keep-alive Request 0	
Heartbeat Interface	/NotificationInfo/KeepAlive		
Reupload Times	2 ~		
Data			
Data Type	🗌 Device Basic Info 📃 ANPR Info 🗌 Parking In	fo 🗌 Barrier Opening	
ANPR Info Interface	/NotificationInfo/TollgateInfo		
Uploading Info	🗹 Plate No. 🔽 Vehicle Color 💟 Logo 😾 Vehi	cle Type 🔽 Driving Direction 🔽 Time 💟 Location 😾 Vehicle in Blocklist	
licture			
Filter Condition	Unlicensed Vehicle		
	🔽 Original Image 🗌 Plate Cutout 🗌 Vehicle Bo	dy Cutout	
Uploading Info			
Uploading Info Encoding Format	UTF8 V		

#### <u>Step 3</u> Configure the parameters.

Section	Parameter	Description	
	Authentication	Click 🗩 to enable the function, and then enter the username and authentication password.	
	Protocol Version	Setting is not supported and subject to actuality.	
	Platform Server	Enter the platform server address.	
	Type of Upload Content	Select the upload type, including <b>ALL</b> , <b>Data</b> and <b>Picture</b> .	
	Device ID	Enter the device ID.	
Basic Configuration	Heartbreak Interval	The heartbreak time between the device and the platform server.	
	Max Keep-alive Request	Set the maximum number of heartbeats of the connection between the server and the device. When the defined number is exceeded, the device has disconnected.	
	Heartbreak Interface	Set the interface according to the data type.	
	Keep Alive Interval	Update interval of the connection between the server and the device.	
Data Acquisition	Data Type	Select the data type to be uploaded.	
	Uploading Info	Select the specific information to be uploade	
	Filter Condition	Select whether to upload information of unlicensed vehicles.	
	Upload Type	Select the type of images to be uploaded.	
Image		Select the license plate encoding.	
Configuration	Encoding Format	<ul> <li>UTF-8 supports many languages and it is selected by default.</li> <li>ASCII supports relatively few languages, generally only English and some symbols.</li> </ul>	

	Table 10-27	Parameters	description	of ITSAP
--	-------------	------------	-------------	----------

Step 4 Click **Apply**.

# 10.4.10 Basic Services

Configure the IP hosts (devices with IP address) that are allowed to visit the device. Only the hosts in the trusted sites list can log in to the webpage. This is to enhance network and data security.

Procedure

Step 1 Select > Network > Basic Services.

<u>Step 2</u> Enable the basic service according to the actual needs.

Function	Description		
SSH	You can enable SSH authentication to perform safety management.		
Multicast/Broadcast Search	Enable this function, and then when multiple users are viewing the device video image simultaneously through network, they can find your device with multicast/broadcast protocol.		
CGI	CGI is the port between external application program and web server.		
ONVIF	Realizes network video framework agreement to make different network video products interconnected.		
Private Protocol	Enable this function to transmit data through private protocols.		
Private Protocol Authentication Mode	Select the authentication mode from <b>Security Mode</b> and <b>Compatible Mode</b> . Security mode is recommended.		
TLSv1.1	Enable this function so that you can access the webpage with TLSv1.1.		
	There might be security risks if you enable this function. Please be advised.		

#### Table 10-28 Parameters description of basic service

Step 3 Click **Apply**.

# 10.5 Event

# 10.5.1 Setting Alarm

## 10.5.1.1 Enabling Alarm-in and Alarm-out Ports

You can set several parameters of relay activation such as relay-in, period, anti-dither, and sensor type. When an alarm is triggered, the device sends a signal to trigger, for example, a buzz on external devices.

#### Procedure

- Step 1 Select **•** > Event > Alarm > Alarm.
- <u>Step 2</u> Click Omega next to **Enable** to enable alarm input for the current channel.
- <u>Step 3</u> Select an alarm input channel and schedule.

<u>Orr</u>

If there are no suitable schedules, you can follow the steps below to add a new one.

- 1. Click Add Schedule.
- 2. Drag on the timeline to set the arming periods. Alarms will be triggered in the green period.

+ Time Plan Table		
stom e	Refresh Clear	Delet
	0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	
	Sun	Сору
	Mon	Сору
	Tue	Сору
	Wed	Сору
	Thu	Сору
	Fri	Сору
		Comu

#### Figure 10-18 Drag to set periods

- Click **Copy** next to a day, and select the days that you want to copy to in the prompt page, you can copy the configuration to the selected days. Select the Select All checkbox to select all days to copy the configuration.
- You can set 6 periods per day.
- 3. (Optional) Click + Time Plan Table to add more schedules.
- 4. Click Apply.
- Configure other parameters. Step 4

Parameter Description			
Anti-dither Enter anti-dither time (1–100 seconds). System will only record one when are multiple alarms during the defined time.			
Sensor Type	<ul> <li>Select relay-in type according to the connected alarm input device.</li> <li>NO : Low level valid.</li> <li>NC : High level valid.</li> </ul>		
Alarm-out Port	Click O, and then select one or more alarm output channels. The		
Alarm Channel	corresponding device will be activated when alarms are triggered.		
Post-alarm	When an alarm is triggered, it will continue for the defined period after it ends.		
Sten 5 Click Annly			

<u>Step 5</u> Click Apply.

## 10.5.1.2 Alarm-out Port

This function is used to check if alarm-out ports are working properly.

## Procedure

- Select > Event > Alarm > Alarm-out Port. Step 1
- Step 2 Select one or more alarm channels.
- Click **Apply** to send alarm signals to the selected channel. Step 3

For example, if the camera is connected to a buzzer, the buzzer will produce a sound. This means the alarm-out port is working properly.

It is disabled by default to prevent the selected channels from keeping the barrier open by sending continuous signals.

# **10.5.2 Setting Exception**

Abnormality includes SD card, network, illegal access, voltage detection, and security exception.

 $\square$ 

Only the device with SD card has the abnormality functions, including **No SD Card**, **SD Card Error**, and **Low SD card space**.

## 10.5.2.1 Setting SD Card Exception

In case of SD card exception, the system performs alarm linkage. The event types include **No SD** Card , Low SD Card Space, and SD Card Error. Functions might vary with different models.

#### Procedure

<u>Step 1</u>	Select 🝳	> Event > Exce	ption > SD	Card Exception
---------------	----------	----------------	------------	----------------

- <u>Step 2</u> Click **C** to enable detection of one or more events.
- <u>Step 3</u> Configure the parameters.

Table 10-30 Parameters description of SD card exception

Parameter	Description	
Alarm-out Port	Click 🔍 , and then select an alarm output channel. The corresponding	
Alarm Channel	device will be activated when alarms are triggered.	
Post-alarm	When an alarm is triggered, it will continue for the defined period after it ends.	
Free Space	When enabling <b>Low SD Card Space</b> , set a value for <b>Free Space</b> . When the remaining space of SD card is less than this value, an alarm is triggered.	

Step 4 Click **Apply**.

## 10.5.2.2 Setting Network Exception

In case of network abnormality, the system performs alarm linkage. The event types include **Offline** and **IP Conflict**.

#### Procedure

- <u>Step 1</u> Select **Select** Select Selec
- <u>Step 2</u> Click **Click** to enable detection of one or more events.
- <u>Step 3</u> Configure the parameters.

#### Table 10-31 Parameters description of exception

Parameter	Description
Alarm-out Port	Click O, and then select an alarm output channel. The corresponding
Alarm Channel	device will be activated when alarms are triggered.
Post-alarm	When an alarm is triggered, it will continue for the defined period after it ends.

Step 4 Click **Apply**.

# 10.5.3 Rule Config

You can configure the IVS rules for intrusion and loitering detection.

#### Procedure

<u>Step 1</u>	Select 🜻	> Event >	Rule Config.
---------------	----------	-----------	--------------

- <u>Step 2</u> Click **Add Rule**, then you can add up to 3 rules of either **Intrusion** or **Loitering Detection**.
- <u>Step 3</u> Configure the parameters.

Table 10-32 Parameters description of rule configuration

Alarm Type	Description
Target	4 detection target types are available. When selected, the camera will detect their behaviors.
Sensitivity	It determines how many changes in pixels or amount of an object will trigger an event. The higher the value, the easier targets will be detected.
Interval	Only one alarm will be triggered within the configured interval. For example, if you configure the interval to be 300 seconds and 2 alarms are triggered in 290 seconds, only one alarm will be reported.
Loitering Duration	Enter the maximum time the target can loiter in the area, with a scale from 1 to 50 seconds. Once the target stays for an exceeded time, an alarm is triggered.
Warning Light	Click 🔍 to enable the function. Once the camera detects specific events, the light flashes.
Duration	Enter the duration of flashing warning light, with a scale from 10 to 3,600 seconds.
Audio Linkage	Click 🔍 to enable the function. The camera will broadcast when it detects specific events.
Send Email	Click 🔍 to enable the function. The camera will send emails when it detects specific events.
Linkage Snapshot	Click    to enable the function. The camera will take snapshots when it detects specific events.

<u>Step 4</u> Configure the detection areas and targets.

#### Figure 10-19 Detection parameters



1. Click + to specify the detection area. Drag the line to draw a polygon, and right click to finish. Only 1 area can be added to each detection rules.

Click 💼 to delete the detection area.

2. Click 🛄 to set the maximum size of the target.

Click to set the minimum size of the target.

 $\square$ 

An alarm will not be triggered if the target size exceeds the max one or smaller than the min one.

## 10.5.3.1 IVS

You can configure the IVS rules for intrusion and loitering detection.

#### Procedure

- Step 1 Select Se
- <u>Step 2</u> Click **Add Rule**, then you can add up to 3 rules of either **Intrusion** or **Loitering Detection**.
- <u>Step 3</u> Configure the parameters.

Table 10-33 Parameters	description of IVS
------------------------	--------------------

Alarm Type	Description
Target	4 detection target types are available. When selected, the camera will detect their behaviors.
Sensitivity	It determines how many changes in pixels or amount of an object will trigger an event. The higher the value, the easier targets will be detected.

Alarm Type	Description
Interval	Only one alarm will be triggered within the configured interval. For example, if you configure the interval to be 300 seconds and 2 alarms are triggered in 290 seconds, only one alarm will be reported.
Loitering Duration	Enter the maximum time the target can loiter in the area, with a scale from 1 to 50 seconds. Once the target stays for an exceeded time, an alarm is triggered.
Warning Light	Click $\bigcirc$ to enable the function. Once the camera detects specific events, the light flashes.
Duration	Enter the duration of flashing warning light, with a scale from 10 to 3,600 seconds.
Audio Linkage	Click 🚥 to enable the function. The camera will broadcast when it detects specific events.
Send Email	Click 🚥 to enable the function. The camera will send emails when it detects specific events.
Linkage Snapshot	Click 🚥 to enable the function. The camera will take snapshots when it detects specific events.

<u>Step 4</u> Configure the detection areas and targets.

Figure 10-20 Detection parameters



1. Click + to specify the detection area. Drag the line to draw a polygon, and right click to finish. Only 1 area can be added to each detection rules.

Click to delete the detection area.

2. Click 🛄 to set the maximum size of the target.

Click to set the minimum size of the target.

An alarm will not be triggered if the target size exceeds the max one or smaller than the min one.

## 10.5.3.2 Parking Space management

Parking space detection is available on ITC413 series products.

#### Procedure

- <u>Step 1</u> Select **Select** > **Event** > **Rule Config** > **Parking Space Management**.
- <u>Step 2</u> Set the area No. The default setting is Area-Z.
- <u>Step 3</u> Click +Add Parking Space, enter the space number, and draw the parking space area on the video. The default number is P01, and you can only add 4 numbers at most.
- <u>Step 4</u> Click **AI Event** to enable parking space detection.
- <u>Step 5</u> Click **Apply** to save your configuration.

Figure 10-21 Detection parameters

IVS Parking Space Management Illegal Parking Area						
	Parking Space Managem Area No.	Area-Z				
			Parking Space No.		Opera	ation
			P01		B	I
				+ Add Parking Space		
	AI Event					
	Occupied Space		Sensitivity	10	(0-30)	
	Available Space		Sensitivity	7	(0-30)	
	Apply Refresh	Default				

## 10.5.3.3 Illegal Parking Area

Illegal parking detection is available on ITC413 series products.

## Procedure

- <u>Step 1</u> Select **Select** Select Selec
- <u>Step 2</u> Click **C** to enable detection of one or more events..
- <u>Step 3</u> Configure the parameters.

2/24-35-01	Enable		
	Target	Motor Vehicle	
	Allowed Parking Time	30	sec (0-7200)
	Are	ea Name	Operation
	DetectRe	egion0	8
The Regions		+ Illegal Parking Area	
- 27	Repeat Alarm Time		
	22	600	sec (5-7200)
	Warning Light		
	Duration	10	sec (10-3600)
	Audio Linkage		
	Send Email		
	Apply Refresh	Default	

#### Figure 10-22 Configure illegal parking detection

Table 10-34 Parameters description of illegal parking

Parameter	Description
Allowed Parking Time	The allowed parking time. The default is 30s.
Illegal Parking Area	Click + <b>Illegal Parking Area</b> to add a new area for illegal parking detection, and then click and drag on the live view to draw the area.
	You can add 4 detection areas at most.
Repeat Alarm Time	Click O, and then set the flashing interval for the alarm. The default setting is 5s.
Warning Light	Click O, and set the flashing duration for the warning light. The default setting is 10s.
Audio Linkage	After enabled, a voice broadcast will be triggered when an alarm occurs.
Send Email	After enabled, an email will be pushed when an alarm occurs.

<u>Step 4</u> Click **Apply** to save your setting.

# 10.5.4 Subscribing Alarm

## 10.5.4.1 Alarm Types

Table 10-35 Parameters description of alarm types

Alarm Type	Description	Preparation
Disk Full	An alarm is triggered when the free space of SD card is less than the configured value.	The low SD card space function is enabled. For details, see "10.5.2.1 Setting SD Card Exception".

Alarm Type	Description	Preparation
Disk Error	An alarm is triggered when there is failure or malfunction in the SD card.	SD card error detection is enabled. For details, see "10.5.2.1 Setting SD Card Exception".
External Alarm	An alarm is triggered when there is external alarm input.	The device has alarm input port and external alarm function is enabled. For details, see "10.5.1.1 Enabling Alarm-in and Alarm-out Ports".
No SD Card	An alarm is triggered when there is no SD card installed on the camera.	The no SD card function is enabled. For details, see "10.5.2.1 Setting SD Card Exception".
Vehicle Blocklist	An alarm is triggered when a vehicle in the blocklist is detected.	The blocklist alarm is enabled. For details, see "10.2.2.2 Smart Detection".
Invalid Access	An alarm is triggered when number of login attempts to the webpage of the camera exceeds the defined value.	The illegal login function is enabled. For details, see "10.8.6.2 Illegal Login".
Security Exception	An alarm is triggered when the device detects malicious attacks.	The security exception is enabled. For details, see "10.8.6.1 Security Exception".
Traffic Standstill	An alarm is triggered when the device detects traffic standstill.	The traffic standstill is enabled. For details, see "10.2.2.2 Smart Detection".
IVS	An alarm is triggered when the device detects events like intrusion and loitering.	The IVS is enabled. For details, see "10.5.3 Rule Config".

## 10.5.4.2 Subscribing Alarm Information

When a subscribed alarm is triggered, the camera records and displays detailed information of the alarm on the right of the page.

## Procedure

<u>Step 1</u>

Click  $\fbox$  at the right-upper corner of the main page.

#### Figure 10-23 Subscribe to alarms

Alarm			Subscrib	e Alarm 🔺
All Types				
Disk Full	Disk Error	Externa	al Alarm 🗌 No	SD card
Vehicle Blockli	st 🗌 Invalid Ac	cess 🗌 Securit	y Excep 🗌 Trat	ffic Standstill
🗆 IVS				
Play Alarm Tone				
	Browse			
No.	Time	Alarm Type	Alarm Channel	Source IP Address
		No data		
				Clear

- <u>Step 2</u> Click next to **Alarm**.
- Step 3 Select one or more alarm types. For details on each alarm, see "10.5.4.1 Alarm Types".

Click **Clear** to clear all the alarms that are displayed.

<u>Step 4</u> Click Onext to Play Alarm Tone, and then click Browse to select an alarm sound file.
 The camera will play the file when a subscribed alarm is triggered.

# 10.6 Local Storage

Display the information on the local SD card. You can set hot swap, and format SD card. Procedure

<u>Step 1</u> Select **Storage** > **Local Storage**.

<u>Step 2</u> Configure the hot swap and format the SD card.

- Click Hot Swap before you pull out the SD card to prevent data loss.
- Click **Format**, and then you can format the SD card.

The data will be cleared after the SD card is formatted. Please be cautious.

- **Read Only**: The camera can only read file on the SD card.
- **Read/Write** : The camera can read files on and write data to the SD card.

Figure 10-24 Local storage configuration

Image Quota	25%	<ul> <li>Video</li> </ul>	o Quota 75%	× .		
Format Hot Swap						
No.		Device Name	Device Type	Status	Property	Used Space/Total Space
1		SD Card	Picture	Active	Read/Write	172M / 7084M
2		SD Card	Record	Active	Read/Write	- 230M / 22748M
Apply Refresh						

Step 3 Click Apply.

∕∖∖

# 10.7 System

This section introduces system configurations, including general, date & time, account, safety, PTZ settings, default, import/export, remote, auto maintain and upgrade.

# **10.7.1 General Parameters**

## 10.7.1.1 General

You can configure device name and number, language, video standard, device organization, and device location.

#### Procedure

<u>Step 1</u> Step 2

Select > System > General > General. Configure the parameters.

Table 10-36 Parameters description of general settings

Parameter	Description	
Device Name	Enter the name and number of the device.	
Device No.		
Language	Select a language to display the webpage.	
Video Standard	Select video standard from <b>PAL</b> and <b>NTSC</b> .	
Device Organization	Enter the organization and location of the device	
Device Location		
Step 3 Click Apply.		

#### 10.7.1.2 Date

You can configure date and time format, time zone, current time, DST (Daylight Saving Time) or NTP server.

#### Procedure

Step 1 Select System > General > Date.

<u>Step 2</u> Configure the parameters.

Table 10-37 Parameters description of date

Parameter	Description
Date Format	Configure the date format.
Time Format	Configure the time format. You can select from <b>12-Hour</b> or <b>24-Hour</b> .
Time Zone	Configure the time zone that the camera is at.
System Time	Configure system time. Click <b>Sync PC</b> , and the system time changes to the PC time.

Parameter	Description
	Enable DST as needed.
DST	Click <b>()</b> , and configure start time and end time of DST with <b>Date</b> or <b>Week</b> .
Time Synchronization	Select checkbox of <b>NTP</b> so that the device can synchronize its time with the server you configure.
Server	Enter the IP address and port number of the server that the device will
Port	synchronize time with.
Interval	Configure the frequency that the device will synchronize its time with the server.

Step 3 Click **Apply**.

# 10.7.2 Account

You can manage users, such as add, delete, or edit them. Users include admin, added users and ONVIF users.

Managing users and groups are only available for administrator users.

- The max length of the user or group name is 31 characters which consists of number, letter, underline, dash, dot and @.
- The password must consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special character (excluding ' ";: &).
- You can have 18 users and 8 groups at most.
- You can manage users through single user or group, and duplicate usernames or group names are not allowed. A user can only be in one group at a time, and the group users can own authorities within group authority range.
- Online users cannot edit their own authority.
- There is one admin by default which has highest authority.
- Select **Anonymous Login**, and then log in with only IP address instead of username and password. Anonymous users only have preview authorities. During anonymous login, click **Logout**, and then you can log in with other username.

## 10.7.2.1 User

#### 10.7.2.1.1 Adding User

You are admin user by default. You can add users, and configure different permissions.

#### Procedure

<u>Step 1</u>	Select Select Select Select
<u>Step 2</u>	Click <b>Add</b> .



Add		х
Username		
Password		
Confirm Password		
Group	admin $\lor$	
Remarks		
System Live	Restricted Login	
All		
Account	System	System Info
✓ File Backup	✓ Storage	V Event
Network	✓ Peripheral	Camera
Security	✓ Maintenance	Manual Control
		Apply Cancel

#### Figure 10-26 Add user (restricted login)

Add		×
Username		
Password		
Confirm Password		
Group	admin v	
Remarks		
System Live	Restricted Login	
IP Address	✓ IP Address ✓ 1 . 0 . 0 . 1	
Validity Peri		
2023-08-01 08:00:00	自 2023-08-02 08:00:00 自	
Period Time Plan		
	Apply	Cancel

<u>Step 3</u> Configure the parameters.

#### Table 10-38 Parameters description of adding user

Parameter	Description		
Username	User's unique identification. You cannot use existed username.		
Password	Enter password and confirm it again.		
Confirm Password	The password must consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special character (excluding ' " ; : &).		
Group	The group that users belong to. Each group has different authorities.		
Remarks	Describe the user.		
System	Select authorities as needed.		
	We recommend you give fewer permissions to normal users than premium users.		
Live	Select the live view authority for the user to be added.		

Parameter	Description	
	Set the PC address that allows the defined user to log in to the camera and the validity period and time range. You can log in to the webpage with the defined IP in the defined time range of validity period.	
Restricted Login	<ul> <li>IP address: You can log in to web through the PC with the set IP or one within the set IP segment.</li> <li>Validity period: You can log in to web in the set validity period.</li> <li>Period: You can log in to web in the set time range.</li> </ul>	

Step 4 Click **Apply**.

The user is displayed in the username list.

#### Related Operations

Click discrete to edit password, group, memo or authorities.

For admin account, you can only edit the password.

Click to delete the added users. Admin user cannot be deleted.

The admin account cannot be deleted.

#### 10.7.2.1.2 Resetting Password

Enable the function, and you can reset password by clicking **Forget password?** on the login page. For details, see "3.2 Resetting Password".

#### Procedure



Step 2 Click next to Password Reset.

If the function is not enabled, you can only reset the password by resetting the camera.

Step 3 Click Apply.

You can now reset the password of users on the login page by clicking **Forgot password?**.

## 10.7.2.2 Adding User Group

A group is a set of permissions. You can configure different groups to quickly assign permissions to different users. There are 2 groups named admin and user by default.

#### Procedure

<u>Step 1</u> Select **System** > Account > Group.

Step 2 Click Add.

Figure 10-27 Add group

Group				
Remarks				
System	Live			
II All				
System		V System Info	✓ File Backup	
Storage		V Event	Vetwork	
Peripheral		🔽 Camera	Security	

<u>Step 3</u> Enter the group name and remarks, and then select permissions.

Step 4 Click **Apply**.

The group is displayed in the list.

## **Related Operations**

- Click 🗹 to edit the remarks and permissions.
- Click <sup>the to</sup> delete a group. The admin and user groups cannot be deleted.

## 10.7.2.3 ONVIF User

You can add, delete ONVIF users, and change their passwords.

#### Procedure

<u>Step 1</u> Select **System** > Account > ONVIF User.

Step 2 Click Add.

#### Figure 10-28 Add ONVIF user

Add		×
	Username	
	Password	
	Confirm Password	
	Group	
	admin V	
	Ар	ply Cancel

<u>Step 3</u> Configure the parameters.

Parameter	Description
Username	User's unique identification. You cannot use existed username.
Password	Enter password and confirm it again.
Confirm Password	The password must consist of 8 to 32 non-blank characters and contain at least two types of characters among upper case, lower case, number, and special character (excluding ' " ; : &).
Group Name	The group that users belong to. Each group has different authorities.

Step 4 Click **OK**.

The user is displayed in the list.

#### **Related Operations**

Click to edit password, group, memo or authorities.

For admin account, you can only change the password.

Click to delete the added user.

The admin account cannot be deleted.

# **10.8 Security**

# 10.8.1 Security Status

Detects the user and service, and scans the security modules to check the security status of the camera, so that when abnormality appears, you can process it timely.

- User and service detection: Detect login authentication, user status, and configuration security to check whether the current configuration conforms to recommendation.
- Security modules scanning: Scan the running status of security modules, such as audio/video transmission, trusted protection, securing warning and attack defense, not detect whether they are enabled.

#### Procedure

Step 1Select Security > Security Status.Step 2Click Rescan to scan the security status of the camera.

#### Figure 10-29 Security status

Security scanning can h The last scanning time:	elp you get a whole picture of de 2023-08-01 02:02:11	vice security status in real time and	use the device in a much safer v	vay.			Reso
User & Service Detection (E	etects whether the current config	guration conforms to the recommen	idation.)				
₽	0	Ø					
User Status	Configuration Security	Login Authentication					
Details	Details						
			<b>(</b> 7)	0	<b>G</b>		
dio Alideo Transmission	Tourted Protection	Security Warning	Attack Defense	Firmware Encountion	Secure Shell	Configuration Filer Security	CA Cortificato
dio/Video Transmission Encryption	Trusted Protection	Security Warning	Attack Defense	Firmware Encryption	Secure Shell	Configuration Files Security	CA Certificate
tio/Video Transmission Encryption	Trusted Protection	Security Warning	Attack Defense	Firmware Encryption	Secure Shell	Configuration Files Security	CA Certificate

#### **Related Operations**

After scanning, different results will be displayed in different colors. Yellow indicates that the security modules are abnormal, and Green indicates that the security modules are normal.

- 1. Click **Details** to view the details of the scanning result.
- 2. Click **Ignore** to ignore the exception, and it will not be scanned in next scanning.

Click **Rejoin Detection**, and the exception will be scanned in next scanning.

3. Click **Optimize**, and the corresponding page will be displayed, and you can edit the configuration to clear the exception.

#### Figure 10-30 Security Status



# 10.8.2 System Service

#### 10.8.2.1 802.1x

The camera can connect to LAN after passing 802.1x authentication. **Procedure** 

- Step 1 Select Security > System Service > 802.1x.
- <u>Step 2</u> Select the NIC name as needed, and click O to enable it.
- <u>Step 3</u> Select the authentication mode, and then configure parameters.
  - PEAP: Protected EAP protocol.
    - 1. Select PEAP as the authentication mode.
    - 2. Enter the username and password that has been authenticated on the server.
    - 3. Click Omega next to CA certificate, and select the trusted CA certificate in list.

 $\square$ 

If there is no certificate in the list, click **Certificate Management** at the left navigation bar.

02.1x H	HTTPS							
802.1	x is a networ	k access control prote	ocol which can effecti	vely prevent access from unauthorized hos	sts.			
NIC Nat	me	NIC1						
Enable								
Authen	tication M	PEAP						
CA Cert	ificate							
Usernar	me	none						
Passwor	rd	•••••	•••••					
Use a	trusted CA o	ertificate to verify the	e validity of peer auth	entication server (switch or Radius server).				
*Plea	se select a tr	usted CA certificate.						Certificate Management
	No.		Custom Name	Certificate Serial Number	Validity Period	User	Issued by	Used by
0	1			65 637326 13 626262 33 6	2027-04-08 15:57:06	General	General	*
Apply	Refre	esh Default						

Figure 10-31 802.1x (PEAP)

- TLS: Transport Layer Security. It is applied in two communication application programs to guarantee the security and integrity of the data.
  - 1. Select TLS as the authentication mode.
  - 2. Enter the username.
  - 3. Click next to CA certificate, and select the trusted CA certificate in list.

If there is no certificate in the list, click **Certificate Management** at the left navigation bar.

Figure 10-32 80	2.1x (TLS)
-----------------	------------

802.1x	HTTPS							
802	1x is a netwo	k access control pr	otocol which can effectively pr	event access from unauthorized bo	nets			
NIC N	ame	NIC1						
Enable	ę							
Authe	ntication M	TLS						
CA Ce	rtificate							
Identi	ty	none						
Use	a trusted CA	certificate to verify	the validity of peer authenticat	tion server (switch or Radius server	).			
Dev	rice Certificate	Trusted CA (	Certificates					
*Ple	ease select a tr	usted CA certificat	e.					Certificate Management
	No.		Custom Name	Certificate Serial Number	Validity Period	User	Issued by	Used by
0	1			65623033313035656637326 13661313430653034626262 3339613735616666666	2027-04-08 15:57:06	General	General	*
_	_							
Арр	Refr	esh Default						

Step 4 Click **Apply**.

#### 10.8.2.2 HTTPS

Create a certificate or upload an authenticated certificate, and then you can log in through HTTPS with your PC. The HTTPS can protect page authenticity on all types of websites, secure accounts, and keep user communications, identity, and web browsing private.

#### Procedure



Enable							
HTTP	S is a service entry based on Transpo	ort Layer Security (TLS). HTTPS provid	des web service, ONVIF access service	and RTSP access service.			
*Selec	t a device certificate						Certificate Management
	No.	Custom Name	Certificate Serial Number	Validity Period	User	Issued by	Used by
۲	1		1345436/ #61816(#UU #1921900/0081	2053-03-06 11:33:03	oncerutate.	General	HTTPS, RTSP over TLS

Step 4 Click **Apply**.

# 10.8.3 Attack Defense

## 10.8.3.1 Firewall

Configure the firewall to limit access to the camera.

#### Procedure



<u>Step 2</u> Click **O** to enable the function.

Figure 10-34 Firewall

Enable				
Mode	Allowlist      Blocklist			
Only s	ource hosts whose IP/MAC are in the following list are allowed	to access corresponding ports of the device.		
Add	Delete			
	No.	Host IP/MAC	Device Port	Operation
	1	1.01.1	All Device Ports	✓ 1

<u>Step 3</u> Select the mode: **Allowlist** and **Blocklist**.

- Allowlist : Only when the IP/MAC of your PC in the allow list, can you access the camera. Ports are the same.
- **Blocklist** : When the IP/MAC of your PC is in the block list, you cannot access the camera. Ports are the same.

#### <u>Step 4</u> Click **Add** to add the host IP/MAC address to **Allowlist** or **Blocklist**, and then click **OK**. Figure 10-35 Firewall

Add			
Add Mode	IP		$\vee$
IP Version	IPv4		$\vee$
IP Address		े	
All Device Ports			
		ОК	Cancel

Step 5 Click Apply.

## **Related Operations**

- Click <sup>2</sup> to edit the host information.
- Click <sup>the to</sup> delete the host information.

## 10.8.3.2 Account Lockout

If you use a wrong password to log in for more than the configured value, the account will be locked.

#### Procedure

<u>Step 1</u> Select **Security** > **Attack Defense** > **Account Lockout**.

<u>Step 2</u> Configure the login attempt and lock time for device account and ONVIF user.

- Login attempt: Upper limit of login attempts. If you consecutively enter a wrong password more than the configured value, the account will be locked.
- Lock time: The period during which you cannot log in after the login attempts reaches the upper limit.

Step 3 Click Apply.

## 10.8.3.3 Anti-DoS Attack

You can enable **SYN Flood Attack Defense** and **ICMP Flood Attack Defense** to defend the device against DoS attack.

Procedure

- Step 1 Select Security > Attack Defense > Anti-DoS Attack.
- <u>Step 2</u> Click To enable SYN Flood Attack Defense or ICMP Flood Attack Defense.
- Step 3 Click Apply.

# 10.8.4 CA Certificate

## 10.8.4.1 Installing Device Certificate

Create a certificate or upload an authenticated certificate, and then you can log in through HTTPS with your PC.

#### 10.8.4.1.1 Creating Certificate

Create certificate in the device.

#### Procedure

- <u>Step 1</u> Select **Security** > **CA Certificate** > **Device Certificate**.
- <u>Step 2</u> Click Install Device Certificate.
- <u>Step 3</u> Select **Create Certificate** , and click **Next**.
- <u>Step 4</u> Enter the certificate information.

Figure 10-36 Certificate information (1)

Custom Name			
* IP/Domain Name	10.000		
Organization Unit			
Organization			
* Validity Period		Days (1~9999)	
* Region			
Province			
City Name			

#### <u>Step 5</u> Click **Create and install certificate**.

After the certificate is created successfully, you can view the created certificate on the **Device Certificate** page.

#### **Related Operations**

- Click **Enter Edit Mode**, you can edit the custom name of the certificate.
- Click  $\stackrel{!}{=}$  to download the certificate.
- Click  $\stackrel{\text{def}}{=}$  to delete the certificate.

#### 10.8.4.1.2 Applying for and Importing CA Certificate

Import the third-party CA certificate to the camera.

#### Procedure

<u>Step 1</u> Select **Security** > **CA Certificate** > **Device Certificate**.

- <u>Step 2</u> Click Install Device Certificate.
- Step 3 Select Apply for CA Certificate and Import (Recommended) , and then click Next.
- <u>Step 4</u> Enter the certificate information.

Figure 10-37 Certificate information (2)

* IP/Domain Name	
Organization Unit	
Organization	
* Region	
Province	
City Name	

- <u>Step 5</u> Click **Create and Download** and save the request file to your computer.
- <u>Step 6</u> Use the request file to apply for a CA certificate with a third-party certificate authority.
- <u>Step 7</u> Click **Browse**, and then open the CA certificate.

#### Figure 10-38 Import a CA certificate

Custom Name			
Certificate Path		Browse	

Step 8 Click Import and Install.

#### **Related Operations**

- Click Enter Edit Mode, you can edit the custom name of the certificate.
- Click  $\stackrel{!}{=}$  to download the certificate.
- Click  $\stackrel{\text{def}}{=}$  to delete the certificate.

#### 10.8.4.1.3 Installing Existing Certificate

Import the existing third-party certificate to the camera. When applying for the third-party certificate, you also need to apply for the private key file and private key password.

#### Procedure

- <u>Step 1</u> Select **Security** > **CA Certificate** > **Device Certificate**.
- <u>Step 2</u> Select **Install Device Certificate**.
- <u>Step 3</u> Select Install Existing Certificate , and then click Next.
- <u>Step 4</u> Click **Browse** to open the CA certificate and private key, and enter the private key password.

#### Figure 10-39 Certificate and private key

Custom Name	
Certificate Path	Browse
Private Key	Browse
Private Key Pass	

#### Step 5 Click Import and Install.

After the certificate is created successfully, you can view the created certificate on the **Device Certificate** page.

#### **Related Operations**

- Click Enter Edit Mode to edit the custom name of the certificate.
- Click  $\stackrel{l}{=}$  to download the certificate.
- Click <sup>th</sup> to delete the certificate.

#### 10.8.4.2 Installing Trusted CA Certificate

A CA certificate is a digital certificate for the legal identity of the camera. For example, when the camera accesses the LAN through 802.1x, the CA certificate is required.

#### Procedure

Step 1 Select Security > CA Certificate > Trusted CA Certificates.

#### Step 2 Select Install Trusted Certificate.

<u>Step 3</u> Click **Browse** to open the certificate.

Figure 10-40 Installing trusted certificate

Install Trusted Certificate	×
Custom Name	
Certificate Path	Browse
	OK Cancel

Step 4 Click OK.

After the certificate is created successfully, you can view the created certificate on the **Trusted CA Certificate** page.

#### **Related Operations**

- Click **Enter Edit Mode**, you can edit the custom name of the certificate.
- Click  $\stackrel{l}{=}$  to download the certificate.
- Click  $\stackrel{\text{fin}}{=}$  to delete the certificate.

# 10.8.5 A/V Encryption

The device supports encrypting data during audio and video transmission.

 $\wedge$ 

We recommend enabling the A/V Encryption function. Otherwise there might be safety risks.

## Procedure

<u>Step 1</u>	Select 🜻	> Security > A/V	Encryption.
---------------	----------	------------------	-------------

<u>Step 2</u> Configure the parameters.

Figure 10-41 A/V encryption

rivate Protocol							
Enable							
Stream transmissi	on is encrypted by using private p	protocol.					
*Please make sure	that the corresponding device o	r software supports video decryp	tion.				
Encryption Type	AES256-OFB V						
Update Period of	12	hr (0-720)					
TSP over TLS							
Enable							
RTSP stream is en	crypted by using TLS tunnel befo	re transmission.					
*Please make sure	that the corresponding device o	r software supports video decryp	tion.				
*Select a device c	ertificate						Certificate Management
No.	Custom	Name Certif	icate Serial Number	Validity Period	User	Issued by	Used by
• 1		12		2053-03-07 10:04:34	and the second sec	Trend 1	HTTPS, RTSP over TLS

Table 10-40 Parameters description of A/V encryption

Area	Parameter	Description	
	Enable	Enables stream frame encryption by using private protocol.	
		There might be safety risk if this service is not enabled.	
Private Protocol	Encryption Type	Use the default setting.	
		Secret key update period.	
	Update Period of Secret Key	Value range: 0–720 hours. 0 means never update the secret key.	
		Default value: 12.	
RTSP over TLS	Enable	Enables RTSP stream encryption by using TLS.	
		There might be safety risk if this service is not enabled.	

Area	Parameter	Description
	Select a device certificate	Select a device certificate for RTSP over TLS.
	Certificate Management	For details about certificate management, see "10.8.4 CA Certificate".

Step 3 Click Apply.

# 10.8.6 Security Warning

When a security exception event or illegal login is detected, the camera sends a warning to remind you to process it timely to avoid security risks.

#### **10.8.6.1 Security Exception**

The camera monitors exceptions and triggers a warning when one occurs.

#### Procedure

**<u>Step 1</u>** Select **Security > Security Warning > Security Exception**.

- <u>Step 2</u> Click to enable the function.
- <u>Step 3</u> Configure the parameters.

Figure 10-42 Security warning

Enable	
Event Monitoring  Invalid executable programs attempting to run  Session ID bruteforcing  Web directory bruteforcing	Number of session connections exceeds limit
Security warning can detect device security status in real time, and keep you informed of the security exception events immediately, so that you can deal with them timely and avoid security risks.	
Alarm Channel 1 2 3	
Post-alarm 10 sec (10-300)	
Log Info 🔹 💽	

- Alarm Channel : Select an alarm output channel. The corresponding device will be activated when an event is detected.
- **Post-alarm** : When an alarm is triggered, it will continue for the defined period after it ends.
- Log Info : After it is enabled, the camera will generate a log when an event occurs. For how to search for the log, see "10.9.3.1 Searching for Logs".

Step 4 Click **Apply**.

## 10.8.6.2 Illegal Login

The camera triggers a warning when illegal login is detected.

#### Procedure

**<u>Step 1</u>** Select **Security > Security Warning > Illegal Login**.

<u>Step 2</u> Click **O** to enable the function.

<u>Step 3</u> Configure the parameters.

- Alarm Channel : Select an alarm output channel. The corresponding device will be activated when an event is detected.
- **Post-alarm** : When an alarm is triggered, it will continue for the defined period after it ends.
- Log Info : After it is enabled, the camera will generate a log when an event occurs. For how to search for the log, see "10.9.3.1 Searching for Logs".

Step 4 Click **Apply**.

# **10.8.7 Security Authentication**

#### Procedure

- <u>Step 1</u> On the home page, Click  $\bigcirc$ , and select **Security** > **Security Authentication**.
- <u>Step 2</u> Configure the parameters.

Figure 10-43 Security Authentication



Digest Algorithm for User Authentication

The user can select **MD5** or **SHA256** for data encryption when logging in via WEB, ConfigTool or other methods.

Digest Algorithm for ONVIF Authentication

The user can select **MD5** or **SHA256** for data encryption when logging in with the ONVIF protocol.

Step 3 Click Apply.

# 10.9 Maintenance Center

The maintenance center supports one-click diagnosis of the device status, so that technical supports can easily track and troubleshoot device issues.

# 10.9.1 One-click Diagnosis

One-click diagnosis detects the configurations and status of your device to improve its performance.

#### Procedure

<u>Step 1</u> Select Select

Step 2 Click **Diagnose**.

If you need to re-diagnose the device, click Diagnose Again.

#### Figure 10-44 One-click diagnosis

One-click Diagnosis One-click diagnosis detects the configurations and status of your device to improve its performance. The last scanning time: 2023-08-29 11:18:32	Diagnose Again
Network Condition-5 records	
IP Address Config Normal Checks if the IP address configuration is normal.	
DHCP Normal Checks if the DHCP function is normal.	
DNS Config Abnormal Checks if the DNS configuration is normal.	Details
Network Routing Normal Checks if the routing configuration is normal.	
Network Conflict Normal Checks if there are IP and MAC conflicts.	
Working Condition-1 records	
Power Supply         Abnormal           Checks if the power is being normally supplied.	Details

#### **Related Operations**

After the diagnosis completes, the page displays the diagnosis results. Yellow indicates that the condition is abnormal, and Green indicates that the condition is normal.

- Click **Details** to view the details of the diagnosis result.
- Click **Ignore** to ignore the abnormality, and it will not be detected in next diagnosis.

Click **Rejoin Detection**, and the abnormality will be detected in next diagnosis.

• Click **Optimize**, and the corresponding page will be displayed, and you can edit the configuration to clear the abnormality.

Figure 10-45 Details

Details	×
Total 1 risks were detected.	Ignore
Wired NIC is unable to connect to the DNS server. 1.Please modify the DNS address.	Optimize

# **10.9.2 System Information**

You can view various information of the camera, including version, logs and online users, running status, and legal information.

#### 10.9.2.1 Version

Select System Info > Version to view different information of the camera, including device type, hardware version, algorithm version, system version, software version, system version, web version, serial number, and security baseline version.

## 10.9.2.2 Online User

Select Se

## 10.9.2.3 Running Status

Select System Info > Running Status to view the running status of the camera.

Click Refresh to get the latest status.

## 10.9.2.4 Legal Info

Select System Info > Legal Info to view the open source software notice.

# 10.9.3 Log

You can search for and back up logs on the camera, and obtain logs from a remote location.

## 10.9.3.1 Searching for Logs

#### Procedure

Step 1 Select System Info > Log > Log.

<u>Step 2</u> Configure the **Start Time** and **End Time**, and then select the log type.

- **System** : Includes program start, abnormal close, close, program reboot, device shutdown, device reboot, system reboot, and system upgrade.
- **Config** : Includes saving configuration and deleting configuration file.
- **Storage** : Includes configuring disk type, clearing data, hot swap, and FTP state.
- Alarm Event : Includes the start time and end time of events.
- **Record** : Includes file access, file access error, and file search.
- **Account** : Includes login, logout, adding a user, deleting a user, editing a user, adding a group, deleting a group, and editing a group.
- **Security** : Includes password resetting and IP filter.
- **Clear Log** : Records the operation of clearing the logs.

Step 3 Click Search.

Search results are displayed.

Figure 10-46 Log

Search Time Range 2023-03-13 10:28: Backup Encrypt Log Backu Found253record(s) Time 2023-03-13 10:28	29 → 2023-03-14 10:28:29 📄 Type p :292023-03-14 10:28:29	All V Search		
No.	Time	Username	Туре	Details
1	2023-03-14 10:26:49	admin	Save Config	<u>^</u>
2	2023-03-14 10:26:45	admin	Save Config	8
3	2023-03-14 10:26:43	admin	Login	8
.4	2023-03-14 10:26:33	admin	Set System Time	5
5	2023-03-14 10:26:32	admin	Login	
6	2023-03-14 10:26:32	System	Device Initialization	
7	2023-03-14 10:26:32	System	Add	
8	2023-03-14 10:26:32	System	Add	8
9	2023-03-14 10:21:04	System	Save Config	5
10	2023-03-14 10:20:53	System	Save Config	5
11	2023-03-14 10:20:53	System	Certificate Management	<b>E</b>
12	2023-03-14 10:20:53	System	Certificate Management	
13	2023-03-14 10:20:53	System	Certificate Management	13
14	2023-03-14 10:20:53	System	Certificate Management	5
15	2023-03-14 10:20:53	System	Certificate Management	5 · · ·
				< 1 2 3 > 100 / page > Go to Page

# <u>Step 4</u> Click Step 4 Click Click a log, and then you can view the detailed information in **Details** area. (Optional) Click **Backup**, and then you can back up all the logs that are searched for to your computer.

<u>0-vr</u>

Select **Encrypt Log Backup** and set a password to protect the log file. The password must be used when accessing the log file.

## 10.9.3.2 Obtaining Remote Logs

#### Procedure

- <u>Step 1</u> Select **System Info** > Log > Remote Log.
- <u>Step 2</u> Click **O** to enable the function.
- <u>Step 3</u> Configure the IP address, port and device number.
- Step 4 Click Apply.

## 10.9.4 Manager

#### Prerequisites

To make sure the system runs normally, maintain it as the following requirements:

- Check surveillance images regularly.
- Clear regularly user and user group information that are not frequently used.
- Change the password every three months. For details, see "10.7.2 Account".
- View system logs and analyze them, and process the abnormity in time.
- Back up the system configuration regularly.
- Restart the device and delete the old files regularly.
- Upgrade firmware in time.

#### 10.9.4.1 Maintenance

You can restart the system manually, and set the time of automatic restart and deleting old files. This function is not enabled by default.

#### Procedure

Step 1 Select System > Manager > Maintenance.

Figure 10-47 Maintenance

Restart System	
Auto Restart	
Restart Time	Tue v 02:00 O
Restart	
Delete Old Files	
Auto Delete	
Delete File	day(s) ago
Emergency Main	tenance
Enable	• For easy access to our after-sales service, enable this function. If the device has any trouble performing functions, such as updating, the system will automatically enable this function.

Step 2 Configure the parameters.

- Click O next to Auto Restart and set the restart time. The device will automatically restart at the defined time every week.
- Click O next to **Auto Delete** and set the time. The device will automatically delete old files at the defined time. The time range is 1 to 31 days.
- Enable Emergency Maintenance so that when the device cannot start properly, maintenance tools can be used to access the device for troubleshooting.

#### 

When you enable and confirm the Auto Delete function, the deleted files cannot be restored. Please be advised.

Step 3 Click Apply.

#### 10.9.4.2 Import/Export

- Export the configuration of the camera in a file to your computer for backup.
- Import a configuration file to quickly configure the camera.

#### Procedure

Step 1

## Select System > Manager > Import/Export.

Step 2 Import or export the file.

- Import: Select the configuration file on your computer, and then click Import File to import it to the camera.
- Export: Click Export Configuration File to export the configuration of the camera in a file to your computer.
## 10.9.4.3 Default

Restore all settings of the camera to the default status.

## Select **System** > **Manager** > **Default**.

- Click Default, and then all the configurations, except IP address, automatic registration, port numbers, HTTPS, and multicast, are reset to the default status.
- Click Factory Default, and then all the configurations, including IP address, automatic registration, port numbers, HTTPS, and multicast, are reset to factory settings.

# 10.9.5 Update

Update the camera to the latest version to improve its stability and functions. If wrong update file has been used, restart the device; otherwise some functions might not work properly.

### Procedure

Select **System** > **Update**. Step 1

Update the camera in the following ways. Step 2

- Use an update file.
  - 1. Click Browse.
  - 2. Select the update file in .bin format.

/!\

If you use an incorrect update file and the update is in progress, restart the device manually. Otherwise, certain functions might not work properly.

#### 3. Click Update.

- Update manually.
  - 1. Click Manual Check, and then the camera will search for new version.
  - 2. If there is a new version available, follow the on-screen instructions to finish the process.
- Update online.

Click Internet to Auto Check for Updates to enable the function. The camera will regularly check for updates, and automatically update when available.

# 10.9.6 Advanced Maintenance

It provides maintenance services for tracking and troubleshooting of network connection issues.  $\square$ 

It is mainly used by technical support engineers for troubleshooting and other tech support.

### Procedure

Step 1

Select Select 
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Step 2

You can export device information, test packet capture and network, and view logs.

 Export device information: Click the Export tab, and then click Export to export the serial number, firmware version, device operation logs and configuration information if necessary.

# • Packet capture: Click the **Packet Capture** tab, and then you can examine network traffic and test the network.

Export	Packet Capture	Run Log								
Packet Capture										
NI C	Device Address			IP 1: Port 1		IP 2: Port 2	Packet Sniff er Size	Packet Sniffer Backup		
eth 0			Optional	: Optional	Optional	: Optional	0.00MB	۶		
								< 1 >		
Netw	vork Test									
Destin	ation Address		Test							
Data P	Packet Size	64	Byte (64-4096)							
Test Re	esult									

#### Figure 10-48 Packet capture

- Packet Capture: It examines network traffic by capturing IP packets to investigate network issues and detect security threats.
  - 1. (Optional) Enter the specified IP and port.
  - 2. Click to perform a packet capture. A packet sniffer backup will be uploaded automatically after you click u to end the capture.
- **Network Test**: Test whether the network can be accessed.
  - 1. Enter the destination address, that is, the address to which a packet of data is sent over a network.
  - 2. Click **Test** to perform the network test.

Click **Stop**, and then the data packet and round time used will be displayed.

3. Check the test results in **Test Result**. The following figure shows that the network is normal; if it shows **timeout**, means that the network cannot be accessed.

Network Test		
Destination Address	Test	
Data Packet Size	64 Byte (64-4096)	
Test Result	PING) 64(92) bytes of data.	Сору
	72 bytes from: icmp_seq = 1 ttl = 255 time < 1 ms	
	72 bytes from : icmp_seq = 2 ttl = 255 time < 1 ms	
	ping statistics	
	Data Packet: Sent = 2, Received = 2, Lost = 0 (0.00% Loss Rat	te)
	Round Time Used: Min = 0 ms, Max = 0 ms, Average = 0.000	ms

Figure 10-49 Network test results

• Click the **Run Log** tab to view the logs of device abnormality and maintenance.

You can click to download a log, or select multiple logs, and then click **Export** to export them in batches.

# **Appendix 1 Cybersecurity Recommendations**

#### Mandatory actions to be taken for basic device network security:

#### 1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters.
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols.
- Do not contain the account name or the account name in reverse order.
- Do not use continuous characters, such as 123, abc, etc.
- Do not use overlapped characters, such as 111, aaa, etc.

#### 2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your device (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the device is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

#### "Nice to have" recommendations to improve your device network security:

#### 1. Physical Protection

We suggest that you perform physical protection to device, especially storage devices. For example, place the device in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable device (such as USB flash disk, serial port), etc.

#### 2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

#### 3. Set and Update Passwords Reset Information Timely

The device supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

#### 4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

#### 5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024–65535, reducing the risk of outsiders being able to guess which ports you are using.

#### 6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

#### 7. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the device, thus reducing the risk of ARP spoofing.

#### 8. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

#### 9. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

#### 10. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

#### 11. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check device log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

#### 12. Network Log

Due to the limited storage capacity of the device, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

#### 13. Construct a Safe Network Environment

In order to better ensure the safety of device and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.